

# Boulder Police Department 2003 Annual Report



*125th Anniversary Issue*

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## Mission and Values



In the accomplishment of our mission  
we value and promote:

- ◆ Respect for the rights of all people
- ◆ Organizational and personal integrity
- ◆ Excellence in service
- ◆ Community partnerships
- ◆ Creative problem solving
- ◆ The diversity of our community

## On the Cover

The Records and Information  
Services staff at the 125th  
Anniversary Celebration

This annual report is dedicated to the  
memory of Bob Etzkorn 1938 - 2003



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# Celebrating 125 Years of Service

The Boulder Police Department marked its 125th anniversary in 2003. The idea of “Celebrating 125 Years of Service to the Community,” the official name of the yearlong observance, was born of the desire of the Executive Staff to publicly honor the Department’s accomplishments and employees throughout its history.

Staff members wanted to bring together past and present employees while also paying tribute to the Department’s history. A committee was formed headed by Deputy Chief Dave Hayes and composed of former and current Department employees, as well as volunteers and members of the Citizen’s Police Academy Alumni Association.

The main objective was to recognize the Department’s past and to celebrate how far it had come in 125 years and the committee was charged with developing a celebration with Boulder Police Department flair. Planning for the Anniversary Celebration began in 2002, and the committee’s hard work ensured that the celebration went off smoothly.

When asked what he hoped participants would take away from the celebration when the Department conceived the idea, Hayes shared key motivations. First, the Department had never held a formal celebration of its

history, reason enough to mark the anniversary. In addition, there were many Department retirees who had not seen one another in more than thirty years, and the anniversary celebration provided the perfect

*“The Department is what it is today because of the efforts of its previous and current employees.”*

Deputy Chief Dave Hayes



environment for people to reconnect. The sentiment that Hayes most wanted to celebrate was the fact that “the Department is what it is today because of the efforts of its previous and current employees.” To that end, the celebration was deemed a success by planners and participants alike.

The official three-day Anniversary Celebration began on Wednesday, May 21, 2003, and festivities kicked off with a Police Department Open House, giving community members and former employees an opportunity to tour the Public Safety building, make new friends, and catch up with old buddies. Some former employees hadn’t seen the “new” building until they came for the Open House. More than 150 attended, with people coming in from as far away as California and Texas. The strong showing was confirmation of employee’s loyalty to the Department and the sense of community between its members.

Thursday was packed with outdoor fun, giving attendees a chance to enjoy Boulder’s natural beauty. The morning started with an early tee time, where past and present employees participated in a golf tournament. In the afternoon, the party moved to the Boulder Reservoir for an authentic Hawaiian luau, complete with a pig roast and leis for all the guests. Attendees were also entertained with games, but the activity that generated the most excitement was reuniting with friends.

The celebration concluded on Friday with the Department’s first-ever Reunion Banquet at the Boulder Broker Restaurant. Master of

*See 125th Anniversary page 4*



# Message *from the* City Manager



Boulder City Manager  
Frank Bruno

**A**s I look back on 2003 – my first year as Boulder's City Manager – my most striking impression is that of the remarkable men and women who have dedicated their lives to serving the Boulder community. We have confronted significant economic challenges over the course of the past year, yet the steadfast commitment demonstrated by our city's workforce has allowed us to continue to provide those services so critical to the quality of life.

The Boulder Police Department provides one of our most crucial services; ensuring the community's safety is indeed no small task. From the officer on the street, to the detective investigating serious crime, to the dispatcher answering emergency calls, to the behind-the-scenes specialist who keeps the organization running, the police Department is filled with caring, committed individuals who do a tremendous job managing such considerable responsibility.

While Boulder is arguably one of the most physically beautiful places in the country, another of its most unique features, I believe, is its extraordinary residents. Community members here are among the most involved I've encountered. It is this level of enthusiastic, caring participation that makes Boulder the exceptional place that it is. And it is this strong sense of community that gives Boulder its unique spirit--a spirit that assures a bright future.



I am honored to serve as Boulder's City Manager, and proud to introduce the Boulder Police Department's 2003 Annual Report. Congratulations to the Boulder Police Department for its 125th anniversary and for another year of meaningful accomplishments, and thanks to the Department's men and women who make such a positive impact in the community.

Sincerely,

A handwritten signature in black ink that reads "Frank W. Bruno". The signature is fluid and cursive.

Frank Bruno  
City Manager

## *125th Anniversary Celebration continued*

Ceremonies was former Boulder beat reporter and current KUSA-TV news anchor Gary Shapiro. After Shapiro launched the evening's gala, everyone enjoyed the cuisine of the Broker Restaurant, a Boulder landmark. Following dinner, Silvia Pettem, local historian and author of *Behind the Badge: 125 Years of the Boulder, Colorado Police Department*, presented slides and anecdotes of historic Boulder. She provided highlights from her book and took several attendees down memory lane. The evening ended with a recognition ceremony held

for past and present officers and employees by decade, spanning the 1950s to the present. Lowell Friesen, who began his service with the Department in 1955, was the attendee with the most seniority.

To keep the spirit of the three-day celebration going throughout the year, active BPD officers wore commemorative badges imprinted with the words "125 Years" and "1878 - 2003." Although the plan was for the badges to be worn only in 2003, they haven't yet been replaced, perhaps a sign that the

Department is still enjoying the pride of having served a community so well for over 125 years.

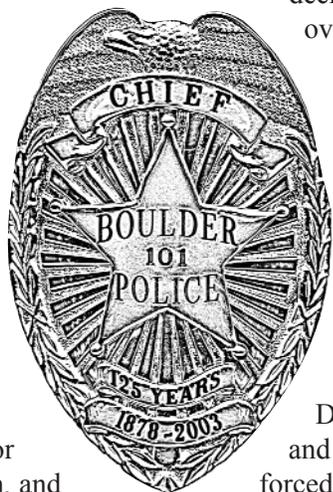
As Hayes reflects on the celebration that ended with the close of 2003, seeing current employees connect with retirees, realizing a bond exists between past and present for the Department, and knowing current staff members are "carrying on the tradition" for past employees, he acknowledges that memories of the celebration will likely last for him and for others for a long time to come.

# Message *from the* Chief

**I**t has certainly been an interesting year for the Boulder Police Department... As in years past, we have continued to aim for *excellence in policing*. While this may seem a somewhat conceptual ambition, it is a vision with some very tangible objectives. We have worked hard to create a department whose members work as a team to meet the often difficult challenges presented by policing today; a department whose approach to community issues and problems is prompt, capable, and service-minded; a department that is highly regarded for its work, professionalism, and progressiveness. In brief, a department its members are proud to be a part of.

It may be argued that “*excellence*” is a somewhat tricky thing to measure. But, as my management staff and I evaluate the previous year's accomplishments, several indicators clearly suggest that the men and women of the Boulder Police Department continue to make great progress. This year we implemented a formal system for determining how well we are meeting our customers' needs. Once a quarter, randomly selected people who have requested police service are contacted by phone and asked a series of questions designed to measure their satisfaction with the way their requests were handled. Overwhelmingly, the feedback has been positive, with many of those contacted offering accolades and thanks to the officers and dispatchers they encountered. I believe another indication of our

success can be found anecdotally in the frequent calls and letters I receive from Boulder citizens who are impressed with the professionalism and competence of our officers. Conversely, the number of citizen complaints received and investigated by our Professional Standards Unit decreased by nearly 14 percent over the previous year.



Maintaining this high level of excellence was perhaps more challenging this year than in years past due to serious budget constraints faced by the entire city. For the first time in many years the Department faced lay-offs and program cuts. We were forced to make some very difficult decisions – disbanding our K-9 unit, closing the South Boulder Community Police Center, and reducing by one the number of officers dedicated to traffic enforcement – yet did so without losing sight of our fundamental mission. That we were able to accomplish so much as a department within such significant limitations, I believe, reflects the quality of the Department's members, as well as the support we have from the community we serve.

And finally, 2003 was a special year as the Boulder Police Department celebrated its 125th anniversary. This milestone was recognized in several ways – from an open house to the publishing of a historical book – and culminated in a reunion weekend during which Department members, past and present, got the opportunity to reflect on what it means to be part of such an important, enduring, and proud tradition.



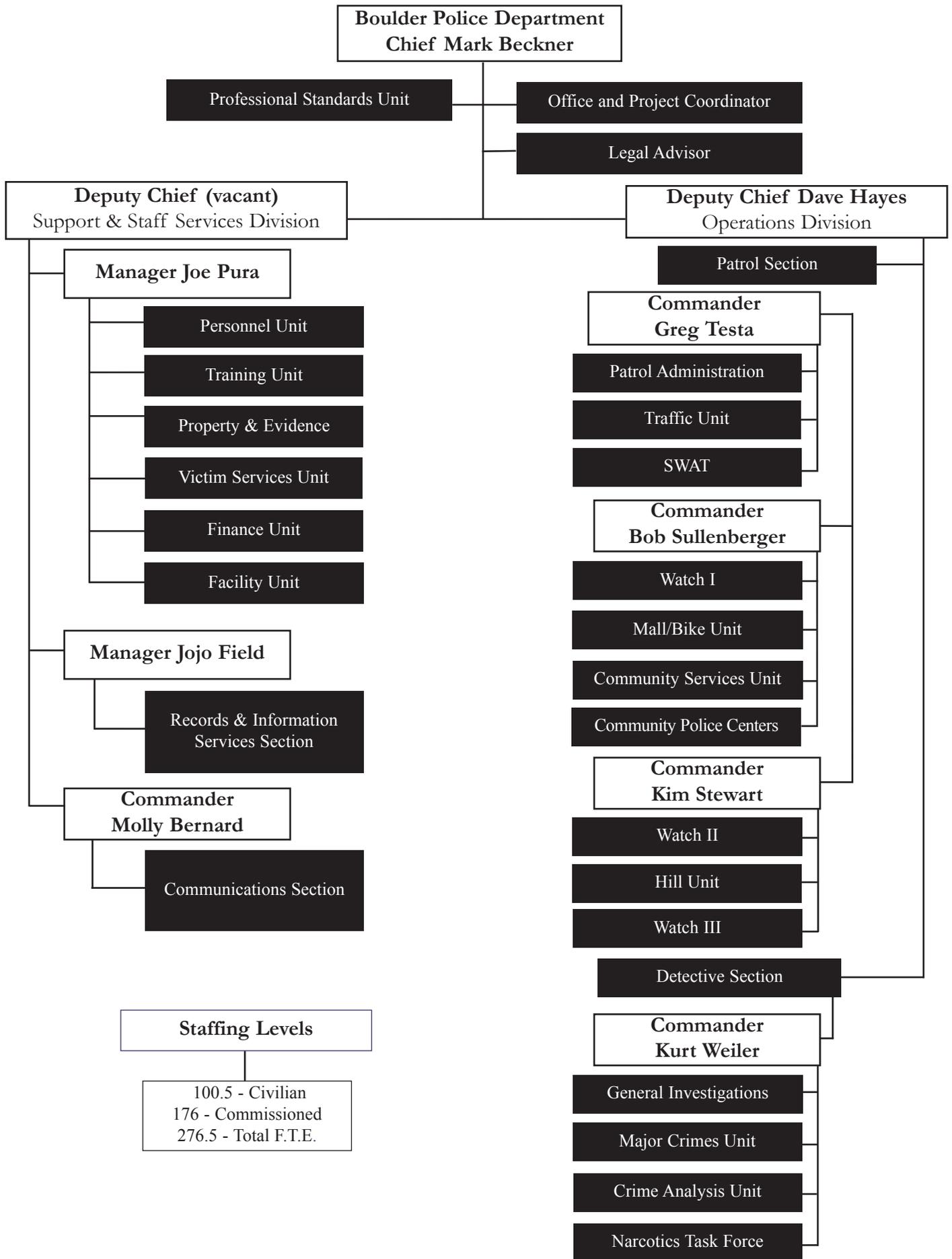
Boulder Police Chief  
Mark Beckner

Thanks to all who have supported our efforts over the past year and thanks, too, to the members of the Boulder Police Department who have contributed to another successful year of working with the community to provide service and safety.

Sincerely,

A handwritten signature in cursive that reads "Mark R. Beckner".

Mark Beckner  
Chief of Police



# Police Administration

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Police Administration is composed of the Police Chief's Office, the Professional Standards Unit and the Department's Legal Advisor. Two commissioned members, including the Chief of Police, and two noncommissioned members are assigned to these functions.

## Professional Standards Unit

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**T**he Professional Standards Unit is responsible for maintaining the integrity of the Department by conducting thorough and impartial investigations into complaints of member misconduct. The intention is to protect citizens from police misconduct and to protect Department members from false or malicious allegations. In addition, the Unit coordinates the Department's Awards program.

In 2003, the Professional Standards Unit received 72 complaints and five inquiries. Complaints are classified into three categories: Referrals, which

involve performance and training issues; Supervisory Reviews, which are allegations of non-serious misconduct; and Internal Affairs investigations, which involve allegations of serious misconduct. Inquiries are described as general or specific questions related to policies and procedures. Copies of all complaints are forwarded to the employee's immediate supervisor, and chain of command for review.



Professional Standards  
Sergeant Ron Gosage

Sixty-two of the complaints received were classified as Referrals, two were classified as Supervisory Reviews and eight were classified as Internal Affairs investigations. Often, more than one employee is named as the subject member in investigations, and a subject member may have more than one violation charged to them.

Nine employees were subjects of Internal Affairs Investigations. Two employees were investigated in Supervisor Reviews.

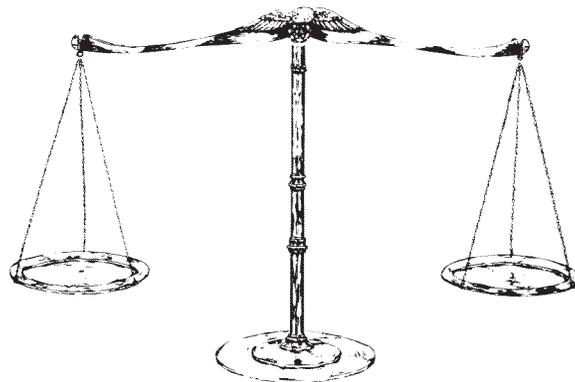
## Legal Advisor

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Legal Advisor  
Bob Keatley

**B**ob Keatley, the Department's Legal Advisor, is responsible for aiding in the preparation and review of all warrants, being on call for any situation that may require legal advice, issuing regular legal bulletins to keep Department members updated, and providing necessary training on criminal procedure issues. In 2003, Keatley handled 2,518 legal inquiries. In addition, he reviewed 226 arrest warrants and 72 search warrants. Keatley also held Department wide training classes and distributed 58



training items. In addition to prosecuting liquor enforcement hearings, he made numerous court appearances regarding requests for the disclosure of Department records. Keatley was also responsible for investigating and preparing files for BPD-related civil cases, and for compiling and monitoring discovery in those cases.

# Support and Staff Services

The Support and Staff Services Division includes Records and Information Services, Communications, Personnel, Training, Property and Evidence, Finance and Facility, Victim Services and Volunteer Services. Support and Staff Services includes four commissioned and 76 noncommissioned members.

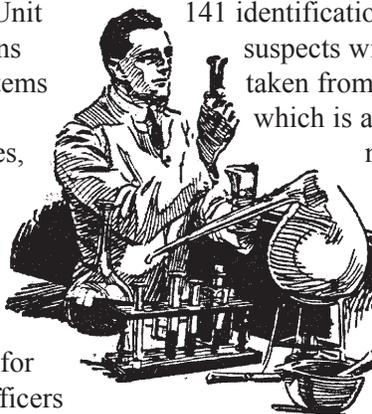
## Property and Evidence

The Boulder Police Department's Property and Evidence Unit (P&E) maintains about 40,000 items of property. During 2003, P&E checked in 6,377 cases, which included 14,704 pieces of property, and disposed of 17,023 items.

P&E operates the official digital imaging equipment for the Police Department. Officers and detectives submit flashcards containing digital images, which P&E personnel transfer onto compact discs, and securely maintain. During 2003, Property and Evidence staff downloaded 1,835 flashcards.

When officers and detectives need images printed, they submit a lab request to P&E. The unit spent 507 hours processing 557 such requests in 2003.

P&E completes fingerprint examinations for the Department as well. During 2003, Pat Peck, the fingerprint examiner, evaluated 1,061 latent fingerprints, entered 107 into AFIS (Automated Fingerprint Identification System – a statewide fingerprint computer system),



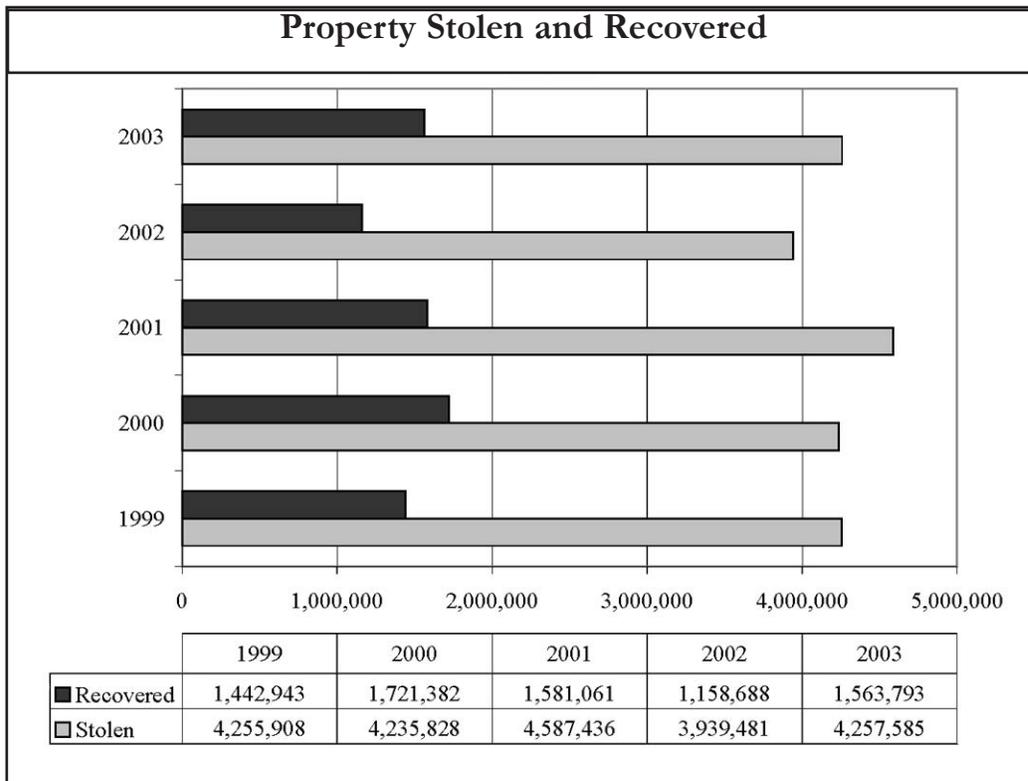
compared 1,269 fingerprints, and processed 31 lab requests. Peck made 141 identifications (matching suspects with latent fingerprints taken from a crime scene), which is a relatively high number for a city the size of Boulder.

P&E also manages the Crime Scene Investigator (CSI) program. Being a CSI is a collateral duty for officers, detectives, and technicians in P&E, and involves collecting and processing physical evidence from crime scenes, or conducting further



Property and Evidence Sergeant Bob Whitson

processing in the laboratory. During 2003, CSIs worked more than 630 hours on 332 cases.



# Finance and Facility Units

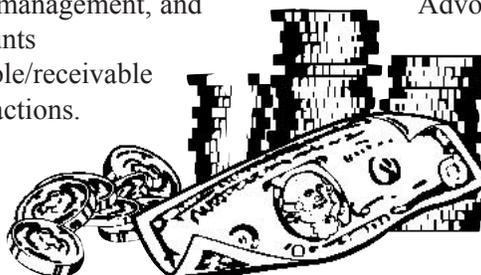


Finance and Facility  
Manager Joseph Pura

Throughout the 2003 budget year, the Financial Services Section faced the challenge of budget cuts and reduced staffing. However, with close monitoring the Police Department was able to provide quality police service while still managing to stay within the allotted budget.

In response to Boulder voters, major changes were made to the Department's accounting structure for 2004. Funds that had previously been earmarked for public safety uses were instead to be poured into a general fund for operation of all city departments. In addition, staffing changes as a result of budget cuts had to be resolved within the budget system. By year end, all these changes were implemented successfully and were in place for the 2004 budget year. In addition to monitoring the budget, the unit continued to provide

services in the areas of payroll, grant fund management, and accounts payable/receivable transactions.



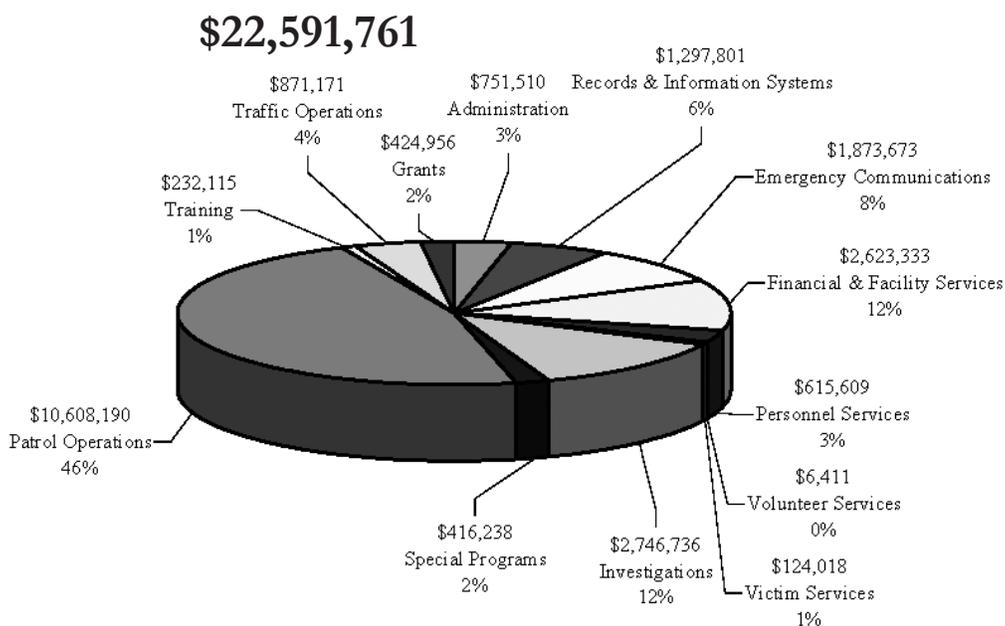
paid for a portion of the Victim Advocate Team Coordinator's salary. Other programs included the San Juan Anti-Drug Program, Bulletproof Vest Program, Seatbelt "Click It or Ticket" campaign, and Checkpoint Colorado (sobriety checkpoints).

Financial Services managed a total of eleven grants in 2003, totalling over \$308,000. The COPS in Schools program funded three School Resource Officers while the Local Law Enforcement Block Grant paid for bio safety cabinets for the crime lab, a camera stand system for a photography workstation, and a professional digital camera. An Underage Drinking Program, sponsored by the Colorado Office of Transportation Safety, paid for officer overtime for DUI enforcement of underage drinkers, as well as education and prevention work in the Boulder community. The Victim and Law Enforcement Fund

This year the Financial Services Unit added travel arrangements to its services. The unit researched various web sites for deals on airline flights, made reservations at hotels, and delivered per diem checks to employees for development training and criminal investigations throughout the year.

When not dealing with financial matters, the Financial Services staff also made itself available for the various hiring processes by performing pre-employment interviews and Computer Voice Stress Analysis exams.

## 2003 Budget



# Personnel and Training Units

**H**iring quality employees and training all department members are vital functions for a professional police department and are just two of several functions managed by the Personnel and Training Unit of Support and Staff Services in the Boulder Police Department.



Personnel and Training  
Sergeant David Kicera

Personnel responsibilities include recruitment, selection and hiring of new Department members, as well as internal promotional processes. In 2003 one officer was promoted to the rank of sergeant and ten recruits were selected from among hundreds of applicants to become police officers. Applications for officer were received from across the country, as well as several from abroad. Five of the new officers will attend a law enforcement certification academy while the other five, who had prior police experience, will enter the Field Training and Evaluation Program.

The Personnel Section also deals with a variety of human resource issues

including work related injuries, light duty assignments, return-to-duty and fitness-for-duty examinations, military leave and leaves of absence. The Master Police Officer Program, designed to provide experienced

officers with an alternative career path (other than supervision and promotion), is also reviewed and overseen by the personnel sergeant.

The Training Section provides record keeping, documentation and coordination of in-service and roll call training and outside training opportunities. Department members often serve as instructors in areas such as legal and ethical issues, firearms, defensive tactics, officer survival, and driving skills. Additional instructors and programs are brought in for training in areas such as Spanish language instruction, crime scene investigations, and responses to hazardous situations such as

methamphetamine labs and homeland security matters.



The Personnel and Training Section, headed by Sergeant David Kicera also continues to offer the

Citizen's Police Academy (including assisting the Citizen's Academy Alumni Association), Volunteer Services and the Police Officer Internship Program. Each of these programs provide unique opportunities for community members and the Department to interact, and work together.

In 2003 volunteers provided over 4,000 hours of assistance to both members of the Department and others in the community. In addition to the work accomplished by Victim Advocates (*see below*) volunteers contributed their time to helping in Records and Information Services, Detectives, Crime Analysis, Staff Services and Traffic. Volunteers were also an integral part of the planning and successful implementation of the Department's 125th anniversary celebration.

# Victim Services

**T**he Victim Services Unit is made up of staff and volunteer Victim Advocates, who work in partnership with police officers, firefighters and the coroner to provide services to victims of crime and critical incidents. The Unit's primary function is to



Victim Advocate  
Coordinator  
Susan Townley

support victims and witnesses of crime or other critical incidents by providing crisis intervention, an opportunity for venting and validation, and information about community resources in Boulder.

In 2003, the Victim Services Unit provided approximately 1,086 hours of service to more than 1,300 people in the city of Boulder. In addition, 12 new volunteer Victim Advocates joined the team, bringing the number of Advocates to 55.

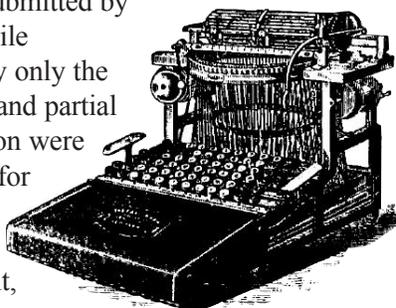
# Records and Information Services

**R**ecords and Information Services (RIS) is often the first point of contact for the Department as well as its official memory. RIS coordinates and stores a large variety of Department records and sends information to other agencies nationwide. In addition, this unit staffs the reception desk, the main point of contact for the general public.

RIS also provides services such as fingerprinting for the public, retrieval of criminal histories and clearances for officers and detectives. In 2003, RIS processed more than 1,500 vehicle impounds, entered more than 19,000 police reports into the records management system, and distributed those reports to other staff and agencies as requested.

In 2003 police report entry was more efficient and more timely than was possible in years past. Streamlining the data entry processes and more efficiently using the records management system or PIN (Police Information Network) was the greatest challenge, and accomplishment, for RIS staff. It was a celebratory moment when data entry of all 2003 crime reports and FBI reporting for 2003 crime statistics were completed by the second week of January, 2004.

Many data entry processes were modified to enable officers and RIS staff to work together more smoothly. Complete police reports can now be quickly submitted by email, while previously only the narrative and partial information were available for electronic viewing. As a result,



**RIS Manager  
Jojo Field**

authorized staff can easily view a complete report.

In addition, the Department's web site was enhanced to better serve both staff and the public. Citizens can now download a records request form and can report minor crimes such as criminal mischief, vandalism, graffiti, lost or stolen property, and suspicious incidents on-line.

New staff was added, and existing staff received additional training in 2003. Along with other staff in the Department, RIS participated in an intensive two-week Spanish class presented by Rocky Mountain HIDTA (High Intensity Drug Trafficking Area). In addition to teaching practical Spanish phrases, the class provided a valuable introduction to some of the cultures of Spanish speaking countries and the fight of law enforcement against powerful drug cartels.

By cross-training between sections, RIS staff and dispatchers continued to promote better cooperation between the two units, a goal set in 2002.

Staff from the city's

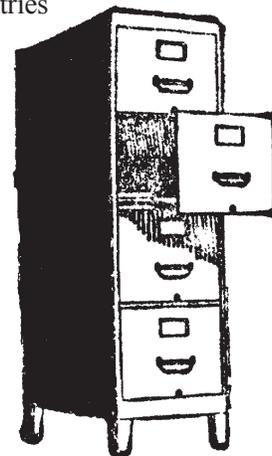
Geographic Information Systems (GIS) department gave a presentation demonstrating how the detailed and uniform address information entry performed by RIS staff contributes to and validates the city's geo-address table and serves the city of Boulder in many ways beyond crime reporting.

RIS members participated in Department and city-wide events including the Law Enforcement Torch Run to benefit Special Olympics. RIS staff also participated in many activities for the BPD 125th Anniversary. Kady Eckstrom led the development of a commemorative Department cookbook, "Arresting Recipes: Food So Good It Should Be a Crime."

Upcoming goals include making arrangements to visit Municipal Court to learn about court processes including changes in warrant procedures, and continued optimization of the records management system PIN.

Two long time RIS employees retired in 2003. Their combined tenure equaled over 30 years and they will be missed by many throughout the Department.

The time that volunteers contribute to RIS has always been greatly valued, and 2003 was no exception. Three long time volunteers continued to perform myriad tasks that otherwise could not have been accomplished. The work of these long term volunteers and others with a shorter tenure was an enormous help to RIS.



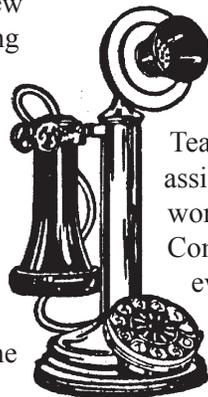
# Communications Section

The Boulder Police Department's Communication Center is a diverse environment, unique in the dynamics of people who work there and the duties performed. Dispatchers are initially immersed in extensive training and continue their education throughout their career.

Because members of this section have often said they are exposed to new things every day, Tuesday training sessions were created in 2003. During these sessions dispatchers learned about DEA's procedures for dealing with highly toxic situations such as meth labs, took geography tours, participated in team building exercises, observed staff from different sections of the Department, and met to discuss dispatch goals and procedures.

Margie Gooch, then a Dispatch supervisor, implemented a new Certified Training Officer (CTO) program modeled after the San Jose, California system giving CTOs the job of teaching new trainees city geography, the Computer Aided Dispatch system (CAD), and how to handle incoming calls for service and 911 emergencies. CTOs also instruct emergency medical dispatch (EMD) and teach trainees how to provide

dispatch services for the Humane Society, Parking Control, Open Space Rangers, Mountain Parks Rangers, and Environmental Enforcement. In addition to training new hires, many of the dispatchers participated in other



emergency services. The Tactical Dispatch

Team (TDT) was assembled to assist SWAT and was trained to work out of the Incident Command Van (ICV) in the event of a SWAT call out.

EMD members worked with the State of Colorado to produce medically accurate cards. EMD training



Dispatch Commander Molly Bernard

Department members to assist the city in the case of a critical event such as a flood or other unexpected events.

Qwest services provided phase two compliancy, allowing dispatchers to see the latitude and longitude of cell phone callers dialing 911.

Boxes were also installed, allowing the dispatcher to see which officer was using the

radio during any transmission.

Dispatchers saw an increase in the number of calls that came into the Communications Center in 2003, answering well over 12,000 more calls for service than in 2002.

Currently, dispatch is under the

Number of Citizen Calls for Service					
	1999	2000	2001	2002	2003
Emergency	17,989	17,805	15,444	14,984	20,815
<b>TOTAL</b>	<b>55,518</b>	<b>60,900</b>	<b>72,277</b>	<b>66,895</b>	<b>79,738</b>

*These numbers represent a small percentage of police activities and do not account for the thousands of officer initiated police actions and projects.*

and certification is critical in the event a dispatcher must medically help the caller by phone while

emergency services are en route.

The Emergency Response Team (ERT) included a few members from the Communications Department who will join other

direction of Commander Molly Bernard and Supervisors Therese Hil'leary and Cheryl Rainey. A new group of trainees will also provide challenges to the CTOs who will attempt to bring the center up to full staffing. Regardless of the many up and coming developments, it is apparent that the Boulder Police Department Dispatchers take pride in their service while providing safety to our community.

Dispatch and Officer Response Times					
	1999	2000	2001	2002	2003
Dispatch Response Time (minutes)	2:25	1:11	1:00	:53	:58
Officer Response Time (minutes)	5:57	2:32	2:52	2:49	3:59
<b>TOTAL Response Time (minutes)</b>	<b>8:22</b>	<b>3:43</b>	<b>3:52</b>	<b>3:42</b>	<b>4:57</b>

# 2003 Budget Crunch

**D**ue mainly to declining sales tax revenues, the City of Boulder was forced to continue its budget reduction initiatives of 2002 into 2003. Initially, the Boulder City Council proposed trimming 20 percent – \$4.363 million – from the Boulder Police Department’s annual budget. Financial Services Unit manager Joseph Pura completely reworked the BPD’s annual budget five times in 2003 in an attempt to minimize the impact of deep budget cuts requested by the council. During the year, Pura presented a variety of cuts without compromising the Department’s ability to maintain public safety. Some cuts were rejected, while others were enacted. By the end of 2003, the final budget cut was just over one million dollars.

The force of 176 commissioned officers was reduced by five and the noncommissioned staff was reduced by 8.25 persons to 92.25, for a total reduction of 13.75 positions. Various nonpersonnel reductions were also made, including reductions in maintenance, repair, and replacement of equipment such as patrol cars and building upkeep.

The South Boulder Community Police Center (CPC) was closed to save the cost of rent and salaries. It offered the public easier access to Police Department personnel, to file reports, or to get fingerprinted for passport applications. The CPCs at 15th & Pearl, and The Hill remain open.

The K-9 Unit was also a casualty of budget cuts, requiring the Boulder Police Department to call in the Boulder County



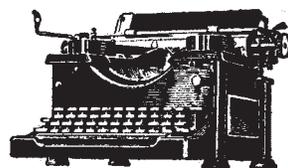
Sheriff for assistance with building or drug searches. The nearest dog trained for detecting explosives would have to come from Aurora, and if an area search for a missing person requires the services of a specially trained dog,

*“It was a difficult and frustrating process, but we were able to protect our core service which directly relates to public safety. We were able to maintain a consistent level of street staffing by not cutting Beat Officer positions.”*

- Chief Mark Beckner



the closest bloodhound is in Greeley. The K-9 Unit was comprised of two police dogs and two officers, Brit and his handler Officer Anthony DiGiovanni, and Alf and his handler Officer Doug Grove, plus a sergeant. Among their many achievements the dogs greatly enhanced officer safety, proved themselves to be an excellent deterrent for noncompliant people, and were a great public relations tool for the community through such programs as the Police Department’s Citizens Academy. The dogs were trained and used for drug interdiction, building



searches, and area searches for missing persons. The dogs have a working life of about eight years and cost about \$4,000 to purchase with an additional \$35-40,000 for a suitably equipped vehicle. Unfortunately, the Department’s budget could no longer support the K-9 program and Brit and Alf were sold to the Adams County Sheriff’s Department.

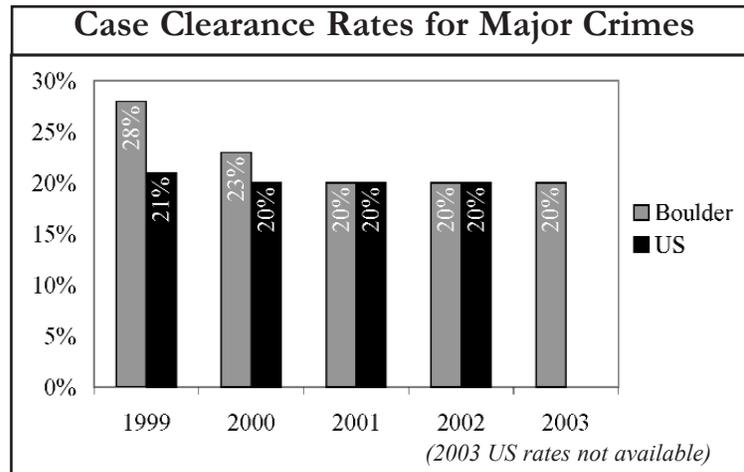
For the third consecutive year, positions were cut in the Records and Information Services Department (RIS). Two Records Specialist positions were cut in 2003 resulting in the records staff having to change its hours to continue to give support for officers on the night, weekend and holiday shifts. This resulted in some staffing and scheduling issues and impacts RIS’ ability to serve the public.

There was some good news in 2003. Under the City of Boulder’s Displaced Workers Policy, most city employees designated for lay-offs were able to stay employed by moving to other positions within the city. These included some members of the Police Department. At the end of 2003 some positions within the Department that had earlier been proposed for elimination were included in the City Manager’s Recommended Restoration Options for .15 percent General Fund Sales Tax. These positions included School Resource Officers at middle schools, the DUI Enforcement Program, the contract with the Humane Society to handle animal calls, and a Communications Manager position. A Forensic Criminalist position was also added.



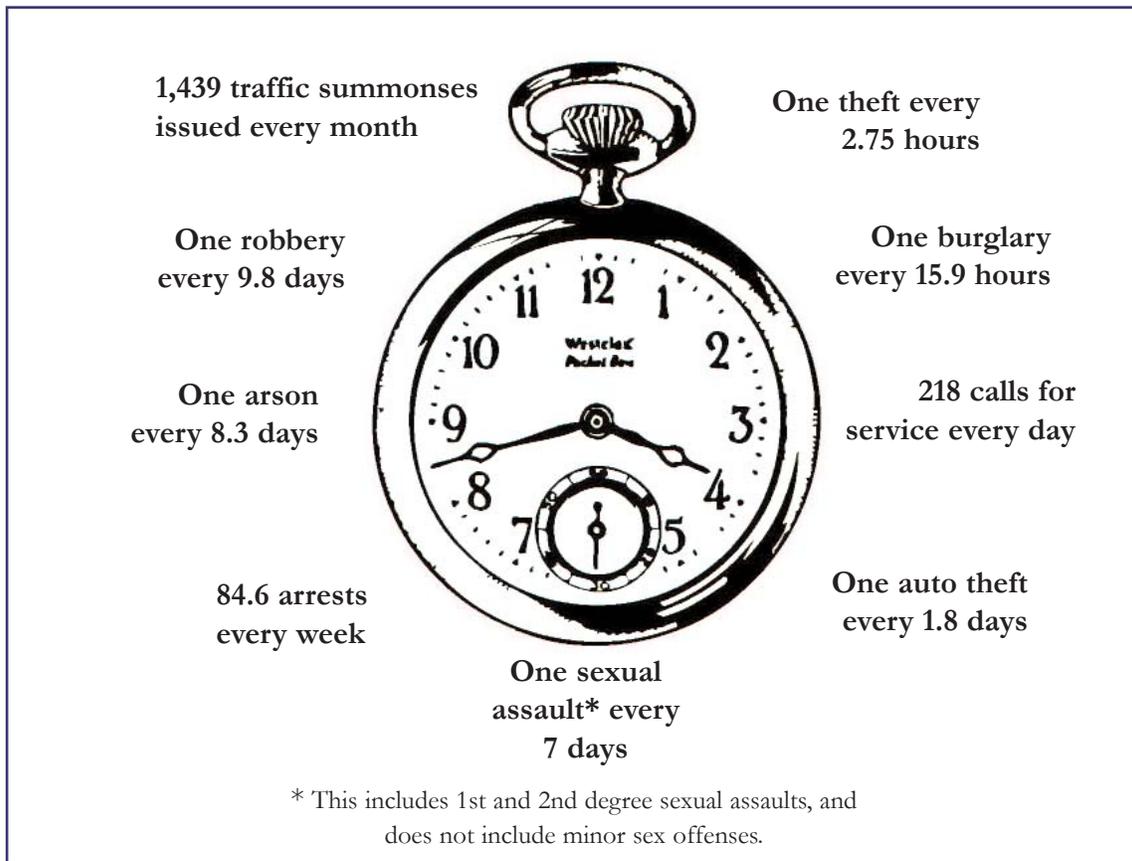
# 2003 Statistics

Reported Major Crimes					
	1999	2000	2001	2002	2003
Murder	0	0	0	5	0
Manslaughter	0	0	0	0	0
1 <sup>st</sup> /2 <sup>nd</sup> Degree Sex Assault	39	33	30	48	52
Robbery	36	44	49	45	37
Aggravated Assault	111	141	132	133	125
Burglary	561	600	573	536	549
Larceny/Theft	2,991	2,548	3,145	2,787	3,184
Vehicle Theft	186	169	211	189	197
Arson	46	62	88	30	44
<b>TOTALS</b>	<b>3,970</b>	<b>3,597</b>	<b>4,228</b>	<b>3,773</b>	<b>4,188</b>



Rates Per 100,000 Inhabitants of Offenses Known to Police						
Year	Serious Crime Totals		Violent Crime		Property Crime	
	U.S.	Boulder	U.S.	Boulder	U.S.	Boulder
1999	4,267	4,179	525	196	3,742	3,983
2000	4,124	3,514	506	211	3,618	3,303
2001	4,160.5	4,017	504.4	201	3,656.1	3,816
2002	4,119	3,655.3	495	223.8	3,624	3,431.5
2003	Not Available	4,066	Not Available	208	Not Available	3,858

# The Boulder Crime Clock



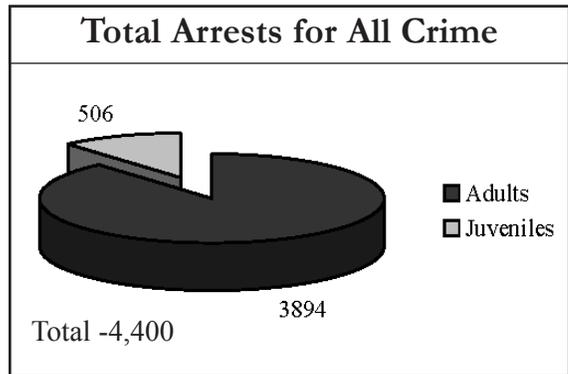
Other Reported Crimes					
	1999	2000	2001	2002	2003
Assault	541	497	572	489	503
Forgery/ Counterfeiting	119	98	197	173	114
Fraud	205	163	281	261	193
Vandalism	1,278	1,273	1,403	1,335	1,387
Weapons	35	28	43	31	20
Sex Offenses	98	105	126	104	93
Drug Violations	220	243	227	179	167
<b>TOTALS</b>	<b>2,496</b>	<b>2,407</b>	<b>2,849</b>	<b>2,572</b>	<b>2,477</b>

# Operations



Deputy Chief David Hayes

Operations consists of 169 commissioned and 23 noncommissioned members working in the Patrol Section, Detective Section, Traffic Unit, Community Services Unit, Bicycle/Mall Unit, Hill Team and Community Police Centers.



## Officer of the Year

Cooper Grimes was named Officer of the Year in 2003. Grimes was nominated by Sergeant Jim Byfield because of the extraordinary work he did in 2003, both on patrol and as a Field Training Officer. In his nomination letter, Sergeant Byfield states that "Officer Grimes' ... work and skills are recognized Department wide, which is evident by the fact he was nominated for officer of the

month on three separate occasions and nominated for the Beth Haynes award. It is for these reasons and the intangibles he brings to the Department on a daily basis that Cooper should be selected for the 2003 Officer of the Year award."



Officer Cooper Grimes

## Detective of the Year



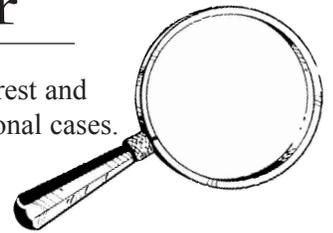
Detective Kristi Peterson

Detective of the Year honors were awarded to Kristi Peterson in 2003. Detective Peterson was nominated by Officer Janet Aguirre for her "integrity, strong work ethic, dedication to the Department, consideration toward co-workers and desire for justice."

Detective Peterson's work as a member of the Target Crime Team led to the establishment of a link between

a recent arrest and five additional cases.

Although she was a new detective in 2003, Peterson's clearance rate ranked higher than the overall average for the Department. In addition, she was instrumental in clearing two Subway Restaurant robberies and connecting the suspect to other robberies in another state.



# Traffic, SWAT and Patrol Administration

In 2003 newly promoted Commander Greg Testa took charge of the Traffic Unit, the SWAT Team, Emergency Preparedness, and special events.

The SWAT team underwent several changes in supervision. Sergeant Barry Hartkopp was selected as an Assistant Commander, Sergeant Katie McEldowney was selected as the Crisis Negotiator Unit Team Leader, and Detective Jeff Kessler was selected as a Tactical Unit Team Leader. The Team's night vision capabilities were increased and its technology was upgraded. The Crisis Negotiations Unit received new equipment that allows them to more effectively communicate in hostage and barricade situations. The unit is also modifying a van to use for negotiating, and storing and transporting equipment. SWAT was particularly busy the first half of 2003

**Staffing and Hours of Operation**

**Traffic Unit**  
 Number of Officers: 14  
 Accident Specialists: 4  
 Hours: 0700-1700  
 0900-1900  
 Photo Radar Operators: 2

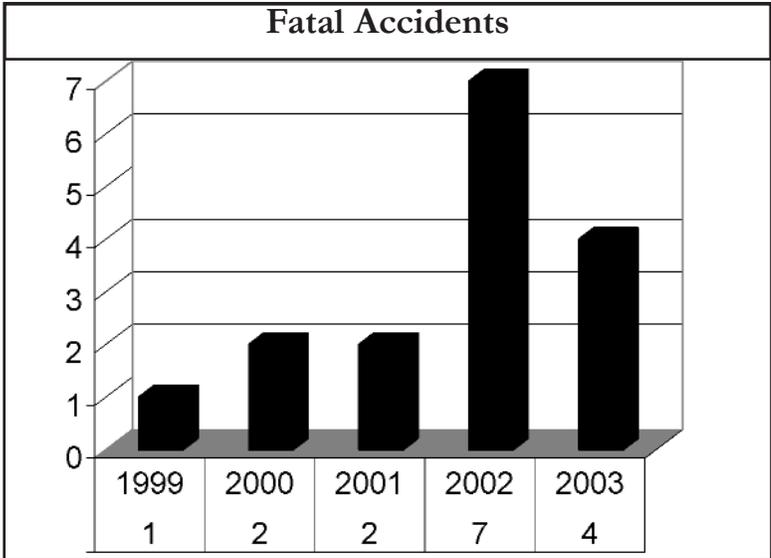
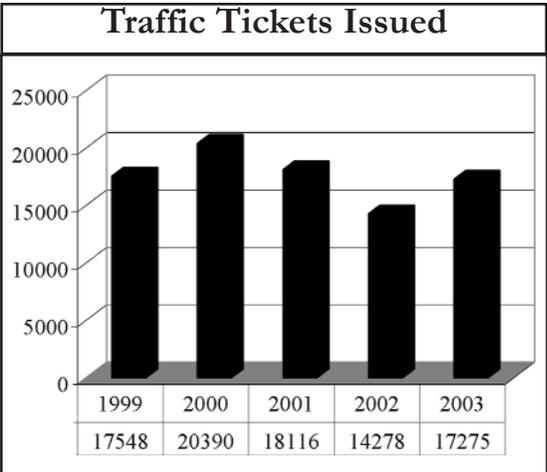


Commander Greg Testa

with call-outs and the service of several high risk warrants.

The Traffic Unit issued more tickets in 2003, while the number of accidents in the city declined. Traffic fatalities fell by almost 50 percent from 2002, going from seven to four.

An addition to the Motorcycle Unit was approved, increasing



the size of the unit from five officers to six. And new radar and Lidar equipment was purchased to replace and

upgrade existing equipment.

As always, citywide special events, such as races, parades and festivals, kept everyone busy throughout the year. The Boulder Police Department helped keep things running smoothly at the Bolder Boulder, the Creek Festival and other similar events.



# Watch I and Community Services



**Commander  
Robert Sullenberger**

### Staffing and Hours of Operation

#### Watch I (Day Shift)

Number of Officers: 22

Hours: 0600-1600

0700-1700

#### Community Services

Number of Officers: 7

#### Mall Unit

Number of Officers: 7

Hours: 0900-1900

1700-0300

Association, and various other neighborhood associations. The Daily Activity Report was revised in 2003 to more accurately track the activities of Watch I members. In addition to tracking statistics, the report also allows for the recognition of work that is not easily quantifiable by capturing the “hard” and “soft” data. Hard data quantifies information such as the number of traffic tickets each officer writes and soft data records activity such as responses to requests to slow unsafe traffic in neighborhoods.

2003 was a busy and productive year on Watch I, its members dealt effectively with issues such as noise, parking and vehicles affecting North Boulder Park and the surrounding neighborhood.

*“There is an enforcement side of law enforcement and a community service side and both are equally important.”*

**Commander  
Robert Sullenberger**



various areas of the city, to develop effective use of the Homeless Shelter, to provide a safe environment for the homeless community, and to develop the Aggressive Begging/Panhandling ordinance.

Officers also helped find and identify members of the homeless community who did not qualify for, or who did not want to go to the shelter, so that B-Cares, a local group that provides needed items to the homeless, could offer help.

The Community Police Centers provided fingerprinting, released information

to the public, assisted in data entry to relieve backlogs, and processed on-line reports.

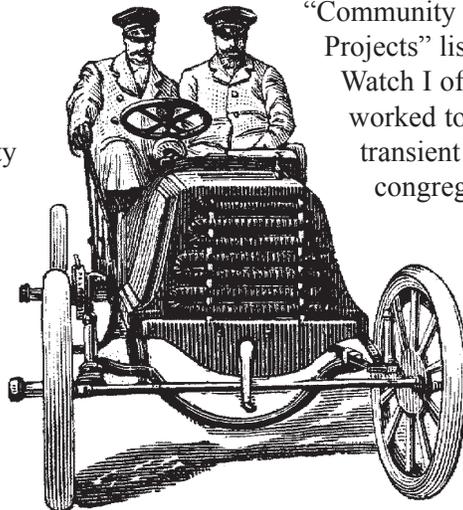
The Community Services Unit, a vital part of Watch I, was directly affected by budget cuts and staffing reduction but worked hard to continue its tradition of quality service to the community. Two School Resource Officers (SROs) were eliminated but the three remaining SROs stepped up and continued to provide quality service, collaborating with beat officers to deal with school problems.

Community Services also worked on many youth-oriented projects such as the Bike Safety/Bike Helmet Program, promoting bicycle safety discussions and providing free

The primary responsibility of Watch I is to provide uniformed police service to the community from 6:00 a.m. to 5:00 p.m. This includes all the officers who patrol Boulder’s streets during the day, the units dedicated to the Pearl Street Mall, and the staff of Community Services and the Community Police Centers.

In addition to traditional law enforcement duties, members of Watch I perform proactive community police work by partnering with the Boulder County Homeless Shelter, Boulder County Safehouse, Downtown Merchants

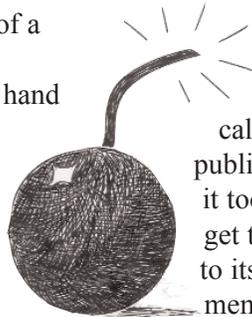
Working from a “Community Policing Projects” list, Watch I officers worked to reduce transient congregation in



*Continued on next page*

# Bomb Squad

After 30 years of working out of a variety of vehicles, including a pickup, an old ambulance, and hand-me-down vans, the Bomb Squad has a new, upgraded Bomb Response Vehicle. After many years of dreaming, planning, and working within budget constraints, a vehicle now exists that transports the Squad, all of its



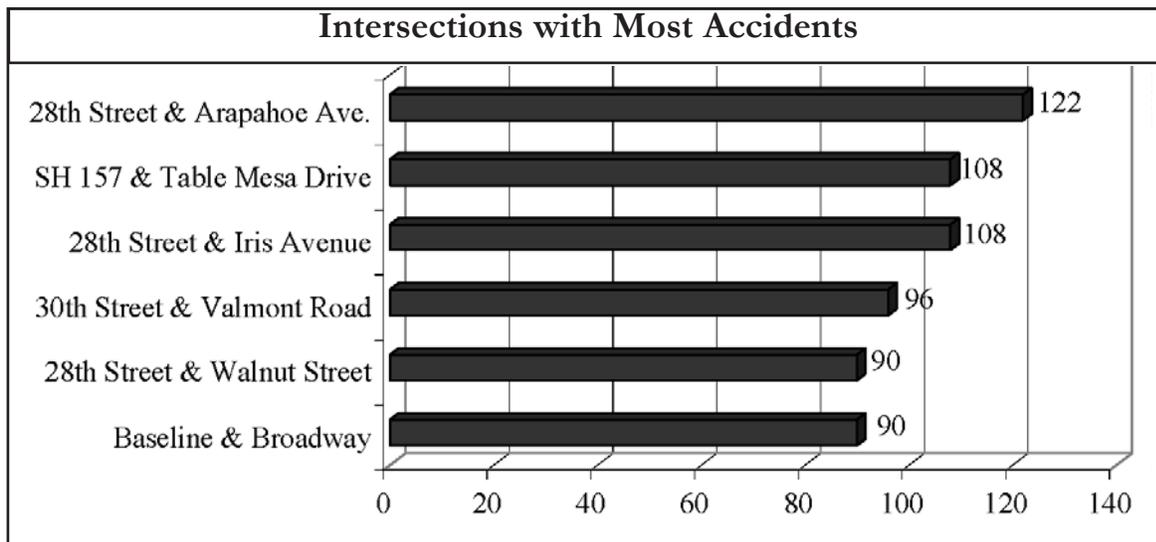
equipment, and the trailer to bomb scenes, threat calls, suspicious devices calls, and last but not least, public presentations. Previously, it took two to three vehicles to get the equipment and the Squad to its destination, but now Squad members arrive in one of the nicest vehicles owned by the city of Boulder.

## *Watch I and Community Services continued*

bicycle helmets to elementary age children. Safety Town, a popular annual program designed to educate pre-school-aged children on the basic pedestrian rules of the road was held for the fourth year in 2003. In addition, The Community Services Unit collected stuffed animals to distribute to children involved in traumatic incidents, participated in

the Wrap-Around Project providing resources and referrals to troubled teens, and taught safety instruction to mentally disabled youth during Safety First classes. Community Services also oversaw school programs such as tutoring classes for the San Juan youth, school threat assessments and the End of School Year Safety Project.

In addition, the unit worked with businesses that were building or remodeling to share crime prevention tips through its Crime Prevention program and distributed identification bracelets for Alzheimer patients.



# Watches II and III

Watches II and III include the officers who patrol the streets of Boulder during the afternoon, evening and night time shifts. The units dedicated to the University Hill area, DUI officers and the K-9 Units are also a part of these watches.

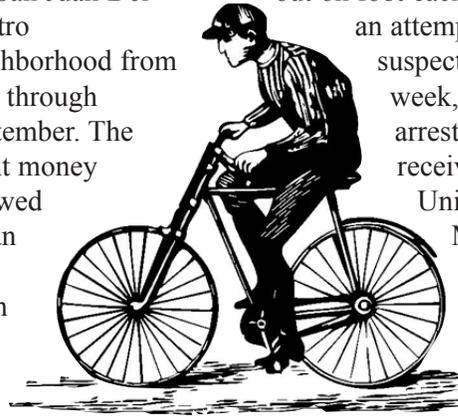


Commander Kim Stewart

July, and Halloween issues.

Sergeant Dave Seper supervised a \$10,000 Anti-Drug Grant at the San Juan Del Centro neighborhood from July through September. The grant money allowed for an

arrests. One of note involved Officer Sarah Cantu, who set her mind to arrest a male who had been breaking into houses on the University Hill during the early morning hours. For three solid weeks, Officer Cantu got out on foot each night/morning in an attempt to apprehend this suspect. After the third week, Cantu made her arrest, and for this, she received the Police Union's Officer of the Month Award.



Staffing was an issue for the first few months of 2003. In addition

increased officer presence at San Juan Del Centro, which led to numerous opportunities for anti-drug education and improved relationships with residents. Sergeant Seper received many positive comments from residents of San Juan, who greatly appreciated officers' willingness to interact and educate the neighborhood youth on drug related topics.

to Department members suffering some injuries, a few officers left the PD early in the year to pursue other interests. That issue was alleviated once the 14 new hires completed training and were assigned to the watches.

Many Watch II and III officers were utilized as Field Training Officers,

Members of Watches II and III accomplished some critical felony

*Continued on npage 22*

## Staffing and Hours of Operation

### Watch II (Swing Shift)

Number of Officers: 28

Hours: 1500-0100

1700-0300

### Hill Unit

Number of Officers: 8

Hours: 1100-2100

1700-0300

### K9 Officers: 2

Hours: 1900-0400

### Watch III (Midnight Shift)

Number of Officers: 26

Hours: 2100-0700

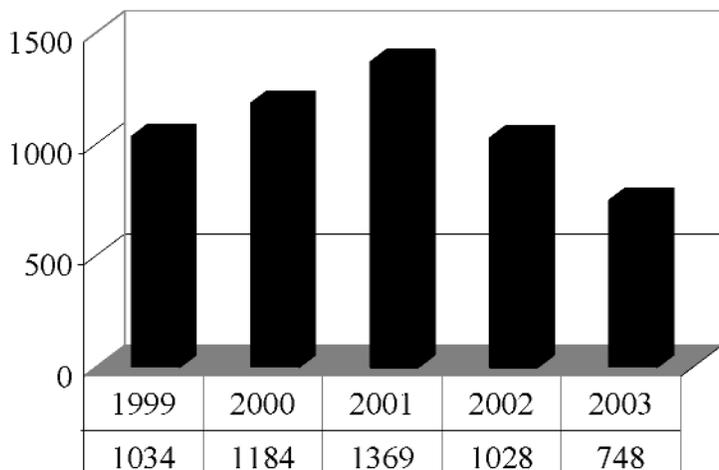
### DUI Officers

Number of Officers: 2

Hours: 1900-0500

For new Commander Kim Stewart, Watches II and III seemed extremely busy during 2003. In addition to routine patrol and regular day-to-day activities, both watches had many districts of responsibility including Martin Acres, Goss/Grove, University Heights/Village at Boulder Creek (Taft), the University Hill, and the late night Mall. They also handled all youth alcohol issues, alcohol inspections, undercover alcohol stings, bicycle patrols, end-of-school, back-to-school, 4th of

## DUI Arrests



# Detective Section

Staffing for the Detective Section is made up of 23 investigators, four sergeants, one commander and four support personnel.

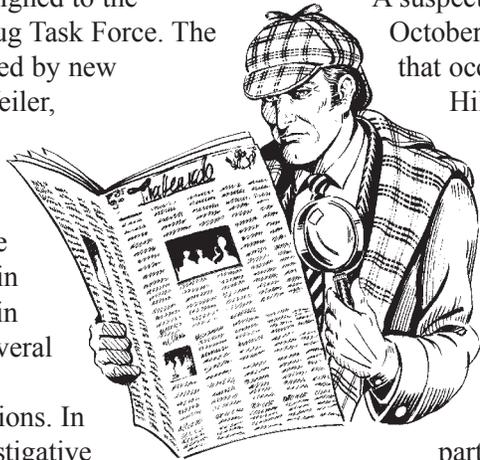
Of that number, three investigators and one sergeant are assigned to the Boulder County Drug Task Force. The Detective Section, led by new commander Kurt Weiler, investigated approximately 1,000 felony cases in 2003. While there were no homicides in the city of Boulder in 2003, there were several cases that required extensive investigations. In addition to the investigative work, training was imperative for several investigators and supervisors who acquired new duties and responsibilities, a result of five promotions within the Detective Section in 2002.

Five cases required significant investigative effort from the Detective Section during 2003.

A series of sexual assaults occurring in and around the Downtown Mall, from winter to fall resulted in the completion of three arrest warrants. One suspect is in custody in Texas.

By resubmitting evidence collected during sexual assault investigations from 1990 through 2000, a serial rapist was identified and later convicted during 2003. Twelve Boulder felony cases were cleared along with a sexual assault that

occurred in Lafayette. A burglary/sexual assault suspect was arrested on The Hill after entering several apartments over a two-month period.



A suspect wanted for an October 2002 homicide that occurred on The Hill, was arrested in Mexico with the assistance of the FBI and Mexican officials.

Detectives also investigated a shooting at a party off-campus.

Nearly twenty shots were fired into a crowded apartment and luckily only one person was injured by a bullet. Three suspects have been arrested and are awaiting trial.

The Target Crime Team was formed



Commander Kurt Weiler

### Staffing and Hours of Operation

Number of Detectives: 20  
Narcotics: 3  
Hours: 0700-1700  
1200-2200  
Crime Analysis: 2

late in 2003 to pro-actively address crime in Boulder. A volunteer from each Watch, Traffic and Detectives makes up the team which has already had several successes in a short time. The most notable started with the arrest of an auto prowl suspect in 2003 that has since led to

the clearance of 112 criminal trespass complaints.

Clearance Rates			
The Offense	Boulder - 2003	Rocky Mtn. Region - 2002	U.S. - 2002
Violent Crime	58%	44%	47%
Property Crime	17.5%	16%	16.5%
Murder	None	57%	64%
1 <sup>st</sup> Degree Sexual Assault	77%	36%	45%
Robbery	38%	23%	26%
Aggravated Assault	55%	52 %	57 %
Burglary	10%	11 %	13%
Larceny/Theft	18%	18%	18%
Auto Theft	24%	13%	14%

# Milestones

## Awards:

*Award of Excellence* - OSU member Beverly Allenson, Officers Tony Gryniwicz and Brian Rech



Officers Tony Gryniwicz (left) and Brian Rech



Detective Jeff Kithcart

*Award of Excellence* - Detective Jeff Kithcart

*Outstanding Citizenship Award* - Barb Odbert



Barb Odbert



Margy Gooch and Chief Mark Beckner

*Award of Excellence* - Dispatch Supervisor Margie Gooch

*Medal for Lifesaving* - Officer Nate Vasquez  
~ *Outstanding Citizenship Award* - Olatunji Akpo-sani, Chris Hall and Elizabeth Pickner



Olatunji Akpo-sani



David Little

*Medal for Lifesaving* - Officer Alaric Morgan  
~ *Certificate of Special Recognition* - David Little



Sergeant Michael Everett

**Promotions:**  
Michael Everett - Sergeant

## On to New Adventures:

Lorraine Cheney-Carr, RIS Specialist, resigned after 13 years with the Department



Lorraine Cheney-Carr



Jim Hughes

Jim Hughes - Deputy Chief, retired after 25 years with the Department.

Bob Hendry - Sergeant, retired after 33 years with the Department.



Bob Hendry

## *Watch II and III continued*

some for the first time. They stayed busy with their trainees and did an outstanding job. In addition, the Hill officers and late night Pearl Street Mall officers continued to provide many extra patrols on bicycles, leading to improved public relations with the community.

Officer Carlene Hofmann continued to take the lead with the graffiti task force. She worked with Beverly Allenson to track graffiti occurrence and was able to make some key arrests of taggers.

Under the leadership of Sergeants Seper and Johnson, the Department raised close to \$10,000 in charitable contributions for Special Olympics. The money was raised through Torch Run registrations, Tip-a-Cop campaigns, t-shirt and medallion sales, and other donations.

Coordinated by PD members, the Boulder County leg of the Special Olympics Torch Run began at the Police Department and covered approximately seven-and-a-half miles to Niwot. Ninety-two

registered participants from the PD and District Attorney's Office participated, along with the City Manager and six Special Olympians. The Boulder Sheriff's Department and the Longmont Police Department also participated, ensuring that the torch made its way from Niwot to Greeley, the site of the 2003 Special Olympics Summer Games.

Finally, thanks in part to the work of all the sergeants and officers, Boulder enjoyed its second riot-free year!

# Boulder Police Department through the Years



# Boulder Police Department Employees

Adams, Matthew S.  
Adams, Rebecca A.  
Adler, Jessica R.  
Aguirre, Janet M.  
Alvarado, Alfredo S.  
Armstrong, Laura L.  
Ashmore, Rachael M.  
Askins, Marcus B.  
Babiak, Jerry O.  
Barcklow, Susan J.  
Batton, Lucy  
Beckjord, Craig R.  
Beckner, Mark R.  
Bernard, Mary M.  
Berry, Coleene R.  
Biekert, Brent D.  
Binning, Jeffrey C.  
Bliley, Mark D.  
Bliley, Dixie R.  
Bohlen, Elizabeth  
Bookout, Beverley K.  
Bostrack, Rebecca  
Bradbury, Theresa K.  
Brock, Melissa B.  
Brown, David R.  
Brown, Gordon R.  
Busse, Dale E.  
Burick, Joel E.  
Burke, Edmund K.  
Bustrum, Robert E.  
Butterfield, Carol L.  
Bux, Jenny  
Byfield, James R.  
Cantu, Sarah D.  
Cast, Steven E.  
Cho, James I.  
Christopher, Ruth M.  
Coffey, Brian K.  
Colvin, David W.  
Compton, Patrick J.  
Cravitz, Traci J.  
Cross, Julie A.  
Curnow, Brent R.  
Denig, Richard L.  
DiGiovanni, Anthony D.  
Dowd, Thomas F.  
Duffy, Jason D.  
Eckstrom, Kathie J.  
Edwards, Sharon L.  
Ekwo, Sterling O.  
Ellerman, Michelle A.  
Euler V, Karl F.  
Everett, Michael T.  
Faber, Steven C.  
Feldmann, Teresa A.  
Field, Jojo H.  
Forth, Bonnie L.  
Foster, Kurtis J.  
Frederking, Bradley C  
French, Richard R.  
Frenzen, Jeremy  
Frey, Heather D.

Gallerani, Kimberly A  
Gallerani, Vincent C.  
Garcia, Gilbert J.  
Garcia, Roberto C.  
Gardner, Jack M.  
Gardner, Melissa T.  
Gerhardt, Frederick M.  
Gibson, Donald L.  
Gibson, Kristen K.  
Gignac, Pamela M.  
Gilbert, Jeanne M.  
Gill, Judith F.  
Gillice, Robert A.  
Gonzales, Marie J.  
Gooch, Margaret E.  
Gosage, Ron T.  
Govednik, Putzie J.  
Gracie, Roseann  
Granberg, Kevin J.  
Greenlee, Carey L.  
Greer, Matthew  
Grimes, Cooper A.  
Gryniewicz, Anthony L.  
Guzman, Anthony M.  
Guzman, Rick A.  
Haals, Bill  
Hanel, Jeremy J.  
Hanket, Patricia J.  
Harmer, Jane E.  
Harmon, Terence H.  
Hartenstein, Glenn J.  
Hartkopp, Barry A.  
Hayes, David D.  
Heidel, Charles W.  
Herzberg, Diane M.  
Hil'leary, Theresa C.  
Hofmann, Carlene A.  
Hone, Jason A.  
Hoover, Jenny L.  
Horton, Tia J.  
Huerta, Sally Y.  
Hull, Gloria M.  
Hunt, Andrea E.  
Hunter, Trudy R.  
Hutson, Teresa A.  
Jackson, Evelyn F.  
Johnson, Curtis M.  
Johnson, Georgette H.  
Johnson, Susan L.  
Joko, Darin K.  
Jones, Randolph L.  
Kafer, Aaron, J.  
Kampf, Melissa A.  
Kastanek, Christine A.  
Kastanek, Karen L.  
Kaufman, David S.  
Keatley, Robert E.  
Kelt, Herman E.  
Kessler, Jeffrey R.  
Kessler, Robert L.  
Keys, Sterling R.  
Kicera, David M.

Kilpatrick, Rebecca S.  
Kithcart, Jeff D.  
Kott, Sharon T.  
Kramer, Terry L.  
LaClaire, Aimee R.  
Lacy, Nelda G.  
Laurin, Eric C.  
Leatherby, Shawna J.  
LeFebre, Greg S.  
Lieb, JoAnna K.  
Little, Scott A.  
Lord, Ryan B.  
Lowe, Katherine E.  
Luebke, John R.  
Luebke, Karen A.  
MacGregor, John R.  
MacPherson, James A.  
Maher, Theodore J.  
Manka, Mary E.  
Marquez, Michael A.  
Martinez, Mark S.  
Mason, Larry A.  
Matthews, Kurt R.  
McCoy, Renee J.  
McEldowney, Edward  
McEldowney, Katherine  
McGee, Jeremy S.  
McKinney, Owen D.  
McNiven, Alastair I.  
McPherson, Cynthia L.  
Mealini, Suzanne L.  
Moore, Kyle M.  
Morgan, Alaric  
Morris, Julie C.  
Morris, Scott R.  
Mullenix, Karen  
Mulvaney, Georgene  
Murray, Aubree C.  
Murray, Brandon E.  
Navarro, Rebecca L.  
Nicholas, Cory L.  
Niedzielski, Mark T.  
Noyes, Janet M.  
O'Toole, Kathleen S.  
Paddock, Jenny E.  
Parch, Bryan A.  
Parker, Courtney D.  
Patterson, Frederick T.  
Pease, Michael H.  
Peck, Patricia L.  
Pedigo, Bryan K.  
Perry, Gregory G.  
Peterson, Kristi M.  
Powers, Gregory L.  
Pura, Joseph  
Puttkammer, Jeffrey J.  
Quayle, Edward J.  
Ramazio, Anthony F.  
Ramirez, Michael  
Ramos, Abel  
Rainey, Cheryl L.  
Rainford-Allenson, Beverly A.

Ray, Courtney L.  
Rech, Brian W.  
Rech, Leah M  
Reichenbach, Kristi M.  
Reichenbach, Paul L.  
Reller, Elizabeth A.  
Reznik, Richard T.  
Riedel, Heather  
Rhamey, Melanie S.  
Richart, Ross M.  
Richmond, Andrew P.  
Rodgers, Kristen M.  
Salgado, Gladys L.  
Sample, Racquel L.  
Sampson, Robert S.  
Schelble, Scott R.  
Schwartz, Laryssa D.  
Scott, Gail A.  
Seper, David B.  
Shepherd, Craig A.  
Skurnik, Peg  
Sleeman, Tami M.  
Sloan, Candace K.  
Sloan, Scott G.  
Smetzer, Nick D.  
Smith, Eric N.  
Smith, John C.  
Smith, Ralph J.  
Smith, Richard G.  
Spicely, Donald H.  
Spraggs, David L.A.  
Steinman, Keith J.  
Stevens, Gary W.  
Stewart, Kimberly A.  
Storbeck, Aaron P.  
Sullenberger, Robert F.  
Testa, Greg J.  
Thomas, Doyle B.  
Thomas Jr., Robert L.  
Toporek, Julius F.  
Townley, Susan D.  
Trujillo, Mitchell L.  
Trujillo, Thomas E.  
Vallier, Bonnie M.  
Vasquez, Nathan D.  
Veitch, Karl R.  
Walker, Jack C.  
Wands, Robert J.  
Warren, Robert P.  
Wegscheider, Lauri K.  
Weiler, Kurt R.  
Weinheimer, Carey B.  
Whitmore, Bobbie D.  
Whitson, Robert A.  
Wilcox, Colleen B.  
Williams, Robyn L.  
Wills, Cory A.  
Wyton, Patrick  
Xiong, Kham T.  
Yamaguchi, Kerry K.  
Yokomizo-Burton, Karen M.  
Zowak Jr., Michael D.

