

# READING YOUR BOULDER WATER BILL

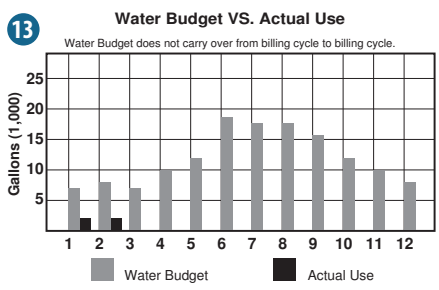
- 1 Account Number applies to a specific service location (customers may have more than one account).
- 2 Customer Class is your account type (single-family residential, multi-family residential, commercial/industrial, irrigation).
- 3 Previous and Present Reading Dates are the dates your meter was read and the meter reads on those dates.
- 4 Days Billed is the number of days in your current billing cycle.
- 5 Water Service Charge is a fixed monthly charge for water service and is based on your meter size.
- 6 The numbers in the left column under "Water Service Charge" represent how many gallons are allotted for each of the five billing blocks.
- 7 Rate/1,000 Gallons is the second column that shows the rate charged per 1,000 gallons of water within each of the five billing blocks.
- 8 Used 1,000 Gallons is the third column that shows how many gallons (in thousands) you used in each billing block during the current billing cycle.
- 9 Wastewater Service Charge is a fixed monthly rate based on your meter size.
- 10 Wastewater is the amount of wastewater (in 1,000 gallons) you used during this billing cycle and the correlating charge.
- 11 Customers inside the city limits pay a Stormwater/Flood Mgmt fixed service charge and an area charge based on either total lot size or impervious area, depending on Customer Class.
- 12 Additional charges or fees are listed in this space.
- 13 The Water Budget chart compares your water budget (gray) to your actual usage (black) for each billing cycle. The numbers at the bottom represent the billing periods.
- 14 Current Use is the number of gallons (in thousands) of water that you used during this billing cycle.
- 15 Use Last Year indicates how much water you used during the same billing cycle last year.
- 16 Continuous use detected means your meter detected at least one 24-hour period of water running continuously through the meter. This may indicate you have a leak. Please visit [www.bouldersaveswater.net](http://www.bouldersaveswater.net) for tips on finding a leak.
- 17 Budget This Bill Cycle is your water budget for this billing cycle.
- 18 Average Winter Consumption (AWC) is the average of the amount of water use billed on the December through March bills, which provides a basis for calculating your wastewater charges during the rest of the year. Wastewater quantity charges for residential customers are billed based on the AWC or actual water use, whichever is less.

Customer No.: 000123X **1** Account No.: 000004567Y Service Location: 1234 Boulder Ave  
 Customer Class: Single Family Inside/Outside: Inside Meter Size: 3/4" **4** Days Billed: 33  
 Previous Reading Date: 1/23/21 Present Reading Date: 2/25/21 Previous Meter Reading: 61 Present Meter Reading: 63.0

| Service               | Rate/<br>1,000 gal | Used<br>1,000 gal | Cost  |
|-----------------------|--------------------|-------------------|-------|
| Water Svc Charge      |                    |                   | 15.06 |
| 0 - 5,000 gal         | 3.94               | 2                 | 7.88  |
| 5,0001 - 8,000 gal    | 5.26               |                   |       |
| 8,001 - 12,000 gal    | 10.52              |                   |       |
| 12,001 - 16,000 gal   | 15.78              |                   |       |
| 16,001 +              | 26.30              |                   |       |
| Wastewater Svc Charge |                    |                   | 12.86 |
| Wastewater            | 6.62               | 2                 | 13.24 |
| Stormwater Svc Charge |                    |                   | 3.15  |
| Stormwater/Flood      |                    |                   | 16.49 |

Total Water \$22.94  
 Total Wastewater 26.10  
 Total Stormwater/Flood 19.64  
**Total Current Charges \$68.68**

**Please Pay This Amount \$68.68**



## Account Summary

- (1,000 Gallons)
- 14** Current use: 2
  - 15** Use last year: 2
  - 16** Continuous use detected - may have leak
  - 17** Budget this bill cycle: 8  
Estimated water budget next bill cycle: 7
  - 18** Average Winter Consumption (AWC): 2

## Please Note:

PLEASE REMIT BY 03/01/21

### ARE YOU WATER WISE?

When it comes to watering your lawn, less is more. Watering less often will make your lawn more drought-tolerant.

Learn more at [www.bouldersaveswater.net](http://www.bouldersaveswater.net)

\*\* THANK YOU FOR YOUR PROMPT PAYMENT \*\*

Billing Questions: 303-441-3260  
 Emergencies: 303-413-7100  
 After Hours Emergencies: 303-441-3249  
 For more details about your bill:  
[MyBoulderUtilityBill.BoulderColorado.gov](http://MyBoulderUtilityBill.BoulderColorado.gov)

For automatic payment, contact: 303-441-3260  
 To view your account and pay your bill, visit  
[MyBoulderUtilityBill.BoulderColorado.gov](http://MyBoulderUtilityBill.BoulderColorado.gov)  
 Esta es informacion importante. Si no la pueden leer, necesitan que alguien se la traduzca.



PLEASE DETACH THIS PORTION AND RETURN WITH YOUR PAYMENT

| Customer No. | Account No. | Due Date | Balance Forward | Amount Due | Amount Enclosed |
|--------------|-------------|----------|-----------------|------------|-----------------|
| 000123X      | 000004567Y  | 03/01/21 |                 | \$68.68    | \$              |

Make checks payable to: City of Boulder  
 Please write account number on check

Service Location: 1234 Boulder Ave

Service Address Zip Code: 80304

Utility Customer  
 1234 Boulder Ave  
 BOULDER CO 80304-2520

CITY OF BOULDER  
 Utility Billing Office

Sample Water Utility Bill