Benchmark City Survey - 2012 Data

Section B: General Information

Please refer survey questions or comments to CAPT Chris Kostelac, Support Services Section Captain
Overland Park Police Department, chris.kostelac@opkansas.org or 913-327-6989

Background

The Benchmark City Survey was originally designed in 1997 by a core group of Police Chiefs from around the country. These Chiefs sought to establish a measurement tool to help ensure their Departments were providing the best service possible within their respective community.

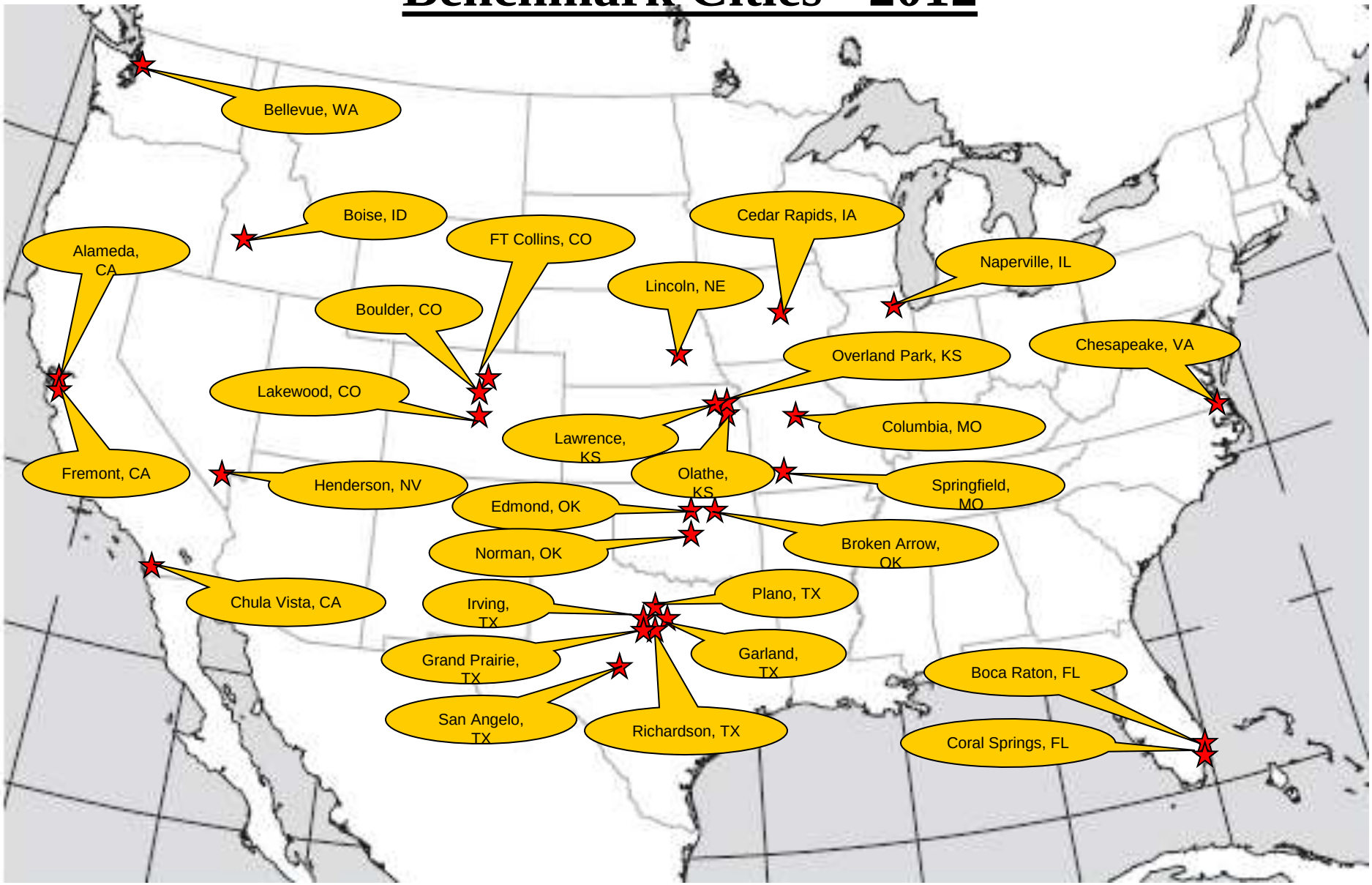
The survey provides a wide range of information about each Department. With that information, the participating agencies can set better goals and objectives, and then compare their performance in the various areas.

The Overland Park, Kansas Police Department has taken the lead in compiling the survey results, and makes the final Benchmark City Survey Report available to all participants at an annual Chief's Summit hosted by participating agencies on a rotating basis. Broken Arrow, Edmond and Norman, Oklahoma Police Departments hosted this year's Sixteenth Anniversary Chiefs' Summit.

2012 Participating Agencies

Alameda, CA – Michael C. Noonan
Bellevue, WA - Linda Pillo
Boca Raton, FL - Daniel C. Alexander
Boise, ID - Michael F. Masterson
Boulder, CO - Mark Beckner
Broken Arrow, OK – David Boggs
Cedar Rapids, IA – Wayne Jerman
Chesapeake, VA - Kevin L. Wright
Chula Vista, CA - David Bejarano
Columbia, MO – Kenneth M. Burton
Coral Springs, FL – Tony J. Pustizzi
Edmond, OK - Bob A. Ricks
Fort Collins, CO – John Hutto
Fremont, CA – Richard Lucerno
Garland, TX - Mitch Bates
Grand Prairie, TX – Steve Dye
Henderson, NV – Patrick Moers
Irving, TX - Larry Boyd
Lakewood, CO - Kevin Paletta
Lawrence, KS - Tarik Khatib
Lincoln, NE – Jim Peschong
Naperville, IL – Robert W. Marshall
Norman, OK – Keith Humphrey
Olathe, KS – Steve Menke
Overland Park, KS - John M. Douglass
Plano, TX - Gregory W. Rushin
Richardson, TX – Jim Spivey
San Angelo, TX - Tim R. Vasquez
Springfield, MO - Paul Williams

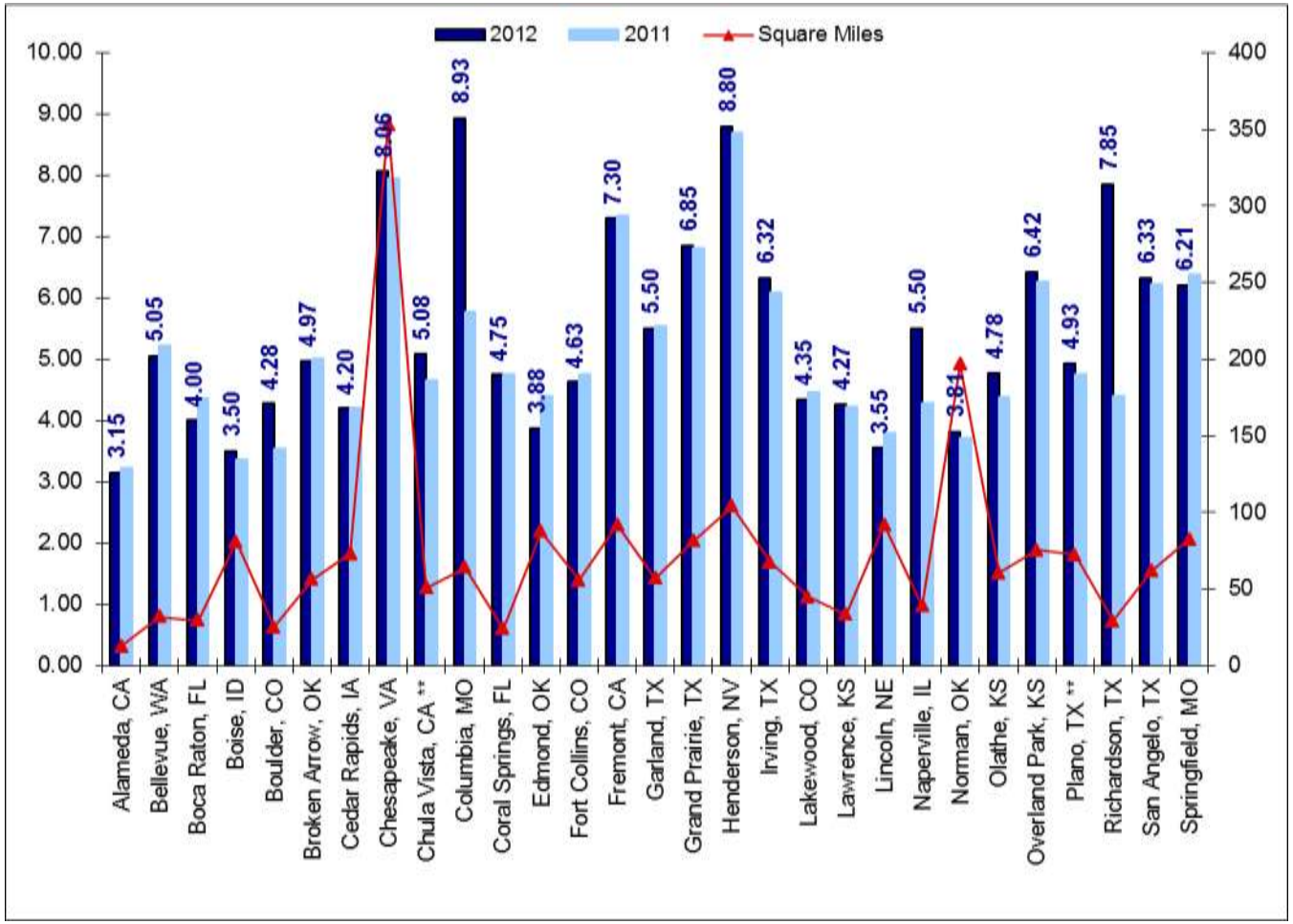
Benchmark Cities - 2012



Benchmark City Survey - 2012 Data

Average Response Time Priority I, 2-Year Comparison

2012 Average Response Time is 5.42 Minutes The Median Response time is 4.97



Note: Time is displayed in fractions of minutes. Example: 5.75 = 5 minutes and 45 seconds. Calls For Service include only calls where someone telephoned to request police response. They do not include officer-initiated calls. ** Response time is calculated from route to arrive

* Some Data Not Available
and not included in average

Benchmark City Survey - 2012 Data

Average Response Time Priority I, 5-Year Comparison

2012 Average Response Time is 5.42 Minutes The Median Response time is 4.97

City Name	Square Miles	2012	2011	2010	2009	2008
Alameda, CA	12.7	3.15	3.23	2.58	2.39	2.34
Bellevue, WA	32.1	5.05	5.22	4.65	5.50	6.40
Boca Raton, FL	29.6	4.00	4.37	4.25	4.33	8.33
Boise, ID	80.9	3.50	3.37	3.57	3.69	3.52
Boulder, CO	25.4	4.28	3.53	4.38	3.24	2.15
Broken Arrow, OK	56.3	4.97	5.00	4.78	4.55	4.83
Cedar Rapids, IA	73.1	4.20	4.20	4.20	4.20	4.20
Chesapeake, VA *	353.0	8.06	7.96	8.05	8.19	9.14
Chula Vista, CA **	50.9	5.08	4.66	4.46	4.40	4.30
Columbia, MO *	64.1	8.93	5.78	6.03		
Coral Springs, FL	23.9	4.75	4.75	4.94	5.03	5.11
Edmond, OK	87.5	3.88	4.40	4.13	4.05	3.23
Fort Collins, CO	56.0	4.63	4.76	4.97	4.93	4.47
Fremont, CA	92.0	7.30	7.35	7.32	7.03	6.75
Garland, TX	57.0	5.50	5.53	5.55	5.86	5.81
Grand Prairie, TX	81.4	6.85	6.82			
Henderson, NV *	104.0	8.80	8.70	8.75	5.40	
Irving, TX	67.6	6.32	6.08	6.09	6.04	5.49
Lakewood, CO	44.9	4.35	4.45	4.40	4.08	4.20
Lawrence, KS *	33.6	4.27	4.23	5.72	5.65	
Lincoln, NE	91.9	3.55	3.80	3.85	3.65	3.60
Naperville, IL	38.8	5.50	4.29	4.41	4.55	3.81
Norman, OK	196.5	3.81	3.71	3.82	4.05	4.77
Olathe, KS	60.6	4.78	4.38	4.58	3.83	3.75
Overland Park, KS	75.3	6.42	6.27	5.90	5.75	5.63
Plano, TX **	72.2	4.93	4.75	4.46	4.83	5.13
Richardson, TX	29.0	7.85	4.40	6.85	6.90	7.13
San Angelo, TX	61.7	6.33	6.23	5.53	6.12	8.21
Springfield, MO	82.5	6.21	6.38	6.15	8.33	8.41
Average	**73.6**	**5.42**	**5.12**	**5.16**	**5.06**	**5.23**
Median	**61.7**	**4.97**	**4.75**	**4.72**	**4.83**	**4.83**

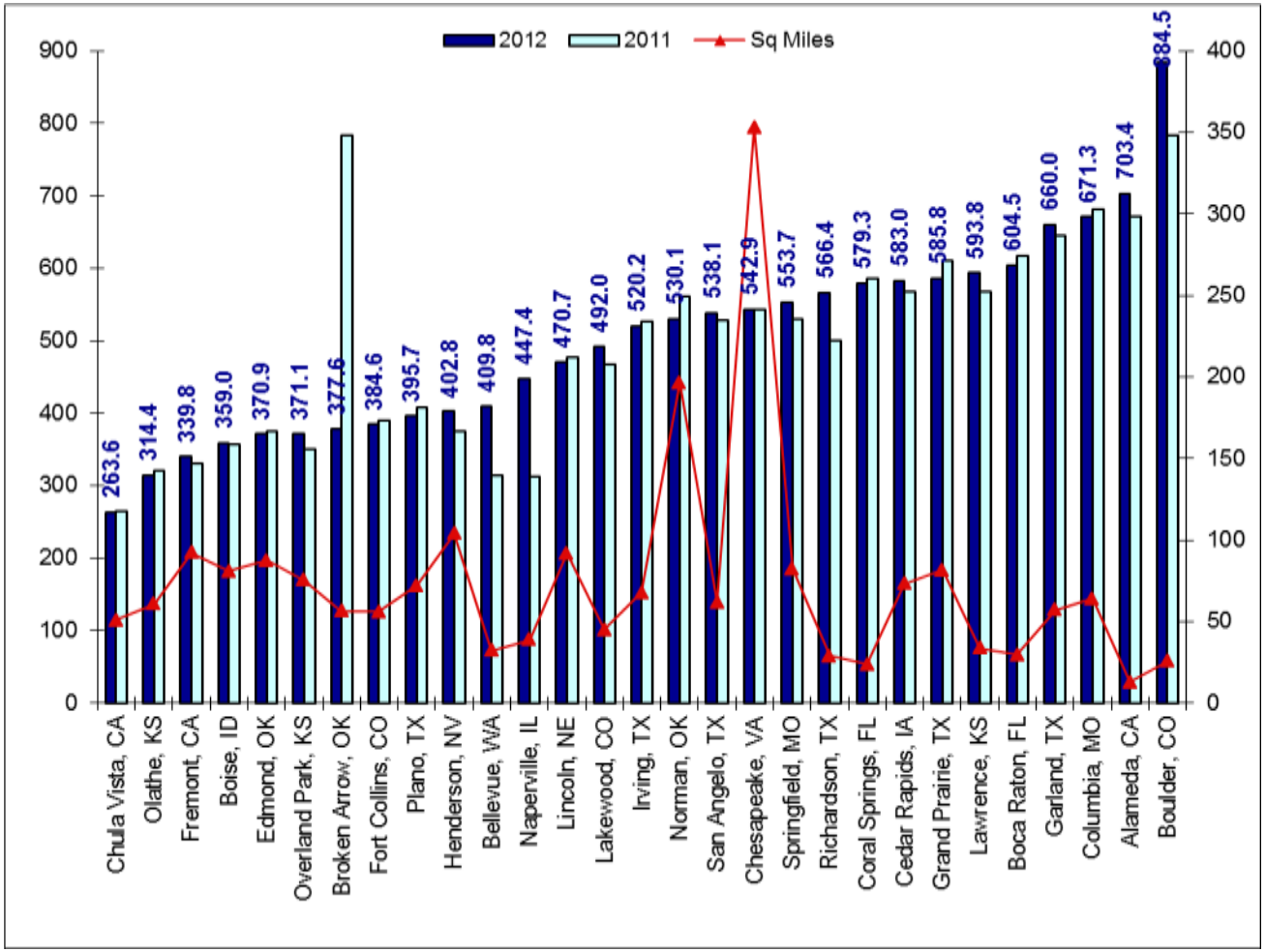
Note: Time is displayed in fractions of minutes. Example: 5.75 = 5 minutes and 45 seconds. Calls For Service include only calls where someone telephoned to request police response. They do not include officer-initiated calls. ** Response time is calculated from route to arrive

* Some Data Not Available
and not included in average

Benchmark City Survey - 2012 Data

Calls For Service Per 1,000 Citizens, 2-Year Comparison

2012 Average Calls For Service Per 1,000 Citizens is 500.6



Calls For Service include only calls where someone telephoned to request police response, not officer-initiated calls.

* Some Data Not Available
and not included in average

Benchmark City Survey - 2012 Data

Calls For Service Per 1,000 Citizens, 5-Year Comparison

2012 Average Calls For Service Per 1,000 Citizens is 500.6

City Name	Population	Total Calls For Service	2012	2011	2010	2009	2008
Alameda, CA	75,409	53,045	703.4	671.8	623.1	618.3	651.3
Bellevue, WA	124,600	51,058	409.8	313.6	289.4	322.0	316.2
Boca Raton, FL	85,329	51,579	604.5	617.7	714.1	733.6	585.9
Boise, ID	210,145	75,434	359.0	357.6	369.5	355.7	375.8
Boulder, CO	103,650	91,675	884.5	783.6	755.5	750.1	757.7
Broken Arrow, OK	100,073	37,789	377.6	784.0	829.5	841.5	859.5
Cedar Rapids, IA	127,905	74,564	583.0	567.3	631.4	622.5	708.4
Chesapeake, VA	228,210	123,900	542.9	543.0	551.5	605.2	792.2
Chula Vista, CA	249,382	65,747	263.6	264.1	282.8	300.5	324.4
Columbia, MO *	108,500	72,833	671.3	680.7	643.6		
Coral Springs, FL	123,338	71,445	579.3	585.2	558.4	631.2	620.3
Edmond, OK	83,035	30,796	370.9	374.2	376.4	372.9	459.1
Fort Collins, CO	143,986	55,382	384.6	389.9	387.1	388.9	396.3
Fremont, CA	214,000	72,721	339.8	330.2	344.7	357.9	359.1
Garland, TX	228,060	150,523	660.0	645.0	556.0	614.0	633.8
Grand Prairie, TX *	179,476	105,131	585.8	609.9			
Henderson, NV *	269,916	108,730	402.8	375.6	385.7	386.7	
Irving, TX	218,850	113,846	520.2	527.0	536.6	565.8	534.2
Lakewood, CO	142,980	70,346	492.0	467.4	431.9	422.0	421.3
Lawrence, KS *	87,643	52,046	593.8	567.0	599.9	634.5	
Lincoln, NE	262,341	123,480	470.7	476.4	498.5	505.3	507.7
Naperville, IL	145,649	65,159	447.4	313.1	274.4	329.9	409.2
Norman, OK	113,273	60,044	530.1	560.7	532.3	513.1	545.1
Olathe, KS	128,062	40,261	314.4	320.4	331.0	359.9	384.4
Overland Park, KS	177,642	65,930	371.1	350.8	363.7	371.7	375.0
Plano, TX	261,900	103,637	395.7	407.9	405.1	427.7	440.2
Richardson, TX	100,450	56,892	566.4	500.6	526.8	552.2	564.7
San Angelo, TX	93,562	50,347	538.1	527.8	555.2	543.8	590.8
Springfield, MO	159,621	88,380	553.7	529.6	503.4	460.1	496.2
Average	**156,793**	**75,266**	**500.6**	**498.0**	**494.9**	**503.2**	**524.4**

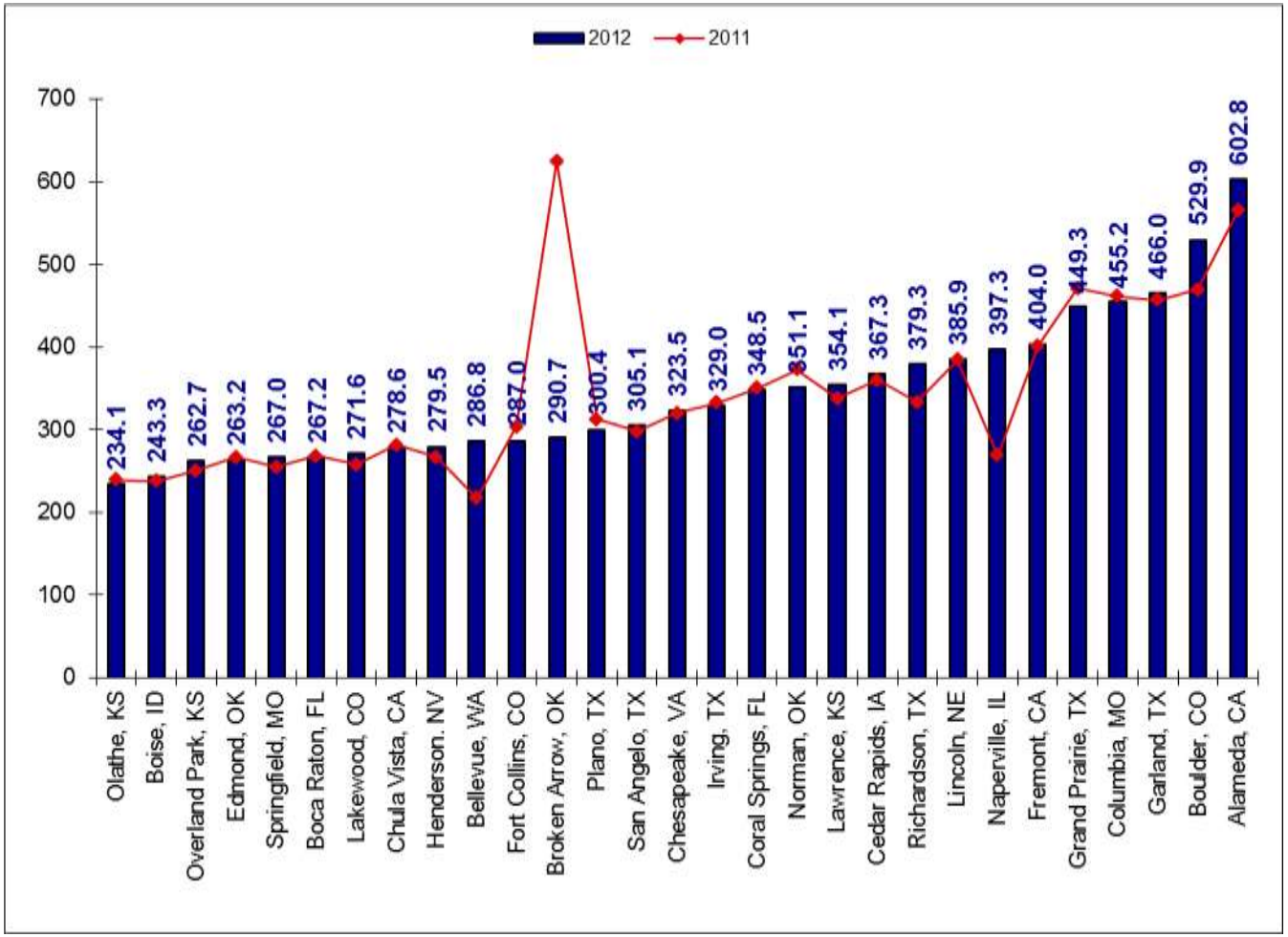
Calls For Service include only calls where someone telephoned to request police response, not officer-initiated calls.

* Some Data Not Available
and not included in average

Benchmark City Survey - 2012 Data

Calls For Service Per Officer, 2-Year Comparison

2012 Average Calls For Service Per Officer is 344.2



Calls For Service include only calls where someone telephoned to request police response, not officer-initiated calls.

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Benchmark City Survey - 2012 Data

Calls For Service Per Officer, 5-Year Comparison

2012 Average Calls For Service Per Officer is 344.2

City Name	Authorized Officers	Total Calls For Service	2012	2011	2010	2009	2008
Alameda, CA	88	53,045	602.8	564.9	520.3	520.3	495.1
Bellevue, WA	178	51,058	286.8	217.4	196.7	195.7	210.1
Boca Raton, FL	193	51,579	267.2	268.4	310.3	310.3	275.6
Boise, ID	310	75,434	243.3	238.2	245.1	233.8	248.0
Boulder, CO	173	91,675	529.9	469.5	457.9	457.9	457.3
Broken Arrow, OK	130	37,789	290.7	625.0	661.3	666.6	700.1
Cedar Rapids, IA	203	74,564	367.3	360.0	394.8	391.0	442.3
Chesapeake, VA	383	123,900	323.5	320.3	322.1	318.7	455.0
Chula Vista, CA	236	65,747	278.6	281.4	280.0	280.0	308.7
Columbia, MO *	160	72,833	455.2	461.6	352.1		
Coral Springs, FL	205	71,445	348.5	350.8	352.1	352.1	395.9
Edmond, OK	117	30,796	263.2	267.2	264.2	264.2	311.1
Fort Collins, CO	193	55,382	287.0	303.7	327.8	327.8	315.4
Fremont, CA	180	72,721	404.0	401.4	405.0	400.6	390.2
Garland, TX	323	150,523	466.0	457.0	390.5	389.3	444.5
Grand Prairie, TX *	234	105,131	449.3	471.2			
Henderson. NV *	389	108,730	279.5	267.2	273.6	273.7	
Irving, TX	346	113,846	329.0	332.6	335.8	335.8	335.3
Lakewood, CO	259	70,346	271.6	258.0	248.2	249.2	247.0
Lawrence, KS *	147	52,046	354.1	338.0	370.2	394.4	
Lincoln, NE	320	123,480	385.9	384.6	399.5	404.6	404.0
Naperville, IL	164	65,159	397.3	269.1	233.1	222.4	314.9
Norman, OK	171	60,044	351.1	372.9	358.1	376.3	403.3
Olathe, KS	172	40,261	234.1	239.8	244.3	244.3	277.4
Overland Park, KS	251	65,930	262.7	250.4	249.3	244.4	249.9
Plano, TX	345	103,637	300.4	312.6	314.8	314.8	330.9
Richardson, TX	150	56,892	379.3	333.3	348.4	348.4	369.4
San Angelo, TX	165	50,347	305.1	298.1	321.8	321.8	336.2
Springfield, MO	331	88,380	267.0	255.2	246.3	246.3	256.5
Average	**233**	**77,954**	**344.2**	**343.8**	**336.6**	**336.5**	**359.0**

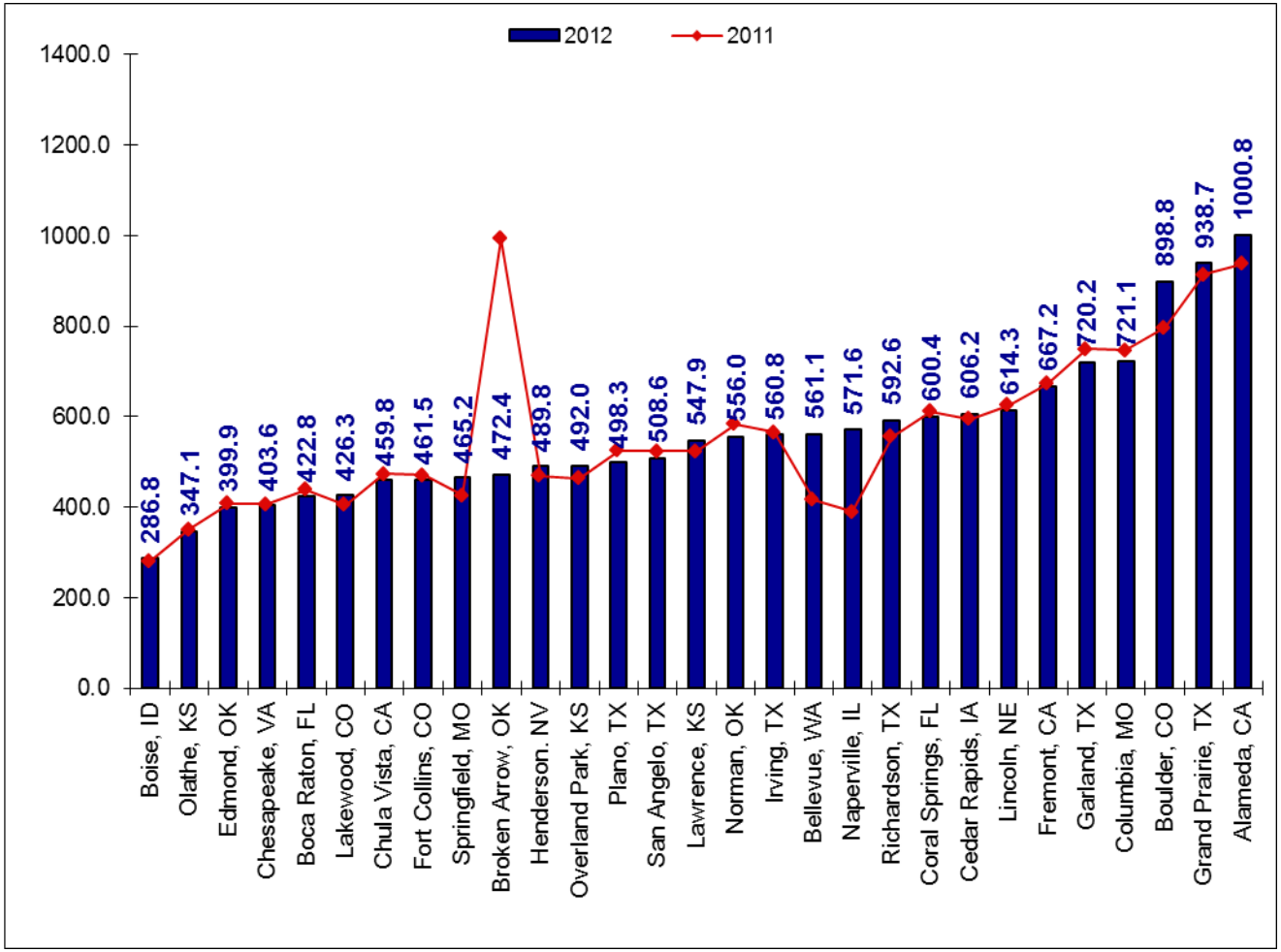
Calls For Service include only calls where someone telephoned to request police response, not officer-initiated calls.

* Some Data Not Available
and not included in average

Benchmark City Survey - 2012 Data

Calls For Service Per First Responder, 2-Year Comparison

2012 Average Calls For Service Per First Responder is 561.8



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* Some Data Not Available
and not included in average

Benchmark City Survey - 2012 Data

Calls For Service Per First Responder, 5-Year Comparison

2012 Average Calls For Service Per First Responder is 561.8

City Name	First Responders	Total Calls For Service	2012	2011	2010	2009	2008
Alameda, CA	53	53,045	1000.8	938.0	839.8	833.4	803.4
Bellevue, WA	91	51,058	561.1	416.1	331.0	359.6	330.7
Boca Raton, FL	122	51,579	422.8	439.2	499.5	460.6	523.1
Boise, ID *	263	75,434	286.8	280.7	348.6	327.8	397.0
Boulder, CO	102	91,675	898.8	796.3	767.7	762.2	759.3
Broken Arrow, OK	80	37,789	472.4	993.6	968.5	1062.4	997.8
Cedar Rapids, IA	123	74,564	606.2	594.2	648.4	664.3	737.2
Chesapeake, VA *	307	123,900	403.6	406.2	408.5	692.0	903.0
Chula Vista, CA	143	65,747	459.8	473.8	460.2	470.1	503.5
Columbia, MO *	101	72,833	721.1	746.1	705.3		
Coral Springs, FL	119	71,445	600.4	610.9	613.1	692.2	672.1
Edmond, OK	77	30,796	399.9	407.8	403.2	391.9	434.8
Fort Collins, CO	120	55,382	461.5	470.7	506.7	553.7	552.8
Fremont, CA	109	72,721	667.2	672.9	764.0	770.0	772.6
Garland, TX	209	150,523	720.2	749.3	643.6	711.8	727.3
Grand Prairie, TX	112	105,131	938.7	914.3			
Henderson. NV *	222	108,730	489.8	469.5	428.0	467.3	
Irving, TX	203	113,846	560.8	565.3	570.7	601.7	571.0
Lakewood, CO *	165	70,346	426.3	405.1	385.8	374.7	
Lawrence, KS *	95	52,046	547.9	523.1	590.7	631.9	
Lincoln, NE	201	123,480	614.3	624.8	647.7	622.8	615.7
Naperville, IL	114	65,159	571.6	389.5	344.5	417.6	520.2
Norman, OK	108	60,044	556.0	583.5	585.0	595.3	651.5
Olathe, KS	116	40,261	347.1	351.4	360.2	388.5	408.9
Overland Park, KS	134	65,930	492.0	463.4	420.4	429.2	442.0
Plano, TX	208	103,637	498.3	525.1	528.8	555.8	544.2
Richardson, TX	96	56,892	592.6	555.5	600.8	625.7	632.6
San Angelo, TX	99	50,347	508.6	523.3	516.8	454.2	581.1
Springfield, MO *	190	88,380	465.2	426.6	466.8	396.2	452.0
Average	**141**	**75,266**	**561.8**	**562.6**	**548.4**	**567.1**	**605.6**

Calls For Service include only calls where someone telephoned to request police response, not officer-initiated calls.

* Some Data Not Available
and not included in average

Benchmark City Survey - 2012 Data

Top Five Calls For Service By Type

Top Five Calls For Service	Alarm	Disturbance	Traffic Crash	Suspicious Activity	Miscelaneous Assist the Public
City Name	**#1**	**#2**	**#3**	**#4**	**#5**
Alameda, CA	911 Calls	Traffic Stop Calls	Park/Walk/Talk	Disturbance Calls	Abandoned Vehicle
Bellevue, WA	E911	Traffic	Alarm	Follow-up	Assist
Boca Raton, FL	Suspicious Incidents	Alarms	Traffic Crashes	Disturbances	Civil Matters
Boise, ID	Welfare Check	Accident - Non-injury	Burglary Alarm	Theft Report	Citizen's Assist
Boulder, CO	Animal Complaint	Emergency Medical Service	Noise	Theft	Property Damage Accident
Broken Arrow, OK	Alarm	Disturbance/fights	Domestic disturbance	Suspicious person/vehicles	Traffic collisions
Cedar Rapids, IA	Disturbance	Susp persons/vehicles	Traffic Accident	Theft	See Subject
Chesapeake, VA	Traffic Related incidents	Burglar Alarms	Miscellaneous	Domestics	Accidents
Chula Vista, CA	False Burglar Alarm	Disturbance-Person	Domestic Violence	Traffic Collision	Petty Theft <=950
Columbia, MO	911 Check	Law Alarm	Disturbance	Larceny	Check Subject
Coral Springs, FL	Audible Alarms	Police Service Call	Suspicious Incident	Vehicle Accident	Suspicious Person
Edmond, OK	Loud Alarm	Motorist Assist	Check Welfare	Domestic In Progress	Receive information
Fort Collins, CO	Traffic Complaint	Suspicious Circumstances	Assist Other Agency	Disturbance	Motor Vehicle Accident - No Injuries
Fremont, CA	Suspicious Circumstances	Disturbance	Suspicious Person	Check Welfare Of	Traffic Hazard
Garland, TX	Disturbance	Alarms	Domestic	Suspicious Activity	Accidents
Grand Prairie, TX	Burglar Alarm	Disturbance	Domestic	Stranded Motorist	Noise
Henderson. NV	Other Disturbance	Assist Citizen	Family Disturbance	Suspicious Circumstance	Suspicious Person
Irving, TX	Alarms	911	Suspicious Persons	Traffic Hazards	Disturbance Calls
Lakewood, CO	Suspicious Activity	Disturbance	Accident	Theft	Welfare Check
Lawrence, KS	Request to Speak w/ Teleserve	Medicals	Request to Speak w/ Officer	Traffic Accidents	Alarms
Lincoln, NE	Disturbance	Misc.	Accidents	Larceny (Theft)	Special Service
Naperville, IL	Suspicious vehicle/person/incident	Animal call	Lockout Assist	Accident Non-injury	Burglar Alarm
Norman, OK	Alarm	Contact a Subject	Disturbance / Domestic	Suspicious	Larceny Report
Olathe, KS	Medical	Accident	Alarm	Distrurbance	Suspicious Activity
Overland Park, KS	Traffic Crashes	Traffic Calls	Alarm Calls	911 Calls	Animal Calls
Plano, TX	Burglar Alarm	Traffic Crash	Meet Complianant	Disturbance	911 Welfare Concern
Richardson, TX	Burglar Alarms	Disturbance (General)	Suspicious Person	Minor Accidents	Miscellaneous (Meet
San Angelo, TX	Domestic Disturbance	Receive Information	Burglary Alarm	Civil Disturbance	Welfare Check
Springfield, MO	CHECK WELL-BEING	CHECK PERSON	VEH ACCIDENT, ALL	DISTURBANCE, GENERAL	DOMESTIC DISTURBANCE

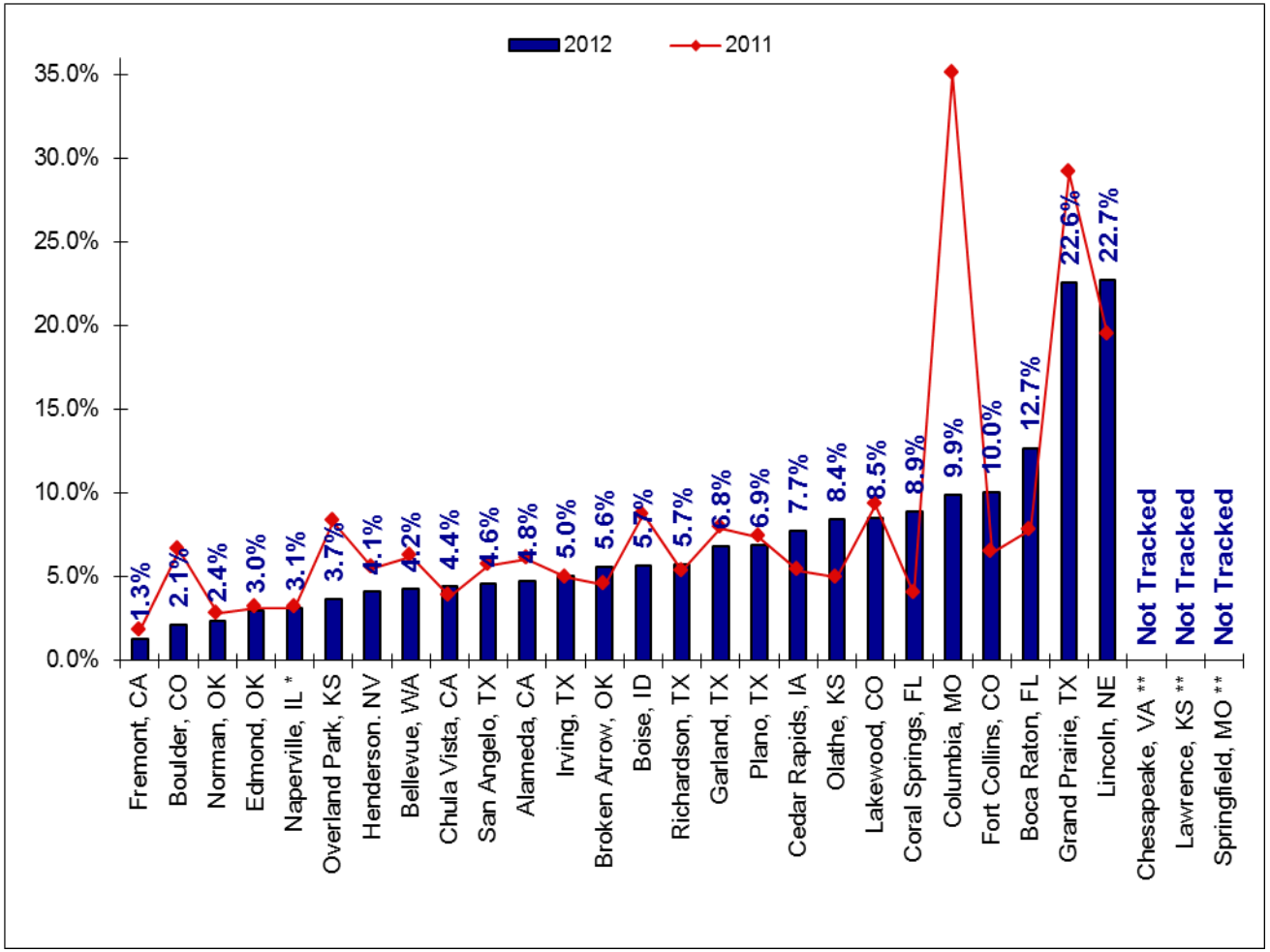
Calls For Service include only calls where someone telephoned to request police response, not officer-initiated calls. Call types were modified slightly to provide consistency among the cities. The actual call type is recorded on the Survey Master Worksheet.

* Some Data Not Available and not included in average

Benchmark City Survey - 2012 Data

Percent of Recovered Stolen Property (not vehicles), 2-Year Comparison

2012 Average Percent of Recovered Property is 7.1%



Note: Percentage of recovered property is based on the property value.

* Some Data Not Available and not included in average

** Not Tracked

Benchmark City Survey - 2012 Data

Percent of Recovered Stolen Property (not vehicles), 5-Year Comparison

2012 Average Percent of Recovered Property is 7.1%

City Name	Stolen Property (excluding vehicles)	Recovered Property (excluding vehicles)	2012	2011	2010	2009	2008
Alameda, CA	$1,556,305	$74,293	4.8%	6.1%	3.8%	4.1%	8.8%
Bellevue, WA	$6,679,777	$283,488	4.2%	6.2%	6.8%	5.2%	3.1%
Boca Raton, FL	$7,455,610	$944,784	12.7%	7.8%	11.1%	3.7%	6.3%
Boise, ID	$5,031,641	$284,952	5.7%	8.7%	14.1%	12.1%	7.3%
Boulder, CO	$7,812,105	$165,924	2.1%	6.6%	3.9%	4.4%	6.7%
Broken Arrow, OK	$2,414,565	$134,605	5.6%	4.5%	7.1%	4.4%	11.6%
Cedar Rapids, IA	$4,125,680	$317,596	7.7%	5.4%	7.1%	5.2%	7.2%
Chesapeake, VA **	Not Tracked	Not Tracked	Not Tracked				
Chula Vista, CA	$6,549,138	$290,519	4.4%	3.8%	2.9%	4.8%	8.0%
Columbia, MO *	$3,183,477	$313,592	9.9%	35.0%	28.6%		
Coral Springs, FL	$5,369,140	$478,180	8.9%	4.0%	7.1%	4.8%	4.8%
Edmond, OK	$1,700,762	$50,174	3.0%	3.1%	12.3%	2.3%	5.8%
Fort Collins, CO	$3,632,484	$364,008	10.0%	6.5%	6.3%	3.7%	4.0%
Fremont, CA	$11,515,521	$145,087	1.3%	1.8%	2.8%	2.0%	2.0%
Garland, TX	$13,999,319	$949,634	6.8%	7.9%	6.6%	10.8%	8.7%
Grand Prairie, TX *	$19,765,647	$4,464,343	22.6%	29.1%			
Henderson. NV *	$13,956,768	$578,236	4.1%	5.5%	5.4%	10.8%	
Irving, TX	$9,857,423	$497,273	5.0%	4.9%	4.6%	5.7%	3.7%
Lakewood, CO *	$4,453,572	$379,897	8.5%	9.3%	9.3%	7.3%	
Lawrence, KS **	Not Tracked	Not Tracked	Not Tracked				
Lincoln, NE	$4,224,665	$960,441	22.7%	19.4%	18.0%	18.5%	22.5%
Naperville, IL *	$2,980,546	$93,398	3.1%	3.1%	36.1%		
Norman, OK	$5,576,921	$132,990	2.4%	2.8%	3.6%	3.9%	11.7%
Olathe, KS	$2,513,010	$212,092	8.4%	5.0%	5.7%	13.0%	6.0%
Overland Park, KS	$14,183,153	$519,933	3.7%	8.3%	7.8%	7.9%	8.2%
Plano, TX	$10,730,926	$736,863	6.9%	7.4%	7.8%	5.9%	7.9%
Richardson, TX	$5,804,709	$333,731	5.7%	5.3%	7.4%	5.6%	7.9%
San Angelo, TX	$5,224,698	$239,802	4.6%	5.7%	5.8%	5.7%	7.6%
Springfield, MO **	$5,835,122	Not Tracked	Not Tracked				
Average	**$6,893,803**	**$536,378**	**7.1%**	**8.2%**	**9.3%**	**6.6%**	**7.6%**

Note: Percentage of recovered property is based on the property value.

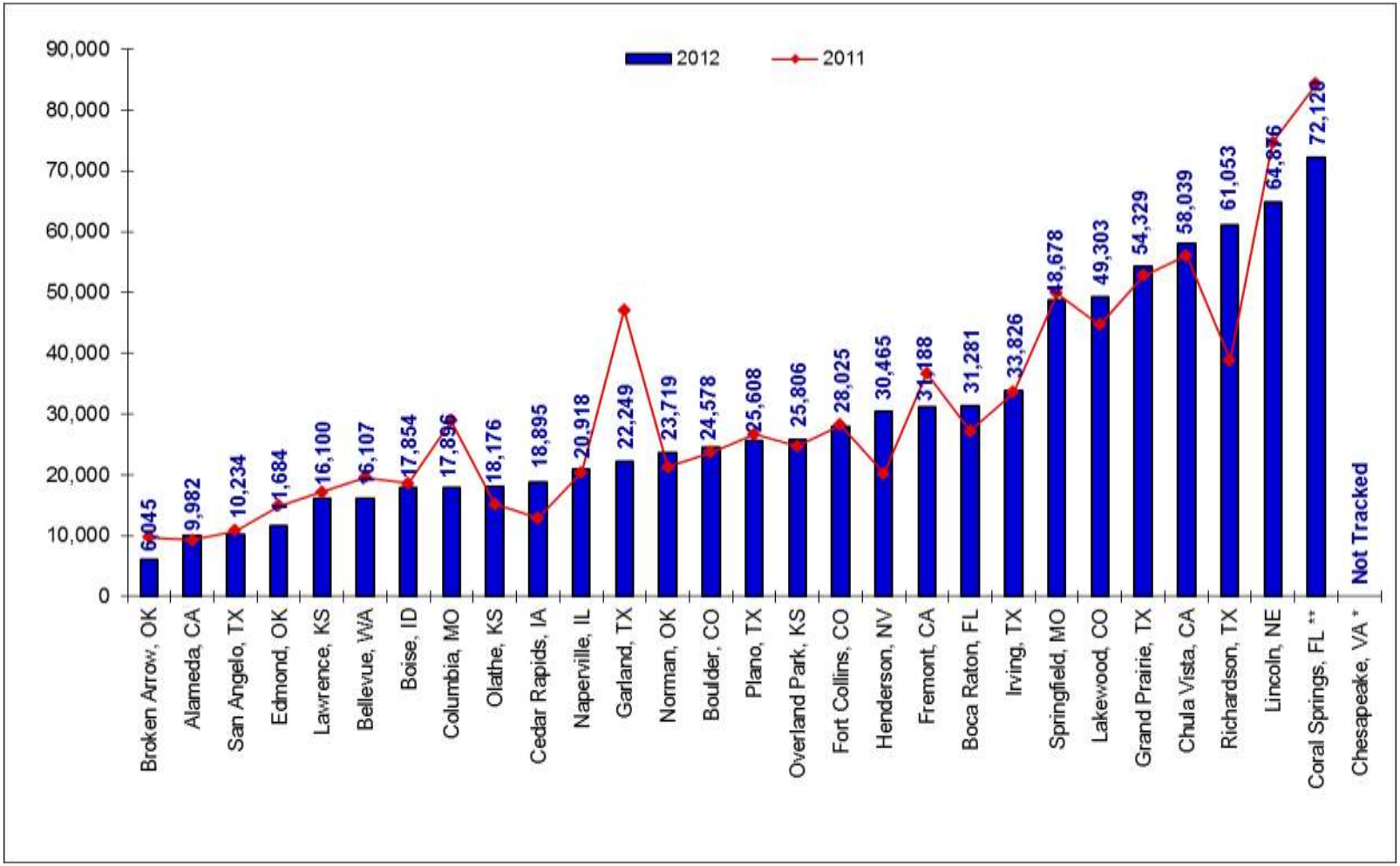
* Some Data Not Available and not included in average

** Not Tracked

Benchmark City Survey - 2012 Data

Property Unit Workload (Items Processed), 2-Year Comparison

2012 Average Number of Items Processed is 29,649



** Coral Springs response counts each individual item (i.e. currency - bill/coin) and is not included in the average.

* Some Data Not Available
and not included in average

** Not Tracked

Benchmark City Survey - 2012 Data

Property Unit Workload (Items Processed)

2012 Average Number of Items Processed is 29,649

City Name	Number of items that flowed through the Property Room	Number of items taken in	Number of items released to owner	Number of items released for court	Number of items destroyed or disposed of
Alameda, CA	9,982	5,124	861	104	3,893
Bellevue, WA	16,107	10,546	572	35	4,954
Boca Raton, FL	31,281	19,453	1,735	116	9,977
Boise, ID	17,854	11,571	1,616	229	4,438
Boulder, CO	24,578	13,767	2,596	26	8,189
Broken Arrow, OK	6,045	2,012	300	100	3,633
Cedar Rapids, IA	18,895	12,580	1,541	Not Tracked	4,774
Chesapeake, VA *	Not Tracked	Not Tracked	Not Tracked	Not Tracked	Not Tracked
Chula Vista, CA *	58,039	30,265	2,070	213	25,491
Columbia, MO	17,896	14,623	397	1,060	1,816
Coral Springs, FL **	72,120	27,361	5,884	124	38,751
Edmond, OK *	11,684	7,919	not tracked (all inclusive in disposed of)	not tracked (all inclusive in disposed of)	3,765
Fort Collins, CO	28,025	17,882	1,723	160	8,260
Fremont, CA	31,188	10,398	742	9,590	10,458
Garland, TX	22,249	14,698	1,160	1,026	5,365
Grand Prairie, TX	54,329	40,046	2,267	91	11,925
Henderson. NV	30,465	9,098	1,510	2,199	17,658
Irving, TX *	33,826	20,561	7,502	Not Tracked	5,763
Lakewood, CO *	49,303	25,096	4,273	Not tracked	19,934
Lawrence, KS *	16,100	11,328	727	181	3,864
Lincoln, NE *	64,876	38,309	2,126	Not Tracked	24,441
Naperville, IL	20,918	10,860	704	170	9,184
Norman, OK	23,719	13,077	728	89	9,825
Olathe, KS	18,176	10,425	1,154	770	5,827
Overland Park, KS	25,806	11,818	1,005	1,906	11,077
Plano, TX	25,608	15,835	780	1,739	7,254
Richardson, TX	61,053	32,258	15,632	113	13,050
San Angelo, TX *	10,234	5,969	785	Not Tracked	3,480
Springfield, MO	48,678	33,578	1,730	814	12,556
Average	**28,775**	**16,633**	**2,163**	**987**	**9,291**

*** Coral Springs response counts each individual item (i.e. currency - bill/coin) and is not included in the average.

* Some Data Not Available and not included in average

** Not Tracked

Benchmark City Survey - 2012 Data

Police Dogs

2012 Average Number of Police Dogs is 4.2

City Name	Assigned Police Dogs	Patrol	Narcotics	Explosives	Accelerants	Cadaver	Average years of experience for Police Dogs	Dog bites by Police Dogs	Apprehensions credited to Police Dogs	Drug finds (positive hits) by Police Dogs	Bomb searches by Police Dogs
Alameda, CA	1	Yes	Yes	No	No	No	1.3	0	4	11	0
Bellevue, WA	3	Yes	No	No	No	No	2.5	3	31	0	0
Boca Raton, FL **	0	Yes	Yes	Yes	No	No	3.5	0	9	Not Tracked	50
Boise, ID	14	Yes	Yes	Yes	No	No	4.5	5	47	Not Tracked	459
Boulder, CO	0	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Broken Arrow, OK	4	Yes	Yes	No	No	No	5.0	1	7	81	0
Cedar Rapids, IA	7	Yes	Yes	Yes	Yes	No	6.0	8	33	695	85
Chesapeake, VA	8	Yes	Yes	Yes	No	No	3.0	4	40	133	0
Chula Vista, CA	0	Yes	Yes	No	No	No	3.0	2	70	45	0
Columbia, MO	3	Yes	Yes	No	No	No	4.0	0	1	144	0
Coral Springs, FL	6	Yes	Yes	No	No	No	3.5	15	85	174	0
Edmond, OK	5	Yes	Yes	Yes	No	No	4.2	0	4	158	3
Fort Collins, CO	4	Yes	Yes	No	No	No	2.0	2	5	73	0
Fremont, CA	4	Yes	Yes	No	No	No	4.0	5	25	11	0
Garland, TX	2	Yes	Yes	No	No	No	1.0	4	24	49	0
Grand Prairie, TX	3	Yes	Yes	Yes	No	No	4.0	0	45	190	0
Henderson. NV	8	Yes	Yes	No	No	No	2.0	1	15	71	0
Irving, TX	2	Yes	Yes	No	No	No	3.0	2	16	89	0
Lakewood, CO	3	Yes	Yes	No	No	No	2.3	0	31	18	0
Lawrence, KS	0	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Lincoln, NE **	5	Yes	Yes	No	No	No	5.5	7	70	Not Tracked	0
Naperville, IL **	2	Yes	Yes	No	No	No	10.0	0	5	191	0
Norman, OK	0	Yes	Yes	No	No	No	2.3	1	16	111	0
Olathe, KS	4	Yes	Yes	No	No	No	6.0	0	2	116	0
Overland Park, KS	3	Yes	Yes	Yes	No	No	5.0	0	7	59	27
Plano, TX	3	Yes	Yes	No	No	No	4.0	3	21	82	0
Richardson, TX	2	Yes	Yes	No	No	No	5.0	0	12	178	0
San Angelo, TX	4	Yes	Yes	No	No	No	8.3	1	19	163	0
Springfield, MO	6	Yes	Yes	No	No	No	7.0	6	39	92	0
Average	**4.2**						**4.5**	**2.8**	**27.3**	**133.4**	**31.2**

* Some Data Not Available and not included in average

** Not Tracked

Benchmark City Survey - 2012 Data

Response to Resistance/Aggression

City Name	Precautionary Force	Verbal Direction	Empty Hand Control	Intermediate Weapon	Impact Weapon	Lethal Force
Alameda, CA *	Not Tracked	Not Tracked	21	6	9	0
Bellevue, WA *	19	Not Tracked	142	1	4	0
Boca Raton, FL *	0	0	108	1	22	0
Boise, ID *	Not Tracked	26	145	0	28	1
Boulder, CO *	136	Not Tracked	29	0	17	0
Broken Arrow, OK *	Not Tracked	26	11	3	10	0
Cedar Rapids, IA	45	Not Tracked	209	1	42	1
Chesapeake, VA *	Not Tracked	Not Tracked	6	28	18	2
Chula Vista, CA * **	Not Tracked	Not Tracked	Not Tracked	Not Tracked	Not Tracked	Not Tracked
Columbia, MO	285	Not Tracked	439	17	20	0
Coral Springs, FL *	Not Tracked	Not Tracked	24	Not Tracked	21	1
Edmond, OK *	Not Tracked	Not Tracked	Not Tracked	0	8	1
Fort Collins, CO *	79	Not Tracked	59	40	25	0
Fremont, CA	340	52	108	5	35	1
Garland, TX *	Not Tracked	134	154	31	6	2
Grand Prairie, TX	Not Tracked	Not Tracked	31	0	48	1
Henderson. NV *	Not Tracked	Not Tracked	292	2	59	9
Irving, TX *	Not Tracked	Not Tracked	147	4	96	1
Lakewood, CO *	Not Tracked	Not Tracked	46	3	20	3
Lawrence, KS *	Not Tracked	Not Tracked	Not Tracked	Not Tracked	Not Tracked	0
Lincoln, NE *	Not Tracked	Not Tracked	23	11	31	0
Naperville, IL *	Not Tracked	Not Tracked	4	0	12	0
Norman, OK *	1	Not Tracked	31	1	32	0
Olathe, KS *	72	Not Tracked	17	0	14	0
Overland Park, KS *	168	350	162	5	32	0
Plano, TX	190	90	105	11	8	3
Richardson, TX *	Not Tracked	Not Tracked	Not Tracked	5	1	0
San Angelo, TX *	306	351	562	2	16	1
Springfield, MO *	Not Tracked	Not Tracked	145	27	144	1
Average	**136.8**	**128.6**	**120.8**	**7.8**	**28.8**	**1.0**

** Chula Vista combines Precautionary Force and Impact Weapon with Intermediate Weapon

* Some Data Not Available
and not included in average

Benchmark City Survey - 2012 Data

Tasers

City Name	Percentage of Officers Authorized to Carry Tasers	Number of Taser Displays	Number of Taser Deployments	Number of Adverse Reactions to Taser Deployments
Alameda, CA *	0.0%	Not Tracked	0	0
Bellevue, WA *	66.0%	Not Tracked	6	0
Boca Raton, FL *	100.0%	Not Tracked	21	0
Boise, ID	80.5%	Not Tracked	20	Not Tracked
Boulder, CO	97.6%	22	17	0
Broken Arrow, OK *	96.0%	Not Tracked	10	0
Cedar Rapids, IA	76.0%	19	23	0
Chesapeake, VA *	22.0%	Not Tracked	18	0
Chula Vista, CA *	100.0%	Not Tracked	Not Tracked	Not Tracked
Columbia, MO	50.0%	19	1	1
Coral Springs, FL *	100.0%	Not Tracked	17	0
Edmond, OK *	62.0%	Not Tracked	8	0
Fort Collins, CO	13.0%	1	0	0
Fremont, CA	100.0%	47	21	0
Garland, TX *	84.0%	Not Tracked	59	0
Grand Prairie, TX	96.0%	Not Tracked	46	0
Henderson. NV *	100.0%	Not Tracked	52	Not Tracked
Irving, TX	70.0%	30	66	0
Lakewood, CO *	47.0%	Not Tracked	19	0
Lawrence, KS	98.0%	19	12	0
Lincoln, NE *	83.8%	Not Tracked	27	0
Naperville, IL *	80.0%	Not Tracked	12	0
Norman, OK	13.2%	6	32	1
Olathe, KS	54.0%	24	8	0
Overland Park, KS	91.2%	28	6	0
Plano, TX	25.6%	8	6	0
Richardson, TX	0.0%	Not Tracked	Not Tracked	Not Tracked
San Angelo, TX *	76.0%	32	14	0
Springfield, MO *	74.0%	Not Tracked	120	0

* Some Data Not Available and not included in average

** Not Tracked

Benchmark City Survey - 2012 Data

Citizen Complaints / Department Employees

Citizen Complaints - defined as a citizen's concern/complaint directed to a department employee's actions that may be a violation of policy, procedure, or code of ethics and is turned over to an internal affairs unit for investigation.

City Name	Total Complaints	Citizen Complaints against Sworn					Citizen Complaints against Non-Sworn				
		Total	Founded	Unfounded	Not Substantiated	Under Investigation	Total	Founded	Unfounded	Not Substantiated	Under Investigation
Alameda, CA	10	10	2	8	0	0	0	0	0	0	0
Bellevue, WA	4	4	3	0	1	0	0	0	0	0	0
Boca Raton, FL	7	6	4	0	2	0	1	0	0	1	0
Boise, ID	161	158	21	49	82	6	3	1	0	2	0
Boulder, CO	5	5	3	1	1	0	0	0	0	0	0
Broken Arrow, OK	11	11	4	2	5	0	0	0	0	0	0
Cedar Rapids, IA	39	38	3	34	1	0	1	0	0	1	0
Chesapeake, VA	80	80	20	3	50	7	0	0	0	0	0
Chula Vista, CA	20	18	2	5	3	8	2	1	0	0	1
Columbia, MO	13	13	2	6	5	0	0	0	0	0	0
Coral Springs, FL	7	6	0	2	0	4	1	0	1	0	0
Edmond, OK	8	8	1	5	2	0	0	0	0	0	0
Fort Collins, CO	13	12	1	9	0	2	1	0	1	0	0
Fremont, CA	12	12	1	6	5	0	0	0	0	0	0
Garland, TX	11	9	2	6	1	0	2	1	1	0	0
Grand Prairie, TX	9	9	3	2	4	0	0	0	0	0	0
Henderson. NV**	55	55	6	36	13	0		See Remarks	See Remarks	See Remarks	See Remarks
Irving, TX	8	7	2	4	1	0	1	1	0	0	0
Lakewood, CO	39	36	11	10	15	0	3	3	0	0	0
Lawrence, KS	20	19	3	5	11	0	1	0	0	0	1
Lincoln, NE	8	8	0	6	2	0	0	0	0	0	0
Naperville, IL	12	10	4	0	6	0	2	1	0	1	0
Norman, OK	36	32	3	17	12	0	4	1	3	0	0
Olathe, KS	11	11	6	4	1	0	0	0	0	0	0
Overland Park, KS	43	62	6	33	23	0	0	0	0	0	0
Plano, TX	80	77	4	26	45	2	3	2	0	1	0
Richardson, TX	11	10	4	1	4	1	1	0	0	1	0
San Angelo, TX	22	21	5	14	2	0	1	0	0	1	0
Springfield, MO	116	116	3	102	8	3	0	0	0	0	0
Average	**30.0**	**29.8**	**4.4**	**13.7**	**10.5**	**1.1**	**1.0**	**0.4**	**0.2**	**0.3**	**0.1**

Founded: evidence shows the employee was at fault.
Unfounded: evidence shows the employee was NOT at fault
Not Substantiated: evidence shows the claim has no merit/didn't happen.

* Some Data Not Available and not included in average

**Union rules prohibit investigation by Internal Affairs Bureau

Benchmark City Survey - 2012 Data

Internal Complaints / Department Employees

Internal Complaints - defined as a department employee's concern/complaint directed toward another department employee's actions that may be a violation of policy, procedure, or code of ethics and is turned over to an internal affairs unit for investigation.

City Name	Total Complaints	Internal Complaints against Sworn					Internal Complaints against Non-Sworn				
		Total	Founded	Unfounded	Not Substantiated	Under Investigation	Total	Founded	Unfounded	Not Substantiated	Under Investigation
Alameda, CA	10	10	8	2	0	0	0	0	0	0	0
Bellevue, WA	15	15	13	0	2	0	0	0	0	0	0
Boca Raton, FL	4	4	0	3	1	0	0	0	0	0	0
Boise, ID	51	48	37	1	1	9	3	3	0	0	0
Boulder, CO	3	1	0	0	0	1	2	2	0	0	0
Broken Arrow, OK	1	1	1	0	0	0	0	0	0	0	0
Cedar Rapids, IA	1	1	0	0	0	1	0	0	0	0	0
Chesapeake, VA	71	60	40	6	11	3	11	9	2	0	0
Chula Vista, CA	26	22	20	1	0	1	4	4	0	0	0
Columbia, MO	5	4	2	0	2	0	1	1	0	0	0
Coral Springs, FL	8	8	3	1	0	4	0	0	0	0	0
Edmond, OK	1	1	0	1	0	0	0	0	0	0	0
Fort Collins, CO	1	1	1	0	0	0	0	0	0	0	0
Fremont, CA	9	9	9	0	0	0	0	0	0	0	0
Garland, TX	29	24	15	9	0	0	5	4	1	0	0
Grand Prairie, TX	36	17	10	1	3	3	19	12	0	4	3
Henderson. NV**	21	21	14	4	2	1	0	0	0	See Remarks	0
Irving, TX	43	33	23	9	1	0	10	10	0	0	0
Lakewood, CO	18	13	9	0	4	0	5	4	0	0	1
Lawrence, KS	8	5	4	1	0	0	3	2	0	0	1
Lincoln, NE	3	3	3	0	0	0	0	0	0	0	0
Naperville, IL	12	7	7	0	0	0	5	5	0	0	0
Norman, OK	17	16	6	7	3	0	1	1	0	0	0
Olathe, KS	0	0	0	0	0	0	0	0	0	0	0
Overland Park, KS	36	34	28	1	5	0	2	2	0	0	0
Plano, TX	34	27	15	5	6	1	7	4	1	2	0
Richardson, TX	14	9	9	0	0	0	5	5	0	0	0
San Angelo, TX	39	35	31	1	3	0	4	4	0	0	0
Springfield, MO	8	5	4	1	0	0	3	1	0	1	1
Average	**18.1**	**15.0**	**10.8**	**1.9**	**1.5**	**0.8**	**3.1**	**2.5**	**0.1**	**0.3**	**0.2**

Founded: evidence shows the employee was at fault.

Unfounded: evidence shows the employee was NOT at fault

Not Substantiated: evidence shows the claim has no merit/didn't happen.

* Some Data Not Available and not included in average

**"Not Substantiated" category not used.

Benchmark City Survey - 2012 Data

Top Three Reasons for Citizen Complaints

#1 - Unprofessional Conduct			
#2 - Discourtesy			
#3 - Use of Force			
City Name	**#1**	**#2**	**#3**
Alameda, CA	Performance of Duty	Unprofessional Conduct	Force
Bellevue, WA	Deportment	Courtesy	Obedience to Laws
Boca Raton, FL	Failed to Handle Properly	Rudeness	Procedural
Boise, ID	Unprofessional Conduct	Procedural	Use of Force
Boulder, CO	Conformance with Laws	Force	Compliance with Values, Rules, and General Orders
Broken Arrow, OK	Quality of Service	Rudeness / Demeanor	Excessive Force
Cedar Rapids, IA	Unprofessional Conduct	Use of Force	Policy Violations
Chesapeake, VA	Discourtesy	Excessive Force	Fail to conduct thorough investigation
Chula Vista, CA	Poor investigation	Rude	Racial bias
Columbia, MO	Duty to be Courteous	Excessive Use of Force	Performance of Duty
Coral Springs, FL	Excessive Force	Discourtesy	Battery/Perjury
Edmond, OK	Neglect of Duty	Unprofessional Conduct	Rudeness
Fort Collins, CO	Use of Force	Civil Rights Violation	Offensive Conduct
Fremont, CA	Canon Violations	Rude/Unprofessional Behavior	Excessive Force
Garland, TX	Unprofessional Conduct	Pursuit Issues	Use of Force
Grand Prairie, TX	Discourtesy	Unnecessary Use of Force	Dissatisfied with Investigation
Henderson. NV	The Police Role	Code of Conduct	Vehicle Driving Codes
Irving, TX	Dereliction of Duty	Prohibited Conduct	Excessive Force
Lakewood, CO	Neglect of Duty	Violation of Rules	Courtesy/Vehicle Operation
Lawrence, KS	Rudeness	Performance of Duty	Unprofessional Conduct
Lincoln, NE	Unprofessional Conduct	Excessive Force	Dissatisfied with Investigation
Naperville, IL	Policy violation	Unprofessional	N/A
Norman, OK	Unprofessional Conduct	Constitutional Rights	Misfeasance
Olathe, KS	Performance	Procedural	Rudeness
Overland Park, KS	Unprofessional Conduct	Poor Service	Procedural
Plano, TX	Courtesy	Conduct Unbecoming an Officer	Police Action Based on Legal Justification
Richardson, TX	Disrespectful	False Arrest	Racial Profiling
San Angelo, TX	Courtesy	Derogatory Remarks or Acts	Inappropriate or Unnecessary Use of Force
Springfield, MO	Lack of Service	Discourtesy	Improper Procedure

NOTE: Complaint types were modified slightly to provide consistency among the responses.
The actual complaint type is recorded in the Survey Master Worksheet.

* Some Data Not Available and not included in average

Benchmark City Survey - 2012 Data

Top Three Causes of Officer Injury

#1 - Apprehensions			
#2 - Training			
#3 - Slip and Fall			
City Name	**#1**	**#2**	**#3**
Alameda, CA	Training	Slip and Fall	Presumptive (Back & Heart)
Bellevue, WA	Training	Struggle with Suspect	Dog bite/slip-fall/Exposure to Disease
Boca Raton, FL	Apprehension	Traffic Crashes	Training
Boise, ID	Arrests/Restraining Suspects	Slip/Trip/Fall	Responding
Boulder, CO	Arrests	Misc.	Training
Broken Arrow, OK	Suspect/Prisoner Restraint	Slip/Fall	Fitness/Training
Cedar Rapids, IA	Injured while making arrest	Training	Traffic accidents
Chesapeake, VA	Restraining a Suspect	Police Vehicle accidents	Training incidents
Chula Vista, CA	Physical fight	Day-to day work related	Training
Columbia, MO	Strain	Slips & falls	Altercations with third party
Coral Springs, FL	Apprehensions	Blood Bourne Exposures	Motor Vehicle Accident/ Training
Edmond, OK	Training	Altercation	1 vehicle accident & 1 pursuit on foot
Fort Collins, CO	Person in the act of a crime	Strain or Sprain	Fall, Slip or Trip Injury
Fremont, CA	Physical Fitness/Training	Chasing & Apprehending Suspects	Motor Vehicle Collisions
Garland, TX	Arrests	Slips, Trips, Falls	Training Incidents
Grand Prairie, TX	Training	Arrest	Slip, trip, fall
Henderson. NV	Sprain/Strain	Contusion	Bite
Irving, TX	Training	Suspect Apprehension	Traffic Accidents
Lakewood, CO	Apprehensions of Suspects	Lifting	Tripping or Falling
Lawrence, KS	Not Tracked	Not Tracked	Not Tracked
Lincoln, NE	Subjects Resisting Arrest	Falls on Ice	Training Injuries
Naperville, IL	Making an arrest	Training	Other activities
Norman, OK	Apprehension of suspect	Accident other than above	Training
Olathe, KS	Training	Apprehensions	Routine Duties
Overland Park, KS	Physical Altercation	Bodily Fluid/Viris Exposure	Training
Plano, TX	Training	Arresting Suspect	Calls for Service
Richardson, TX	Struggle During Arrest	Auto Crash	Jail Inmate Struggle
San Angelo, TX	Arresting a suspect	Training	Traffic Accident
Springfield, MO	Suspect Resisting	Training	Routine Duties (walking, lifting)

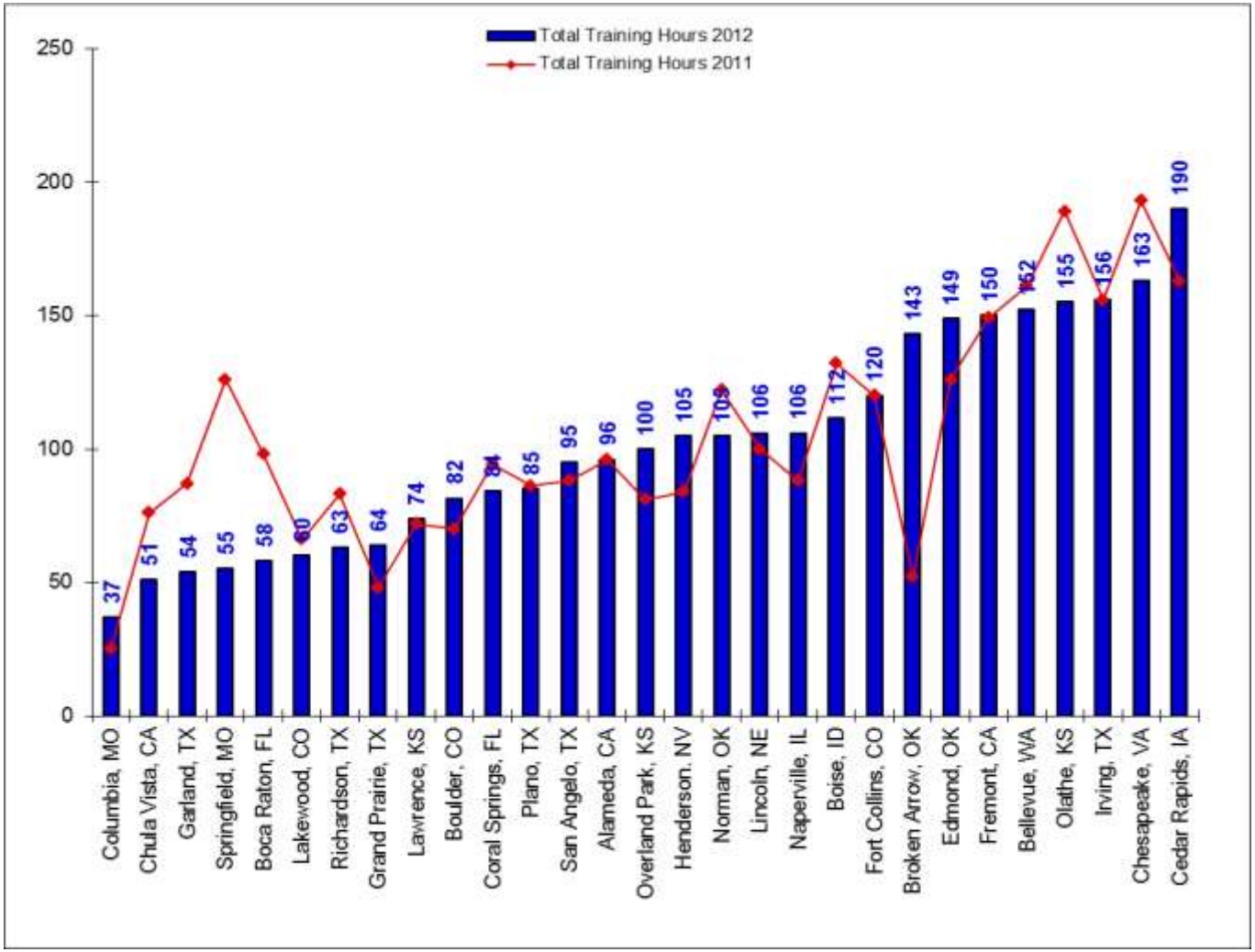
NOTE: Injury types were modified slightly to provide consistency among the responses.
The actual injury type is recorded on the Survey Master Worksheet.

* Some Data Not Available and not included in average

Benchmark City Survey - 2012 Data

Officer Training Hours, 2-Year Comparison

2012 Average is 102.4 Training Hours Per Officer



* Some Data Not Available
and not included in average

Benchmark City Survey - 2011 Data

Officer Training Hours, 5-Year Comparison

2012 Average is 102.4 Training Hours Per Officer

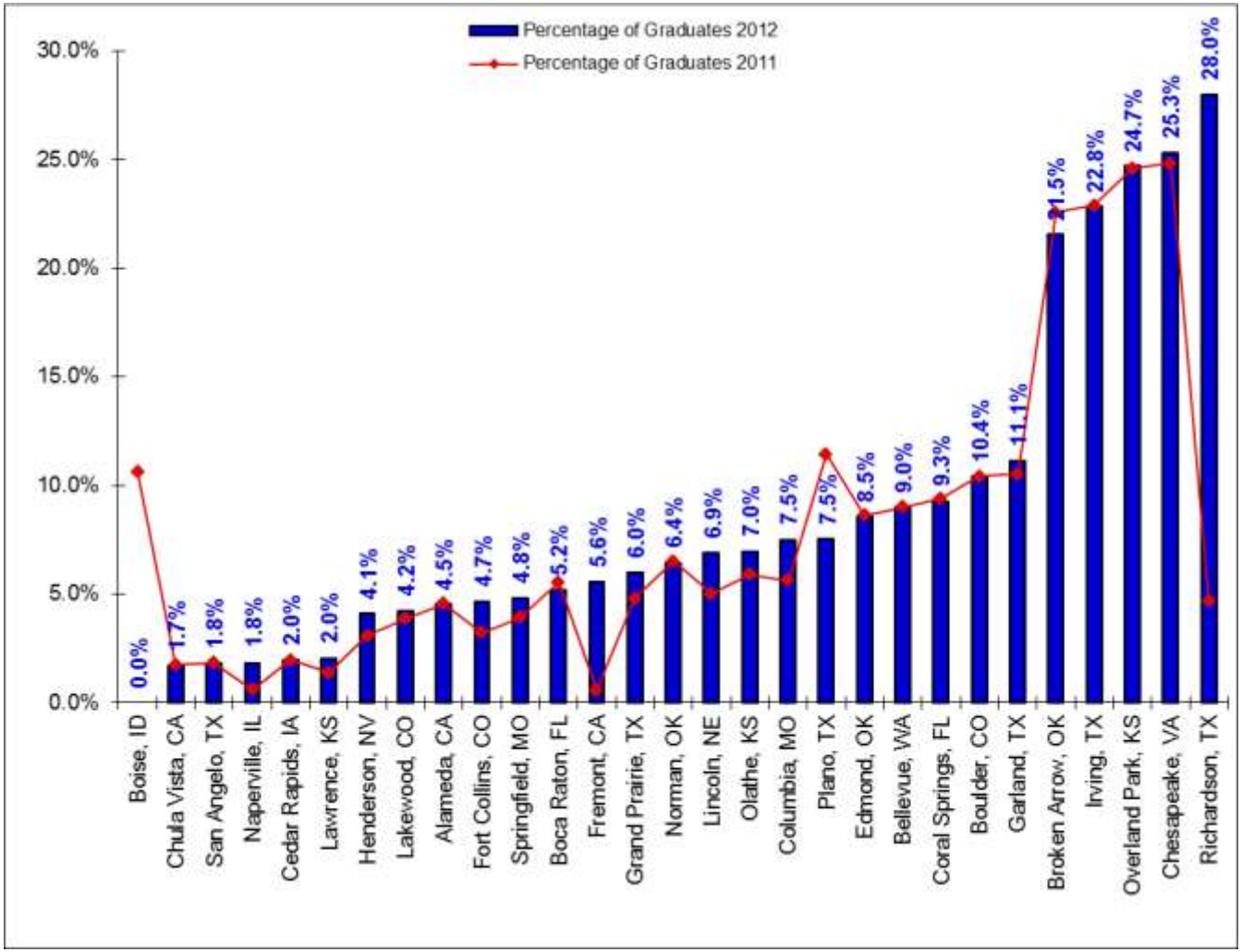
City Name	In-House Training Hours per Officer	Formal Training Hours per Officer	Total Hours 2012	Total Hours 2011	Total Hours 2010	Total Hours 2009	Total Hours 2008
Alameda, CA	72	24	96	96	96	96	187
Bellevue, WA	90	62	152	161	142	170	144
Boca Raton, FL	41	17	58	98	146	79	45
Boise, ID	78	34	112	132	114	63	69
Boulder, CO	45	37	82	70	67	54	101
Broken Arrow, OK	117	26	143	52	59	77	155
Cedar Rapids, IA	160	30	190	163	131	107	68
Chesapeake, VA *	131	32	163	193	233	190	71
Chula Vista, CA	26	25	51	76	100	19	35
Columbia, MO *	31	6	37	25	83		
Coral Springs, FL	32	52	84	94	76	86	75
Edmond, OK	149	Not Tracked	149	126	130	116	87
Fort Collins, CO	110	10	120	120	120	120	130
Fremont, CA	68	82	150	149	145	152	119
Garland, TX	32	22	54	87	66	91	69
Grand Prairie, TX	40	24	64	48			
Henderson. NV *	55	50	105	84	94	100	
Irving, TX	130	26	156	156	156	156	156
Lakewood, CO	36	24	60	66	96	92	
Lawrence, KS *	51	23	74	72	73	106	
Lincoln, NE	106	Not Tracked	106	100	100	116	77
Naperville, IL	56	50	106	88	110	154	62
Norman, OK	58	47	105	122	120	184	101
Olathe, KS	106	49	155	189	125	135	117
Overland Park, KS	70	30	100	81	80	104	113
Plano, TX	47	38	85	86	85	85	97
Richardson, TX	43	20	63	83	88	38	36
San Angelo, TX	60	35	95	88	181	177	160
Springfield, MO *	45	10	55	126	125	40	
Average	**71.9**	**32.8**	**102.4**	**104.5**	**112.1**	**107.7**	**98.8**

* Some Data Not Available and not included in average

Benchmark City Survey - 2012 Data

Percent of Officer Graduates of Command Schools, 2-Year Comparison

2012 Average is 8.8% Graduates of Command Schools



* Some Data Not Available
and not included in average

Benchmark City Survey - 2012 Data

Percent of Officer Graduates of Command Schools, 5-Year Comparison

2012 Average is 8.8% Graduates of Command Schools

City Name	Authorized Sworn	Command School Graduates	Percentage of Graduates 2012	Percentage of Graduates 2011	Percentage of Graduates 2010	Percentage of Graduates 2009	Percentage of Graduates 2008
Alameda, CA	88	4	4.5%	4.5%	8.7%	8.7%	6.1%
Bellevue, WA	178	16	9.0%	9.0%	6.7%	6.6%	4.4%
Boca Raton, FL	193	10	5.2%	5.6%	5.1%	6.6%	5.9%
Boise, ID	310	0	0.0%	10.6%	12.9%	0.3%	4.3%
Boulder, CO	173	18	10.4%	10.4%	10.5%	10.5%	10.5%
Broken Arrow, OK	130	28	21.5%	22.6%	22.6%	21.1%	16.9%
Cedar Rapids, IA	203	4	2.0%	2.0%	2.0%	2.9%	3.0%
Chesapeake, VA *	383	97	25.3%	24.8%	31.3%	10.9%	11.0%
Chula Vista, CA	236	4	1.7%	1.7%	0.8%	0.0%	0.4%
Columbia, MO *	160	12	7.5%	5.6%	4.4%		
Coral Springs, FL	205	19	9.3%	9.4%	8.9%	8.4%	7.9%
Edmond, OK	117	10	8.5%	8.6%	7.8%	7.8%	7.8%
Fort Collins, CO	193	9	4.7%	3.2%	6.5%	6.5%	6.5%
Fremont, CA	180	10	5.6%	0.6%	5.5%	1.6%	1.0%
Garland, TX	323	36	11.1%	10.5%	9.9%	9.3%	9.0%
Grand Prairie, TX	234	14	6.0%	4.8%			
Henderson. NV *	389	16	4.1%	3.1%	3.8%	3.6%	
Irving, TX	346	79	22.8%	22.9%	28.1%	22.9%	21.8%
Lakewood, CO	259	11	4.2%	3.9%	3.5%	2.7%	0.0%
Lawrence, KS *	147	3	2.0%	1.4%	1.4%	0.7%	
Lincoln, NE	320	22	6.9%	5.0%	5.0%	6.6%	4.7%
Naperville, IL	164	3	1.8%	0.6%	6.0%	2.9%	11.9%
Norman, OK	171	11	6.4%	6.5%	10.3%	12.7%	14.3%
Olathe, KS	172	12	7.0%	5.9%	3.5%	3.5%	5.3%
Overland Park, KS	251	62	24.7%	24.6%	24.5%	26.7%	26.5%
Plano, TX	345	26	7.5%	11.4%	10.3%	10.0%	8.4%
Richardson, TX	150	42	28.0%	4.7%	3.3%	6.0%	12.1%
San Angelo, TX	165	3	1.8%	1.8%	1.9%	2.5%	2.5%
Springfield, MO	331	16	4.8%	3.9%	3.1%	0.3%	2.1%
Average	**225**	**21**	**8.8%**	**7.9%**	**8.9%**	**7.5%**	**8.2%**

* Some Data Not Available and not included in average

Benchmark City Survey - 2012 Data

Alarm Data

City Name	Burglar Alarm Ordinance (Yes / No)	Verified Response (Yes / No)	Suspension of Police Response (Yes / No)	Suspension Allowed After How Many Alarms?	Total # Alarm Users	Total # False Alarm Responses
Alameda, CA	Yes	No	No	No	Not Tracked	1595
Bellevue, WA	Yes	No	No	No	Not Tracked	3116
Boca Raton, FL	Yes	No	No	Not Tracked	No Registration Required	7261
Boise, ID	Yes	No	No	Not Tracked	Not Tracked	3338
Boulder, CO	Yes	Yes	Yes	3 within 6 months	No Registration Required	1907
Broken Arrow, OK	Yes	Yes	Yes	3 within 90 days	2134	Not Tracked
Cedar Rapids, IA	Yes	No	No	None	3656	2078
Chesapeake, VA	Yes	No	Yes	10	Not Tracked	6440
Chula Vista, CA	Yes	No	Yes	6	11000	5402
Columbia, MO	Yes	No	No	N/A	4243	2810
Coral Springs, FL	Yes	No	Yes	6	14975	3869
Edmond, OK	Yes	No	No	Not Tracked	Not Tracked	3082
Fort Collins, CO	Yes	No	Yes	2 in 30d/4 in 90d/6 in 180d/8 in 360d	Not Tracked	2339
Fremont, CA	Yes	Yes	Yes	5+ activations over 12-month period	6210	711
Garland, TX	Yes	No	No	8 - burglary 6 - robbery 4 - fire 3 - medical	11343	7815
Grand Prairie, TX	Yes	No	No	No	8737	5882
Henderson, NV	Yes	Yes	No	Not Tracked	Not Tracked	810
Irving, TX	Yes	No	Yes	12 False Alarms during a permit period	11893	7837
Lakewood, CO	Yes	Yes	Yes	6	Not Tracked	1707
Lawrence, KS	No	No	No	No	Not Tracked	3092
Lincoln, NE	Yes	No	No	Not Tracked	Not Tracked	2383
Naperville, IL	Yes	Yes	Yes	11	Not Tracked	2612
Norman, OK	Yes	No	Yes	5+	5838	5724
Olathe, KS	Yes	No	Yes	10	5105	1996
Overland Park, KS	Yes	No	Yes	10	19980	3700
Plano, TX	Yes	No	No	Suspension Not Allowed	24722	12229
Richardson, TX	Yes	No	No	NA	8387	4739
San Angelo, TX	Yes	None	Yes	6	5191	2490
Springfield, MO	Yes	No	Yes	12 in a single year	Not Tracked	3378

Note: "False Alarms" are defined as: An alarm activation where the responding offices found no evidence of actual or suspected criminal activity.

* Some Data Not Available and not included in average

Benchmark City Survey - 2012 Data

Grant Programs

City Name	Source	Amount	Purpose
Alameda, CA	2012 ARRA E.J. BYRNE JAG	$14,137	Technology and Equipment
	2100 ARA E.J. BYRNE JAG	$17,642	Training and Equipment
	State COPS Grant 11/12	$107,225	Supplement Front Line Services
Bellevue, WA	WA State Dept of Commerce	$207,000	Drug Task Force Staffing
	DOJ	$16,265	SWAT Ballistic Plates
	US DOJ	$15,000	Organized Crime Drug Enforcement
Boca Raton, FL	U.S. Dept of Justice Bullet Proof Vest Program 2012	$23,100	Bulletproof Vest
	U.S. Dept of Justice Edward Byrne Memorial Justice Assistance Grant Program 2010	$17, 727	LPR System
	U.S. Dept of Justice Edward Byrne Memorial Justice Assistance Grant Program 2011	$21,962	LPR System
Boise, ID	Office of Highway Safety (Idaho Transportation Department)	$158,000	Impaired driving, aggressive driving, seatbelt and school zone safety
	Idaho Internet Crimes Against Children Task Force (Idaho Attorney General's Office)	$40,000	Investigate Internet crimes against children
	Edward Byrne Memorial Justice Assistance Grant (DOJ)	$105,240	Records Management System
Boulder, CO	Source-Edward Byrne Memorial Justice Assistance Grant	Amount-$22,904.00	Purpose-Equipment for the Prevention and Control of Crime
	Source-Bullet Proof Vest Grant	Amount-$2153	Purpose-50% match of ballistic vests
	Source-US Department of Justice Internet Crimes Against Children Grant	Amount-$6028	Purpose-Equipment, training and overtime to prevent and/or reduce child pornography and crimes against children.

* Some Data Not Available and not included in average

Benchmark City Survey - 2012 Data

Grant Programs

Broken Arrow, OK	District Attorney's Council (Victims of Crime Act)	$35,661	Fund Victims of Crime advocate
	State of Oklahoma - Hwy Saftey Office (4 Grants)	$91,500	Traffic Safety Education and Enforcement
	Dept. of Justice Justice Assistance Grant	$14,979	Training, Education and Overtime for targeted patrols
Cedar Rapids, IA	Byrne Justice Assistance	$56,436	
	Alcohol Grant 13-410, Task 10	$38,625	
Chesapeake, VA	VA Dept. of Emergency Management	$86,150	Port Security
	Department of Justice, COPS Office	$536,119	Hiring of 5 new officers
	Bureau of Justice Assistance (BJA)	$116,719	Equipment for various units
Chula Vista, CA	California Office of Traffic Safety	$168,000	Sobriety Checkpoint Program
	California Office of Traffic Safety	$224,123	Selective Traffic Enforcement Program
	Department of Homeland Security	$300,000	Operation Stonegarden
Columbia, MO	US Dept of Transportation-MO DOT-Division of Hwy Safety	$68,579	Full Time DWI Unit
	US Dept of Transportation-MO DOT-Division of Hwy Safety	$12,500	Overtime for DWI Enforcement
	US Dept of Transportation-MO DOT-Division of Hwy Safety	$11,753	Overtime for Hazardous Moving Violations Enforcement
Coral Springs, FL	BJA Recovery Funds	$20,542	Purchase Necessary Equipment for Agency
	BJA Annual Block Grant	$26,957	Purchase Necessary Equipment for Agency
	BJA Annual Block Grant	$23,588	Purchase Necessary Equipment for Agency

* Some Data Not Available and not included in average

Benchmark City Survey - 2012 Data

Grant Programs

Edmond, OK	Oklahoma Highway Safety Office	$76,500	Traffic Accident Reduction Program
	Oklahoma Highway Safety Office	$50,000	Motorcycle Safety Program
	Department of Justice	$11,365	Bullet-Proof Vests
Fort Collins, CO	Colorado Div of Criminal Justice (JACB)	$33,333	Restorative Justice Program
	Colorado Division of Criminal Justice - Juvenile Diversion Program	$52,440	RESTORE shoplifting program
	Colorado Dept of Transportation	$9,500	Overtime DUI Enforcement
Fremont, CA	DOJ-Justice Assistance Grant	$37,721	In-Car Video
	COPPS Grant	$180,000 (est. FY12/13)	Officer salary reimbursement
	California Office of Traffic Safety	$49,000	DUI/DL Checkpoints
Garland, TX	DOJ - JAG 2012	$31,051	Sky Watch Tower, Simunitions Training Pistols
	TX Dept. of Transportation	$249,360	Reduce Traffic Fatalities/Injuries
	DOJ-OJJDP - Internet Crimes Against Children	$7,000	Target Child Solicitation & Child Pornography over the internet
Grand Prairie, TX	VOCA	$80,000	Victim Assistance Program for two civilian positions
	TxDOT	$187,793	Reduce Traffic Fatalities/Injuries
	JAG	$27,651	Equipment
Henderson. NV	NV Office of the Attorney General VAWA Stop Grant	$45,000	DV Advocate
	NV Office of Criminal Justice	$30,403	P-25 Radios
	NV Office of Traffic Safety	$8,000	E-15 Minutes Equipment
Irving, TX	2012 FY JAG Grant	$30,752	Tasers
	Texas Hwy Safety Grant	$166,382	Comphrehensive Traffic Enforcement
	2011 FY JAG Grant	$40,787	Jail Surveillance System Upgrade

* Some Data Not Available and not included in average

Benchmark City Survey - 2012 Data

Grant Programs

Lakewood, CO	State of Colorado	1.2 Million	Regional Auto Theft Task Force
	Bureau of Justice Assistance	$92,172	LE Equipment and Personnel
	State of Colorado Byrne	$45,000	Boys and Girls Club
Lawrence, KS	Kansas Department of Transportation - Bureau of Transportation Safety & Technology - Nighttime Seatbelt Enforcement	$9,115	Funding Assignment of Officers to Special Enforcement Activities
	Kansas Department of Transportation - Bureau of Transportation Safety & Technology - Special Traffic Enforcement Program (STEP)	$28,000	Funding Assignment of Officers to Special Enforcement Activities
	Organized Crime Drug Enforcement Task Force, U.S. Department of Justice, Drug Enforcement Administration	$100,500	Reimbursement of Overtime for Assigned Officers & Detectives
Lincoln, NE	US DOJ VAW/NE Crime Comm/Lancaster County	$17,000	Violence against women
	US DOJ	$190,600	Narc Task Force Equipment
	NE Ofc. Of Hiway Safety	$8,100	School Zone Speed Selective
Naperville, IL	US-DOJ	$5,318.50	Technology implementation
	US-DOJ	$11,914	Technology implementation
	ARRA Federal Funding	$68,000	Technology implementation
Norman, OK	Homeland Security	$72,000	Fusion Center Analyst
	Homeland Security	$162,610	Equipment
	Byrne JAG	$13,616	Equipment
Olathe, KS	KS Dept of Transportation	$52,505	Step, Click it or Ticket
	USDOJ	$40,694	Replacement Equipment
	USDOJ	$11,980	Ballistic Vest Program

* Some Data Not Available and not included in average

Benchmark City Survey - 2012 Data

Grant Programs

Overland Park, KS	U.S. Department of Justice - Bureau of Justice Assistance - Byrne/JAG Grant	$33,583	Purchase of Tasers
	Kansas Department of Transportation	$38,000	Seatbelt Enforcement
	Kansas Department of Transportation	$19,599	Underage Drinking Enforcement
Plano, TX	U.S. Department of Justice, Office of Justice Programs – Justice Assistance Grant	$26,497	Purchase equipment to enhance the Department's ability to detect and deter crime.
	TX Dot –Selective Traffic Enforcement Program – Speed Enforcement and Intersection Traffic Control	$102,219	Reimburse police officer overtime related to Speed Enforcement and Intersection Traffic Control.
	U.S. Department of Justice, Office of Justice Programs – Justice Assistance Grant	$35,523	Purchase equipment to enhance the Department's ability to detect and deter crime.
Richardson, TX	Department of Justice	$23,581	Bulletproof Vest Partnership
	Jag/ Local Solicitation	$11,505	Neighborhood Police Officer
San Angelo, TX	US Dept. of Justice OJP	$19,181	Computers, Child ID Kits, Radar units
	US Dept. of Justice OJP	$12,006	1/2 of Bullet Proof Vests
	Texas Dept of Transportation	$4,000	Seatbelt Enforcement
Springfield, MO	US Department of Justice, Bureau of Justice Assistance	$99,840 Shared with Greene Co ($59,904 City $39,936 GC)	Interview room equipment & stop sticks (City)
	US Department of Justice, Office of Community Oriented Policing	$739,235	5 police officer positions
	US Department of Justice, Bureau of Justice Assistance, Bulletproof Vest Program	$2,301.97	Reimbursement for Purchase of bulletproof vests

* Some Data Not Available and not included in average