

City of Boulder 2014 Community Survey

Supplemental Report

April 2014



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APPENDIX H: SELECTED RESULTS BY SURVEY TYPE

The tables in this appendix compare the results of the mailed “scientific” community survey (found in the main report of results) with the results from the open web survey (690 respondents), the youth survey (195 respondents), the immigrant survey (34 respondents) and with results from CU students who responded to the mailed survey or the open web survey (78 respondents). “Don’t know” responses have been removed from these results, so that the information displayed is representative of only those who had an opinion about each item. When referring to *Appendix I: Results from Youth Survey*, *Appendix J: Results from Immigrant Survey*, *Appendix K: Survey Responses from CU Students* and *Appendix L: Results from “Open” Web survey*, please note that the results do include “don’t know” responses and are representative of all survey respondents, (those who had an opinion, and those that did not) instead of only those who had an opinion.

In general terms, more similarities emerged when comparing survey results across each of the survey types. A variety of notable differences include the following:

- Open web survey respondents typically had lived in Boulder longer than respondents to the scientific community survey, immigrant survey, youth survey and CU student respondents.
- Immigrant survey respondents felt a higher sense of safety from wildland fires compared to survey respondents from the other types of surveys. Open web survey respondents felt less safe in the Municipal Campus/Main Library area during the day and open web and scientific community survey respondents felt less safe in these areas at night compared to immigrant, youth and CU student survey respondents. Youth and immigrant survey respondents felt safer on multi-use paths.
- Immigrant survey respondents and CU student respondents reported using a high frequency transit network bus, an RTD bus in Boulder, a bus between Boulder and Denver more often than respondents from other survey types along with commuting to work by bicycle.
- As expected, CU students were more likely to have visited the University Hill Business district and nearly all survey respondents, regardless of survey type, had visited the Pearl Street Mall in the last 12 months.
- Open web survey respondents and immigrant survey respondents were twice as likely as scientific survey respondents to have used services or facilities of the Senior Centers.
- Far fewer CU students had composted food or yard waste through a curbside collection program and most or all respondents of each type of survey had recycled.
- Few survey respondents regardless of survey type had attended a public meeting or a City Council meeting, however more open web survey respondents had attended these compared to respondents from other survey types.
- Youth survey respondents and CU students were more pleased with the overall direction the city is taking and indicated being less informed about major issues in the city of Boulder compared to the scientific and open web survey respondents. Immigrant and youth survey respondents were more likely to feel included in Boulder.
- Significantly more open web survey respondents gave high quality ratings to the assistance given to businesses to keep them in Boulder, attracting and retaining affordable shopping opportunities and the retention and expansion of quality jobs in

Boulder compared to the scientific survey respondents. When looking at these items through the lens of importance, scientific survey respondents felt the retention and expansion of quality jobs in Boulder was more important compared to the open web survey respondents and the open web survey respondents felt attracting and retaining affordable shopping opportunities and assistance to businesses to keep them in Boulder were more important.

- CU students tended to give lower ratings of importance for most services related to children, youth, seniors, low-income and affordable housing programs.
- Scientific survey respondents gave higher quality ratings to police response to community problems or needs, flood or natural hazard education, and crime prevention compared to open web survey respondents and both survey types gave similar importance ratings to these services.
- Open web survey respondents were more likely to use the City of Boulder Web site to obtain information about the city while immigrant survey respondents were more likely to use the Colorado Daily, Boulder County Business report, inserts in the water utility bill and mailings to their home address.
- Immigrant survey respondents showed less support for increased taxes or fees to fund even more flood mitigation improvements and they gave lower ratings for the Boulder government's response to the September 2013 floods compared to survey respondents from the other survey types.
- Immigrant survey respondents were significantly more likely than others to use the listed programs and services the library is considering offering.

Table 1: Question 1 by Survey Type

Please rate the following items about life in Boulder, and circle the number which most closely reflects your opinion for each. How do you rate. . .	Survey Type				
	Scientific Community Survey	Open Web Survey	Immigrant Survey	Youth Survey	CU Students
Your overall quality of life in Boulder, taking all things into consideration	95%	92%	84%	95%	96%
Overall quality of your neighborhood	87%	87%	72%	92%	80%
The sense of community in Boulder	65%	64%	77%	81%	61%
Community acceptance of all people	58%	52%	53%	82%	53%
Race and ethnic relations in Boulder	42%	44%	53%	56%	50%
Boulder as a place to work	76%	78%	81%	82%	70%
Boulder as a place to go to school	NA	NA	NA	95%	NA
Overall Boulder city government operations	55%	56%	67%	70%	59%
Overall ease of getting to the places you usually visit	70%	65%	81%	84%	71%
Quality of the natural environment	96%	96%	87%	96%	94%
Quality of indoor and outdoor recreation	93%	95%	84%	94%	94%
Opportunities to attend arts/cultural events	78%	83%	70%	82%	71%
Quality or character of new development (the look and feel of new commercial or residential areas or buildings)	55%	50%	63%	NA	60%
Access to a variety of housing options	25%	20%	35%	60%	34%
Employment opportunities	43%	41%	61%	63%	44%
Shopping opportunities	77%	69%	80%	82%	69%

Percent "very good" or "good."

Table 2: Question 2 by Survey Type

Please rate how safe you feel from each of the following in Boulder:	Survey Type				
	Scientific Community Survey	Open Web Survey	Immigrant Survey	Youth Survey	CU Students
Violent crimes (e.g., rape, robbery, homicide)	88%	86%	88%	84%	76%
Property crimes (e.g., burglary, theft, criminal mischief)	78%	73%	74%	78%	75%
Structural/house fires	82%	80%	90%	80%	88%
Wildland fires	53%	51%	73%	57%	61%
Floods	43%	41%	38%	42%	35%
Traffic-related incidents (road rage, bike-car conflicts, etc.)	38%	41%	55%	55%	47%
Discrimination due to your background or personal characteristics	74%	65%	71%	75%	75%
Bullying and harassment	NA	NA	NA	67%	NA

Percent "very" or "somewhat" safe.

Table 3: Question 3 by Survey Type

Please tell us how safe you feel in each of the following areas in Boulder.	Survey Type				
	Scientific Community Survey	Open Web Survey	Immigrant Survey	Youth Survey	CU Students
Downtown Commercial Area during the day	96%	91%	87%	95%	98%
Downtown Commercial Area at night	67%	61%	64%	54%	61%
Municipal Campus / Main Library area during the day	75%	62%	80%	80%	84%
Municipal Campus / Main Library area at night	39%	27%	50%	50%	43%
Your neighborhood during the day	97%	96%	87%	95%	94%
Your neighborhood at night	86%	87%	77%	87%	84%
City Parks	71%	65%	77%	81%	74%
Multi-use paths (e.g. Boulder Creek Path)	58%	51%	68%	73%	55%
Main Library	70%	61%	81%	76%	71%
Branch Libraries	87%	85%	81%	83%	79%
At your school	NA	NA	NA	89%	NA

Percent "always" or "usually" safe.

Table 4: Question 4 by Survey Type

In the last 12 months, about how many times, if ever, have you done the following things?	Survey Type				
	Scientific Community Survey	Open Web Survey	Immigrant Survey	Youth Survey	CU Students
Rode a high frequency transit network bus (e.g., HOP, SKIP, JUMP, etc.) within the City of Boulder	70%	70%	90%	NA	90%
Rode another RTD bus within Boulder	56%	56%	90%	NA	73%
Rode a bus between Boulder and Denver	72%	68%	73%	NA	82%
Commuted to work by bicycle	55%	44%	53%	NA	76%
Visited the Pearl Street Mall	99%	98%	97%	NA	100%
Visited the University Hill business district	84%	77%	73%	NA	96%
Visited Boulder open space or mountain parks	97%	97%	93%	NA	98%
Recycled paper or containers from your home	98%	98%	93%	NA	96%
Composted food waste through the curbside collection program	49%	58%	69%	NA	31%
Composted yard waste through the curbside collection program	49%	61%	70%	NA	24%
Made energy improvements to your home or business	63%	70%	69%	NA	63%
Attended a public meeting or event about city matters	28%	49%	30%	NA	22%
Attended a City Council meeting	12%	27%	30%	NA	8%
Watched a City Council meeting on cable TV Channel 8	27%	43%	37%	NA	16%
Watched a news program on cable TV Channel 8	26%	40%	53%	NA	20%
Used any of the Parks and Recreation fields or courts (e.g., baseball, softball, soccer, tennis)	56%	52%	73%	NA	68%
Participated in any of the North, South or East Recreation Centers' programs or classes	34%	48%	53%	NA	14%
Visited any Parks and Recreation specialized or single-use facilities (e.g., golf course, outdoor pools, reservoir)	64%	63%	60%	NA	57%
Visited any neighborhood parks (play areas and playgrounds)	87%	83%	82%	NA	86%
Used the services or facilities of the East or West Senior Centers	13%	29%	27%	NA	6%

Percent who participated at least once in the last 12 months.

Table 5: Question 5 by Survey Type

Please rate to what extent you agree or disagree with the following statements.	Survey Type				
	Scientific Community Survey	Open Web Survey	Immigrant Survey	Youth Survey	CU Students
I am pleased with the overall direction the city is taking	61%	53%	63%	75%	73%
I inform myself about major issues in the city of Boulder	66%	84%	50%	42%	53%
I take the initiative to let elected officials or city staff know what I think	23%	35%	20%	19%	16%
Boulder's City Council implements policies that reflect the values of the Boulder community	43%	36%	33%	59%	45%
I feel included in the Boulder community	50%	51%	63%	72%	53%
I know that YOAB (Youth Opportunities Advisory Board) represents youth voice in city government	NA	NA	NA	63%	NA

Percent "strongly agree" or "agree."

Table 6: Question 6 by Survey Type

Please rate how well you think the City of Boulder does on each of the following:	Survey Type				
	Scientific Community Survey	Open Web Survey	Immigrant Survey	Youth Survey	CU Students
Being responsive to residents and businesses	58%	54%	67%	NA	63%
Effectively planning for the future	63%	56%	63%	NA	72%
Working through critical issues facing the city	54%	49%	69%	NA	71%
Gathering feedback from residents on new policies or projects; conducting public processes	56%	53%	61%	NA	57%
Providing access to information about issues, events and meetings	64%	64%	52%	NA	65%
Spending tax dollars wisely	38%	40%	48%	NA	49%
Informing the public about how tax dollars are used	35%	36%	38%	NA	31%
Responding to emergencies and natural disasters (flood, wildfire)	83%	84%	79%	NA	88%

Percent "very well" or "well."

Table 7: Question 8 (Quality) by Survey Type

For each of the following services provided by the City of Boulder, please rate the quality of the service. Then rate how important each of these services are to the Boulder community.	Survey Type				
	Scientific Community Survey	Open Web Survey	Immigrant Survey	Youth Survey	CU Students
Managing congestion and traffic flow	35%	32%	53%	54%	30%
High frequency transit routes	58%	58%	59%	66%	63%
Bus routes and schedules	NA	NA	NA	78%	NA
Affordability of bus passes/bus fares	NA	NA	NA	69%	NA
Bike and pedestrian facilities (such as bike lanes, sidewalks, paths, etc.)	86%	82%	67%	71%	84%
Snow and ice control on major streets	47%	44%	55%	NA	57%
Street repair (potholes, crack repair, etc.)	39%	37%	47%	NA	29%
Street sweeping	54%	48%	53%	NA	60%
Street lighting	54%	55%	54%	74%	54%
Sidewalk maintenance	57%	52%	66%	NA	56%
Assistance to businesses to keep them in Boulder	42%	84%	46%	NA	50%
Attracting/retaining "discount" or "affordable" shopping opportunities	33%	83%	42%	62%	43%
Retention and expansion of quality jobs in Boulder	45%	79%	40%	NA	39%
Acquiring and managing open space and mountain parks lands	89%	86%	79%	80%	89%
Helping Boulder to be an environmentally sustainable community	NA	NA	NA	88%	NA
Energy conservation and efficiency programs	78%	77%	64%	NA	83%
Renewable energy programs	65%	33%	56%	NA	69%
Recycling and composting collection services	81%	66%	46%	NA	76%
Water conservation programs	61%	65%	62%	NA	67%
Cable TV Channel 8 (council coverage, city news, local talk shows)	50%	39%	41%	NA	50%
City of Boulder Web site (www.bouldercolorado.gov)	54%	18%	39%	NA	62%
City social media Web sites (e.g. Facebook, Twitter, YouTube)	43%	37%	40%	NA	56%
Parks and Recreation fields and courts (e.g., baseball, softball, soccer, tennis)	82%	64%	71%	86%	76%
North, South or East Recreation Centers' programs and classes	75%	46%	60%	92%	52%

For each of the following services provided by the City of Boulder, please rate the quality of the service. Then rate how important each of these services are to the Boulder community.	Survey Type				
	Scientific Community Survey	Open Web Survey	Immigrant Survey	Youth Survey	CU Students
Parks and Recreation specialized or single-use facilities (e.g., golf course, outdoor pools, reservoir)	78%	82%	64%	90%	79%
Neighborhood parks (play areas and playgrounds)	83%	88%	59%	86%	84%
Boulder Public Libraries & library services	80%	75%	71%	90%	84%
Services for children (age 12 and under)	64%	68%	50%	70%	74%
Services for youth (age 13 to 21)	56%	87%	50%	68%	85%
Services for seniors (age 65 and older)	63%	61%	59%	NA	59%
Services for low-income families	54%	78%	50%	60%	46%
Providing spaces for and access to a variety of arts/cultural events	67%	74%	40%	81%	67%
Art in public places	60%	72%	46%	76%	62%
Programs to reduce homelessness	35%	81%	42%	47%	30%
Drinking water services	71%	81%	61%	NA	71%
Mosquito or pest control programs	48%	56%	50%	NA	52%

Percent "very good" or "good."

Table 8: Question 8 (Importance) by Survey Type

For each of the following services provided by the City of Boulder, please rate the quality of the service. Then rate how important each of these services are to the Boulder community.	Survey Type				
	Scientific Community Survey	Open Web Survey	Immigrant Survey	Youth Survey	CU Students
Managing congestion and traffic flow	83%	61%	85%	63%	84%
High frequency transit routes	85%	42%	92%	79%	87%
Bus routes and schedules	NA	NA	NA	76%	NA
Affordability of bus passes/bus fares	NA	NA	NA	68%	NA
Bike and pedestrian facilities (such as bike lanes, sidewalks, paths, etc.)	83%	33%	81%	87%	77%
Snow and ice control on major streets	86%	75%	81%	NA	87%
Street repair (potholes, crack repair, etc.)	73%	29%	85%	NA	67%
Street sweeping	41%	87%	60%	NA	48%
Street lighting	71%	83%	79%	77%	71%
Sidewalk maintenance	71%	74%	85%	NA	72%
Assistance to businesses to keep them in Boulder	75%	86%	70%	NA	66%

For each of the following services provided by the City of Boulder, please rate the quality of the service. Then rate how important each of these services are to the Boulder community.	Survey Type				
	Scientific Community Survey	Open Web Survey	Immigrant Survey	Youth Survey	CU Students
Attracting/retaining "discount" or "affordable" shopping opportunities	52%	80%	80%	70%	59%
Retention and expansion of quality jobs in Boulder	89%	67%	79%	NA	91%
Acquiring and managing open space and mountain parks lands	86%	52%	87%	84%	92%
Helping Boulder to be an environmentally sustainable community	NA	NA	NA	83%	NA
Energy conservation and efficiency programs	82%	72%	71%	NA	85%
Renewable energy programs	79%	50%	83%	NA	82%
Recycling and composting collection services	85%	60%	72%	NA	81%
Water conservation programs	85%	48%	87%	NA	84%
Cable TV Channel 8 (council coverage, city news, local talk shows)	29%	35%	50%	NA	28%
City of Boulder Web site (www.bouldercolorado.gov)	69%	79%	52%	NA	63%
City social media Web sites (e.g. Facebook, Twitter, YouTube)	32%	53%	52%	NA	35%
Parks and Recreation fields and courts (e.g., baseball, softball, soccer, tennis)	73%	67%	81%	77%	57%
North, South or East Recreation Centers' programs and classes	67%	68%	83%	78%	38%
Parks and Recreation specialized or single-use facilities (e.g., golf course, outdoor pools, reservoir)	66%	58%	78%	66%	44%
Neighborhood parks (play areas and playgrounds)	81%	87%	84%	74%	64%
Boulder Public Libraries & library services	84%	89%	85%	87%	72%
Services for children (age 12 and under)	78%	82%	79%	80%	56%
Services for youth (age 13 to 21)	78%	84%	83%	88%	54%
Services for seniors (age 65 and older)	79%	85%	70%	NA	62%
Services for low-income families	78%	80%	73%	87%	68%
Providing spaces for and access to a variety of arts/cultural events	70%	68%	72%	77%	59%
Art in public places	54%	50%	76%	68%	42%
Programs to reduce homelessness	80%	76%	80%	66%	71%
Drinking water services	91%	91%	81%	NA	88%
Mosquito or pest control programs	69%	64%	71%	NA	68%

Percent "essential" or "very important."

Table 9: Question 9 (Quality) by Survey Type

For each of the following services provided by the City of Boulder, please rate the quality of the service. Then rate how important each of these services are to the Boulder community.	Survey Type				
	Scientific Community Survey	Open Web Survey	Immigrant Survey	Youth Survey	CU Students
Preserving the city's historic features and attributes	70%	67%	62%	84%	65%
Affordable housing programs for low income people	39%	43%	37%	NA	15%
Affordable housing programs for middle income people	24%	29%	33%	NA	21%
Building and housing code enforcement	46%	43%	48%	NA	42%
Enforcement of residential over-occupancy regulations	32%	26%	58%	NA	30%
Enforcement of home business regulations	32%	26%	48%	NA	29%
Noise control enforcement	45%	44%	63%	NA	69%
Ice and snow removal, trash and weed control enforcement	42%	37%	69%	NA	43%
Median maintenance	54%	50%	57%	NA	44%
Crime prevention	70%	54%	73%	80%	51%
Police presence in your neighborhood	47%	71%	61%	59%	60%
Police presence in business/shopping districts (such as Pearl Street, University Hill, Twenty Ninth Street, etc.)	65%	75%	69%	80%	71%
Police presence in and around your school	NA	NA	NA	77%	NA
Police traffic enforcement	53%	57%	59%	NA	58%
Police response to community problems or needs	65%	36%	75%	NA	57%
Flood or natural hazard education	48%	24%	52%	NA	41%
Emergency Preparation	59%	51%	65%	NA	42%
Fire safety education	50%	68%	61%	NA	57%
Fire response	77%	33%	67%	NA	53%
Emergency medical services	80%	72%	67%	NA	67%
Boulder Municipal Court	60%	40%	52%	NA	64%

Percent "very good" or "good."

Table 10: Question 9 (Importance) by Survey Type

For each of the following services provided by the City of Boulder, please rate the quality of the service. Then rate how important each of these services are to the Boulder community.	Survey Type				
	Scientific Community Survey	Open Web Survey	Immigrant Survey	Youth Survey	CU Students
Preserving the city's historic features and attributes	58%	60%	79%	73%	54%
Affordable housing programs for low income people	69%	51%	88%	NA	71%
Affordable housing programs for middle income people	75%	66%	76%	NA	70%
Building and housing code enforcement	61%	60%	65%	NA	50%
Enforcement of residential over-occupancy regulations	43%	72%	64%	NA	42%
Enforcement of home business regulations	32%	60%	62%	NA	21%
Noise control enforcement	58%	86%	73%	NA	53%
Ice and snow removal, trash and weed control enforcement	74%	82%	75%	NA	63%
Median maintenance	39%	62%	69%	NA	31%
Crime prevention	92%	91%	87%	92%	85%
Police presence in your neighborhood	63%	61%	81%	55%	60%
Police presence in business/shopping districts (such as Pearl Street, University Hill, Twenty Ninth Street, etc.)	74%	73%	74%	78%	67%
Police presence in and around your school	NA	NA	NA	79%	NA
Police traffic enforcement	61%	60%	81%	NA	54%
Police response to community problems or needs	87%	87%	79%	NA	74%
Flood or natural hazard education	78%	77%	65%	NA	65%
Emergency Preparation	83%	87%	82%	NA	77%
Fire safety education	76%	76%	74%	NA	67%
Fire response	92%	96%	78%	NA	80%
Emergency medical services	93%	96%	76%	NA	83%
Boulder Municipal Court	76%	79%	89%	NA	61%

Percent "essential" or "very important."

Table 11: Question 12 by Survey Type

If you have had phone, in-person or email contact with a Boulder city employee in the last 12 months, how would you rate your impression?	Survey Type				
	Scientific Community Survey	Open Web Survey	Immigrant Survey	Youth Survey	CU Students
Courteous, respectful and professional	85%	90%	64%	80%	89%
I received the assistance I needed	80%	83%	64%	79%	79%

Percent "very good" or "good."

Table 12: Question 13 by Survey Type

How likely, if at all, would you be to obtain information from the city about things like City Council meetings, community meetings, upcoming programs and events from the following formats?	Survey Type				
	Scientific Community Survey	Open Web Survey	Immigrant Survey	Youth Survey	CU Students
Cable TV Channel 8	15%	17%	32%	18%	11%
City of Boulder Web site (www.bouldercolorado.gov)	63%	70%	50%	57%	59%
City social media Web sites (e.g. Facebook, Twitter, YouTube)	27%	23%	41%	57%	37%
The Boulder Daily Camera	63%	76%	64%	65%	57%
The Colorado Daily	28%	22%	64%	33%	43%
Boulder County Business Report	10%	13%	38%	NA	7%
Inserts in the water utility bill	26%	26%	50%	NA	22%
Mailings to your home address	58%	56%	53%	NA	55%
Listserves (where you sign up to be part of a group receiving e-mails from the city)	25%	39%	38%	19%	22%

Percent "very likely" or "likely."

Table 13: Question 14 by Survey Type

Currently, an average single-family homeowner pays about \$8 per month on their city utility bill to a fund used for flood mitigation projects and improvements to the stormwater collection system. Would you support increased taxes or fees to fund even more flood mitigation improvements?	Survey Type				
	Scientific Community Survey	Open Web Survey	Immigrant Survey	Youth Survey	CU Students
No	53%	44%	63%	NA	50%
Yes, up to double the current amount	43%	52%	33%	NA	46%
Yes, up to triple the current amount	4%	4%	4%	NA	4%
Total	100%	100%	100%	NA	100%

Table 14: Question 15 by Survey Type

	Survey Type				
	Scientific Community Survey	Open Web Survey	Immigrant Survey	Youth Survey	CU Students
How would you rate the Boulder city government's response to the September 2013 Floods?	83%	84%	63%	NA	87%

Percent "very good" or "good."

Table 15: Question 16 by Survey Type

The library offers or is considering offering the following programs and services some with access from home. How likely are you to use each?	Survey Type				
	Scientific Community Survey	Open Web Survey	Immigrant Survey	Youth Survey	CU Students
Streaming or downloadable movies	54%	57%	74%	53%	57%
Streaming or downloadable music	42%	41%	76%	48%	50%
Downloadable e-books and/or audiobooks	58%	60%	83%	47%	62%
e-Magazines for computer, tablet or phone	39%	43%	59%	34%	38%
Online video classes/courses	34%	39%	74%	41%	40%
Research databases for school or business	40%	43%	74%	67%	50%
Literary, film, or concert programs	42%	45%	70%	46%	48%
Dance, theater, history or science programming	42%	41%	75%	39%	53%

Percent "very likely" or "likely."

Table 16: Question 17 by Survey Type

Are you eligible to have an Eco-Pass, an annual pass that allows you unlimited bus rides? (Please check all that apply.)	Survey Type				
	Scientific Community Survey	Open Web Survey	Immigrant Survey	Youth Survey	CU Students
don't know if I am eligible for an Eco-Pass	26%	13%	36%	55%	13%
no, I am not eligible for an Eco-Pass	26%	27%	11%	16%	3%
yes, through my employer	21%	36%	4%	6%	7%
yes, through my neighborhood program	10%	19%	7%	19%	5%
yes, a CU Boulder student Buff One pass	11%	3%	29%	3%	72%
yes, a CU Boulder faculty/staff Buff One pass	7%	5%	4%	0%	5%
yes, other pass:	2%	2%	11%	3%	1%

Table 17: Question 18 by Survey Type

On average, how often do you use your Eco-Pass?	Survey Type				
	Scientific Community Survey	Open Web Survey	Immigrant Survey	Youth Survey	CU Students
I did not pick up my Eco Pass	18%	12%	36%	NA	8%
Less often than once a month	20%	31%	14%	27%	14%
About once every two weeks	10%	13%	9%	7%	11%
About once a month	10%	10%	5%	5%	5%
About once a week	11%	7%	0%	20%	9%
More than once a week	32%	29%	36%	41%	54%
Total	100%	100%	100%	100%	100%

Youth respondents did not have the option "I did not pick up my Eco Pass."

Table 18: Question 22 by Survey Type

About how many years have you lived in Boulder?	Survey Type				
	Scientific Community Survey	Open Web Survey	Immigrant Survey	Youth Survey	CU Students
One year or less	11%	9%	19%	7%	17%
2 to 5 years	30%	15%	30%	13%	58%
6 to 10 years	18%	15%	33%	22%	10%
11 to 15 years	6%	12%	15%	30%	3%
16 to 20 years	7%	10%	4%	28%	3%
More than 20 years	27%	39%	0%	0%	9%
Total	100%	100%	100%	100%	100%

Table 19: Question 27 by Survey Type

Please check the one box that most closely describes the type of housing unit you live in.	Survey Type				
	Scientific Community Survey	Open Web Survey	Immigrant Survey	Youth Survey	CU Students
A detached single family home	38%	57%	14%	74%	23%
An apartment in an apartment complex	33%	8%	34%	6%	48%
An apartment in a single family home	2%	3%	0%	2%	5%
A condominium or town house	25%	28%	7%	11%	19%
A mobile home	0%	1%	34%	5%	0%
Group quarters (sorority/fraternity house, dorm, nursing home)	1%	0%	7%	NA	1%
Other	1%	2%	3%	1%	3%
Total	100%	100%	100%	100%	100%

Youth respondents did not have the option of "Group Quarters."

Table 20: Question 31 by Survey Type

Do you have regular, convenient access to the internet?	Survey Type				
	Scientific Community Survey	Open Web Survey	Immigrant Survey	Youth Survey	CU Students
Yes	97%	98%	100%	100%	97%
Where? (check all that apply)					
at home	97%	97%	88%	99%	100%
at work	64%	68%	48%		72%
at school	NA	NA	NA	95%	NA
on a "smart" phone or PDA	69%	67%	44%	80%	65%
a public facility (e.g. library or school)	27%	27%	28%	78%	71%

A public facility was "at the library" on the Youth survey.

APPENDIX I: RESULTS FROM YOUTH SURVEY

A total of 195 completed surveys were received from Boulder youth; 96 of these were completed online.

Table 21: Question 1

Please rate the following items about life in Boulder, and circle the number which most closely reflects your opinion for each. How do you rate . . .	N/A or don't know		Very good		Good		Neither good nor bad		Bad		Very bad		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
Your overall quality of life in Boulder, taking all things into consideration	1%	N=2	61%	N=115	34%	N=64	4%	N=7	1%	N=1	1%	N=1	100%	N=190
Overall quality of your neighborhood	3%	N=6	51%	N=96	38%	N=72	6%	N=11	1%	N=2	1%	N=1	100%	N=188
The sense of community in Boulder	2%	N=3	34%	N=64	46%	N=87	16%	N=30	2%	N=3	1%	N=2	100%	N=189
Community acceptance of all people	4%	N=7	32%	N=61	47%	N=90	13%	N=25	3%	N=6	1%	N=2	100%	N=191
Race and ethnic relations in Boulder	6%	N=11	15%	N=28	38%	N=72	33%	N=63	7%	N=13	2%	N=3	100%	N=190
Boulder as a place to work	26%	N=49	26%	N=48	35%	N=65	12%	N=23	1%	N=1	1%	N=1	100%	N=187
Boulder as a place to go to school	4%	N=7	66%	N=125	25%	N=48	3%	N=6	1%	N=1	1%	N=2	100%	N=189
Overall Boulder city government operations	24%	N=45	11%	N=21	42%	N=79	19%	N=35	3%	N=5	2%	N=3	100%	N=188
Overall ease of getting to the places you usually visit	2%	N=3	40%	N=75	43%	N=82	12%	N=23	2%	N=4	1%	N=2	100%	N=189
Quality of the natural environment	2%	N=4	62%	N=118	31%	N=59	3%	N=5	0%	N=0	2%	N=3	100%	N=189
Quality of indoor and outdoor recreation	3%	N=5	60%	N=114	31%	N=59	5%	N=9	1%	N=1	1%	N=1	100%	N=189
Opportunities to attend arts/cultural events	5%	N=10	42%	N=79	36%	N=68	14%	N=27	2%	N=4	1%	N=1	100%	N=189
Access to a variety of housing options	26%	N=48	15%	N=28	30%	N=56	14%	N=26	13%	N=24	3%	N=5	100%	N=187
Employment opportunities	29%	N=54	12%	N=22	33%	N=61	19%	N=35	6%	N=12	1%	N=2	100%	N=186
Shopping opportunities	4%	N=7	36%	N=67	44%	N=82	15%	N=28	1%	N=2	1%	N=2	100%	N=188

Table 22: Question 2

Please rate to what extent you agree or disagree with the following statements.	N/A or don't know		Strongly agree		Agree		Neither agree nor disagree		Disagree		Strongly disagree		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
I am pleased with the overall direction the city is taking	14%	N=24	15%	N=26	50%	N=89	16%	N=29	4%	N=7	1%	N=2	100%	N=177
I inform myself about major issues in the city of Boulder	10%	N=17	10%	N=18	28%	N=49	33%	N=58	17%	N=30	2%	N=3	100%	N=175
I take the initiative to let elected officials or city staff know what I think	14%	N=25	5%	N=8	12%	N=21	20%	N=35	37%	N=65	12%	N=21	100%	N=175
Boulder's City Council implements policies that reflect the values of the Boulder community	26%	N=45	12%	N=20	32%	N=55	23%	N=40	6%	N=11	1%	N=1	100%	N=172
I feel included in the Boulder community	6%	N=10	17%	N=30	51%	N=87	22%	N=38	3%	N=5	1%	N=2	100%	N=172
I know that YOAB (Youth Opportunities Advisory Board) represents youth voice in city government	16%	N=27	26%	N=45	28%	N=48	19%	N=33	9%	N=16	3%	N=5	100%	N=174

Question 3: What do you think should be the top three priorities on the Boulder City Council related to youth issues?

First priority:

- ?
- Abuse of illegal substances, not necessarily use
- Academic studies
- Bad influences in living areas
- Better roads in some communities
- Better student bus passes, they can get pricey if you ride the bus too and from school everyday
- Bus times
- Buses run later
- college funding
- Community
- connection to outdoors
- Destroying drug dudes
- Discrimination
- Drug education
- drug use
- Education
- education
- Education
- education
- Education
- Education on suicide and depression
- Education-particularly in elementary schools and minorities
- Emotional Health
- Employment
- Employment
- Employment opportunities
- Ending discrimination
- Engagement with undocumented immigrant/ Latino community
- Ensuring that the schools are thought of as safe
- Environmental

- equality
- Equity
- Events catered to youth
- Finding better housing opportunities
- Fun events for teens
- Get kids outside
- Give minors pensions
- Have more shopping opportunities for the youth
- Help the students with school/college related issues
- Helping students who suffer with mental illness
- Homeless youth
- Homeless youth
- Homelessness
- Homelessness
- Homelessness
- I want a playground, high school
- Inclusion and closing the achievement gap between different parts of Boulder
- Increasing places for youths to go
- Inter-school cooperation
- Involvement and promotion of the arts
- Job opportunities
- Job opportunities for youth
- Less homeless people. S
- LGBT Groups
- Make sure that kids aren't homeless
- Making sure they aren't homeless
- making sure youth have a voice (YOAB, this survey, etc.)
- marijuana education
- Mental health
- Mental health
- Mental health
- Mental Health
- Mental health awareness
- More after school programs
- More buses
- More buses
- More convenient to travel by bus
- More integration between boulder city and school programs
- More job opportunities
- More multi use trails that includes mountain bikes
- More opportunities for jobs
- More outdoor recreation
- More teen opportunities for activities; not much.
- More youth art activities
- New skate park
- Nike store at 29th
- Not sure
- Noun
- Out of school education opportunities
- Parks
- Parks
- Parks in neighborhood
- Places to hang out
- Places to hang out
- Pot
- potato
- Preventing substance abuse
- Publicize youth board member options
- Recreational activities
- Recreational Opportunities
- Recreational options
- Rehab programs
- Revamp south boulder rec center w spin room? Bigger pool?
- RTD Improvements
- RTD transportation can always be improved
- Safe places for teens
- Safety
- Safety on busses
- School
- School funding
- School funding
- School Quality
- School/funding
- School-Related Stress
- Schools
- Schools
- Schools
- Self love
- Self love/mental health
- Sex ed.
- Sexual orientation
- Stabilizing school budgets

- Standardized tests
- Stopping bullying
- Substance control in schools
- Suicide
- Suicide awareness
- Teen homelessness
- Teen homelessness
- Teen Pregnancy
- Transportation
- Transportation

Second priority:

- ?
-
- Academic/Extracurricular assistance
- Accentuating art education
- activities
- Activities for youth to become united
- Addiction education
- anti-bullying
- Art opportunities
- Availability to obtain a job
- Better sex education gay/straight
- Bring a Nike outlet to boulder
- Cheaper youth access to RTD (not just \$40 monthly passes)
- college funding
- continuing to improve the quality of things like city green space and bus routes, that many youth use often
- Create free programs for them to attend
- Dealing with discrimination issues
- Drug Abuse
- Drug awareness
- Drug rehab programs
- easily accessible information for teen job opportunities
- education
- education
- Education
- Education
- education
- education
- Education Improvements
- Education on the GLBTGA community
- Employment
- Employment

- Transportation timing
- underage drinking/drug use
- Underage drug use
- Warm buses
- Yes
- Youth center
- youth community
- Youth involvement in their education such as youth led classes
- Youth job opportunities

- Employment opportunities
- Employment Opportunities
- Employment options
- Encouraging respect for the environment
- Environment-applies to everyone
- Extra cum. Activities.
- Fitness
- Fixing Arapahoe already
- focusing on certain topics in school
- Fun events for teens
- Fun safe club
- Fun safe club
- Getting kids involved in school activities early on
- Give kids a safe place to hang out
- Giving back
- Graffiti
- Guiding youth into jobs/summer programs
- Having more, affordable after school activities available.
- health
- how do apply/ where for jobs
- Inclusive and equitable Health Classes
- Increasing accessibility to such places
- involvement
- Job integration and internship opportunities
- Jobs
- Kids being over weight
- Latino Youth included
- Leadership
- Less prejudice of new ideas/styles
- Make sure kids get the best education possible

- Marijuana
- Mental health
- Mental Health
- More after school activities
- More art type stuff, music etc.
- More art/cultural affairs
- More buses
- More buses on weekends
- More community clubs that would be attractive outside of CU
- More day to day activities
- More employment opportunities for the youth
- More fun things that teens can do
- More money for class rooms
- More places to chill at
- More public opportunities for showcasing talent, eg. Art contests.
- more reduced rate opportunities re: activities
- More school outreach
- More work opportunities
- New skate park
- New skate park
- No
- Non-english speaking students
- Opportunities for meeting new people
- Opportunity/fin. Support
- Organized activities
- Other opportunities to go hang out, not on the hill
- Panda express at 29th
- Parental abuse
- Plow the roads better
- potato
- Present more opportunities for after school activities.
- Pressure
- Prices
- Protection in the city of boulder
- Race roles
- Safe and fun place for kids to hang out
- Safe place for teens
- Safe places to hang out
- Safety
- Safety
- Safety in regard to homeless population
- School
- Sex education
- Shopping
- Shopping opportunities
- Sports
- Stress
- Studies
- Support
- Teachers living in boulder
- Teen pregnancy
- Transportation
- Transportation
- Transportation
- Transportation to school
- Verb
- Volunteer and job opportunities for teens
- Youth Discrimination
- Youth discrimination in public accommodation
- Youth leadership positions in government/school board
- Youth rights in the community

Third priority:

- ?
-
- A fun safe environment
- Activities
- Adjective
- Alcohol use
- Anti-bullying should be enforced in middle schools
- Appropriate support systems
- Becoming global/community oriented citizens
- Better, more class options
- Big pool parties
- Bike paths
- Body Image
- building a sense of community
- Bullying and how to prevent it
- Charity
- Civil rights
- Closer liaison with student population

- Community
- community service
- Community service
- connection with the outdoors
- Coping with extreme social adversity
- Drug abuse
- Drug awareness
- Drug/alcohol free activities that are fun
- drugs
- Drugs
- Educate high school kids on how to live on their own after they finish school
- educating about the dangers of drugs and alcohol
- Education about environment
- Employment Opportunities
- Employment opportunities career
- Ensuring adequate transportation opportunities
- Ethnic recreations in boulder
- Free stuff
- Have more jobs open during the summer
- Health
- Health
- Helping out in the community
- Home situations
- HOMELESSNESS
- I don't know
- Improving relationships between business owners and younger customers
- Interventions for teens
- involvement in extracurricular activities
- Job opportunities
- Job Opportunities
- Less marijuana regulations for teens.
- Low cost apartment for students
- Low cost of places to live for students
- Maintaining wellness
- Make Public transportation as cheap, save and easy as possible.
- Make them interact in any fun or helpful activity
- Make this shorter!!!
- Making sure they go to school
- mental health
- Mental health
- Mental health
- Mental Health Issues
- More access to variety of housing options
- More educational programs about what boulder offers
- More money for educational programs
- More opportunities for high schoolers to work
- More sport leagues
- More tax money to hire more teachers
- New skate park
- New skate park
- No drugs
- No more gluten free!!!
- Opportunity
- Outside of school nonacademic opportunities, clubs, etc.
- Perhaps
- Political difference
- Pressure
- Racial minority youth support
- Raise Minimum Wage/ Lessen Restrictions on Minors Working
- Restaurant Options
- Restaurant options
- Restaurant options
- Restorative Justice in school
- Safe, fun environment to hang out
- Safe/fun environment for kids to hangout
- Scholarship opportunities
- School
- School
- sexual health
- Snow days
- Snow days
- Social acceptance
- Spreading word about the library and the fact that there is a place for teens to go.
- student involvement in the community
- suicide prevention
- Support youth who do not come from wealthy families
- The bridge beanery
- tomato
- Transportation
- Transportation (rtd)

- Underaged Smoking
- Youth Participation in City of Boulder Events
- Youth involvement in city affairs

Table 23: Question 4a (Quality of Service)

For each of the following services provided by the City of Boulder, first please rate the quality of the service and then how important each of these services are to the Boulder community.	Don't know		Very good		Good		Neither good nor bad		Bad		Very bad		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
Preserving the city's historic features and attributes	25%	N=39	17%	N=27	46%	N=71	10%	N=15	1%	N=1	2%	N=3	100%	N=156
Managing congestion and traffic flow	7%	N=10	18%	N=27	32%	N=48	28%	N=42	12%	N=18	2%	N=3	100%	N=148
High frequency transit routes (like the HOP, LEAP, BOUND, etc.)	7%	N=11	23%	N=36	38%	N=59	21%	N=32	8%	N=12	3%	N=4	100%	N=154
Bus routes and schedules	5%	N=8	25%	N=38	49%	N=75	14%	N=21	6%	N=9	1%	N=1	100%	N=152
Affordability of bus passes/bus fares	7%	N=11	14%	N=21	50%	N=74	20%	N=29	7%	N=10	2%	N=3	100%	N=148
Bike and pedestrian facilities (such as bike lanes, sidewalks, paths, etc.)	9%	N=14	28%	N=43	37%	N=56	18%	N=27	4%	N=6	5%	N=7	100%	N=153
Street lighting	9%	N=13	25%	N=38	42%	N=64	15%	N=22	5%	N=7	5%	N=7	100%	N=151
Attracting/retaining "discount" or "affordable" shopping opportunities	13%	N=20	12%	N=18	41%	N=62	23%	N=35	9%	N=14	1%	N=1	100%	N=150
Parks and Recreation fields and courts (e.g., baseball, softball, soccer, tennis)	5%	N=8	36%	N=53	46%	N=68	11%	N=16	1%	N=2	1%	N=2	100%	N=149
North, South or East Recreation Centers' programs and classes	11%	N=16	43%	N=63	39%	N=58	6%	N=9	1%	N=1	1%	N=1	100%	N=148
Parks and Recreation specialized or single-use facilities (e.g., golf course, outdoor pools, reservoir)	14%	N=20	33%	N=49	45%	N=66	7%	N=11	1%	N=1	1%	N=1	100%	N=148
Neighborhood parks (play areas and playgrounds)	8%	N=12	32%	N=48	47%	N=69	9%	N=14	2%	N=3	1%	N=2	100%	N=148
Boulder Public Libraries & library services	7%	N=10	49%	N=72	35%	N=51	7%	N=10	1%	N=2	1%	N=1	100%	N=146
Services for children (age 12 and under)	18%	N=27	21%	N=31	36%	N=53	22%	N=33	1%	N=2	1%	N=1	100%	N=147
Services for youth (age 13 to 21)	16%	N=24	8%	N=12	49%	N=72	19%	N=28	7%	N=10	1%	N=2	100%	N=148
Services for low-income families	26%	N=37	9%	N=13	35%	N=51	24%	N=35	5%	N=7	1%	N=1	100%	N=144

For each of the following services provided by the City of Boulder, first please rate the quality of the service and then how important each of these services are to the Boulder community.	Don't know		Very good		Good		Neither good nor bad		Bad		Very bad		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
Providing spaces for and access to a variety of arts/cultural events	15%	N=23	24%	N=36	45%	N=67	13%	N=20	1%	N=2	1%	N=2	100%	N=150
Art in public places	19%	N=29	21%	N=31	41%	N=61	16%	N=24	2%	N=3	1%	N=2	100%	N=150
Reducing homelessness	23%	N=35	12%	N=18	25%	N=37	25%	N=37	9%	N=14	7%	N=10	100%	N=151
Acquiring open space lands	20%	N=30	23%	N=34	41%	N=62	13%	N=19	1%	N=1	3%	N=4	100%	N=150
Helping Boulder to be an environmentally sustainable community	7%	N=10	35%	N=53	47%	N=70	7%	N=11	2%	N=3	2%	N=3	100%	N=150
Crime prevention	29%	N=43	18%	N=27	39%	N=57	11%	N=17	1%	N=2	1%	N=2	100%	N=148
Police presence in your neighborhood	17%	N=25	13%	N=20	36%	N=53	21%	N=32	9%	N=13	4%	N=6	100%	N=149
Police presence in and around your school	22%	N=33	27%	N=40	33%	N=48	12%	N=18	3%	N=5	2%	N=3	100%	N=147
Police presence in business/shopping districts (such as Pearl Street, University Hill, Twenty Ninth Street, etc.)	16%	N=23	23%	N=33	45%	N=66	12%	N=17	4%	N=6	1%	N=1	100%	N=146

Table 24: Question 4b (Importance of Service)

For each of the following services provided by the City of Boulder, first please rate the quality of the service and then how important each of these services are to the Boulder community.	Don't know		Essential		Very important		Somewhat important		Not at all important		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Preserving the city's historic features and attributes	14%	N=18	22%	N=28	42%	N=54	22%	N=28	2%	N=2	100%	N=130
Managing congestion and traffic flow	12%	N=15	18%	N=23	37%	N=46	18%	N=23	14%	N=18	100%	N=125
High frequency transit routes (like the HOP, LEAP, BOUND, etc.)	6%	N=8	35%	N=45	39%	N=50	19%	N=24	1%	N=1	100%	N=128
Bus routes and schedules	9%	N=11	30%	N=38	39%	N=50	21%	N=27	1%	N=1	100%	N=127
Affordability of bus passes/bus fares	10%	N=12	29%	N=36	33%	N=41	26%	N=33	2%	N=3	100%	N=125
Bike and pedestrian facilities (such as bike lanes, sidewalks, paths, etc.)	6%	N=7	36%	N=45	47%	N=59	11%	N=14	1%	N=1	100%	N=126
Street lighting	10%	N=12	32%	N=40	38%	N=47	19%	N=24	2%	N=2	100%	N=125
Attracting/retaining "discount" or "affordable" shopping opportunities	17%	N=21	26%	N=32	32%	N=40	22%	N=27	3%	N=4	100%	N=124
Parks and Recreation fields and courts (e.g., baseball, softball, soccer, tennis)	10%	N=13	34%	N=43	35%	N=45	18%	N=23	2%	N=3	100%	N=127
North, South or East Recreation Centers' programs and classes	13%	N=16	41%	N=51	27%	N=33	19%	N=23	1%	N=1	100%	N=124
Parks and Recreation specialized or single-use facilities (e.g., golf course, outdoor pools, reservoir)	13%	N=16	26%	N=33	31%	N=39	27%	N=34	2%	N=3	100%	N=125
Neighborhood parks (play areas and playgrounds)	6%	N=8	32%	N=40	37%	N=46	23%	N=29	1%	N=1	100%	N=124
Boulder Public Libraries & library services	9%	N=11	41%	N=50	38%	N=46	12%	N=14	0%	N=0	100%	N=121

For each of the following services provided by the City of Boulder, first please rate the quality of the service and then how important each of these services are to the Boulder community.	Don't know		Essential		Very important		Somewhat important		Not at all important		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Services for children (age 12 and under)	25%	N=32	24%	N=31	36%	N=47	15%	N=19	1%	N=1	100%	N=130
Services for youth (age 13 to 21)	15%	N=19	36%	N=46	40%	N=51	10%	N=13	0%	N=0	100%	N=129
Services for low-income families	16%	N=20	44%	N=56	29%	N=37	9%	N=12	2%	N=2	100%	N=127
Providing spaces for and access to a variety of arts/cultural events	11%	N=14	39%	N=49	29%	N=37	17%	N=22	3%	N=4	100%	N=126
Art in public places	18%	N=23	21%	N=27	35%	N=46	22%	N=28	5%	N=6	100%	N=130
Reducing homelessness	16%	N=20	35%	N=45	21%	N=27	22%	N=29	6%	N=8	100%	N=129
Acquiring open space lands	16%	N=21	32%	N=41	38%	N=49	10%	N=13	3%	N=4	100%	N=128
Helping Boulder to be an environmentally sustainable community	11%	N=14	38%	N=49	36%	N=47	12%	N=16	2%	N=3	100%	N=129
Crime prevention	8%	N=10	54%	N=68	30%	N=38	7%	N=9	0%	N=0	100%	N=125
Police presence in your neighborhood	10%	N=12	22%	N=27	27%	N=33	37%	N=45	4%	N=5	100%	N=122
Police presence in and around your school	5%	N=6	39%	N=49	37%	N=47	17%	N=22	2%	N=3	100%	N=127
Police presence in business/shopping districts (such as Pearl Street, University Hill, Twenty Ninth Street, etc.)	9%	N=12	28%	N=35	43%	N=55	15%	N=19	5%	N=6	100%	N=127

Question 5: Do you have any specific comments about your quality ratings for these programs and services?

- Animal control does a good job
- Bound is late a lot at night.
- Busses are horrible and i feel uneasy
- Classes at the rec center are often full or inaccessible due to demand.
- Especially in regards to the environmental category, improvement is needed. Specifically, steps should be taken to measure the success and failure of laws based on quantitative results rather than things just sounding good.

- Good quality services
- Have affordable bus passes
- I barely see policemen on pearl at night when it gets scary to be a woman w all the homeless men
- I believe there needs to be more attention to housing issues... homelessness, low income housing availability, ongoing rent assistance.
- I don't like it in boulder
- I feel that there have been bills passed recently (i.e. the ban on smoking around the library) that have been targeted towards the homeless to move them away from sight but none to really help alleviate the problem.
- I just moved here, thus I'm not an expert
- I think that incorporating more art around the city is good because it makes the environment better
- I think that most of these programs are great for the youth because of its many activities that teens are being involved in
- I think the city needs a performance hall that's not huge like Mackey or small like the dairy center
- Improve lighting at crosswalks
- its good
- library needs improvement, very few books left / more public art/ student involvement in the art community
- Make the bus driver nicer
- More buses
- Nay
- New skate park
- No
- No
- No
- None
- Nope.
- Not all the programs that boulder makes are usually really good
- Please make the area surrounding the Main Boulder Public Library a more safe and enjoyable area. This area is known among many high school students as a place to purchase drugs.
- Police seem too preoccupied with teenagers.
- Police training with special needs and the mentally ill
- Skatepark
- Some recreation centers need to build more room for kick boxing or whatever instead of kicking people out of the basketball courts.
- The Boulder Police have a good presence at Fairview high school. The school resources officers who both protect and counsel are great at their job. I also appreciate the police presence on the Hill.
- The bridge is a non profit, coffee house being started with a vision to be a fun place for high schoolers
- The city needs to address homelessness in a rehab. Manner, please increase housing services.
- The hill is a fun place to hang out. Pearl St. Is scary at night
- The SKIP tends to come irregularly during the morning hours, where the bus that arrives downtown is bogged down and thus arrives late. This congestion leads me to either get to the bus stop much earlier than should be necessary or not take the bus from South Boulder.
- There are only a select number of teens who are actively involved in their communities, try recruiting more.

- There's so much construction everywhere but some streets have a lot of potholes that should be fixed
- we are all out of lemon pledge
- We need to get some more parks and fields for kids and sports opportunities
- yes

Question 6: Do you have any specific comments about your answers on the importance of these programs and services?

- Better traffic timing
- I believe, as previously stated that opportunities for the youth of Boulder are essential to create a safer and more connected and communal environment.
- I think having police around University Hill especially at night really helps to make the city safer
- If I could give an "especially essential" importance rating to "Acquiring open space lands," I would have.
- It is absolutely essential that city funding first is focused on necessities, (e.g. Road maintenance) before it is focused on salaries of employees promoting municipalization or open space
- its good
- Keep boulder centered around the outdoors and protecting the environment
- Less police fotolites and shootings
- More buses in less populace neighborhoods
- Nay
- no
- No
- No
- No
- no no I clean now
- none
- Nope.
- Not really.
- Public transportation is very important in the city of boulder
- Safety
- Services that directly help people should be a higher priority
- Sport facilities are essential and provide a great outlet for kids
- The bus system is very important for me as a youth without a car
- The difference between boulder and other communities is our open space and conservation/ecofriendly mentality. We need to conserve our land and keep boulder small and different
- They are important to me
- Very important
- Very important to have these services
- Very important
- Very simple as humans are dependent upon the planet, environmental services are essential
- We don't have much for it
- While there are many services for college students age 18-21 through both the University and the City, I find programs in the 14-17 age range lacking or provided by other nonprofits. I consider YOAB's support of these nonprofits through their grant making program essential.

Table 25: Question 7

If you have had phone, in-person or email contact with a Boulder city employee in the last 12 months, how would you rate your impression?	N/A or don't know		Very good		Good		Neither good nor bad		Bad		Very bad		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
Courteous, respectful and professional	53%	N=78	23%	N=34	15%	N=22	6%	N=9	1%	N=2	2%	N=3	100%	N=148
I received the assistance I needed	52%	N=75	20%	N=29	18%	N=26	8%	N=11	1%	N=2	1%	N=2	100%	N=145

Table 26: Question 8

How likely, if at all, would you be to seek out information from the city about things like City Council meetings, community meetings, upcoming programs and events in the following formats?	N/A or don't know		Very likely		Likely		Somewhat likely		Not at all likely		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Cable TV Channel 8	28%	N=43	5%	N=8	7%	N=11	15%	N=22	44%	N=67	100%	N=151
City of Boulder Web site (www.bouldercolorado.gov)	19%	N=29	23%	N=35	23%	N=34	19%	N=28	17%	N=25	100%	N=151
City social media Web sites (e.g. Facebook, Twitter, YouTube)	15%	N=23	27%	N=41	21%	N=32	17%	N=26	19%	N=28	100%	N=150
The Boulder Daily Camera	9%	N=14	29%	N=44	29%	N=44	23%	N=34	9%	N=14	100%	N=150
The Colorado Daily	17%	N=26	11%	N=17	16%	N=24	20%	N=30	35%	N=52	100%	N=149
Listserve (where you sign up to be part of a group receiving e-mails from the city)	23%	N=34	5%	N=8	10%	N=14	15%	N=22	47%	N=69	100%	N=147

Question 8: Are there any other ways you'd like to receive information?

- a Council member friend
- a person coming to my door every day and tell me about what's up.
- Emails, mail
- no
- No thanks
- None come to mind.
- nope
- person to come over and tell me about the news
- Social media is the fastest and the most reliable source
- tamto vines
- Through the school
- Word of mouth

Table 27: Question 9

Please rate how safe you feel from each of the following in Boulder:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Total	
Violent crimes (e.g., rape, robbery, homicide)	48%	N=74	36%	N=55	8%	N=13	6%	N=9	1%	N=2	100%	N=153
Property crimes (e.g., burglary, theft, criminal mischief)	37%	N=56	41%	N=63	15%	N=23	6%	N=9	1%	N=2	100%	N=153
Structural/house fires	41%	N=63	38%	N=58	14%	N=22	4%	N=6	2%	N=3	100%	N=152
Wildland fires	21%	N=32	36%	N=55	27%	N=42	13%	N=20	3%	N=4	100%	N=153
Floods	17%	N=26	25%	N=38	30%	N=46	16%	N=24	12%	N=19	100%	N=153
Traffic-related incidents (road rage, bike-car conflicts, etc.)	12%	N=19	42%	N=65	21%	N=32	19%	N=29	5%	N=8	100%	N=153
Discrimination due to your background or personal characteristics	50%	N=76	25%	N=39	18%	N=28	5%	N=8	1%	N=2	100%	N=153
Bullying and harassment	33%	N=51	34%	N=52	22%	N=34	8%	N=12	3%	N=4	100%	N=153

Table 28: Question 10

Please tell us how safe you feel in each of the following areas in Boulder.	N/A or don't know		Always safe		Usually safe		Sometimes safe sometimes unsafe		usually unsafe		Always unsafe		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
Downtown commercial area (Pearl St. Mall) during the day	3%	N=5	50%	N=77	42%	N=64	3%	N=5	1%	N=2	1%	N=1	100%	N=154
Downtown commercial area (Pearl St. Mall) at night	4%	N=6	15%	N=24	36%	N=56	34%	N=52	9%	N=14	2%	N=3	100%	N=155
Municipal Campus / Main Library area during the day	7%	N=11	33%	N=50	42%	N=64	11%	N=17	5%	N=7	3%	N=4	100%	N=153
Municipal Campus / Main Library area at night	13%	N=19	17%	N=26	26%	N=40	26%	N=40	11%	N=16	7%	N=11	100%	N=152
Your neighborhood during the day	3%	N=4	77%	N=118	16%	N=25	2%	N=3	1%	N=1	2%	N=3	100%	N=154
Your neighborhood at night	3%	N=4	56%	N=85	29%	N=45	8%	N=13	2%	N=3	2%	N=3	100%	N=153
City Parks	7%	N=10	33%	N=50	43%	N=66	12%	N=19	4%	N=6	1%	N=2	100%	N=153
Multi-use paths (e.g. Boulder Creek Path)	4%	N=6	22%	N=33	48%	N=73	18%	N=27	6%	N=9	2%	N=3	100%	N=151
In the parking lots and inside the Main Library	11%	N=17	27%	N=42	40%	N=61	14%	N=22	4%	N=6	3%	N=5	100%	N=153
In the parking lots and inside the branch libraries	15%	N=23	31%	N=47	39%	N=60	11%	N=16	2%	N=3	2%	N=3	100%	N=152
At your school	3%	N=5	62%	N=96	24%	N=37	9%	N=14	0%	N=0	1%	N=2	100%	N=154

Table 29: Question 11

In the last 12 months, about how many times, if ever, have you done the following things?	N/A or don't know		Very likely		Likely		Somewhat likely		Not at all likely		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Rode a local transit network bus (e.g., HOP, SKIP, JUMP, etc.) within the City of Boulder	9%	N=13	38%	N=56	17%	N=25	15%	N=22	21%	N=31	100%	N=147
Rode another RTD bus within Boulder	17%	N=24	37%	N=53	18%	N=26	11%	N=16	18%	N=26	100%	N=145
Rode a bus between Boulder and Denver	23%	N=33	24%	N=35	14%	N=21	11%	N=16	28%	N=41	100%	N=146
Used a bicycle as transportation	12%	N=18	25%	N=37	21%	N=30	16%	N=24	25%	N=37	100%	N=146
Used any of the Parks and Recreation fields or courts (e.g., baseball, softball, soccer, tennis)	15%	N=22	35%	N=50	23%	N=33	11%	N=16	16%	N=23	100%	N=144
Participated in any of the North, South or East Recreation Centers' programs or classes	24%	N=35	30%	N=43	17%	N=24	8%	N=12	21%	N=30	100%	N=144
Visited any Parks and Recreation specialized or single-use facilities (e.g., golf course, outdoor pools, reservoir)	16%	N=23	30%	N=43	26%	N=38	15%	N=22	13%	N=19	100%	N=145
Visited any neighborhood parks (play areas and playgrounds)	8%	N=11	35%	N=51	33%	N=48	14%	N=21	10%	N=14	100%	N=145
Participated in volunteer service	12%	N=17	41%	N=59	22%	N=32	13%	N=19	12%	N=18	100%	N=145
Visited the Pearl Street Mall	3%	N=4	49%	N=71	15%	N=22	11%	N=16	22%	N=31	100%	N=144
Visited the University Hill business district	8%	N=11	37%	N=53	22%	N=31	17%	N=24	17%	N=24	100%	N=143
Visited Boulder open space or mountain parks	3%	N=4	43%	N=62	20%	N=29	16%	N=23	18%	N=26	100%	N=144

Table 30: Question 12

The library offers or is considering offering the following programs and services some with access from home. How likely are you to use each?	N/A or don't know		Very likely		Likely		Somewhat likely		Not at all likely		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Streaming or downloadable movies	18%	N=26	27%	N=39	16%	N=23	17%	N=24	22%	N=32	100%	N=144
Streaming or downloadable music	16%	N=23	28%	N=40	13%	N=18	16%	N=23	28%	N=40	100%	N=144
Downloadable e-books and/or audiobooks	17%	N=24	22%	N=32	17%	N=24	22%	N=32	22%	N=31	100%	N=143
e-Magazines for computer, tablet or phone	17%	N=24	12%	N=17	17%	N=24	20%	N=29	35%	N=50	100%	N=144
Online video classes/courses	16%	N=23	15%	N=22	19%	N=27	22%	N=31	27%	N=39	100%	N=142
Research databases for school or business	13%	N=19	31%	N=45	27%	N=38	17%	N=24	12%	N=17	100%	N=143
Literary, film, or concert programs	15%	N=21	20%	N=28	20%	N=28	22%	N=31	24%	N=35	100%	N=143
Dance, theater, history or science programming	14%	N=20	13%	N=19	20%	N=28	26%	N=37	26%	N=37	100%	N=141

Question 12: Are there any other services not currently offered you would like to see offered by the Boulder library?

- Book Delivery would be cool.
- Community Art Projects
- Creative unity class
- more adult classes
- More teen programs at the branch libraries!
- New vista high school is awesome. It's the best school ever.
- No
- No
- No
- No
- no
- Nope.
- Not that I can think of. I really appreciate the Boulder Library.
- Pole dancing

Question 13: Do you have any other comments you would like to make?

- Better traffic timing Boulder does a great job at everything it tries to do!
- Boulder's the best
- First off, boulder meter maids are soulless people. Secondly parking at boulder high for students is a goddamn disgrace. And anywhere in the city in general especially for college and high school kids.
- good survey
- I am disappointed with the city's closed mindedness in regards to boulders energy future municipalization was the only option which was considered, not thought was given to options which were more economical, such as staying with excel but encouraging the building of a renewable energy solar and wind plant. The city's unprofessional behavior regarding this issue, especially their use of propaganda to spread exclusively their view points, is disappointing and makes me feel disenfranchised in my city government.
- i hate parking cops. Also, parking in the city is almost impossible. I am tired of seeing bums fights on the creek path every other day.
- I live in Louisville
- I love Boulder!
- I think boulder should have a fun safe place for teens to hang out on Friday/Saturday nights
- I think the city is doing a great job trying to encourage alternative forms of transportation. It would be very cool if Boulder followed through on the idea of providing free wireless.
- It's understandable that as a city survey, this instrument primarily measures are satisfaction with the city services. But this is a very limited view of the community quality and quality of life in Boulder. It would be very helpful if the survey also measured some aspects of social connectedness and social capital - the more experiential measures of belonging and social fit, Stronger focus on the issues of social class and affordability would be very much appreciated, since these issues perpetuate the insularity of Boulder (cultural, ethnic, and racial) and very much inform our sense of healthy community.
- Love the busses and the hospitals, more skip busses
- More money for schools, please. New Vista didn't have heat in a few rooms for a couple weeks. That wasn't fun.
- My main concern for the future of Boulder is the push to municipalize. I feel that going 200-400 million in debt, as opposed to negotiating with xcel, would be a misuse of city funds. I'm sure the benefits of putting that kind of money towards affordable housing, ending homelessness, or lowering taxes for small businesses.
- No
- No
- no
- Nope.
- Please address discrimination against Latin individuals and the homeless, that all.
- Thanks for creating this survey!
- The dance program is very good
- word

Table 31: Question 14

Are you eligible to have an Eco-Pass, an annual pass that allows you unlimited bus rides? (Please check all that apply.)	Percent	Number
Don't know if eligible for an Eco-Pass	55%	N=81
No, I am not eligible for an Eco-Pass	16%	N=23
Yes, through my employer	6%	N=9
Yes, through my neighborhood program	19%	N=28
Yes, a CU Boulder student Buff One pass	3%	N=5
Yes, a CU Boulder faculty/staff Buff One pass	0%	N=0
Yes, other pass:	3%	N=4

Total may exceed 100% as respondents could select more than one answer.

Question 14: Yes, other pass:

- through YOAB
- YOAB
- YOAB
- YOAB

Table 32: Question 15

Did you pick up your Eco-Pass?	Percent	Number
Yes	38%	N=30
No	62%	N=49
Total	100%	N=79

Table 33: Question 16

On average, how often do you use your Eco-Pass?	Percent	Number
More than once a week	41%	N=17
About once a week	20%	N=8
About once every two weeks	7%	N=3
About once a month	5%	N=2
Less often than once a month	27%	N=11
Total	100%	N=41

Table 34: Question 17

How likely would you be to use a middle or high school student Eco-Pass?	Percent	Number
Very likely	48%	N=69
Likely	17%	N=25
Somewhat likely	16%	N=23
Not at all likely	19%	N=28
Total	100%	N=145

Table 35: Question 18

Do you have regular, convenient access to the internet?	Percent	Number
No	0%	N=0
Yes	100%	N=152
Total	100%	N=152

Table 36: Question 18b

Where? (check all that apply)	Percent	Number
at home	99%	N=149
at school	95%	N=142
at the library	78%	N=117
on a smart phone	80%	N=120

Total may exceed 100% as respondents could select more than one answer.

Table 37: Question 19

About how many years have you lived in Boulder?	Percent	Number
One year or less	7%	N=10
2 to 5 years	13%	N=18
6 to 10 years	22%	N=30
11 to 15 years	30%	N=41
16 to 20 years	28%	N=38
More than 20 years	0%	N=0
Total	100%	N=137
<i>Average number of years</i>		<i>11.2</i>

Table 38: Question 20

What school do you attend?	Percent	Number
Arapahoe Campus	2%	N=3
Boulder High School	34%	N=51
Boulder Preparatory High School	0%	N=0
Casey Middle School	0%	N=0
Centennial Middle School	0%	N=0
Fairview High School	43%	N=65
Horizons K-8 School	1%	N=1
Justice High School	0%	N=0
Manhattan School of Arts and Academics	0%	N=0
New Vista High School	14%	N=22
Platt CHOICE Program	0%	N=0
Platt Middle School	1%	N=1
Southern Hills Middle School	0%	N=0
Summit Charter Middle School	0%	N=0
I am home schooled	1%	N=1
Other	5%	N=8
Total	100%	N=152

Question 20: Other:

- Centaurus High School
- Centaurus high school
- CU Boulder
- CU Boulder
- My entire life
- Teacher
- Water. School

Table 39: Question 21

Are you eligible to get free/reduced lunch at school?	Percent	Number
No	79%	N=117
Yes	21%	N=32
Total	100%	N=149

Table 40: Question 22

Please check the one box that most closely describes the type of housing unit you live in.	Percent	Number
A detached single family home	74%	N=109
An apartment in an apartment complex	6%	N=9
An apartment in a single family home	2%	N=3
A condominium or town house	11%	N=16
A mobile home	5%	N=8
Other	1%	N=2
Total	100%	N=147

Question 22: Other, please specify:

- 2 detached single family homes.
- A house
- A house
- Nice house
- triplex

Table 41: Question 23

What is your age?	Percent	Number
11 years old or less	1%	N=1
12 years old	1%	N=1
13 years old	0%	N=0
14 years old	6%	N=9
15 years old	19%	N=29
16 years old	20%	N=30
17 years old	30%	N=46
18 years old	20%	N=31
Over 18 years old	3%	N=5
Total	100%	N=152

Table 42: Question 24

Are you of Chicano/Mexican-American, Latino/Latina, or Hispanic origin?	Percent	Number
Yes	18%	N=26
No	82%	N=120
Total	100%	N=146

Table 43: Question 25

Which best describes your race? (Please check all that apply)	Percent	Number
American Indian, Eskimo or Aleut	3%	N=5
Asian or Pacific Islander	11%	N=16
Black or African American	5%	N=7
White	83%	N=118
Other, please specify	6%	N=9

Total may exceed 100% as respondents could select more than one answer.

Question 25: Other, please specify:

- American Badass
- Latina
- Mexican
- Mexican
- Mexican
- Mexican-American
- Puerto Rican
- Scottish
- Turkish

Table 44: Question 26

What is the primary language spoken at home?	Percent	Number
English	84%	N=124
Arabic	0%	N=0
Chinese	0%	N=0
French	0%	N=0
German	1%	N=1
Hebrew	0%	N=0
Italian	0%	N=0
Scandinavian languages	0%	N=0
Other	4%	N=6
Korean	0%	N=0
Mia, Hmong	0%	N=0
Portuguese	1%	N=1
Russian	1%	N=2
Spanish	7%	N=11
Vietnamese	0%	N=0
Japanese	2%	N=3
Total	100%	N=148

Question 26: Other, please specify:

- American
- American
- Both English and Korean
- Dutch
- French, Spanish
- German
- German and English
- Hebrew
- Irish
- Napali
- Napali
- Napali
- Napali
- Nepalese
- Spanish

Table 45: Question 27

What is your gender?	Percent	Number
Male	37%	N=56
Female	63%	N=96
Total	100%	N=152

Table 46: Question 28

What is your sexual orientation?	Percent	Number
LGBT	14%	N=20
Heterosexual	86%	N=120
Total	100%	N=140

Table 47: Question 29

Do you have a job?	Percent	Number
No	67%	N=101
Yes	33%	N=49
Total	100%	N=150

APPENDIX J: RESULTS FROM IMMIGRANT SURVEY

A total of 34 completed surveys were received from the Immigrant community; 4 of these were completed online.

Table 48: Question 1

Please rate the following items about life in Boulder, and circle the number which most closely reflects your opinion for each. How do you rate . . .	Very good		Good		Neither good nor bad		Bad		Very bad		N/A or don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
Your overall quality of life in Boulder, taking all things into consideration	25%	N=8	56%	N=18	9%	N=3	3%	N=1	3%	N=1	3%	N=1	100%	N=32
Overall quality of your neighborhood	20%	N=6	50%	N=15	20%	N=6	3%	N=1	3%	N=1	3%	N=1	100%	N=30
The sense of community in Boulder	19%	N=6	55%	N=17	19%	N=6	3%	N=1	0%	N=0	3%	N=1	100%	N=31
Community acceptance of all people	19%	N=6	34%	N=11	38%	N=12	6%	N=2	3%	N=1	0%	N=0	100%	N=32
Race and ethnic relations in Boulder	19%	N=6	34%	N=11	38%	N=12	6%	N=2	3%	N=1	0%	N=0	100%	N=32
Boulder as a place to work	25%	N=8	53%	N=17	13%	N=4	6%	N=2	0%	N=0	3%	N=1	100%	N=32
Overall Boulder city government operations	13%	N=4	50%	N=16	25%	N=8	6%	N=2	0%	N=0	6%	N=2	100%	N=32
Overall ease of getting to the places you usually visit	22%	N=7	56%	N=18	16%	N=5	3%	N=1	0%	N=0	3%	N=1	100%	N=32
Quality of the natural environment	52%	N=16	35%	N=11	6%	N=2	0%	N=0	6%	N=2	0%	N=0	100%	N=31
Quality of indoor and outdoor recreation	44%	N=14	38%	N=12	6%	N=2	9%	N=3	0%	N=0	3%	N=1	100%	N=32
Opportunities to attend arts/cultural events	31%	N=10	34%	N=11	28%	N=9	0%	N=0	0%	N=0	6%	N=2	100%	N=32
Quality or character of new development (the look and feel of new commercial or residential areas or buildings)	16%	N=5	47%	N=15	28%	N=9	3%	N=1	6%	N=2	0%	N=0	100%	N=32
Access to a variety of housing options	10%	N=3	26%	N=8	48%	N=15	13%	N=4	3%	N=1	0%	N=0	100%	N=31
Employment opportunities	3%	N=1	56%	N=18	28%	N=9	9%	N=3	0%	N=0	3%	N=1	100%	N=32
Shopping opportunities	13%	N=4	63%	N=20	13%	N=4	0%	N=0	6%	N=2	6%	N=2	100%	N=32

Table 49: Question 2

Please rate how safe you feel from each of the following in Boulder:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Violent crimes (e.g., rape, robbery, homicide)	47%	N=15	41%	N=13	6%	N=2	6%	N=2	0%	N=0	100%	N=32
Property crimes (e.g., burglary, theft, criminal mischief)	29%	N=9	45%	N=14	19%	N=6	6%	N=2	0%	N=0	100%	N=31
Structural/house fires	29%	N=9	61%	N=19	10%	N=3	0%	N=0	0%	N=0	100%	N=31
Wildland fires	17%	N=5	57%	N=17	17%	N=5	10%	N=3	0%	N=0	100%	N=30
Floods	9%	N=3	28%	N=9	41%	N=13	16%	N=5	6%	N=2	100%	N=32
Traffic-related incidents (road rage, bike-car conflicts, etc.)	16%	N=5	39%	N=12	32%	N=10	13%	N=4	0%	N=0	100%	N=31
Discrimination due to your background or personal characteristics	23%	N=7	48%	N=15	16%	N=5	13%	N=4	0%	N=0	100%	N=31

Table 50: Question 3

Please tell us how safe you feel in each of the following areas in Boulder.	Always safe		Usually safe		Sometimes safe sometimes unsafe		usually unsafe		Always unsafe		N/A or don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
Downtown Commercial Area during the day	35%	N=11	52%	N=16	6%	N=2	6%	N=2	0%	N=0	0%	N=0	100%	N=31
Downtown Commercial Area at night	19%	N=6	39%	N=12	26%	N=8	6%	N=2	0%	N=0	10%	N=3	100%	N=31
Municipal Campus / Main Library area during the day	29%	N=9	48%	N=15	16%	N=5	0%	N=0	3%	N=1	3%	N=1	100%	N=31
Municipal Campus / Main Library area at night	16%	N=5	29%	N=9	39%	N=12	6%	N=2	0%	N=0	10%	N=3	100%	N=31
Your neighborhood during the day	32%	N=10	55%	N=17	6%	N=2	6%	N=2	0%	N=0	0%	N=0	100%	N=31
Your neighborhood at night	27%	N=8	50%	N=15	10%	N=3	13%	N=4	0%	N=0	0%	N=0	100%	N=30
City Parks	17%	N=5	60%	N=18	17%	N=5	7%	N=2	0%	N=0	0%	N=0	100%	N=30
Multi-use paths (e.g. Boulder Creek Path)	24%	N=7	41%	N=12	17%	N=5	10%	N=3	3%	N=1	3%	N=1	100%	N=29
Main Library	29%	N=9	52%	N=16	13%	N=4	6%	N=2	0%	N=0	0%	N=0	100%	N=31
Branch Libraries	29%	N=9	39%	N=12	10%	N=3	0%	N=0	6%	N=2	16%	N=5	100%	N=31

Table 51: Question 4

In the last 12 months, about how many times, if ever, have you done the following things?	Never		1 to 2 times		3 to 12 times		13 to 26 times		More than 26 times		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Rode a high frequency transit network bus (e.g., HOP, SKIP, JUMP, etc.) within the City of Boulder	10%	N=3	23%	N=7	23%	N=7	10%	N=3	33%	N=10	100%	N=30
Rode another RTD bus within Boulder	10%	N=3	23%	N=7	23%	N=7	30%	N=9	13%	N=4	100%	N=30
Rode a bus between Boulder and Denver	27%	N=8	37%	N=11	17%	N=5	10%	N=3	10%	N=3	100%	N=30
Commuted to work by bicycle	47%	N=14	13%	N=4	17%	N=5	13%	N=4	10%	N=3	100%	N=30
Visited the Pearl Street Mall	3%	N=1	30%	N=9	37%	N=11	27%	N=8	3%	N=1	100%	N=30
Visited the University Hill business district	27%	N=8	13%	N=4	27%	N=8	20%	N=6	13%	N=4	100%	N=30
Visited Boulder open space or mountain parks	7%	N=2	37%	N=11	40%	N=12	17%	N=5	0%	N=0	100%	N=30
Recycled paper or containers from your home	7%	N=2	10%	N=3	33%	N=10	20%	N=6	30%	N=9	100%	N=30
Composted food waste through the curbside collection program	31%	N=9	21%	N=6	31%	N=9	10%	N=3	7%	N=2	100%	N=29
Composted yard waste through the curbside collection program	30%	N=9	27%	N=8	23%	N=7	7%	N=2	13%	N=4	100%	N=30
Made energy improvements to your home or business	31%	N=9	21%	N=6	34%	N=10	7%	N=2	7%	N=2	100%	N=29
Attended a public meeting or event about city matters	70%	N=21	13%	N=4	17%	N=5	0%	N=0	0%	N=0	100%	N=30
Attended a City Council meeting	70%	N=21	17%	N=5	3%	N=1	7%	N=2	3%	N=1	100%	N=30
Watched a City Council meeting on cable TV Channel 8	63%	N=19	17%	N=5	13%	N=4	3%	N=1	3%	N=1	100%	N=30
Watched a news program on cable TV Channel 8	47%	N=14	23%	N=7	20%	N=6	0%	N=0	10%	N=3	100%	N=30
Used any of the Parks and Recreation fields or courts (e.g., baseball, softball, soccer, tennis)	27%	N=8	33%	N=10	27%	N=8	7%	N=2	7%	N=2	100%	N=30
Participated in any of the North, South or East Recreation Centers' programs or classes	47%	N=14	17%	N=5	33%	N=10	3%	N=1	0%	N=0	100%	N=30
Visited any Parks and Recreation specialized or single-use facilities (e.g., golf course, outdoor pools, reservoir)	40%	N=12	37%	N=11	17%	N=5	3%	N=1	3%	N=1	100%	N=30
Visited any neighborhood parks (play areas and playgrounds)	18%	N=5	29%	N=8	21%	N=6	32%	N=9	0%	N=0	100%	N=28
Used the services or facilities of the East or West Senior Centers	73%	N=22	10%	N=3	10%	N=3	3%	N=1	3%	N=1	100%	N=30

Table 52: Question 5

Please rate to what extent you agree or disagree with the following statements.	Strongly agree		Agree		Neither agree nor disagree		Disagree		Strongly disagree		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
I am pleased with the overall direction the city is taking	7%	N=2	57%	N=17	23%	N=7	13%	N=4	0%	N=0	100%	N=30
I inform myself about major issues in the city of Boulder	10%	N=3	40%	N=12	37%	N=11	13%	N=4	0%	N=0	100%	N=30
I take the initiative to let elected officials or city staff know what I think	7%	N=2	13%	N=4	47%	N=14	33%	N=10	0%	N=0	100%	N=30
Boulder's City Council implements policies that reflect the values of the Boulder community	7%	N=2	27%	N=8	63%	N=19	3%	N=1	0%	N=0	100%	N=30
I feel included in the Boulder community	7%	N=2	57%	N=17	30%	N=9	7%	N=2	0%	N=0	100%	N=30

Table 53: Question 6

Please rate how well you think the City of Boulder does on each of the following:	Very well		Well		Neither well nor poorly		Poorly		Very poorly		N/A or don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
Being responsive to residents and businesses	13%	N=4	53%	N=16	27%	N=8	7%	N=2	0%	N=0	0%	N=0	100%	N=30
Effectively planning for the future	13%	N=4	50%	N=15	30%	N=9	7%	N=2	0%	N=0	0%	N=0	100%	N=30
Working through critical issues facing the city	14%	N=4	55%	N=16	24%	N=7	7%	N=2	0%	N=0	0%	N=0	100%	N=29
Gathering feedback from residents on new policies or projects; conducting public processes	7%	N=2	50%	N=15	23%	N=7	10%	N=3	3%	N=1	7%	N=2	100%	N=30
Providing access to information about issues, events and meetings	10%	N=3	40%	N=12	37%	N=11	7%	N=2	3%	N=1	3%	N=1	100%	N=30
Spending tax dollars wisely	10%	N=3	33%	N=10	33%	N=10	13%	N=4	0%	N=0	10%	N=3	100%	N=30
Informing the public about how tax dollars are used	10%	N=3	23%	N=7	37%	N=11	17%	N=5	0%	N=0	13%	N=4	100%	N=30
Responding to emergencies and natural disasters (flood, wildfire)	33%	N=10	43%	N=13	10%	N=3	10%	N=3	0%	N=0	3%	N=1	100%	N=30

Question 7: Do you have any other comments about the job the City of Boulder is doing?

- Do a better job
- Driving needs to improve
- I'm worried about flood damage like boulder creek
- Must provide affordable or even free plans, including housing home n services, medical facilities, tax cut to lower, middle class families
- Planning is necessary before doing it
- Really difficult to the new comer
- So far good compared to the others

Table 54: Question 8a (Quality of Service)

For each of the following services provided by the City of Boulder, please rate the quality of the service. Then rate how important each of these services are to the Boulder community.	Very good		Good		Neither good nor bad		Bad		Very bad		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
Managing congestion and traffic flow	17%	N=5	37%	N=11	33%	N=10	3%	N=1	10%	N=3	0%	N=0	100%	N=30
High frequency transit routes	10%	N=3	47%	N=14	27%	N=8	7%	N=2	7%	N=2	3%	N=1	100%	N=30
Bike and pedestrian facilities (such as bike lanes, sidewalks, paths, etc.)	33%	N=10	33%	N=10	23%	N=7	10%	N=3	0%	N=0	0%	N=0	100%	N=30
Snow and ice control on major streets	14%	N=4	41%	N=12	17%	N=5	14%	N=4	14%	N=4	0%	N=0	100%	N=29
Street repair (potholes, crack repair, etc.)	10%	N=3	37%	N=11	33%	N=10	17%	N=5	3%	N=1	0%	N=0	100%	N=30
Street sweeping	10%	N=3	43%	N=13	33%	N=10	7%	N=2	7%	N=2	0%	N=0	100%	N=30
Street lighting	14%	N=4	39%	N=11	32%	N=9	11%	N=3	4%	N=1	0%	N=0	100%	N=28
Sidewalk maintenance	20%	N=6	43%	N=13	23%	N=7	7%	N=2	3%	N=1	3%	N=1	100%	N=30
Assistance to businesses to keep them in Boulder	10%	N=3	29%	N=9	42%	N=13	3%	N=1	0%	N=0	16%	N=5	100%	N=31
Attracting/retaining "discount" or "affordable" shopping opportunities	7%	N=2	30%	N=9	30%	N=9	13%	N=4	7%	N=2	13%	N=4	100%	N=30
Retention and expansion of quality jobs in Boulder	10%	N=3	23%	N=7	33%	N=10	10%	N=3	7%	N=2	17%	N=5	100%	N=30
Acquiring and managing open space and mountain parks lands	30%	N=9	43%	N=13	20%	N=6	0%	N=0	0%	N=0	7%	N=2	100%	N=30
Energy conservation and efficiency programs	21%	N=6	34%	N=10	21%	N=6	7%	N=2	3%	N=1	14%	N=4	100%	N=29
Renewable energy programs	10%	N=3	38%	N=11	34%	N=10	0%	N=0	3%	N=1	14%	N=4	100%	N=29
Recycling and composting collection services	17%	N=5	27%	N=8	33%	N=10	10%	N=3	7%	N=2	7%	N=2	100%	N=30

For each of the following services provided by the City of Boulder, please rate the quality of the service. Then rate how important each of these services are to the Boulder community.	Very good		Good		Neither good nor bad		Bad		Very bad		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
Water conservation programs	17%	N=5	38%	N=11	31%	N=9	3%	N=1	0%	N=0	10%	N=3	100%	N=29
Cable TV Channel 8 (council coverage, city news, local talk shows)	10%	N=3	20%	N=6	23%	N=7	13%	N=4	7%	N=2	27%	N=8	100%	N=30
City of Boulder Web site (www.bouldercolorado.gov)	7%	N=2	24%	N=7	45%	N=13	0%	N=0	3%	N=1	21%	N=6	100%	N=29
City social media Web sites (e.g. Facebook, Twitter, YouTube)	7%	N=2	21%	N=6	28%	N=8	10%	N=3	3%	N=1	31%	N=9	100%	N=29
Parks and Recreation fields and courts (e.g., baseball, softball, soccer, tennis)	17%	N=5	50%	N=15	23%	N=7	3%	N=1	0%	N=0	7%	N=2	100%	N=30
North, South or East Recreation Centers' programs and classes	17%	N=5	33%	N=10	17%	N=5	7%	N=2	10%	N=3	17%	N=5	100%	N=30
Parks and Recreation specialized or single-use facilities (e.g., golf course, outdoor pools, reservoir)	10%	N=3	43%	N=13	23%	N=7	7%	N=2	0%	N=0	17%	N=5	100%	N=30
Neighborhood parks (play areas and playgrounds)	23%	N=7	33%	N=10	27%	N=8	7%	N=2	7%	N=2	3%	N=1	100%	N=30
Boulder Public Libraries & library services	27%	N=8	40%	N=12	20%	N=6	7%	N=2	0%	N=0	7%	N=2	100%	N=30
Services for children (age 12 and under)	17%	N=5	21%	N=6	28%	N=8	10%	N=3	0%	N=0	24%	N=7	100%	N=29
Services for youth (age 13 to 21)	13%	N=4	20%	N=6	20%	N=6	10%	N=3	3%	N=1	33%	N=10	100%	N=30
Services for seniors (age 65 and older)	13%	N=4	30%	N=9	17%	N=5	10%	N=3	3%	N=1	27%	N=8	100%	N=30
Services for low-income families	13%	N=4	30%	N=9	20%	N=6	13%	N=4	10%	N=3	13%	N=4	100%	N=30
Providing spaces for and access to a variety of arts/cultural events	17%	N=5	17%	N=5	38%	N=11	7%	N=2	7%	N=2	14%	N=4	100%	N=29
Art in public places	13%	N=4	27%	N=8	30%	N=9	10%	N=3	7%	N=2	13%	N=4	100%	N=30
Programs to reduce homelessness	13%	N=4	23%	N=7	26%	N=8	13%	N=4	10%	N=3	16%	N=5	100%	N=31
Drinking water services	27%	N=8	30%	N=9	27%	N=8	3%	N=1	7%	N=2	7%	N=2	100%	N=30
Mosquito or pest control programs	10%	N=3	27%	N=8	20%	N=6	10%	N=3	7%	N=2	27%	N=8	100%	N=30

Table 55: Question 8b (Importance of Service)

For each of the following services provided by the City of Boulder, please rate the quality of the service. Then rate how important each of these services are to the Boulder community.	Essential		Very important		Somewhat important		Not at all important		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Managing congestion and traffic flow	27%	N=7	58%	N=15	12%	N=3	4%	N=1	0%	N=0	100%	N=26
High frequency transit routes	35%	N=9	54%	N=14	4%	N=1	4%	N=1	4%	N=1	100%	N=26
Bike and pedestrian facilities (such as bike lanes, sidewalks, paths, etc.)	48%	N=13	30%	N=8	19%	N=5	0%	N=0	4%	N=1	100%	N=27
Snow and ice control on major streets	42%	N=11	38%	N=10	8%	N=2	12%	N=3	0%	N=0	100%	N=26
Street repair (potholes, crack repair, etc.)	27%	N=7	58%	N=15	12%	N=3	4%	N=1	0%	N=0	100%	N=26
Street sweeping	27%	N=7	31%	N=8	35%	N=9	4%	N=1	4%	N=1	100%	N=26
Street lighting	33%	N=8	46%	N=11	13%	N=3	8%	N=2	0%	N=0	100%	N=24
Sidewalk maintenance	31%	N=8	54%	N=14	12%	N=3	4%	N=1	0%	N=0	100%	N=26
Assistance to businesses to keep them in Boulder	36%	N=9	28%	N=7	20%	N=5	8%	N=2	8%	N=2	100%	N=25
Attracting/retaining "discount" or "affordable" shopping opportunities	23%	N=6	54%	N=14	15%	N=4	4%	N=1	4%	N=1	100%	N=26
Retention and expansion of quality jobs in Boulder	50%	N=13	23%	N=6	8%	N=2	12%	N=3	8%	N=2	100%	N=26
Acquiring and managing open space and mountain parks lands	44%	N=11	40%	N=10	12%	N=3	0%	N=0	4%	N=1	100%	N=25
Energy conservation and efficiency programs	24%	N=6	44%	N=11	20%	N=5	8%	N=2	4%	N=1	100%	N=25
Renewable energy programs	28%	N=7	52%	N=13	12%	N=3	4%	N=1	4%	N=1	100%	N=25
Recycling and composting collection services	35%	N=9	35%	N=9	19%	N=5	8%	N=2	4%	N=1	100%	N=26
Water conservation programs	40%	N=10	40%	N=10	12%	N=3	0%	N=0	8%	N=2	100%	N=25
Cable TV Channel 8 (council coverage, city news, local talk shows)	12%	N=3	32%	N=8	44%	N=11	0%	N=0	12%	N=3	100%	N=25
City of Boulder Web site (www.bouldercolorado.gov)	12%	N=3	32%	N=8	28%	N=7	12%	N=3	16%	N=4	100%	N=25
City social media Web sites (e.g. Facebook, Twitter, YouTube)	12%	N=3	32%	N=8	32%	N=8	8%	N=2	16%	N=4	100%	N=25
Parks and Recreation fields and courts (e.g., baseball, softball, soccer, tennis)	38%	N=10	42%	N=11	12%	N=3	8%	N=2	0%	N=0	100%	N=26
North, South or East Recreation Centers' programs and classes	35%	N=9	42%	N=11	8%	N=2	8%	N=2	8%	N=2	100%	N=26
Parks and Recreation specialized or single-use facilities (e.g., golf course, outdoor pools, reservoir)	24%	N=6	48%	N=12	16%	N=4	4%	N=1	8%	N=2	100%	N=25

For each of the following services provided by the City of Boulder, please rate the quality of the service. Then rate how important each of these services are to the Boulder community.	Essential		Very important		Somewhat important		Not at all important		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Neighborhood parks (play areas and playgrounds)	35%	N=9	46%	N=12	15%	N=4	0%	N=0	4%	N=1	100%	N=26
Boulder Public Libraries & library services	38%	N=10	46%	N=12	12%	N=3	4%	N=1	0%	N=0	100%	N=26
Services for children (age 12 and under)	33%	N=9	37%	N=10	11%	N=3	7%	N=2	11%	N=3	100%	N=27
Services for youth (age 13 to 21)	31%	N=8	42%	N=11	8%	N=2	8%	N=2	12%	N=3	100%	N=26
Services for seniors (age 65 and older)	35%	N=9	27%	N=7	23%	N=6	4%	N=1	12%	N=3	100%	N=26
Services for low-income families	35%	N=9	38%	N=10	12%	N=3	15%	N=4	0%	N=0	100%	N=26
Providing spaces for and access to a variety of arts/cultural events	19%	N=5	50%	N=13	27%	N=7	0%	N=0	4%	N=1	100%	N=26
Art in public places	19%	N=5	52%	N=14	19%	N=5	4%	N=1	7%	N=2	100%	N=27
Programs to reduce homelessness	31%	N=8	46%	N=12	15%	N=4	4%	N=1	4%	N=1	100%	N=26
Drinking water services	58%	N=15	23%	N=6	8%	N=2	12%	N=3	0%	N=0	100%	N=26
Mosquito or pest control programs	35%	N=9	31%	N=8	23%	N=6	4%	N=1	8%	N=2	100%	N=26

Table 56: Question 9a (Quality of Service)

For each of the following services provided by the City of Boulder, please rate the quality of the service. Then rate how important each of these services are to the Boulder community.	Very good		Good		Neither good nor bad		Bad		Very bad		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
Preserving the city's historic features and attributes	23%	N=7	30%	N=9	30%	N=9	0%	N=0	3%	N=1	13%	N=4	100%	N=30
Affordable housing programs for low income people	7%	N=2	27%	N=8	37%	N=11	17%	N=5	3%	N=1	10%	N=3	100%	N=30
Affordable housing programs for middle income people	7%	N=2	23%	N=7	43%	N=13	7%	N=2	10%	N=3	10%	N=3	100%	N=30
Building and housing code enforcement	10%	N=3	27%	N=8	27%	N=8	3%	N=1	10%	N=3	23%	N=7	100%	N=30
Enforcement of residential over-occupancy regulations	20%	N=6	27%	N=8	27%	N=8	0%	N=0	7%	N=2	20%	N=6	100%	N=30
Enforcement of home business regulations	7%	N=2	27%	N=8	30%	N=9	3%	N=1	3%	N=1	30%	N=9	100%	N=30
Noise control enforcement	10%	N=3	40%	N=12	13%	N=4	10%	N=3	7%	N=2	20%	N=6	100%	N=30
Ice and snow removal, trash and weed control enforcement	13%	N=4	53%	N=16	13%	N=4	7%	N=2	10%	N=3	3%	N=1	100%	N=30
Median maintenance	10%	N=3	31%	N=9	21%	N=6	0%	N=0	10%	N=3	28%	N=8	100%	N=29
Crime prevention	13%	N=4	60%	N=18	13%	N=4	10%	N=3	3%	N=1	0%	N=0	100%	N=30
Police presence in your neighborhood	14%	N=4	45%	N=13	38%	N=11	0%	N=0	0%	N=0	3%	N=1	100%	N=29
Police presence in business/shopping districts (such as Pearl Street, University Hill, Twenty Ninth Street, etc.)	20%	N=6	47%	N=14	27%	N=8	3%	N=1	0%	N=0	3%	N=1	100%	N=30
Police traffic enforcement	14%	N=4	41%	N=12	24%	N=7	7%	N=2	7%	N=2	7%	N=2	100%	N=29
Police response to community problems or needs	10%	N=3	60%	N=18	10%	N=3	10%	N=3	3%	N=1	7%	N=2	100%	N=30
Flood or natural hazard education	10%	N=3	33%	N=10	23%	N=7	10%	N=3	7%	N=2	17%	N=5	100%	N=30
Emergency Preparation	17%	N=5	34%	N=10	21%	N=6	3%	N=1	3%	N=1	21%	N=6	100%	N=29
Fire safety education	13%	N=4	33%	N=10	23%	N=7	3%	N=1	3%	N=1	23%	N=7	100%	N=30
Fire response	17%	N=5	43%	N=13	23%	N=7	3%	N=1	3%	N=1	10%	N=3	100%	N=30
Emergency medical services	17%	N=5	45%	N=13	7%	N=2	14%	N=4	10%	N=3	7%	N=2	100%	N=29
Boulder Municipal Court	10%	N=3	30%	N=9	23%	N=7	13%	N=4	0%	N=0	23%	N=7	100%	N=30

Table 57: Question 9b (Importance of Service)

For each of the following services provided by the City of Boulder, please rate the quality of the service. Then rate how important each of these services are to the Boulder community.	Essential		Very important		Somewhat important		Not at all important		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Preserving the city's historic features and attributes	28%	N=7	48%	N=12	12%	N=3	8%	N=2	4%	N=1	100%	N=25
Affordable housing programs for low income people	48%	N=12	40%	N=10	12%	N=3	0%	N=0	0%	N=0	100%	N=25
Affordable housing programs for middle income people	24%	N=6	52%	N=13	24%	N=6	0%	N=0	0%	N=0	100%	N=25
Building and housing code enforcement	22%	N=5	35%	N=8	17%	N=4	13%	N=3	13%	N=3	100%	N=23
Enforcement of residential over-occupancy regulations	20%	N=5	36%	N=9	28%	N=7	4%	N=1	12%	N=3	100%	N=25
Enforcement of home business regulations	24%	N=6	28%	N=7	16%	N=4	16%	N=4	16%	N=4	100%	N=25
Noise control enforcement	29%	N=7	38%	N=9	21%	N=5	4%	N=1	8%	N=2	100%	N=24
Ice and snow removal, trash and weed control enforcement	33%	N=8	42%	N=10	17%	N=4	8%	N=2	0%	N=0	100%	N=24
Median maintenance	18%	N=4	32%	N=7	14%	N=3	9%	N=2	27%	N=6	100%	N=22
Crime prevention	48%	N=11	39%	N=9	13%	N=3	0%	N=0	0%	N=0	100%	N=23
Police presence in your neighborhood	36%	N=8	41%	N=9	9%	N=2	9%	N=2	5%	N=1	100%	N=22
Police presence in business/shopping districts (such as Pearl Street, University Hill, Twenty Ninth Street, etc.)	42%	N=10	29%	N=7	13%	N=3	13%	N=3	4%	N=1	100%	N=24
Police traffic enforcement	26%	N=6	48%	N=11	17%	N=4	0%	N=0	9%	N=2	100%	N=23
Police response to community problems or needs	42%	N=10	38%	N=9	13%	N=3	8%	N=2	0%	N=0	100%	N=24
Flood or natural hazard education	44%	N=11	16%	N=4	28%	N=7	4%	N=1	8%	N=2	100%	N=25
Emergency Preparation	40%	N=10	32%	N=8	8%	N=2	8%	N=2	12%	N=3	100%	N=25
Fire safety education	40%	N=10	28%	N=7	24%	N=6	0%	N=0	8%	N=2	100%	N=25
Fire response	40%	N=10	32%	N=8	16%	N=4	4%	N=1	8%	N=2	100%	N=25
Emergency medical services	44%	N=11	32%	N=8	24%	N=6	0%	N=0	0%	N=0	100%	N=25
Boulder Municipal Court	28%	N=7	36%	N=9	8%	N=2	0%	N=0	28%	N=7	100%	N=25

Question 10: Do you have any specific comments about your quality ratings for these programs and services?

- "Seeking good quality life" is every ones dream, working and living without good quality is painful, rich people are always rich and poor are always poor. Any program for lower class or poor people are always highly rated.

Question 11: Do you have any specific comments about your answers on the importance of these programs and services?

- Assistance to businesses to keep them in boulder is essential. Help from city of boulder to small business is very crucial. High cost to run business in boulder means "failure of business"

Table 58: Question 12

When you have needed to access a city service, how easy or difficult was it?	Percent	Number
Very easy	18%	N=5
Somewhat easy	46%	N=13
Somewhat difficult	25%	N=7
Very difficult	0%	N=0
Didn't have to access a city service	11%	N=3
Total	100%	N=28

Table 59: Question 13

Did you experience any problems due to language in accessing city services?	Percent	Number
Yes	23%	N=6
No	77%	N=20
Total	100%	N=26

Table 60: Question 14

If you have had phone, in-person or email contact with a Boulder city employee in the last 12 months, how would you rate your impression?	Very good		Good		Neither good nor bad		Bad		Very bad		N/A or don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
Courteous, respectful and professional	19%	N=5	33%	N=9	26%	N=7	0%	N=0	4%	N=1	19%	N=5	100%	N=27
I received the assistance I needed	11%	N=3	41%	N=11	19%	N=5	7%	N=2	4%	N=1	19%	N=5	100%	N=27

Table 61: Question 15

How likely, if at all, would you be to obtain information from the city about things like City Council meetings, community meetings, upcoming programs and events from the following formats?	Very likely		Likely		Somewhat likely		Not at all likely		N/A or don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Cable TV Channel 8	3%	N=1	21%	N=6	38%	N=11	14%	N=4	24%	N=7	100%	N=29
City of Boulder Web site (www.bouldercolorado.gov)	14%	N=4	24%	N=7	28%	N=8	10%	N=3	24%	N=7	100%	N=29
City social media Web sites (e.g. Facebook, Twitter, YouTube)	10%	N=3	21%	N=6	38%	N=11	7%	N=2	24%	N=7	100%	N=29
The Boulder Daily Camera	14%	N=4	34%	N=10	21%	N=6	7%	N=2	24%	N=7	100%	N=29
The Colorado Daily	7%	N=2	41%	N=12	21%	N=6	7%	N=2	24%	N=7	100%	N=29
Boulder County Business Report	3%	N=1	24%	N=7	28%	N=8	17%	N=5	28%	N=8	100%	N=29
Inserts in the water utility bill	7%	N=2	29%	N=8	29%	N=8	7%	N=2	29%	N=8	100%	N=28
Mailings to your home address	7%	N=2	29%	N=8	18%	N=5	14%	N=4	32%	N=9	100%	N=28
Listserve (where you sign up to be part of a group receiving e-mails from the city)	4%	N=1	25%	N=7	29%	N=8	18%	N=5	25%	N=7	100%	N=28

Question 15: Are there any other ways you'd like to receive information?

- From other people here in Boulder

Table 62: Question 16

Currently, an average single-family homeowner pays about \$8 per month on their city utility bill to a fund used for flood mitigation projects and improvements to the stormwater collection system. Would you support increased taxes or fees to fund even more flood mitigation improvements?	Percent	Number
No	63%	N=17
Yes, up to double the current amount	33%	N=9
Yes, up to triple the current amount	4%	N=1
Total	100%	N=27

Table 63: Question 17

How would you rate the Boulder city government’s response to the September 2013 Floods?	Percent	Number
Very good	18%	N=5
Good	43%	N=12
Neither good nor bad	21%	N=6
Bad	7%	N=2
Very bad	7%	N=2
Don't know	4%	N=1
Total	100%	N=28

Table 64: Question 18

The library offers or is considering offering the following programs and services some with access from home. How likely are you to use each?	Very likely		Likely		Somewhat likely		Not at all likely		N/A or don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Streaming or downloadable movies	22%	N=6	41%	N=11	15%	N=4	7%	N=2	15%	N=4	100%	N=27
Streaming or downloadable music	15%	N=4	46%	N=12	12%	N=3	8%	N=2	19%	N=5	100%	N=26
Downloadable e-books and/or audiobooks	22%	N=6	48%	N=13	7%	N=2	7%	N=2	15%	N=4	100%	N=27
e-Magazines for computer, tablet or phone	19%	N=5	31%	N=8	23%	N=6	12%	N=3	15%	N=4	100%	N=26
Online video classes/courses	26%	N=7	37%	N=10	11%	N=3	11%	N=3	15%	N=4	100%	N=27
Research databases for school or business	26%	N=7	37%	N=10	7%	N=2	15%	N=4	15%	N=4	100%	N=27
Literary, film, or concert programs	26%	N=7	33%	N=9	19%	N=5	7%	N=2	15%	N=4	100%	N=27
Dance, theater, history or science programming	20%	N=5	40%	N=10	8%	N=2	12%	N=3	20%	N=5	100%	N=25

Question 18: Are there other services that you would like to see offered by the Boulder Public Library?

- Art and culture/diversity
- Art books
- Free educational books and cd's
- Free wi fi for boulder would be ideal

Table 65: Question 19

Are you eligible to have an Eco-Pass, an annual pass that allows you unlimited bus rides? (Please check all that apply.)	Percent	Number
don't know if I am eligible for an Eco-Pass	36%	N=10
no, I am not eligible for an Eco-Pass	11%	N=3
yes, through my employer	4%	N=1
yes, through my neighborhood program	7%	N=2
yes, a CU Boulder student Buff One pass	29%	N=8
yes, a CU Boulder faculty/staff Buff One pass	4%	N=1
yes, other pass:	11%	N=3

Total may exceed 100% as respondents could select more than one answer.

Question 19: Yes, other pass:

- Cu Denver student
- University of Colorado
- University student not cu though

Table 66: Question 20

On average, how often do you use your Eco-Pass?	Percent	Number
I did not pick up my Eco Pass	36%	N=8
Less often than once a month	14%	N=3
About once every two weeks	9%	N=2
About once a month	5%	N=1
About once a week	0%	N=0
More than once a week	36%	N=8
Total	100%	N=22

Table 67: Question 21

If you have school-aged children in your household, how likely would you be to purchase discounted transit passes similar to Eco Passes for them?	Percent	Number
Don't have school aged children	69%	N=18
Already have neighborhood Eco Pass for whole household	4%	N=1
Very likely to purchase for school age children	8%	N=2
Likely to purchase for school age children	8%	N=2
Somewhat likely to purchase for school age children	0%	N=0
Not at all likely to purchase for school age children	12%	N=3
Total	100%	N=26

Table 68: Question 22

If a city-wide Eco Pass program were available, how likely would you be to purchase discounted transit passes similar to Eco Passes for your entire household?	Percent	Number
Very likely	43%	N=12
Likely	36%	N=10
Somewhat likely	11%	N=3
Not at all likely	11%	N=3
Total	100%	N=28

Question 23: Do you have any other comments you would like to make?

- City of boulder should provide more affordable housing programs because most of the lower class people are paying almost half of the income for rent etc. City must provide discount on groceries, gas and utilities for lower class (low income families)
- Some employee at sales tax division are rude.
- The bus fare is going high in the city it should be maintained because the average income is not going up

Table 69: Question 24

About how many years have you lived in Boulder?	Percent	Number
One year or less	19%	N=5
2 to 5 years	30%	N=8
6 to 10 years	33%	N=9
11 to 15 years	15%	N=4
16 to 20 years	4%	N=1
More than 20 years	0%	N=0
Total	100%	N=27
<i>Average number of years</i>		6.4

Table 70: Question 25

Are you employed?	Percent	Number
Yes	78%	N=21
No	22%	N=6
Total	100%	N=27

Table 71: Question 26

Where do you work?	Percent	Number
Boulder	92%	N=22
Louisville	0%	N=0
Broomfield/Interlocken	4%	N=1
Denver, excluding Tech Center	0%	N=0
Tech Center/Southeast Denver	0%	N=0
Other	0%	N=0
Lafayette	0%	N=0
Longmont	4%	N=1
Jefferson County	0%	N=0
Total	100%	N=24

Table 72: Question 27

Do you work at your home?	Percent	Number
No	83%	N=20
Yes, my business is out of my home	0%	N=0
Yes, I always work at home instead of my employer's location	4%	N=1
Yes, sometimes I work at home instead of my employer's location, sometimes at my employer's location	8%	N=2
Other	4%	N=1
Total	100%	N=24

Table 73: Question 28

Are you a full- or part-time University or college student?	Percent	Number
No	45%	N=13
Yes, at the University of Colorado Boulder campus	45%	N=13
Yes, at Naropa	3%	N=1
Yes, somewhere else	7%	N=2
Total	100%	N=29

Table 74: Question 29

Please check the one box that most closely describes the type of housing unit you live in.	Percent	Number
A detached single family home	14%	N=4
An apartment in an apartment complex	34%	N=10
An apartment in a single family home	0%	N=0
A condominium or town house	7%	N=2
A mobile home	34%	N=10
Group quarters (sorority/fraternity house, dorm, nursing home)	7%	N=2
Other	3%	N=1
Total	100%	N=29

Question 29: Other, please specify:*No responses were written in*

Table 75: Question 30

Do you rent or own your residence? Please check the appropriate box. (If you own a mobile home, but pay a lot fee, you own your residence.)	Percent	Number
Rent	79%	N=22
Own	21%	N=6
Total	100%	N=28

Table 76: Question 31

Do any of the following live in your household?	Yes		No		Total	
Children aged 12 or younger	36%	N=9	64%	N=16	100%	N=25
Teenagers age 13 to 18	30%	N=6	70%	N=14	100%	N=20
Adults age 65 or older	17%	N=3	83%	N=15	100%	N=18
Anyone with a long-term disability	0%	N=0	100%	N=18	100%	N=18

Table 77: Question 32

About how much was the TOTAL 2013 INCOME BEFORE TAXES for your household as a whole?	Percent	Number
Less than \$15,000	33%	N=8
\$15,000 - \$24,999	13%	N=3
\$25,000 - \$34,999	13%	N=3
\$35,000 - \$49,999	25%	N=6
\$50,000 - \$74,999	17%	N=4
\$75,000 - \$99,999	0%	N=0
\$100,000 - \$149,999	0%	N=0
\$150,000 - \$199,999	0%	N=0
\$200,000 - \$249,999	0%	N=0
\$250,000 or more	0%	N=0
Total	100%	N=24

Table 78: Question 33

Do you have regular, convenient access to the internet?	Percent	Number
No	0%	N=0
Yes	100%	N=25
Total	100%	N=25

Table 79: Question 33b

Where? (check all that apply)	Percent	Number
at home	88%	N=22
at work	48%	N=12
on a "smart" phone or PDA	44%	N=11
a public facility (e.g. library or school)	28%	N=7

Total may exceed 100% as respondents could select more than one answer.

Table 80: Question 34

What is your age?	Percent	Number
18-24 years old	48%	N=14
25-34 years old	21%	N=6
35-44 years old	31%	N=9
45-54 years old	0%	N=0
55-64 years old	0%	N=0
65-74 years old	0%	N=0
75 or older	0%	N=0
Total	100%	N=29

Table 81: Question 35

What is the highest level of education you have completed?	Percent	Number
0-11 years, no diploma	3%	N=1
High school graduate	14%	N=4
Some college, no degree	24%	N=7
Associate Degree	3%	N=1
Bachelor's Degree	31%	N=9
Master's Degree	24%	N=7
Doctorate Degree	0%	N=0
Total	100%	N=29

Table 82: Question 36

Are you of Chicano/Chicana/Mexican-American, Latino/Latina, or Hispanic origin?	Percent	Number
Yes	11%	N=3
No	89%	N=25
Total	100%	N=28

Table 83: Question 37

What is your country of origin?	Percent	Number
United States	7%	N=2
Mexico	7%	N=2
China	3%	N=1
United Kingdom	0%	N=0
Korea	0%	N=0
Germany	0%	N=0
Canada	0%	N=0
India	0%	N=0
Nepal	72%	N=21
Netherlands	0%	N=0
Bosnia and Herzegovina	0%	N=0
Other	10%	N=3
Vietnam	0%	N=0
Iran	0%	N=0
Japan	0%	N=0
Russia	0%	N=0
France	0%	N=0
Poland	0%	N=0
Israel	0%	N=0
Hungary	0%	N=0
Colombia	0%	N=0
Australia	0%	N=0
Total	100%	N=29

Question 37: Other:

- Guatemala
- Italy

Table 84: Question 38

Did you receive help completing this questionnaire in English?	Percent	Number
Yes	7%	N=2
No	93%	N=25
Total	100%	N=27

Table 85: Question 39

What is your gender?	Percent	Number
Male	54%	N=15
Female	46%	N=13
Total	100%	N=28

APPENDIX K: SURVEY RESPONSES FROM CU STUDENTS

The tables in this section display the survey responses given by CU students from both the “scientific” community survey and the open web survey. A total of 78 completed surveys were received from CU students from both these survey efforts.

Table 86: Question 1

Please rate the following items about life in Boulder, and circle the number which most closely reflects your opinion for each. How do you rate . . .	Very good		Good		Neither good nor bad		Bad		Very bad		N/A or don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
Your overall quality of life in Boulder, taking all things into consideration	50%	N=39	42%	N=33	3%	N=2	4%	N=3	0%	N=0	1%	N=1	100%	N=78
Overall quality of your neighborhood	29%	N=23	53%	N=41	12%	N=9	3%	N=2	3%	N=2	1%	N=1	100%	N=78
The sense of community in Boulder	19%	N=15	46%	N=36	23%	N=18	8%	N=6	3%	N=2	1%	N=1	100%	N=78
Community acceptance of all people	22%	N=17	32%	N=25	32%	N=25	9%	N=7	1%	N=1	3%	N=2	100%	N=77
Race and ethnic relations in Boulder	6%	N=5	40%	N=31	35%	N=27	9%	N=7	4%	N=3	6%	N=5	100%	N=78
Boulder as a place to work	22%	N=17	40%	N=31	14%	N=11	8%	N=6	4%	N=3	13%	N=10	100%	N=78
Overall Boulder city government operations	12%	N=9	42%	N=33	26%	N=20	5%	N=4	5%	N=4	10%	N=8	100%	N=78
Overall ease of getting to the places you usually visit	37%	N=29	36%	N=28	15%	N=12	9%	N=7	3%	N=2	0%	N=0	100%	N=78
Quality of the natural environment	60%	N=46	31%	N=24	9%	N=7	0%	N=0	0%	N=0	0%	N=0	100%	N=77
Quality of indoor and outdoor recreation	64%	N=50	26%	N=20	4%	N=3	0%	N=0	0%	N=0	6%	N=5	100%	N=78
Opportunities to attend arts/cultural events	31%	N=24	41%	N=32	18%	N=14	5%	N=4	0%	N=0	5%	N=4	100%	N=78
Quality or character of new development (the look and feel of new commercial or residential areas or buildings)	18%	N=14	35%	N=27	26%	N=20	10%	N=8	5%	N=4	6%	N=5	100%	N=78
Access to a variety of housing options	9%	N=7	19%	N=15	18%	N=14	29%	N=23	17%	N=13	8%	N=6	100%	N=78
Employment opportunities	10%	N=8	27%	N=21	28%	N=22	18%	N=14	3%	N=2	14%	N=11	100%	N=78
Shopping opportunities	26%	N=20	42%	N=33	23%	N=18	5%	N=4	0%	N=0	4%	N=3	100%	N=78

Table 87: Question 2

Please rate how safe you feel from each of the following in Boulder:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Violent crimes (e.g., rape, robbery, homicide)	47%	N=37	33%	N=26	9%	N=7	8%	N=6	3%	N=2	100%	N=78
Property crimes (e.g., burglary, theft, criminal mischief)	23%	N=18	46%	N=36	12%	N=9	17%	N=13	3%	N=2	100%	N=78
Structural/house fires	41%	N=32	49%	N=38	6%	N=5	3%	N=2	1%	N=1	100%	N=78
Wildland fires	19%	N=15	37%	N=29	27%	N=21	15%	N=12	1%	N=1	100%	N=78
Floods	12%	N=9	23%	N=18	19%	N=15	38%	N=30	8%	N=6	100%	N=78
Traffic-related incidents (road rage, bike-car conflicts, etc.)	10%	N=8	36%	N=28	17%	N=13	22%	N=17	15%	N=12	100%	N=78
Discrimination due to your background or personal characteristics	46%	N=36	27%	N=21	10%	N=8	9%	N=7	8%	N=6	100%	N=78

Table 88: Question 3

Please tell us how safe you feel in each of the following areas in Boulder.	Always safe		Usually safe		Sometimes safe sometimes unsafe		usually unsafe		Always unsafe		N/A or don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
Downtown Commercial Area during the day	58%	N=45	38%	N=29	1%	N=1	1%	N=1	0%	N=0	1%	N=1	100%	N=77
Downtown Commercial Area at night	18%	N=14	41%	N=32	35%	N=27	1%	N=1	3%	N=2	3%	N=2	100%	N=78
Municipal Campus / Main Library area during the day	35%	N=27	40%	N=31	10%	N=8	5%	N=4	4%	N=3	6%	N=5	100%	N=78
Municipal Campus / Main Library area at night	13%	N=10	19%	N=15	29%	N=23	15%	N=12	10%	N=8	13%	N=10	100%	N=78
Your neighborhood during the day	69%	N=54	24%	N=19	4%	N=3	0%	N=0	1%	N=1	1%	N=1	100%	N=78
Your neighborhood at night	44%	N=34	38%	N=30	9%	N=7	5%	N=4	3%	N=2	1%	N=1	100%	N=78
City Parks	26%	N=20	44%	N=34	22%	N=17	1%	N=1	3%	N=2	4%	N=3	100%	N=77
Multi-use paths (e.g. Boulder Creek Path)	15%	N=12	36%	N=28	41%	N=32	3%	N=2	5%	N=4	0%	N=0	100%	N=78
Main Library	26%	N=20	34%	N=26	17%	N=13	5%	N=4	3%	N=2	16%	N=12	100%	N=77
Branch Libraries	25%	N=19	26%	N=20	8%	N=6	3%	N=2	0%	N=0	39%	N=30	100%	N=77

Table 8g: Question 4

In the last 12 months, about how many times, if ever, have you done the following things?	Never		1 to 2 times		3 to 12 times		13 to 26 times		More than 26 times		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Rode a high frequency transit network bus (e.g., HOP, SKIP, JUMP, etc.) within the City of Boulder	8%	N=6	13%	N=10	23%	N=18	13%	N=10	44%	N=34	100%	N=78
Rode another RTD bus within Boulder	22%	N=17	17%	N=13	35%	N=27	9%	N=7	18%	N=14	100%	N=78
Rode a bus between Boulder and Denver	18%	N=14	24%	N=19	38%	N=30	4%	N=3	15%	N=12	100%	N=78
Commuted to work by bicycle	29%	N=23	10%	N=8	10%	N=8	3%	N=2	47%	N=37	100%	N=78
Visited the Pearl Street Mall	2%	N=1	9%	N=6	34%	N=22	25%	N=16	31%	N=20	100%	N=65
Visited the University Hill business district	4%	N=3	9%	N=7	31%	N=24	26%	N=20	31%	N=24	100%	N=78
Visited Boulder open space or mountain parks	4%	N=3	9%	N=7	29%	N=23	26%	N=20	32%	N=25	100%	N=78
Recycled paper or containers from your home	5%	N=4	0%	N=0	5%	N=4	9%	N=7	81%	N=63	100%	N=78
Composted food waste through the curbside collection program	67%	N=52	1%	N=1	6%	N=5	1%	N=1	24%	N=19	100%	N=78
Composted yard waste through the curbside collection program	74%	N=58	5%	N=4	6%	N=5	0%	N=0	14%	N=11	100%	N=78
Made energy improvements to your home or business	40%	N=31	37%	N=29	17%	N=13	1%	N=1	5%	N=4	100%	N=78
Attended a public meeting or event about city matters	77%	N=60	18%	N=14	5%	N=4	0%	N=0	0%	N=0	100%	N=78
Attended a City Council meeting	88%	N=69	9%	N=7	3%	N=2	0%	N=0	0%	N=0	100%	N=78
Watched a City Council meeting on cable TV Channel 8	86%	N=67	9%	N=7	5%	N=4	0%	N=0	0%	N=0	100%	N=78
Watched a news program on cable TV Channel 8	79%	N=62	9%	N=7	9%	N=7	1%	N=1	1%	N=1	100%	N=78
Used any of the Parks and Recreation fields or courts (e.g., baseball, softball, soccer, tennis)	35%	N=27	23%	N=18	22%	N=17	9%	N=7	10%	N=8	100%	N=77
Participated in any of the North, South or East Recreation Centers' programs or classes	85%	N=66	5%	N=4	6%	N=5	3%	N=2	1%	N=1	100%	N=78
Visited any Parks and Recreation specialized or single-use facilities (e.g., golf course, outdoor pools, reservoir)	40%	N=31	32%	N=25	17%	N=13	4%	N=3	6%	N=5	100%	N=77
Visited any neighborhood parks (play areas and playgrounds)	15%	N=12	18%	N=14	36%	N=28	13%	N=10	18%	N=14	100%	N=78
Used the services or facilities of the East or West Senior Centers	92%	N=72	3%	N=2	3%	N=2	1%	N=1	1%	N=1	100%	N=78

Table 90: Question 5

Please rate to what extent you agree or disagree with the following statements.	Strongly agree		Agree		Neither agree nor disagree		Disagree		Strongly disagree		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
I am pleased with the overall direction the city is taking	18%	N=14	54%	N=42	21%	N=16	4%	N=3	4%	N=3	100%	N=78
I inform myself about major issues in the city of Boulder	18%	N=14	43%	N=33	29%	N=22	9%	N=7	1%	N=1	100%	N=77
I take the initiative to let elected officials or city staff know what I think	4%	N=3	19%	N=15	28%	N=22	36%	N=28	13%	N=10	100%	N=78
Boulder's City Council implements policies that reflect the values of the Boulder community	6%	N=5	41%	N=32	37%	N=29	10%	N=8	5%	N=4	100%	N=78
I feel included in the Boulder community	15%	N=12	44%	N=34	27%	N=21	8%	N=6	6%	N=5	100%	N=78

Table g1: Question 6

Please rate how well you think the City of Boulder does on each of the following:	Very well		Well		Neither well nor poorly		Poorly		Very poorly		N/A or don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
Being responsive to residents and businesses	8%	N=6	41%	N=32	22%	N=17	6%	N=5	1%	N=1	22%	N=17	100%	N=78
Effectively planning for the future	12%	N=9	45%	N=35	17%	N=13	8%	N=6	4%	N=3	15%	N=12	100%	N=78
Working through critical issues facing the city	6%	N=5	47%	N=37	15%	N=12	8%	N=6	6%	N=5	17%	N=13	100%	N=78
Gathering feedback from residents on new policies or projects; conducting public processes	9%	N=7	37%	N=29	26%	N=20	10%	N=8	1%	N=1	17%	N=13	100%	N=78
Providing access to information about issues, events and meetings	13%	N=10	41%	N=32	18%	N=14	8%	N=6	1%	N=1	19%	N=15	100%	N=78
Spending tax dollars wisely	4%	N=3	31%	N=24	27%	N=21	5%	N=4	6%	N=5	27%	N=21	100%	N=78
Informing the public about how tax dollars are used	3%	N=2	19%	N=15	37%	N=29	12%	N=9	3%	N=2	27%	N=21	100%	N=78
Responding to emergencies and natural disasters (flood, wildfire)	32%	N=25	53%	N=41	10%	N=8	1%	N=1	1%	N=1	3%	N=2	100%	N=78

Table 92: Question 8a (Quality of Service)

For each of the following services provided by the City of Boulder, please rate the quality of the service. Then rate how important each of these services are to the Boulder community.	Very good		Good		Neither good nor bad		Bad		Very bad		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
Managing congestion and traffic flow	3%	N=2	29%	N=22	35%	N=27	26%	N=20	6%	N=5	1%	N=1	100%	N=77
High frequency transit routes	13%	N=10	49%	N=37	18%	N=14	14%	N=11	1%	N=1	4%	N=3	100%	N=76
Bike and pedestrian facilities (such as bike lanes, sidewalks, paths, etc.)	31%	N=24	48%	N=37	13%	N=10	5%	N=4	0%	N=0	3%	N=2	100%	N=77
Snow and ice control on major streets	10%	N=8	43%	N=33	21%	N=16	13%	N=10	12%	N=9	1%	N=1	100%	N=77
Street repair (potholes, crack repair, etc.)	4%	N=3	33%	N=25	36%	N=27	22%	N=17	4%	N=3	1%	N=1	100%	N=76
Street sweeping	8%	N=6	39%	N=30	26%	N=20	4%	N=3	1%	N=1	21%	N=16	100%	N=76
Street lighting	5%	N=4	46%	N=35	25%	N=19	13%	N=10	7%	N=5	4%	N=3	100%	N=76
Sidewalk maintenance	10%	N=8	39%	N=30	26%	N=20	14%	N=11	6%	N=5	4%	N=3	100%	N=77
Assistance to businesses to keep them in Boulder	16%	N=12	27%	N=21	16%	N=12	4%	N=3	3%	N=2	35%	N=27	100%	N=77
Attracting/retaining 'discount' or 'affordable' shopping opportunities	18%	N=14	31%	N=24	22%	N=17	4%	N=3	6%	N=5	18%	N=14	100%	N=77
Retention and expansion of quality jobs in Boulder	26%	N=20	22%	N=17	16%	N=12	12%	N=9	1%	N=1	23%	N=18	100%	N=77
Acquiring and managing open space and mountain parks lands	53%	N=41	32%	N=25	6%	N=5	0%	N=0	1%	N=1	6%	N=5	100%	N=77
Energy conservation and efficiency programs	33%	N=25	42%	N=32	17%	N=13	3%	N=2	0%	N=0	5%	N=4	100%	N=76
Renewable energy programs	19%	N=14	29%	N=22	29%	N=22	5%	N=4	7%	N=5	11%	N=8	100%	N=75
Recycling and composting collection services	37%	N=28	32%	N=24	16%	N=12	7%	N=5	3%	N=2	7%	N=5	100%	N=76
Water conservation programs	21%	N=16	36%	N=27	24%	N=18	3%	N=2	3%	N=2	14%	N=11	100%	N=76
Cable TV Channel 8 (council coverage, city news, local talk shows)	5%	N=4	14%	N=11	20%	N=15	0%	N=0	3%	N=2	58%	N=44	100%	N=76
City of Boulder Web site (www.bouldercolorado.gov)	4%	N=3	33%	N=25	20%	N=15	12%	N=9	5%	N=4	26%	N=20	100%	N=76

For each of the following services provided by the City of Boulder, please rate the quality of the service. Then rate how important each of these services are to the Boulder community.	Very good		Good		Neither good nor bad		Bad		Very bad		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
City social media Web sites (e.g. Facebook, Twitter, YouTube)	3%	N=2	25%	N=19	20%	N=15	5%	N=4	3%	N=2	45%	N=34	100%	N=76
Parks and Recreation fields and courts (e.g., baseball, softball, soccer, tennis)	20%	N=15	39%	N=29	23%	N=17	4%	N=3	4%	N=3	11%	N=8	100%	N=75
North, South or East Recreation Centers' programs and classes	12%	N=9	25%	N=19	27%	N=20	7%	N=5	4%	N=3	25%	N=19	100%	N=75
Parks and Recreation specialized or single-use facilities (e.g., golf course, outdoor pools, reservoir)	36%	N=27	36%	N=27	12%	N=9	0%	N=0	3%	N=2	14%	N=11	100%	N=76
Neighborhood parks (play areas and playgrounds)	30%	N=23	49%	N=37	11%	N=8	0%	N=0	0%	N=0	11%	N=8	100%	N=76
Boulder Public Libraries & library services	20%	N=15	45%	N=33	15%	N=11	1%	N=1	1%	N=1	18%	N=13	100%	N=74
Services for children (age 12 and under)	15%	N=11	25%	N=19	8%	N=6	7%	N=5	0%	N=0	45%	N=34	100%	N=75
Services for youth (age 13 to 21)	18%	N=14	29%	N=22	5%	N=4	5%	N=4	0%	N=0	42%	N=32	100%	N=76
Services for seniors (age 65 and older)	8%	N=6	18%	N=14	20%	N=15	4%	N=3	0%	N=0	50%	N=38	100%	N=76
Services for low-income families	26%	N=20	17%	N=13	13%	N=10	7%	N=5	5%	N=4	32%	N=24	100%	N=76
Providing spaces for and access to a variety of arts/cultural events	25%	N=19	42%	N=32	18%	N=14	4%	N=3	0%	N=0	11%	N=8	100%	N=76
Art in public places	21%	N=16	42%	N=32	20%	N=15	7%	N=5	0%	N=0	11%	N=8	100%	N=76
Programs to reduce homelessness	25%	N=19	16%	N=12	25%	N=19	8%	N=6	4%	N=3	21%	N=16	100%	N=75
Drinking water services	30%	N=23	29%	N=22	13%	N=10	7%	N=5	1%	N=1	20%	N=15	100%	N=76
Mosquito or pest control programs	5%	N=4	19%	N=14	16%	N=12	3%	N=2	0%	N=0	57%	N=43	100%	N=75

Table 93: Question 8b (Importance of Service)

For each of the following services provided by the City of Boulder, please rate the quality of the service. Then rate how important each of these services are to the Boulder community.	Essential		Very important		Somewhat important		Not at all important		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Managing congestion and traffic flow	26%	N=17	51%	N=33	20%	N=13	0%	N=0	3%	N=2	100%	N=65
High frequency transit routes	30%	N=17	52%	N=29	16%	N=9	2%	N=1	0%	N=0	100%	N=56
Bike and pedestrian facilities (such as bike lanes, sidewalks, paths, etc.)	29%	N=21	29%	N=21	25%	N=18	4%	N=3	14%	N=10	100%	N=73
Snow and ice control on major streets	40%	N=29	38%	N=28	18%	N=13	0%	N=0	4%	N=3	100%	N=73
Street repair (potholes, crack repair, etc.)	14%	N=10	38%	N=27	35%	N=25	6%	N=4	8%	N=6	100%	N=72
Street sweeping	13%	N=8	42%	N=27	33%	N=21	8%	N=5	5%	N=3	100%	N=64
Street lighting	28%	N=15	42%	N=22	28%	N=15	2%	N=1	0%	N=0	100%	N=53
Sidewalk maintenance	19%	N=12	55%	N=35	25%	N=16	2%	N=1	0%	N=0	100%	N=64
Assistance to businesses to keep them in Boulder	14%	N=10	46%	N=32	17%	N=12	4%	N=3	17%	N=12	100%	N=69
Attracting/retaining "discount" or "affordable" shopping opportunities	16%	N=11	43%	N=30	20%	N=14	10%	N=7	10%	N=7	100%	N=69
Retention and expansion of quality jobs in Boulder	19%	N=9	50%	N=24	17%	N=8	0%	N=0	15%	N=7	100%	N=48
Acquiring and managing open space and mountain parks lands	31%	N=16	45%	N=23	12%	N=6	2%	N=1	10%	N=5	100%	N=51
Energy conservation and efficiency programs	41%	N=20	33%	N=16	20%	N=10	0%	N=0	6%	N=3	100%	N=49
Renewable energy programs	37%	N=20	35%	N=19	13%	N=7	6%	N=3	9%	N=5	100%	N=54
Recycling and composting collection services	33%	N=23	44%	N=31	20%	N=14	1%	N=1	1%	N=1	100%	N=70
Water conservation programs	32%	N=21	44%	N=29	17%	N=11	3%	N=2	5%	N=3	100%	N=66
Cable TV Channel 8 (council coverage, city news, local talk shows)	2%	N=1	17%	N=10	37%	N=22	20%	N=12	25%	N=15	100%	N=60
City of Boulder Web site (www.bouldercolorado.gov)	21%	N=14	36%	N=24	29%	N=19	2%	N=1	12%	N=8	100%	N=66

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For each of the following services provided by the City of Boulder, please rate the quality of the service. Then rate how important each of these services are to the Boulder community.	Essential		Very important		Somewhat important		Not at all important		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
City social media Web sites (e.g. Facebook, Twitter, YouTube)	4%	N=2	28%	N=15	40%	N=21	15%	N=8	13%	N=7	100%	N=53
Parks and Recreation fields and courts (e.g., baseball, softball, soccer, tennis)	26%	N=19	30%	N=22	36%	N=26	3%	N=2	5%	N=4	100%	N=73
North, South or East Recreation Centers' programs and classes	14%	N=10	21%	N=15	39%	N=28	6%	N=4	21%	N=15	100%	N=72
Parks and Recreation specialized or single-use facilities (e.g., golf course, outdoor pools, reservoir)	15%	N=11	34%	N=25	41%	N=30	3%	N=2	8%	N=6	100%	N=74
Neighborhood parks (play areas and playgrounds)	22%	N=16	47%	N=35	28%	N=21	0%	N=0	3%	N=2	100%	N=74
Boulder Public Libraries & library services	40%	N=29	36%	N=26	15%	N=11	3%	N=2	6%	N=4	100%	N=72
Services for children (age 12 and under)	23%	N=17	25%	N=18	18%	N=13	8%	N=6	26%	N=19	100%	N=73
Services for youth (age 13 to 21)	26%	N=19	23%	N=17	25%	N=18	4%	N=3	22%	N=16	100%	N=73
Services for seniors (age 65 and older)	27%	N=20	28%	N=21	16%	N=12	4%	N=3	24%	N=18	100%	N=74
Services for low-income families	30%	N=22	32%	N=24	18%	N=13	4%	N=3	16%	N=12	100%	N=74
Providing spaces for and access to a variety of arts/cultural events	22%	N=16	39%	N=29	35%	N=26	0%	N=0	4%	N=3	100%	N=74
Art in public places	17%	N=12	26%	N=19	43%	N=31	8%	N=6	6%	N=4	100%	N=72
Programs to reduce homelessness	37%	N=26	32%	N=23	20%	N=14	3%	N=2	8%	N=6	100%	N=71
Drinking water services	53%	N=39	23%	N=17	10%	N=7	3%	N=2	11%	N=8	100%	N=73
Mosquito or pest control programs	19%	N=14	40%	N=29	21%	N=15	5%	N=4	15%	N=11	100%	N=73

Table 94: Question 9a (Quality of Service)

For each of the following services provided by the City of Boulder, please rate the quality of the service. Then rate how important each of these services are to the Boulder community.	Very good		Good		Neither good nor bad		Bad		Very bad		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
Preserving the city's historic features and attributes	8%	N=6	47%	N=34	19%	N=14	0%	N=0	3%	N=2	23%	N=17	100%	N=73
Affordable housing programs for low income people	7%	N=5	12%	N=9	20%	N=15	21%	N=16	11%	N=8	29%	N=22	100%	N=75
Affordable housing programs for middle income people	3%	N=2	17%	N=13	21%	N=16	19%	N=14	15%	N=11	25%	N=19	100%	N=75
Building and housing code enforcement	1%	N=1	18%	N=13	11%	N=8	5%	N=4	8%	N=6	57%	N=42	100%	N=74
Enforcement of residential over-occupancy regulations	1%	N=1	11%	N=8	19%	N=14	1%	N=1	12%	N=9	55%	N=41	100%	N=74
Enforcement of home business regulations	1%	N=1	4%	N=3	14%	N=10	3%	N=2	1%	N=1	77%	N=57	100%	N=74
Noise control enforcement	12%	N=9	36%	N=27	20%	N=15	3%	N=2	4%	N=3	24%	N=18	100%	N=74
Ice and snow removal, trash and weed control enforcement	4%	N=3	39%	N=29	22%	N=16	16%	N=12	8%	N=6	11%	N=8	100%	N=74
Median maintenance	8%	N=6	27%	N=20	36%	N=27	4%	N=3	1%	N=1	24%	N=18	100%	N=75
Crime prevention	18%	N=13	30%	N=22	36%	N=26	8%	N=6	0%	N=0	8%	N=6	100%	N=73
Police presence in your neighborhood	27%	N=20	36%	N=26	23%	N=17	5%	N=4	0%	N=0	8%	N=6	100%	N=73
Police presence in business/shopping districts (such as Pearl Street, University Hill, Twenty Ninth Street, etc.)	36%	N=26	36%	N=26	18%	N=13	6%	N=4	0%	N=0	4%	N=3	100%	N=72
Police traffic enforcement	21%	N=15	30%	N=21	32%	N=23	3%	N=2	6%	N=4	8%	N=6	100%	N=71
Police response to community problems or needs	18%	N=13	19%	N=14	27%	N=20	15%	N=11	4%	N=3	16%	N=12	100%	N=73
Flood or natural hazard education	13%	N=9	15%	N=11	36%	N=26	17%	N=12	10%	N=7	10%	N=7	100%	N=72
Emergency Preparation	21%	N=15	22%	N=16	40%	N=29	7%	N=5	4%	N=3	7%	N=5	100%	N=73
Fire safety education	27%	N=20	25%	N=18	21%	N=15	7%	N=5	3%	N=2	18%	N=13	100%	N=73
Fire response	18%	N=13	18%	N=13	32%	N=23	4%	N=3	6%	N=4	22%	N=16	100%	N=72

For each of the following services provided by the City of Boulder, please rate the quality of the service. Then rate how important each of these services are to the Boulder community.	Very good		Good		Neither good nor bad		Bad		Very bad		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
Emergency medical services	19%	N=14	35%	N=25	24%	N=17	0%	N=0	1%	N=1	21%	N=15	100%	N=72
Boulder Municipal Court	11%	N=8	25%	N=18	22%	N=16	3%	N=2	4%	N=3	36%	N=26	100%	N=73

Table 95: Question 9b (Importance of Service)

For each of the following services provided by the City of Boulder, please rate the quality of the service. Then rate how important each of these services are to the Boulder community.	Essential		Very important		Somewhat important		Not at all important		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Preserving the city's historic features and attributes	18%	N=13	41%	N=29	31%	N=22	7%	N=5	3%	N=2	100%	N=71
Affordable housing programs for low income people	20%	N=14	43%	N=30	28%	N=19	3%	N=2	6%	N=4	100%	N=69
Affordable housing programs for middle income people	28%	N=19	40%	N=27	21%	N=14	4%	N=3	6%	N=4	100%	N=67
Building and housing code enforcement	13%	N=9	33%	N=23	38%	N=26	3%	N=2	13%	N=9	100%	N=69
Enforcement of residential over-occupancy regulations	13%	N=9	29%	N=20	38%	N=26	10%	N=7	10%	N=7	100%	N=69
Enforcement of home business regulations	6%	N=4	17%	N=11	45%	N=29	12%	N=8	20%	N=13	100%	N=65
Noise control enforcement	13%	N=8	46%	N=29	29%	N=18	8%	N=5	5%	N=3	100%	N=63
Ice and snow removal, trash and weed control enforcement	24%	N=15	43%	N=27	25%	N=16	6%	N=4	2%	N=1	100%	N=63
Median maintenance	11%	N=6	22%	N=12	50%	N=27	9%	N=5	7%	N=4	100%	N=54
Crime prevention	59%	N=41	27%	N=19	13%	N=9	1%	N=1	0%	N=0	100%	N=70
Police presence in your neighborhood	20%	N=14	38%	N=26	35%	N=24	4%	N=3	3%	N=2	100%	N=69
Police presence in business/shopping districts (such as Pearl Street, University Hill, Twenty Ninth Street, etc.)	30%	N=21	36%	N=25	27%	N=19	6%	N=4	1%	N=1	100%	N=70
Police traffic enforcement	16%	N=11	36%	N=25	37%	N=26	9%	N=6	3%	N=2	100%	N=70
Police response to community problems or needs	41%	N=29	34%	N=24	14%	N=10	3%	N=2	7%	N=5	100%	N=70
Flood or natural hazard education	33%	N=23	36%	N=25	21%	N=15	9%	N=6	1%	N=1	100%	N=70
Emergency Preparation	43%	N=31	38%	N=27	18%	N=13	1%	N=1	0%	N=0	100%	N=72
Fire safety education	32%	N=23	35%	N=25	26%	N=19	4%	N=3	3%	N=2	100%	N=72

For each of the following services provided by the City of Boulder, please rate the quality of the service. Then rate how important each of these services are to the Boulder community.	Essential		Very important		Somewhat important		Not at all important		Don't know		Total	
Fire response	63%	N=44	19%	N=13	14%	N=10	0%	N=0	4%	N=3	100%	N=70
Emergency medical services	66%	N=47	18%	N=13	13%	N=9	0%	N=0	3%	N=2	100%	N=71
Boulder Municipal Court	30%	N=21	25%	N=18	27%	N=19	3%	N=2	15%	N=11	100%	N=71

Table 96: Question 12

If you have had phone, in-person or email contact with a Boulder city employee in the last 12 months, how would you rate your impression?	Very good		Good		Neither good nor bad		Bad		Very bad		N/A or don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
Courteous, respectful and professional	21%	N=15	23%	N=16	6%	N=4	3%	N=2	0%	N=0	48%	N=34	100%	N=71
I received the assistance I needed	23%	N=16	18%	N=13	10%	N=7	0%	N=0	1%	N=1	48%	N=34	100%	N=71

Table 97: Question 13

How likely, if at all, would you be to obtain information from the city about things like City Council meetings, community meetings, upcoming programs and events from the following formats?	Very likely		Likely		Somewhat likely		Not at all likely		N/A or don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Cable TV Channel 8	4%	N=3	8%	N=6	12%	N=9	69%	N=51	7%	N=5	100%	N=74
City of Boulder Web site (www.bouldercolorado.gov)	34%	N=25	22%	N=16	26%	N=19	14%	N=10	5%	N=4	100%	N=74
City social media Web sites (e.g. Facebook, Twitter, YouTube)	14%	N=10	21%	N=15	27%	N=20	36%	N=26	3%	N=2	100%	N=73
The Boulder Daily Camera	26%	N=19	34%	N=25	21%	N=15	16%	N=12	3%	N=2	100%	N=73
The Colorado Daily	9%	N=7	28%	N=21	26%	N=19	32%	N=24	4%	N=3	100%	N=74
Boulder County Business Report	0%	N=0	5%	N=4	16%	N=12	68%	N=50	11%	N=8	100%	N=74
Inserts in the water utility bill	3%	N=2	15%	N=11	18%	N=13	57%	N=42	8%	N=6	100%	N=74
Mailings to your home address	20%	N=15	28%	N=21	22%	N=16	23%	N=17	7%	N=5	100%	N=74
Listserves (where you sign up to be part of a group receiving e-mails from the city)	11%	N=8	18%	N=13	15%	N=11	48%	N=35	8%	N=6	100%	N=73

Table 98: Question 14

Currently, an average single-family homeowner pays about \$8 per month on their city utility bill to a fund used for flood mitigation projects and improvements to the stormwater collection system. Would you support increased taxes or fees to fund even more flood mitigation improvements?	Percent	Number
No	50%	N=38
Yes, up to double the current amount	46%	N=35
Yes, up to triple the current amount	4%	N=3
Total	100%	N=76

Table 99: Question 15

How would you rate the Boulder city government's response to the September 2013 Floods?	Percent	Number
Very good	37%	N=28
Good	49%	N=37
Neither good nor bad	7%	N=5
Bad	0%	N=0
Very bad	4%	N=3
Don't know	4%	N=3
Total	100%	N=76

Table 100: Question 16

The library offers or is considering offering the following programs and services some with access from home. How likely are you to use each?	Very likely		Likely		Somewhat likely		Not at all likely		N/A or don't know		Total	
	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N
Streaming or downloadable movies	35%	N=26	14%	N=10	18%	N=13	26%	N=19	8%	N=6	100%	N=74
Streaming or downloadable music	28%	N=21	15%	N=11	16%	N=12	32%	N=24	8%	N=6	100%	N=74
Downloadable e-books and/or audiobooks	39%	N=29	18%	N=13	15%	N=11	22%	N=16	7%	N=5	100%	N=74
e-Magazines for computer, tablet or phone	24%	N=18	11%	N=8	20%	N=15	38%	N=28	7%	N=5	100%	N=74
Online video classes/courses	24%	N=18	16%	N=12	20%	N=15	32%	N=24	7%	N=5	100%	N=74
Research databases for school or business	36%	N=26	21%	N=15	19%	N=14	18%	N=13	7%	N=5	100%	N=73
Literary, film, or concert programs	23%	N=17	22%	N=16	22%	N=16	25%	N=18	8%	N=6	100%	N=73
Dance, theater, history or science programming	19%	N=14	30%	N=22	18%	N=13	24%	N=18	9%	N=7	100%	N=74

Table 101: Question 17

Are you eligible to have an Eco-Pass, an annual pass that allows you unlimited bus rides? (Please check all that apply.)	Percent	Number
don't know if I am eligible for an Eco-Pass	13%	N=10
no, I am not eligible for an Eco-Pass	3%	N=2
yes, through my employer	7%	N=5
yes, through my neighborhood program	5%	N=4
yes, a CU Boulder student Buff One pass	72%	N=55
yes, a CU Boulder faculty/staff Buff One pass	5%	N=4
yes, other pass:	1%	N=1

Total may exceed 100% as respondents could select more than one answer.

Table 102: Question 18

On average, how often do you use your Eco-Pass?	Percent	Number
I did not pick up my Eco Pass	8%	N=5
Less often than once a month	14%	N=9
About once every two weeks	11%	N=7
About once a month	5%	N=3
About once a week	9%	N=6
More than once a week	54%	N=35
Total	100%	N=65

Table 103: Question 19

If you have school-aged children in your household, how likely would you be to purchase discounted transit passes similar to Eco Passes for them?	Percent	Number
Don't have school aged children	90%	N=65
Already have neighborhood Eco Pass for whole household	0%	N=0
Very likely to purchase for school age children	3%	N=2
Likely to purchase for school age children	1%	N=1
Somewhat likely to purchase for school age children	1%	N=1
Not at all likely to purchase for school age children	4%	N=3
Total	100%	N=72

Table 104: Question 20

If a city-wide Eco Pass program were available, how likely would you be to purchase discounted transit passes similar to Eco Passes for your entire household?	Percent	Number
Very likely	30%	N=22
Likely	26%	N=19
Somewhat likely	19%	N=14
Not at all likely	26%	N=19
Total	100%	N=74

Table 105: Question 22

About how many years have you lived in Boulder?	Percent	Number
One year or less	17%	N=13
2 to 5 years	58%	N=45
6 to 10 years	10%	N=8
11 to 15 years	3%	N=2
16 to 20 years	3%	N=2
More than 20 years	9%	N=7
Total	100%	N=77
<i>Average number of years</i>		6.4

Table 106: Question 23

Are you employed?	Percent	Number
Yes	74%	N=58
No	26%	N=20
Total	100%	N=78

Table 107: Question 24

Where do you work?	Percent	Number
Boulder	93%	N=54
Louisville	0%	N=0
Broomfield/Interlocken	2%	N=1
Denver, excluding Tech Center	2%	N=1
Tech Center/Southeast Denver	0%	N=0
Other	2%	N=1
Lafayette	0%	N=0
Longmont	2%	N=1
Jefferson County	0%	N=0
Total	100%	N=58

Table 108: Question 25

Do you work at your home?	Percent	Number
No	75%	N=44
Yes, my business is out of my home	2%	N=1
Yes, I always work at home instead of my employer's location	0%	N=0
Yes, sometimes I work at home instead of my employer's location, sometimes at my employer's location	24%	N=14
Other	0%	N=0
Total	100%	N=59

Table 109: Question 26

Are you a full- or part-time University or college student?	Percent	Number
No	0%	N=0
Yes, at the University of Colorado Boulder campus	100%	N=78
Yes, at Naropa	0%	N=0
Yes, somewhere else	0%	N=0
Total	100%	N=78

Table 110: Question 27

Please check the one box that most closely describes the type of housing unit you live in.	Percent	Number
A detached single family home	23%	N=18
An apartment in an apartment complex	48%	N=37
An apartment in a single family home	5%	N=4
A condominium or town house	19%	N=15
A mobile home	0%	N=0
Group quarters (sorority/fraternity house, dorm, nursing home)	1%	N=1
Other	3%	N=2
Total	100%	N=77

Table 111: Question 28

Do you rent or own your residence? Please check the appropriate box. (If you own a mobile home, but pay a lot fee, you own your residence.)	Percent	Number
Rent	81%	N=62
Own	19%	N=15
Total	100%	N=77

Table 112: Question 29

Do any of the following live in your household?	Yes		No		Total	
Children aged 12 or younger	7%	N=5	93%	N=69	100%	N=74
Teenagers age 13 to 18	4%	N=3	96%	N=66	100%	N=69
Adults age 65 or older	9%	N=6	91%	N=63	100%	N=69
Anyone with a long-term disability	4%	N=3	96%	N=66	100%	N=69

Table 113: Question 30

About how much was the TOTAL 2013 INCOME BEFORE TAXES for your household as a whole?	Percent	Number
Less than \$15,000	43%	N=31
\$15,000 - \$24,999	21%	N=15
\$25,000 - \$34,999	10%	N=7
\$35,000 - \$49,999	3%	N=2
\$50,000 - \$74,999	11%	N=8
\$75,000 - \$99,999	10%	N=7
\$100,000 - \$149,999	1%	N=1
\$150,000 - \$199,999	0%	N=0
\$200,000 - \$249,999	1%	N=1
\$250,000 or more	0%	N=0
Total	100%	N=72

Table 114: Question 31

Do you have regular, convenient access to the internet?	Percent	Number
No	3%	N=2
Yes	97%	N=75
Total	100%	N=77

Table 115: Question 31b

Where? (check all that apply)	Percent	Number
at home	100%	N=75
at work	72%	N=54
on a "smart" phone or PDA	65%	N=49
a public facility (e.g. library or school)	71%	N=53

Total may exceed 100% as respondents could select more than one answer.

Table 116: Question 32

What is your age?	Percent	Number
18-24 years old	45%	N=35
25-34 years old	33%	N=26
35-44 years old	12%	N=9
45-54 years old	4%	N=3
55-64 years old	3%	N=2
65-74 years old	4%	N=3
75 or older	0%	N=0
Total	100%	N=78

Table 117: Question 33

What is the highest level of education you have completed?	Percent	Number
0-11 years, no diploma	0%	N=0
High school graduate	5%	N=4
Some college, no degree	29%	N=23
Associate Degree	3%	N=2
Bachelor's Degree	26%	N=20
Master's Degree	29%	N=23
Doctorate Degree	8%	N=6
Total	100%	N=78

Table 118: Question 34

Are you of Chicano/Chicana/Mexican-American, Latino/Latina, or Hispanic origin?	Percent	Number
Yes	7%	N=5
No	93%	N=71
Total	100%	N=76

Table 119: Question 35

Which best describes your race?	Percent	Number
White	82%	N=62
Other, please specify	12%	N=9
Asian or Pacific Islander	5%	N=4
Black or African American	4%	N=3
American Indian, Eskimo or Aleut	3%	N=2

Total may exceed 100% as respondents could select more than one answer.

Table 120: Question 36

What is your preferred language?	Percent	Number
English	96%	N=75
Arabic	0%	N=0
Chinese	0%	N=0
French	1%	N=1
German	1%	N=1
Hebrew	0%	N=0
Italian	0%	N=0
Japanese	1%	N=1
Other	0%	N=0
Korean	0%	N=0
Mia, Hmong	0%	N=0
Portuguese	0%	N=0
Russian	0%	N=0
Spanish	0%	N=0
Vietnamese	0%	N=0
Scandinavian languages	0%	N=0
Total	100%	N=78

Table 121: Question 37

Did you receive help completing this questionnaire in English?	Percent	Number
Yes	0%	N=0
No	100%	N=12
Total	100%	N=12

Table 122: Question 38

What is your gender?	Percent	Number
Male	48%	N=36
Female	52%	N=39
Total	100%	N=75

APPENDIX L: RESULTS FROM "OPEN" WEB SURVEY

The tables in this section display the results from the "open" web survey. This survey effort was separate from the scientific mailed survey. A link was provided on the city of Boulder website. Several efforts were made to publicize the availability of the link, including emailing members of lists maintained by the city. A total of 650 surveys were completed.

Table 123: Question 1

Please rate the following items about life in Boulder, and circle the number which most closely reflects your opinion for each. How do you rate . . .	Very good		Good		Neither good nor bad		Bad		Very bad		N/A or don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
Your overall quality of life in Boulder, taking all things into consideration	45%	N=269	45%	N=266	6%	N=37	2%	N=11	0%	N=0	2%	N=11	100%	N=594
Overall quality of your neighborhood	36%	N=216	43%	N=256	9%	N=56	3%	N=15	0%	N=2	8%	N=47	100%	N=592
The sense of community in Boulder	17%	N=99	47%	N=278	26%	N=151	8%	N=47	2%	N=10	1%	N=6	100%	N=591
Community acceptance of all people	14%	N=82	37%	N=215	29%	N=168	14%	N=85	4%	N=23	3%	N=16	100%	N=589
Race and ethnic relations in Boulder	8%	N=49	33%	N=193	35%	N=209	14%	N=84	3%	N=16	6%	N=38	100%	N=589
Boulder as a place to work	29%	N=171	43%	N=250	14%	N=82	5%	N=30	1%	N=8	8%	N=46	100%	N=587
Overall Boulder city government operations	14%	N=83	40%	N=237	27%	N=157	11%	N=66	5%	N=27	4%	N=21	100%	N=591
Overall ease of getting to the places you usually visit	21%	N=123	44%	N=261	19%	N=114	13%	N=79	3%	N=15	0%	N=0	100%	N=592
Quality of the natural environment	64%	N=377	31%	N=185	4%	N=21	1%	N=3	0%	N=2	0%	N=1	100%	N=589
Quality of indoor and outdoor recreation	62%	N=363	32%	N=187	4%	N=22	1%	N=8	0%	N=0	2%	N=9	100%	N=589
Opportunities to attend arts/cultural events	35%	N=205	46%	N=273	13%	N=77	4%	N=22	0%	N=1	2%	N=12	100%	N=590

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Please rate the following items about life in Boulder, and circle the number which most closely reflects your opinion for each. How do you rate . . .	Very good		Good		Neither good nor bad		Bad		Very bad		N/A or don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
Quality or character of new development (the look and feel of new commercial or residential areas or buildings)	14%	N=82	35%	N=204	28%	N=164	15%	N=87	6%	N=36	3%	N=18	100%	N=591
Access to a variety of housing options	5%	N=27	15%	N=86	22%	N=132	33%	N=197	19%	N=111	7%	N=40	100%	N=593
Employment opportunities	6%	N=38	30%	N=177	30%	N=176	18%	N=104	4%	N=25	12%	N=71	100%	N=591
Shopping opportunities	18%	N=104	50%	N=296	24%	N=140	6%	N=33	1%	N=7	2%	N=11	100%	N=591

Table 124: Question 2

Please rate how safe you feel from each of the following in Boulder:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Violent crimes (e.g., rape, robbery, homicide)	41%	N=239	45%	N=266	7%	N=43	6%	N=36	0%	N=2	100%	N=586
Property crimes (e.g., burglary, theft, criminal mischief)	23%	N=133	50%	N=291	15%	N=87	11%	N=64	2%	N=9	100%	N=584
Structural/house fires	40%	N=233	41%	N=239	17%	N=97	2%	N=14	1%	N=4	100%	N=587
Wildland fires	14%	N=81	37%	N=219	17%	N=101	28%	N=164	4%	N=21	100%	N=586
Floods	9%	N=50	33%	N=191	23%	N=135	30%	N=177	6%	N=34	100%	N=587
Traffic-related incidents (road rage, bike-car conflicts, etc.)	8%	N=46	33%	N=193	18%	N=108	33%	N=192	8%	N=48	100%	N=587
Discrimination due to your background or personal characteristics	41%	N=239	24%	N=140	22%	N=131	10%	N=58	3%	N=17	100%	N=585

Table 125: Question 3

Please tell us how safe you feel in each of the following areas in Boulder.	Always safe		Usually safe		Sometimes safe sometimes unsafe		usually unsafe		Always unsafe		N/A or don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
Downtown Commercial Area during the day	46%	N=267	43%	N=249	7%	N=38	2%	N=10	1%	N=4	1%	N=7	100%	N=575
Downtown Commercial Area at night	15%	N=87	43%	N=247	28%	N=161	6%	N=34	3%	N=19	4%	N=25	100%	N=573
Municipal Campus / Main Library area during the day	23%	N=135	35%	N=204	22%	N=126	9%	N=51	6%	N=32	5%	N=27	100%	N=575
Municipal Campus / Main Library area at night	6%	N=35	18%	N=103	31%	N=180	20%	N=115	12%	N=71	12%	N=71	100%	N=575
Your neighborhood during the day	58%	N=335	31%	N=177	3%	N=17	1%	N=4	0%	N=0	7%	N=41	100%	N=574
Your neighborhood at night	38%	N=216	43%	N=246	10%	N=55	2%	N=9	1%	N=6	7%	N=43	100%	N=575
City Parks	16%	N=94	45%	N=256	26%	N=151	3%	N=18	3%	N=16	7%	N=39	100%	N=574
Multi-use paths (e.g. Boulder Creek Path)	10%	N=58	39%	N=227	36%	N=206	7%	N=41	5%	N=26	3%	N=17	100%	N=575
Main Library	21%	N=120	36%	N=207	26%	N=152	6%	N=35	4%	N=25	7%	N=39	100%	N=578
Branch Libraries	26%	N=151	33%	N=189	9%	N=51	1%	N=5	1%	N=3	30%	N=173	100%	N=572

Table 126: Question 4

In the last 12 months, about how many times, if ever, have you done the following things?	Never		1 to 2 times		3 to 12 times		13 to 26 times		More than 26 times		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Rode a high frequency transit network bus (e.g., HOP, SKIP, JUMP, etc.) within the City of Boulder	30%	N=171	21%	N=120	23%	N=128	8%	N=48	17%	N=98	100%	N=565
Rode another RTD bus within Boulder	44%	N=245	21%	N=116	19%	N=103	7%	N=37	10%	N=55	100%	N=556
Rode a bus between Boulder and Denver	32%	N=181	25%	N=142	30%	N=171	5%	N=27	8%	N=43	100%	N=564
Commuted to work by bicycle	56%	N=311	8%	N=45	9%	N=53	7%	N=39	20%	N=110	100%	N=558
Visited the Pearl Street Mall	2%	N=13	7%	N=41	34%	N=190	28%	N=153	28%	N=158	100%	N=555
Visited the University Hill business district	23%	N=129	32%	N=180	30%	N=167	8%	N=43	7%	N=40	100%	N=559
Visited Boulder open space or mountain parks	3%	N=19	9%	N=52	25%	N=144	21%	N=118	41%	N=233	100%	N=566
Recycled paper or containers from your home	2%	N=12	1%	N=5	3%	N=17	8%	N=45	86%	N=481	100%	N=560
Composted food waste through the curbside collection program	42%	N=234	5%	N=29	5%	N=28	8%	N=44	40%	N=224	100%	N=559
Composted yard waste through the curbside collection program	39%	N=217	6%	N=36	11%	N=63	10%	N=57	33%	N=185	100%	N=558
Made energy improvements to your home or business	30%	N=170	38%	N=215	22%	N=124	3%	N=19	6%	N=31	100%	N=559
Attended a public meeting or event about city matters	51%	N=283	26%	N=144	20%	N=111	3%	N=15	1%	N=6	100%	N=559
Attended a City Council meeting	73%	N=407	17%	N=92	9%	N=50	1%	N=6	0%	N=2	100%	N=557
Watched a City Council meeting on cable TV Channel 8	57%	N=320	22%	N=124	17%	N=93	3%	N=16	1%	N=5	100%	N=558
Watched a news program on cable TV Channel 8	60%	N=335	21%	N=115	16%	N=88	2%	N=11	1%	N=7	100%	N=556
Used any of the Parks and Recreation fields or courts (e.g., baseball, softball, soccer, tennis)	48%	N=270	18%	N=104	17%	N=96	8%	N=44	9%	N=50	100%	N=564
Participated in any of the North, South or East Recreation Centers' programs or classes	52%	N=293	15%	N=82	13%	N=73	7%	N=42	13%	N=73	100%	N=563

In the last 12 months, about how many times, if ever, have you done the following things?	Never		1 to 2 times		3 to 12 times		13 to 26 times		More than 26 times		Total	
Visited any Parks and Recreation specialized or single-use facilities (e.g., golf course, outdoor pools, reservoir)	37%	N=207	23%	N=132	25%	N=139	9%	N=49	6%	N=35	100%	N=562
Visited any neighborhood parks (play areas and playgrounds)	17%	N=93	14%	N=79	32%	N=181	16%	N=92	21%	N=117	100%	N=562
Used the services or facilities of the East or West Senior Centers	71%	N=400	15%	N=87	7%	N=39	3%	N=15	4%	N=22	100%	N=563

Table 127: Question 5

Please rate to what extent you agree or disagree with the following statements.	Strongly agree		Agree		Neither agree nor disagree		Disagree		Strongly disagree		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
I am pleased with the overall direction the city is taking	11%	N=64	41%	N=232	24%	N=136	18%	N=99	6%	N=31	100%	N=562
I inform myself about major issues in the city of Boulder	32%	N=181	51%	N=287	15%	N=83	1%	N=4	1%	N=3	100%	N=558
I take the initiative to let elected officials or city staff know what I think	8%	N=45	27%	N=153	38%	N=215	22%	N=122	5%	N=27	100%	N=562
Boulder's City Council implements policies that reflect the values of the Boulder community	7%	N=42	28%	N=160	40%	N=224	18%	N=101	6%	N=35	100%	N=562
I feel included in the Boulder community	12%	N=69	39%	N=218	30%	N=170	14%	N=79	5%	N=28	100%	N=564

Table 128: Question 6

Please rate how well you think the City of Boulder does on each of the following:	Very well		Well		Neither well nor poorly		Poorly		Very poorly		N/A or don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
Being responsive to residents and businesses	8%	N=46	41%	N=224	26%	N=146	12%	N=65	4%	N=20	9%	N=50	100%	N=551
Effectively planning for the future	11%	N=59	42%	N=228	23%	N=127	12%	N=68	5%	N=29	7%	N=38	100%	N=549
Working through critical issues facing the city	8%	N=46	37%	N=202	27%	N=150	14%	N=79	5%	N=30	7%	N=40	100%	N=547
Gathering feedback from residents on new policies or projects; conducting public processes	11%	N=63	37%	N=203	25%	N=139	13%	N=70	6%	N=31	9%	N=48	100%	N=554
Providing access to information about issues, events and meetings	14%	N=78	45%	N=250	25%	N=138	7%	N=38	2%	N=12	7%	N=38	100%	N=554
Spending tax dollars wisely	7%	N=36	30%	N=167	31%	N=169	15%	N=81	10%	N=53	8%	N=47	100%	N=553
Informing the public about how tax dollars are used	6%	N=31	27%	N=150	36%	N=198	17%	N=92	5%	N=27	10%	N=54	100%	N=552
Responding to emergencies and natural disasters (flood, wildfire)	37%	N=204	46%	N=253	10%	N=56	4%	N=22	1%	N=7	2%	N=11	100%	N=553

Question 7: Do you have any other comments about the job that the City of Boulder is doing?

- I completely support the process of municipalization of power, the sooner the better. Would also like city provided internet service. Would like a requirement that all cable and satellite providers include the city tv channel in its lineup. Thanks for your service.
- 1) Driving while on the phone or texting should be outlawed and rules should be strongly enforced. It is too dangerous to be allowed. There needs to be a phone number that other drivers can call to report this (after pulling off reaching their destination or pulling off the road, of course.) 2) We desperately need mandatory registration, licensing (with license plates), rules and regulations for bicycles and strict enforcement. Every week I deal with bicycles going through stop signs, red lights, using no lights at night, riding 3-4 abreast, riding on sidewalks, riding on trails. As a driver I would get ticketed for doing these things, but I have never seen a cyclist get stopped. There are no consequences for them, except when there is a death, at which time it is always the driver's fault. They ride while using cell phones, head phones, riding carrying their kids using cellphones with no lights, no helmets. I have barely missed cyclists I couldn't see, who were going through signs and lights. As a "good Boulder progressive" (yuk) I'm sick of this, and I'm not voting for any new taxes until the city and county do something about it. 3) Welcome Boulderites back to the city. Get rid of the parking procedures and reinstate meters. It is now it's impossible to do what needs to be done, unless you're initially willing to pay for time you may not need. So the city gets more revenue from parking tickets or unused minutes and it becomes progressively more inconvenient for citizens. While I used to frequent Pearl on a daily basis and could find most of the people I knew there, now I rarely go downtown (in my own city) because I know most of the businesses are chains, most of the people there are tourists, and parking will be a nightmare. The outdoor mall at 29th is so uninviting that I don't even think of shopping there only for movies. End up spending most of my money elsewhere.
- 1. backlog/delays on approving/issuing building permits right now (after flood) is hurting local business and economy. 2. i do not agree with restrictions being put in place regarding issuing liquor licenses. 3. wish housing developments were accompanied by more commercial development in close proximity to each other, to create neighborhood feel, and reduce reliance on car for transportation
- 1. I have read in the paper that our affordable housing program is unsustainable (why, I don't know). This alarms me greatly as for years I have been trying to save enough money to buy a permanent home in the program for my disabled son to live in after I die. He only knows Boulder; his only friends, doctors, and other needed services are here. I have similar concerns for myself and my friends as we reach retirement. After decades living and working in Boulder, will we be forced to leave because we can't downsize within the town we love? / 2. I would love to see Boulder municipalize cable and internet access like Longmont has. The cost of cable is crazy and the financial relief would be very helpful. / 3. The attitude of City departments involved in permitting building projects, both commercial and private, is horrid and offensive. It's the opposite of customer service. They habitually don't return phone calls or emails; don't do what they say they will, and deny (and make citizens pay for) their errors. In many cities you can get residential building permits and approvals within days. It used to be 6 weeks in Boulder; now it's often 6 months. I heard one employee actually say "It's only been 4 months." That is cosmic cluelessness about the huge, often prohibitive multiple costs these delays cause. It's unconscionable. / 4. A similar concern is the hostile attitude of OSMP towards the 1/3 of residents who have dogs. We are persona non grata, straight out. With all the happy talk about recreation and fitness in Boulder there is no appreciation of the fact that for many of us, a hike on Open Space with our green-tagged dogs is our #1 outdoor activity. Dogs are not pests; they coevolved with humans and are as much a part of nature as we are. OSMP is overfunded and their attitude of entitlement is ridiculous. Are we a city or a subsidiary of the Audubon Society? / 5. I voted for municipalization of our utilities but have grave concerns that we could respond to large-scale problems effectively. The day after the Four Mile/Sunshine wildfire my friend reported 22 Xcel trucks headed up Sunshine Canyon Drive. Their response after the floods was also good. They flubbed on communications in the effort to get the gas back on in Gunbarrel during the recent outage, but it was a huge job and they did okay.

How could Boulder possibly respond as well with only city resources? / 6. I want to give a giant thank you to the vast majority of city employees and Council members who work so hard to keep Boulder beautiful and running well. I can't imagine how tough it must be to field so many complaints and triage the concerns of varied interest groups and individuals. You do a great job. /

- A huge chasm continues to exist between what the city claims to be doing and what actually happens. Whether it's transients, building, land use and zoning rules, green energy, core city services, public input, etc., the city consistently talks a good game and misses the mark. Just today I was discussing micro-housing units with Michelle, the city's affordable housing person. Because our land use and zoning rules are so damn suburban, the very idea of real "inclusionary housing" is a bunch of BS. Instead people pay cash in lieu and ask for height variances and the cost of living continues to be artificially inflated. Our definition of progressive values is an oxymoron at best.
- Address housing. Now.
- should be more aggressive in urban planning (density) and transportation (few car trips):
- Appreciate closing of Central Park at night to vagrants. It is still a problem during the day with vagrants approaching and especially the uncontrolled dogs they have with them. All this makes for a very unsafe environment.
- As a Boulder native, I have watched the city government become more and more insular. The government is not open to diverse viewpoints and is not inclusive. As a true liberal (who has spent time in liberal areas of the county), I find Boulder city government dogmatic, often taking an "ends justifies the means" approach and intolerant of difference. There is a lack of concern with social justice issues, appropriate flood recovery resources and a singular obsession with Boulder's energy future. The city government is also extremely arrogant, always thinking that it can do things better than others and that the entire world is watching Boulder. While historically Boulder has done many things well (e.g., open space, parks, recreation, etc.), I am concerned that we have become a rigid, hypocritical community. Allow different voices to be heard and do not demonize people who have varied priorities. The City should focus on the basic, core functions and social justice issues.
- As a parent, 2yo and 4 yo, I won't take my children to the main library or the bike path in that region because there are too many homeless people and the areas are generally unsanitary.
- As a parent, I find it extremely frustrating that important meetings are often held during prime family time. It is very expensive and difficult for parents to find childcare to attend meetings. I would love it if you found innovative ways for more people to stay connected to their governments. Things like: make all meetings recorded and webcasted, allow meetings to be viewed at another time via web, solicit questions and feedback during meetings live via the internet and before the meeting via email etc, and/or provide childcare so lower income parents can attend in person.
- As a person who moved in order to pursue my Ph.D., I feel cut off from city life by my membership in the campus community.
- At times they seem obstructionist. The city workers can make things difficult because they have their agenda/work responsibilities and don't take time to think "why can I do to really help the person",
- At times, too much public process
- Better shopping in north Boulder geared to the aging population with big name stores like Sears, Penneys And Yes WAL-MART superstore. Big box stores are needed, you can start shopping in the morning put in a theater next to the stores and family dining and leave six hours later. This will leave cars off the road and tax dollars in Boulder
- Big fan of Matt Chasansky and the Boulder History Museum programs put together by Carol Taylor
- Boulder appears to be ruled by the rich and upper class and the middle class struggles to exist or be heard in city politics or decisions. After living here for 13 years, it feels less and less like "my city" and caters development and tax dollars to things they feel will enhance what the tourists and wealthy people moving to town want, not the real working class of Boulder.
- Boulder County road handling is very poor

- Boulder does an incredible job. I am impressed about how well it disseminates information and the effectiveness of city and state services,
- Boulder has an entrenched city government that is interested in serving its own needs ahead of the citizens. There is a can't do attitude instead of a can do attitude and important issues are simply not addressed.
- Boulder is doing a very poor job with handling the homeless related issues. Things only seem to be getting worse as Boulder continues to cater to the homeless/criminals here in the city. I like how the City Manager is placing laws that cannot really be policed(i.e. no smoking on mall / muni campus) in an effort to remove the bums from her view, instead of properly dealing with the issues and putting "police-able" laws into place. / Also, Boulder has been doing very poorly with handling snow removal as of late. There has been an increase in accidents and complaints here in the city, see the numerous Daily Camera articles about citizens complaining.
- Boulder is neglecting essential City services because they focus on agenda-driven, ideological and personal matters mostly because City Council is out of touch with reality. Boulder City staff follows this direction and kowtows to Council's whims. Boulder is also overstaffed and inefficient and does not use its funds wisely.
- Boulder is not very diverse. It's a rich white person's city and I am a rich white person. It is unusual to see a minority in Boulder. We also seem to have busy bodies who like to pass unnecessary laws controlling what we can and can not do. I moved my business here from Ohio two years ago. I am a Republican. In Ohio I didn't like to pay more taxes as I didn't see a return for the money. In Boulder I am willing to pay more taxes because everyday I see how my tax dollars are used. Boulder has something to teach the rest of US about taxes.
- Boulder needs to do a very good job at its current functions before taking on new responsibilities. I sold my beautiful home on the Hill last year, the Hill is a disaster waiting to happen in many areas. As a property owner I felt like a 2nd class citizen, the city did not adequately address rental/tenant/landlord issues, (the student ghetto is a disgrace) crime, trash, transportation and snow removal to start. Transportation is a big problem, construction everywhere, parking is difficult, just getting around is onerous. The over-emphasis on riding public transportation for in town commutes is just silly. My office is 3 miles from my home and 2 busses take over 45 minutes, if on time, and require about a mile of walking. And how is one supposed to run errands. Go home and get in the car? I could ride my bike to work, but not reasonable for professional work attire. How do we justify the empty buses for the bulk of the day? Finally, the unending signage is really ugly. Don't do this, don't do that.....when I visit other cities, I notice how much cleaner they look visually! Thanks for asking!
- Boulder needs to work on welcoming diversity by providing incentives for selfish rich, white people who have claimed this place as their own. I moved here 15 years ago and this was a different place--spiritual, open, welcoming (aside from welcoming communities of color, which also needs to be improved). Now, it's a bunch of young, rich, white people who are ridiculously out of touch with reality.
- Boulder tends to be prioritized based on economic considerations which often upset community members. / When things are done to improve community it helps the economy more than deliberate attempts to help the local economy.
- Boulder's Climate Action Plan is visionary, but to truly address climate change at a local scale Boulder must do even more to live up to its reputation as a trendsetting, model community. If sustainability is truly a goal of our city, we should be scheming big, like Hamburg: <http://www.bbc.com/future/story/20140204-can-a-city-really-go-car-free>
- Building codes are very restrictive, making it too expensive. Why aren't city council members involved in the arts at all? Love open space team, but I'd like to see more money to monitor open space use for fires, etc. Love their volunteer program.
- Building Department should speed up building permit review times. Provide stronger enforcement of rules on the mall, smoking, dogs, bikes / Sleeping in cars campers should be legal on public parking spots. Provide access to RV dump station water. even with a fee. / Bike theft enforcement

and punishment should be more severe. Legalize prostitution in a safe and regulated manner - amsterdam.

- Can boulder as a utility respond as well as Excel. Am I going to be calling a city council member to come and fix my gas leak? Boulder acts so inclusive but deep down they don't like the lower class being able to survive in Boulder. Walmart was a step in the right direction. The city is working to penalize transients but it is looked down upon if businesses try to do the same to reduce the menace. Notice I said the new Boulder T word?
- City Council members do not listen to constituents concerns. Density is a bad idea. The 60,000 a day in car commuters to Boulder cause needless congestion and hostility on our roadways. Boulder is getting way to expensive for the average middle class person to live in and consequently it feels snobbish. If you want our great city to be freindly toward bicylists and pedestrians, the city ought to get more serious about transportation issues in and out of Boulder.
- City employees go out of their way to be disagreeable and obstructive.
- City employees have a reputation for being too comfortable in their jobs and have a strong good old boys network. Especially the planning dept which seems completely over funded compared to library's and rec centers. Also the parks maintenance dept crews have a reputation for landscaping their own yards, with Boulder parks materials. Under valued staff work at the library and rec centers and open space.
- City of Boulder needs to do more for displaced and homeless people. It would be great if they started by offering more mental health service channels. I live by the Homeless Shelter and the upcoming transitional housing community. I'm not scared about this development but I'm also not a fan of sexual predators using the shelter as an address. Crime rates in North Boulder have been increasing and it seems strange that such a high concentration of owner-occupied residences is also in the midst of trailer parks and homeless shelters. I also despise all of the new construction going on in NoBo. It's upsetting when the landscape changes and all of the new construction seems geared toward wealthy individuals and families. Not everyone in Boulder is wealthy but maybe that is Boulder's preference: that it be safe haven for wealthy people. Not a fan of new construction that caters to the rich or public services that don't help those who need it the most.
- City staff is too insulated from the community. There are primarily 1 or 2 stake holders who set agendas. It seems City Open Space has too much power. The housing decisions that are made give too much weight to affordable housing. An employed, middle class person with kids and a job that requires driving, has a tough time in this town.
- Consistently unreliable snow removal (from VG to poor) / quite substandard in access to quality golfing facilities... most limited in suburban Denver.. guess the game is not PC. / Valmont park development has been at a snails pace.... should be a centerpiece for recreational excellence, be more inviting including improved and denser ornamental vegetation with tree cover and shade for relaxation and contemplation. / Council tends toward upper-middle cliqueiness, which promotes a tunnel view of what the full spectrum of residents value. Despite these critical observations, Boulder is a very good place to live and work and play, but fails to achieve excellence in several respects owing to a somewhat politicized or formularized views in decision-making circles. /
- continue to work on more affordable housing specifically for seniors.
- Council is grossly irresponsible in how money is spent. Waste a fortune on foolish social programs with no benefit. City staff is grossly overstaffed.
- Create bike only trails within the county and create more connectivity with current trail networks for bikes. There's too much travel by car or roadway. We need trails!
- Create one homepage to go for status or information by listing links to more detailed websites
- Do I agree/disagree with that Boulder is responsive to residents and businesses is two questions that can be further divided into small business, big businesses, and renters or and home owners.. Will you please stop allowing "fluoride" in our water supply.! City of Boulder should do something to regulate the outrageous cost of home repairs esp. furnaces and plumbing companies that take advantage of people by taking their furnaces apart then asking for an outrageous sum of money to fix the furnace.
- Don't like the changes to the green tag program for dogs

- During the Flood Channel 8 - did not give any information at all - such as limit your water use and emergency responses. I did not even hear about limiting water use to keep the sewers from backing up until Sunday and that was finally on 7 news.
- Electoral system is gamed by PLAN-Boulder to allow their Board to run the city. Democracy in Boulder is a farce, with one party rule for over 40 years. Public input and hearings are a facade when the decision making process is already pre-determined, like with the outcome on the homeless shelter at Lee Hill Rd. There's an unending stream of more regulations, more taxes, from city government, a constant over-reaching to modify behavior from the control freaks at PLAN-Boulder. Work on improving democracy and the electoral system to allow for a more independent and accountable city council.
- Employers need to increase pay and benefits for their employees. Service industry pays horrible in this town. / The schools should have more community support. / Teenagers have nowhere to go in this town. There are no commercial businesses offering a place for teenagers to hang out, there use to be bowling alleys, rollerskating rinks, etc.
- Feel that Boulder (esp City Council) spends too much time and \$\$ responding to few people who make the most noise and ignores the larger issues. Gets too involved in the weeds and doesn't look at the view from 30,000 feet.
- Flood planning and response was very good. Municipal utility issue seems way too expensive, time-consuming, risky, arrogant. I have stopped paying attention. People on west side of town should not have to pay extra for bear proof trash cans. If City wants to require them, City should subsidize extra cost. Otherwise, it is a tax on property owners in required areas.
- Generally speaking, Boulder's policies and actions appear to be geared towards the wishes and desires of certain interest groups within the city while ignoring many problems that regular residents of the city face day-to-day. I know more about the story of the Mapleton Elk (which was disappointing and yes, the employees responsible should have been punished, but in reality impacted a tiny, tiny, tiny group of Boulder residents) and less about for example, what the city plans to do to alleviate the ridiculous congestion on 28th Street (great, build more condos and apartments at Boulder Junction for our non-existent train - that will help!). We are all here for a reason and we love Boulder, but frequently the city's priorities seem a bit off from the average resident who, because of work, life, families, etc. doesn't have time to anguish over a statue for an elk but are directly or indirectly impacted by the policies of the city. In other words, continue to work harder to make things easier for the working people of Boulder to (A) stay informed and (B) participate in our government.
- get rid of Tom Carr and stop holding back recreational marijuana. Stop running meetings until after midnight.
- Great. Just please slow the rate of rent on Pearl Street and other places so that interesting family and unique businesses are not all replaced by chain stores, that reduces cultural flavor and diversity
- Group and committees, including City Council, have a tendency to over-intellectualize issues to the point of non-action. There needs to be more balance between analytical discussion and practical application. I also don't think they understand how to prioritize at times. For example, the lack of snow plowing in Boulder has been criticized often. This is not just a convenience issues, but a safety one. They should be plowing the slush daily so it will not refreeze into ice sheets and potholes.
- Have heard talk about a proposed non-profit creative reuse center. Seems like a good fit for Boulder; seems odd we don't have one.
- Have to address the major issue that the city is overrun with transients and panhandlers. Need to make the city more family friendly so families do not leave for east county. Need to rid the library and municipal area of bums who break laws, harass women and girls, smoke, urinate and defecate in creek, etc.
- Herding cats is never an easy business.
- Housing for the middle class is, for me, the biggest problem in Boulder. I make a good salary but cannot afford to buy here. I make a little bit too much for affordable housing programs but not enough to buy a market rate home or condo. Most new developments are luxury and very

expensive (North Boulder, Peleton...). Also, I do not feel the new complexes reflect the small city character of Boulder. They are tending to be very modern and urban; I didn't move to Boulder to live in an urban loft or high-end luxury condo. I would live in a big city for that. Central Boulder prices are through the roof partly because they have the only homes with real character. Even multi-unit housing can have warm character, but a fortress like The Peleton does not.

- I absolutely do like the direction the city is taking to accommodate more residents. Squeezing in more inappropriate projects (Baseline/27th) is a terrible idea from so many angles. In-fill is unacceptable, crowded, traffic issues. We will NEVER be able to accommodate all the people who wish to live here and the sooner we accept that, the sooner we can go on. It adversely affects the folks who already live here and pay a premium to do so. Council and Planning board are killing the Golden Goose.
- I am a 23 year Boulder Resident, Things are changing a lot and some changes are not desirable. The dense infill while well intentioned if you buy the argument makes for unpleasant surroundings and boring architecture. But the middle income people can buy in at least. The high rise luxury condos are despicable. Concrete canyons with half of the units being empty. This was a travesty and those who oversaw the process ought to be ashamed. The 'feel' of Boulder was at stake and their willingness to allow the developers to dictate planning is what we get. The same planners end up on City Council and the process continues to date. More hideous, ostentatious development coming to a street near you. Another beef has to do with transportation and gridlock. I bike nearly everywhere, year round. A great place to ride but the proportion of neo-boulderites who use bikes as transportation as opposed to toys is a serious concern. The willingness to tolerate and encourage the car culture is perhaps our gravest risk. In commuters, angry, rushed and in now way bought in to the Boulder Way take over each day. And we pave over to provided them with parking. No wonder so few ride bikes. No wonder more do not. This impacts every facet of our quality of life to the core. Worse, the latest arrivals bring their car culture bad habits with them and we all pay the price. Safety on the bike, congestion, smog, anger, frustration...I have neighbors who EACH come and go daily five times in the car. My battery goes dead I use my car so infrequently. So. People are who they are and I suggest a focus on kids as adults do not accept change easily, especially when it includes sacrifice. Sadly we could be a Copenhagen or an Amsterdam but the buy in here is overblown and our actual collective willingness to consider, really consider biking as a daily form of transportation with all of it's benefits is negligible. Meanwhile I appreciate having the system largely to myself this time of year. Despite rather lousy winter maintenance. Again, no wonder people are reluctant. The risks this season have been terrible. Everyone is crashing, If you left the roads like the paths traffic would stop. Bike lanes filled with refrozen mag chloride slush do not cut it. Some of the core Boulder values are being lost. People arriving today want something other than what drew people here 20 or 40 years ago. Back to kids stop by any school at letout and watch the moms (and dads) hovering waiting to drive their kids around. THE worst traffic jams can be found there. Shared values. Shared sacrifice? Not really.. Car culture, big greedy homes, gridlock, I think the City is largely well intentioned but everything I am raving about is contingent upon individuals making decisions taking others into account. Not the way of the world presently. My wife says she can't change her behavior much less somebody else's so that is it. I lived in Aspen way back there and any number of phenomenon that transformed that place are in play here in Boulder. The billionaires pushing out the millionaires as they say. I am a common person working for the government., We are an endangered species at this point. Keep trying!
- I am a resident in the cit of Boulder for over 30 years. The city has been made a wonderful jewel that I enjoy. At a certain point, it's time for the city to put the focus on the infrastructure and services that keep our city solid, connected and accessible. I think the city should focus on paving mountain roads, take care of services like police and firemen and take a primary look at what needs to be structured, reinforced and make way for a sustained future. I think the flood was handled magnificently and concerns are being addressed. Continue that and take care of the roads. It needs to be an inclusive city.
- I am concerned about the lack of the city manager and city attorney's support for the Open Space program. I am concerned about the lack of interest by some City Council members for sustainability measures for Open Space. Open Space is one of the most vital resources for our community.

- I am disappointed at how the homeless population is handled in the city. Illegal camps all along the bike path and OSMP, trash, fires, drugs, multiple assaults, and other violent/non violent crimes. Beggars on every corner of ever increasing street corners, hanging out on the mall, and draining the community of resources without "putting in" anything while most admittedly have no desire or intention of changing lifestyle. Its to the point where I no longer feel comfortable or safe walking with my family along the creek and to the main library and enjoying the would otherwise be nice features of our community. Not sure what the solution is but the current situation is not acceptable. Thanks for a chance to give input.
- I am disappointed to see so much new construction in Boulder (particularly buildings that are well beyond the height of surrounding buildings) while so many buildings sit empty. I am disappointed that the City of Boulder is not interested in standing up for those being affected by the train noise. Boulder has become Boulder, California, with strip malls, chain stores, traffic, and no place for the middle class.
- I am disgusted by the amount of building going on in this city. Why? Do we need the taxes, growth? I DON'T THINK SO. Why must every empty lot need to be developed?? TO PROVIDE WORK FOR THE CITY PLANNING STAFF? Why can't we stop the downtown from looking like most other downtowns? More 4-5 story building corridors? STOP THE GROWTH. Why do it?
- I am generally happy with the job the city council and other governmental boards are doing to preserve the quality of life in Boulder. However, I am absolutely dismayed at 1) all the multi-use construction projects being approved (such as that for the replacement of the Camera Bldg.), 2) the height limitations for these new constructions are too high...views of the foothills are systematically disappearing all through Boulder. The "managed growth" paradigm should already have evolved into a "preservation/sustainability" model. With the ongoing influx of new Boulderites into the newly available housing units, the traffic is becoming increasingly "big city" congested...and irritating. And will only get worse the more housing that becomes available. Also, why doesn't Boulder (or Boulder + Boulder Co.) move towards buying that large property just south of town on the west side of 93? In conclusion, I believe "growth" in Boulder should be coming to a managed end, with "sustainability" and preservation of the current quality of life becoming the established paradigm and the city's overarching goal.
- I am only deeply concerned and maybe ashamed of our city's approach to the issue of transients and homeless people on the city campus and elsewhere. I understand the problems they create, but with insufficient alternatives to offer, I fear all we are doing is pushing the problem elsewhere. These people are our people too and something must be done to creatively address this problem. I certainly will welcome the addition of something like urban vertical farms or farming on city open space, cottage industries and other venues for gainfully employing those who could participate; Habitat for Humanity projects; programs to assist the elderly; and any such thing that could create a sense of belonging and usefulness to restore self-esteem to as many as possible. For those who cannot or will not participate, more opportunity for day programs and night time housing that can help them with rehabilitation. This is such an important matter and a terrible stain upon the good name of Boulder.
- I am vehemently opposed to the city taking over xcel duties as a utility vendor. Snow plows are really pathetic in this city and downright embarrassing, the rest of us watch the weather, why can't that dept.? The bagged dog poop on the trails is a ridiculous policy as no one picks them up on their way out, au natural would be preferable. The city does do a good job with our rec centers and programs. Unfortunately the city tends to use the Daily Camera as a public notice and many of us don't buy that publication, so I end up hearing about important things by word of mouth.
- I am very concerned about LOCAL issues and I think it's appropriate for the City Council to do the same. It drives me crazy that some of our council members are only interested in international and national issues when we have serious problems right here in Boulder. The transients must go, snow removal is terrible, we are squandering money on municipalization when it could be used for flood victims. Same with our open space trail system...is there enough money to repair them after the flood? What plans does the city have to mitigate these floods in the future? Where's the money coming from for that? Is there enough money for policing and the training that comes with that? I

believe we could do a better job of helping out non-profits. / / / We don't need "personalities" on the city council. We need people who really listen to the public and work on issues that may not be sexy but very necessary to achieving a safe community.

- i am very disappointed in all the building that is going on around the city. we don't need any more 'high rise' buildings, and we definitely don't need any more condos. the 'carrying capacity' of our city can't sustain them. it seems ridiculous to spend time, money and energy on figuring out better forms of transportation, and greener ways of living, while encouraging a greater population density. we love boulder because of all the open space, but our living space - the city - is becoming unhealthy and not enjoyable to live in. i don't know who to blame for this... it is the ONLY thing about boulder that i dislike, but it is a BIG thing.
- I am very disappointed with the city in how it is handling the Excel issue, by not including the outlying community (ie Gunbarrel) residents in the vote, but expecting them to be included in the takeover. It seems that a few egotistical folks are trying to ram rod their ideas on the rest of us. The vote passed by such a small margin that it is obvious that about half of the community was not in favor of this, and if we had included the outlying residents it may not have passed. I think there are better ways of spending city tax dollars and money, for instance, on building more low income housing, or housing for the homeless. Spend the money on things that need fixing, and not something that is already working. "If it ain't broke, don't fix it" Which brings me to another issue. When we build housing for homeless, i think we could use more apartments with less space each, rather than less with more space. Build a 400 sf efficiency rather than one bedrooms. Better to get more off the street with smaller accomodations. 60 Minutes had a show on building for the homeless called "100,000 homes", which has worked very well. Let's spend our dollars on a project like that. One more comment. No one i know, including myself, likes the new architecture here in town. It looks very disjointed. I see that there is an application to tear down 1023 Walnut, which is a wonderfully designed brick building. I shudder to think what will be built in its place.
- I am very pleased to hear that steps are being taken to stop illegal activities on the municipal campus and near the library. As the parent of a high school student I believe the buying and selling of drugs and alcohol to minors and the trading of stolen goods that goes on in these locations is a devastating situation for our city and our youth. This is not about 'scruffy' people it is about crime and it must stop.
- I appreciate that the City Manager and City Council are considering the homeless issue. I would like city officials to consider the increased traffic in and out of Boulder in the mornings and evenings, as well as parking issues around lunchtime.
- I appreciate the City's affordable housing program. The staff are excellent. It is a good program, well-structured. I hope that the number of affordable units will continue to grow so that more people will make use of them.
- I believe that a comprehensive set of email or mailed surveys would demonstrate that a large number of Bolder citizens are skeptical about the municipal electric power program, the heavy focus on wind and solar power, the belief that people have a significant effect on climate, that bicycles are credible substitutions for autos, and that our land should be turned into prairie dog villages. Most of us have given up on getting any real support from the power elite, and I'm sure they don't care.
- I despise the "Hawkeye" crossings installed throughout the city in the past few years. They generate more congestion, environmental waste, and unsafe ped/bike crossings than anything else. There is literally no advantage to having them in place other than to give the contractors that built them \$ for doing so. I'm also unconvinced of the commitment to a municipal utility based on morality rather than practicality. The city council thinks very highly of themselves and their ideas and it makes all of Boulder worse off. After 15 years as a resident and property owner, I am leaving.
- I dislike all the new tall buildings you are approving near Pearl Street Mall and 29th Street. The Pearl Street atmosphere is shrinking.
- I don't think we should be trying to build our own electric company. I think it would be an expensive mistake.

- I don't understand why corporations that absolutely do not reflect the values of Boulder, such as Walmart, are allowed to do business here.
- I expect Boulder to be a leading innovative city for all the reasons it can and should be, especially related to supporting healthy living, the environment, and social services. It could be a national model for all to look up to. However, I find the city leadership to be generally conservative, incremental, risk averse and not interested in being great. I sense a just maintain the status quo and get by because that is enough. We are able to get by because the population is largely well educated, upper class, and employed, yet we do not tap into how those gifts could make us great. I am especially underwhelmed with the city leadership - leadership is essentially a non-presence. I could not tell you what Boulder aspires to be or not. There is not a vision and voice for Boulder, however a lot of mediocrity and status quo folks. It is broken and does need fixing.
- I feel city council responds to only small groups and not the overall citizens' cares and concerns.
- I feel the Municipal Energy program is being railroaded through. I am not pleased with the prospect of high utility bills for residents and worry that the business community may decide to charge more to recover the costs of higher rates. Also I believe that the city is becoming too expensive for the shrinking middle class to raise their children. That can be addressed by allowing more dense infill removing the height restrictions on buildings.
- I feel the transients (not the involuntarily homeless) have made Boulder a much less desirable place to live. I don't want to go to the library, the Mall or the "Municipal Campus" anymore because of these doped-up and intoxicated people. The city doesn't appear to be making any effort to remedy this. You pass the no-camping ordinance, yet it is not enforced. Nor are the public drunkenness laws enforced. I no longer take my grandchildren to the creek path or library because of them.
- I have 2 concerns: 1) the homeless population has gotten out of hand. We should outlaw panhandling for everyone. Letting these people loiter all day in our parks should be eliminated. It's a health issue (where do they go to the bathroom?), and the taxpayers who make the parks possible can't even enjoy them (picnic tables always full, benches taken over ...) and 2) I worry about the character of the downtown area and the trend of building upwards. Downtown streets are becoming urban canyons.
- I have been working to buy my first home through the Affordable Housing Program and it has been going well. Thanks!
- I have had the privilege of living in Boulder for a little over a decade, and wouldn't move anywhere else. While I love this city with all my heart, I do wish that city council would solicit more input on key issues from citizens, and respond more appropriately and representatively to said input.
- I have lived in Boulder since 1961 and have always been very proud of that fact. Boulder continues to slip quickly into disrepair and unrealistic goals. The city took away our yearly city clean-up which was a huge benefit to property owners and kept our city looking clean. They are unable to take care of our roads as they fall into disrepair and are poorly maintained and plowed. The schools need air conditioning and funding, quality businesses need to be attracted to bring good jobs, not menial jobs to the area. I fear what our city council will do when they take over our power grid. History suggests mediocre service and poor quality. What has happened to common sense?
- I heard that a lot of gift shops in Boulder won't pay tax if you pay in cash! I think we need to figure it out to fix this broken system. Rules should apply the same to everyone and all business owners as well.
- I hope that the City continues to value and prioritize funding for Human Service agencies in Boulder.
- I live in Boulder County near Erie. I work in Boulder and feel that I can only answer the questions that pertain to my work environment. I think that Boulder should have day shelters in the winter when it is cold so the library does not take the brunt of the homeless population.
- I live outside the city and work in the city and find that Boulder seems to have low and high income and not much for the middle class in the way of shopping, housing or entertainment. There doesn't seem to be many places that teens can hang out. The transient population and where they hang out make it so I don't feel safe letting my kids come to Boulder.

- I love Boulder, it's a lovely place to live. The public schools are excellent. That said, Boulder has an image problem with people of color. It would surprise many Boulder residents to know that many people of color from outside Boulder think that Boulder is unfriendly to them. My hairdresser, who lives and works in Aurora on E. Colfax, told me she was "afraid" to come to Boulder after I pointed out to her how much her services would be appreciated here (she does fine African braiding, a service no salon in Boulder offers). I asked her why she was afraid to come to Boulder and she said "They don't like Black people there".
- I love Boulder. It is my home and u grew up here. I very disappointed that it has turned into such a progressive, overreaching and stifling place. I miss the old Liberitarian Boulder ... Live and let live ! The 3 coasts have closed in and stifled out unique beauty.
- I love Boulder. My only complaint is about the bridge that crosses the creek just to the north of CU's campus. That bridge was destroyed during the flood and has not been fixed. I used that bridge every day, I'm very disappointed that nothing has been done about it.
- I love it here! (24 yrs). Great planning, facilities, amenities, events... A couple of quick complaints- Make Arapahoe 2 lanes in both directions the whole length of it. 28th St from Valmont north needs work. Empty lot at Broadway & Highway 36 is a complete eyesore embarrassment as you enter the city; please put something pleasant there. Lastly-affordable housing for a couple that makes \$150,000/yr. We're too rich for affordable housing & too poor to buy any new construction or even decent resales. Thank you
- I love that we care for the homeless, I love that we value the arts and outdoors. I love that we value public transportation. How did we ever let Walmart come in here and how can we get them out? Boulder is for artists, scholars and people that don't fit in the mainstream. Brilliant or creative. How do we keep this identity? This is the reason I came here. Homogenous is poisonous.
- I love the City of Boulder. My friends and family call me an un-official ambassador. I love living in Boulder. I love working in Boulder. I think the City of Boulder as an organization does an amazing job. Thank you!
- i own rental property in the city and work in the city but live in unincorporated Boulder. I am opposed to municipalization and even more opposed to not having a voice in something as vital as my electric service.
- I really like walking in Columbia Cemetery and wish it got more attention from Parks and Recreation.
- I sometimes feel that the City is prodding us into walking and/or using public transportation to get around. Good idea, but doing that often requires more time that most families have to spare. I now live around 55th and Arapahoe, but used to live in North Boulder. It creeps me out to go to North Boulder now, it's so crowded and congested. Then there's the HUGE congestion being caused by inadequate parking/traffic help on Pearl St. between 28th and 30th Streets (think Whole Foods, Barnes & Noble, Vitamin Cottage, and now Trader Joe's). SOMETHING needs to change there.
- I submitted another survey assuming I'd have a chance to make a comment at the end of the survey. Unfortunately I didn't so I started this survey for the sole purpose of making a comment or 2. First the traffic, I think it would be better if the city installed more photo tickets and had the lights synchronized so that traffic moved more at a better pace, without having to stop at lights so frequently. No matter what the incentives are I will be driving my car during the day. How about making the traffic run more efficiently. Secondly, it seems like the dog haters get the attention of city council more than the dog lovers do. How about adding a question to the OSMP surveys asking people how they feel about dogs in general. Dog lover? Neutral? Dislike dogs? Dogs don't belong off leash in open space? The green tag program is incredibly rigid and it really doesn't seem to represent he Boulder I know. the Boulder who allows dogs at McGuckins, The Home Depot, 29th Street Mall? Come on, the rigid rules are due to the dog haters in Boulder and don't represent our dog loving community.
- I think in some ways CU acts like it is a parallel government. For example, I don't trust that CU discloses crime to the City or to anyone unless something breaks open and they are forced to be more transparent. To whom do the campus police report? I also think that CU tolerates violent

behavior from their athletic department. There should be zero tolerance and offenders should be processed through the police department. I get the impression that the offender rate among the athletic department-particularly the male athletes is disproportional to the rest of the student population and if so measures should be adopted to correct that difference. Homelessness is an extremely difficult problem-a national problem. There are millions of Americans who are on welfare and their basic needs are covered. Is this happening in Boulder, Denver, anywhere? When I left New York City there were 1,000,000 people on welfare so there must be such programs. Why aren't these homeless people put on welfare and cleared off the streets. While on welfare they may be able to learn something useful and eventually find a way to be useful. I think you rightly see that I believe dropping out of school or society is anti-social behavior and must be rooted out by all means. One of your councilmen suggested banishment. How about really hard labor so they don't think jail is just a way to get 3 squares a day, a warm place to live with TV and medical attention. Or how about outsourcing the job. Bus them to the highest bidding jails say on Baffin Island or maybe on those disputed rocks between China and Japan. What 's so shocking about banishment? Wasn't Napoleon banished to a tiny island. The Russians had and still have their Siberia and the Brits sent them off to Botany Bay [Australia]. There are countries in Africa that are desperate for money say in the Sahara desert where it's nice and warm. You could build a jail cheap there, cost of living is cheap, and pensions for the police?-Fa get about it. Well actually-WHY NOT! It's time to think outside the box or even outside the country. What do the kids who drop out of HS do actually. Does anybody actually know? I suspect the answers would be interesting. I question whether they actually should be allowed to drop out of the educational system unless they can demonstrate a marketable proficiency.

- I think the City is doing a lousy job of listening to residents' concerns. Rush hour traffic congestion gets worse and worse with each passing year. And instead of helping to improve traffic flow thru town, you actually seem to go out of your way to impede traffic flow, making things even worse. Putting flashing crosswalks across major arteries (like 28th Street, 30th Street, Canyon Blvd, etc.) is just plain stupid. There's no way in hell you can engineer any proper timing of traffic signals on those streets, when a pedestrian can walk up to a button and just arbitrarily stop traffic in both directions at any time for any reason. It should be a priority for the City to rip out every last one of those damn flashing crosswalks.
- I think the City of Boulder is doing a fine job. I'm hoping the newly elected council members will focus on creating housing within the city that is affordable and minimize the need for people to commute from afar. We could use some more SKIP-type bus routes, eg., North 26th St to Folsom. Get more bike racks on the buses. Zoning for multiple dwelling units within the city is key. Let those big houses divide up to house more than one family. After we municipalize, promote more solar panel installations by offering low-interest loans or tax breaks. Make any new houses and/or commercial buildings include solar panels. We need more safe bike routes. Thanks for your community service.
- I think the city should spend a larger proportion of tax dollars on the arts. In a city that prides itself on being a mecca for artists it is embarrassing that our spending is less than other cities such as Fort Collins and Colorado Springs. I am especially interested in improvements to The Dairy Center for the Arts. I also think it is much too difficult to upgrade one's home in Boulder. My dealings with the planning department in remodeling an older home have been extremely frustrating.
- I think there is too much construction in progress, especially apartments, condos, etc. The number of potholes on streets and at intersections is ridiculous. I am in favor of the city generating its own power, but I have to wonder how capable it is when it cannot even maintain streets. I'm not referring to the county road debate, as I live within city limits. Arapahoe is a constant mess. Baseline and Broadway are full of potholes. S Boulder Road b/w Broadway and Foothills is also a mess.
- I think we need to solve the affordable housing crisis in Boulder and we need to help residents hurt by the floods, including undocumented members of our community. We need to look at flooding caused by Boulder sewers and see if we can prevent that in the future. Also I would like to see the development of the Civic Plaza with BMoCA, an art and music complex, and community spaces that are used all year round.

- I think you could reach more of us if you worked to get stories on KUNC. I think the listenership is high and people don't read the paper as much as they used to. I listen to KUNC everyday and the only Boulder stories I hear are generated by the regular Boulder Business Report segment.
- I use Tom Watson Park to start bike rides from and am very disappointed in the maintenance of the rest room: The latches on the stall doors have been broken for ten years. There is no bench to set your items on when changing. The fan is off-kilter and makes a horrible noise. Water leaks onto the floor. It's dirty. The lockers are rusted out. I have no children using playing fields and am disappointed that Boulder can't maintain this one facility that I use but can build new playing fields.
- I was so impressed by the city's response to the flood. Years of preparation really helped us. I'm not so keen on other aspects of city life, though: trash, graffiti, noise, sidewalk snow removal, and shabby rental properties to the east of campus bother me -- there seems to be little care or concern about these problems. Also, I wish the city provided RTD Eco Passes opportunities for all residents. I fall through the cracks in my ability to secure an Eco Pass, and I feel unfairly left out.
- I will personally be leaving boulder within the next few months to live in more suitable places. I have lived here for 30 years, but have begun to feel as though the new Boulder is not where I want to live. The police are overly aggressive, the council is overly insensitive and getting more rigid with the current few terms- I believe that we are headed toward a lesser tolerance, not more; and I think that we are over regulated as a city, not just in Planning and Development, beyond what was a gentler more understanding, somewhat weird town that I had some passion about, and pride in. We are more involved in image than substance, we pass the buck to let someone else handle things after regulation is passed, and the various departments, the council, and the city leaders mostly pass around trendy, pretend self congratulatory PR. Not okay with me, but I have loved living here for the past 30 years. thanks
- I wish I could use the main branch library without feeling like I'm spending the day in a homeless shelter. I wish there weren't transients camping and hanging out in the trees alongside the creek path from one end of the city to the other. I wish I didn't have to deal with drunk or stoned panhandlers on Pearl St. at night. I wish the city would clear the debris from the creek near Broadway and 13th before the spring snowmelt. I wish the park paths between canyon and Arapahoe, Broadway and 9th were better lit at night.
- I wish there was more focus on the arts here.
- I wish we could get back to being a truly progressive example for other municipalities in terms of energy / environmentalism. Applaud continuing dedication to open space preservation.
- I worry about the transients in and around the public areas. I am also concerned about the need for more middle class housing that is affordable. I am retired and feel very lucky to be able to live here under Senior Affordable Housing. I just pray that there can be some resolution to the homeless problem. There is one homeless person on every busy corner it seems. I can't donate to everyone of them. Sharon Larocque
- I would like to see a better, proactive approach to reducing how much the City caters to the local/frequent transients. I believe our Police Officers can only do so much, but the City enables transients which contradict Police Officers work. i.e.: backpack giveaways, extra shelters/warming centers, numerous food pantry's etc. The majority of transients are abusers of the "system" and clearly don't want to better themselves. I will no longer walk the creek path with my children or visit the public library off Canyon due to the constant harassment and vulgar language transients dish out. Seeing transients trash our community by begging on every street corner, disappoints me. Our town was beautiful at one time, now it looks as though it's over populated by the transient population. The areas they congregate in are dirty, they smell and create a sense of insecurity to those passing by. It's unfortunate.
- I would like to see a light rail asap. Please continue to purchase open space and develop recreation land and parks, the park and recreation system here is one of the main reasons my friends and family live here. The Boulder bike park is a phenomenal facility that caters to multiple ages and ability levels.

- I would like to see more programs focused towards middle income housing availability. There are multiple reasons that it makes it very difficult to be a home owner in Boulder. The demand to live in Boulder is high - which drives up prices. As a side effect of this, there is a huge rental market. This causes too few houses to be in circulation as the owners of rental properties sit on these properties which 1) further drives up the prices of houses 2) Those that do get bought, likely get turned into rental properties which further exacerbates the issue. The salary I make would provide for a nice house anywhere outside of Boulder. I rent close to downtown, work downtown, and love it in Boulder. However the idea of becoming a homeowner here seems nothing but a fantasy as the price of a house here is 3 to 4 times the price of a like model home somewhere else. I know there is the Affordable Housing program through Boulder. However this primarily is focused on condo's and townhomes. I would like to see this expanded to single family homes.
- I would like to see the City of Boulder put more resources, both human and financial, towards the arts in our community. Boulder is viewed as a great home for artists, and as a destination for the arts, and has many wonderful organizations in town that are working hard to create a creative economy and city. But it seems that the City hasn't moved ahead much on the Civic Cultural Center Master Plan, nor made a strong statement about it's stand on the arts. The arts are a vital piece of what makes Boulder great, but without more support directly from government, more stress is put on the arts and cultural organizations that are already struggling to stay afloat. The City needs to step it up!
- I would like to see the city take a greater role in supporting local arts. Boulder likes to pride itself on being an "artistic" community, but there is very little support for residents who are actually creating the art. A greater emphasis on support for home-grown artistic companies would be a boon for the local economy as well as create more opportunities for employment. I would also advocate that the City look at the track record of success and economic impact of artistic organizations when allocating funds. With such limited funding available, it quickly gets spread too thin by trying to support everyone.
- I would really love a harder push towards environmental sustainability. Great job City of Boulder!
- I'd like to know that diverse voices are being included in city feedback. The 2013 council did not look or feel very diverse, so I'm not sure how we can grow in a positive direction in that sense if we don't hear from underserved communities. I also worry that there isn't enough economic diversity among people living in the city.
- I'd like to see the City tackle the problem of the homeless. It seems like the problem has been getting worse in recent years. So many street folk gather downtown along the creek and at the library. One does not want to take kids to the library when packs of transients are congregating, yelling, drinking, and probably doing worse. And yet, they must be cared for. A progressive community takes care of all who live there. It's a big problem that must be tackled at a high level.
- If you have regulations...enforce them. I'm a huge walker/bus commuter and many of the sidewalks are seriously dangerously not shoveled within the 24 hour time frame specified. Please...give these people tickets or let everyone go willie-nillie and get rid of the regulations...so, the rest of us responsible kind can sleep in. Also, the City needs to do its part - many of the side streets are extremely iced over - and dangerous!
- I'm currently purchasing a home through the permanently affordable housing program. It's an excellent program, and I highly support its continuation, expansion, and promotion. The staff at the City Housing Office have been excellent through this process.
- I'm glad the city council is starting to look at longer planning horizons. We need to be looking 50 years out re what kind of city we want to leave the next generation -- many of the policies/practices (e.g. open space usage) are NOT sustainable.
- I'm just outside of the city limits. No happy with the county, especially the commissioners. I'm walking distance to downtown however so I feel like I'm part of the city. I don't think it's fair that I don't get be idiots of RTD like other neighborhoods. I think those benefits should extend to the out skirts also. Thanks for Eco cycle, thanks for the work you are doing, especially with the floods.
- I'm proud to live in Boulder and love the open space parks!

- I'm ready to have some of the rollbacks that occurred during the recession reinstated. Let's take a look at those please~!
- I'm really disappointed in the aggressive measures to crackdown on the homeless that I've been reading about. Boulder is home to some of the least aggressive homeless people I've ever seen because they don't live in constant fear of harassment. Surely our beautiful home is big enough for all of us. Also, more money for the arts! Boulder's art scene has so much to offer and will become a defining character of our city with a little bit of support!
- I'm white but have many friends of color and am constantly amazed at the everyday racism (from blatant to micro-aggressions-- e.g., assumptions about them since they are not white) they experience on campus and in the city of Boulder. It's truly shocking. This is a liberal place for white folks. Second, I'm very alarmed at how many women in Boulder county are arrested for domestic violence-- we have one of the highest rates in the U.S. As a volunteer and community activist, I've had so many women who were victims of domestic violence be the ones arrested for it, and then charged with a felony (which is 15% of DV arrests in most places) so they're put in the awful position of having to plead to a misdemeanor or risk a felony charge. In these situations (I've volunteered on many) the women were the victims, but in a small handful there was actually no domestic violence by either party (e.g., a witness calls the police). For many CU students this means they are limited to apply for teaching children or being nurses if they have a misdemeanor "violent" conviction.
- In general I feel the City Council spends too time on "fluffy" issues and not the real issues. too much money is spent on "fluff" also. It is too easy to spend someone else's money - namely the citizens of Boulder's tax dollars. I am sick and tired of all the publicity about Municipalizing our Energy. Let Xcel, who is a company designed to do this continue to handle this. We have spend thousands, probably millions on consultants surrounding this issue. In general the city is spending too much on consultants - this is an escape mechanism, but a very costly one. Also the question about the Senior Center should be split between the East and West. Parking is SO limited at the West Center that I rarely try to attend anything there for tfor this reason. Boulder City Council is trying to be too progressive with our tax dollars.
- In general, keep up the good work.
- It is great you have the affordable housing program, but housing in Boulder for the middle and even upper middle is non existent, feels like the city only wants the very wealthy and working class. in a family of two making over\$110,000 a year I could no longer live in Boulder if I wanted a bigger house (2 bedrooms and a basement still under 2000 square feet), the housing is a problem and only getting worse, you are forcing the middle to east Boulder or farther away and I love the city and the social scene but it is not affordable. Also boulder is not inclusive, it talks a good game, but many people of color and Trans people do not feel safe or welcome and do not want to live in Boulder. The racism and transphobia is not explicit it is very covert and the city remains very white with liberals talking about inclusivity and diversity, but no action to back that up!
- It is still unclear how municipalization of energy is going to help Boulder. The environment is important but we are already getting killed with taxes and i cant afford my energy costs to rise. / I would say raising a family in Boulder is pretty cool, but the direction it is heading (type of housing construction) is not very family friendly. I would see more direction toward families. / Another concern is that i can not get my child tested for dyslexia or any other learning disabilities because we home school...thats not cool. could use some help there. 970-417-0879 (Patch)
- It would be nice if the Boulder City Council would view things from the perspective of the silent majority and less about special interests and special interest projects.
- It would be nice if the Boulder Rec centers were more affordable for families. \$85/month is a bit steep and it does not include child care. The facilities are really not that nice for that much money. Also, more affordable programs (throughout the city) for families and small children. Finally, don't raise sales tax.
- It's terrible!

- It's time to get the creek corridor and Central Park/Library area cleaned up and safe for all comers -- I would never take my family down there down in its current state of shabby, dangerous disrepute.
- I've been here 46 years and 3 generations. While the 'ethic' follows what Paul Danish laid out...I think the moniker "Republic of Boulder" applies and the rest of the state sees Boulder progressive...yet NOT Colorado or Wyoming'esque (western). Could well be the preponderance of NON-NATIVES and east-coasters (city dwellers) running the City (and County for that matter). Boulder is NOT what it was in the 50's, 60's and 70's. There NEEDS to be MORE accountability AND transparency (publish DEEPLY detailed budgets....etc). There seems to be some level of 'nepotism' going on (to wit, City Mgr appointed by Council, County Attorneys appointed by Commissioners, etc). Maybe, someday again, it won't be that way ;-)
- I've lived here almost 30 years and appreciate this town deeply. My one big desire is for lower rent. I have a teacher friend whose employment went to part time and she's been searching for a less expensive apartment but has not found any that are also less expensive plus clean and in good condition. She works in Boulder and wants to remain living in Boulder. She doesn't have a car so walks, bikes or takes the bus and has been having a challenging time finding a smaller place with easy access to RTD.
- Just wanted to note that I wish composting were readily available to condo and apartment residents. When I lived in a house I used regularly composted but now in an apartment I don't have access. Also given the city's focus on sustainability I think curbside grass and watering should be phased out for xeriscape and climate appropriate plantings. And all buildings (condo, apartment, offices) should have stairs more readily available than elevators. Given building height limits accessible stairs should be the norm.
- Keep it local, use SurveyGizmo, a company in Boulder, to create and distribute your surveys. They can be reached at 720-496-2990. Please be nice to the homeless people. They are harmless. Of course in the event that they are committing crimes and harassing people. But generally they keep to themselves and don't hurt anyone. We are lucky enough to live somewhere beautiful that makes being homeless not so terrible. I think that's a good thing. / The city could also afford to fund the arts more!
- Leave us alone and let us live -- stay out of our face.
- Lets hire more hourly employee's and less management - in 2013 the city hired 101 jobs and 68 was management not a very good %
- Let's keep Boulder small....no more new developments.
- More housing opportunities need to be provided for the "middle class" in Boulder. BHP provides great housing assistance but only up to a certain income level. The resident is then asked to leave and find market rate housing. The gap is too great from housing assistance to market rate for residents in the \$50K to \$70k bracket. The affordable housing program offers all kinds of purchasing assistance (and MANY more properties) for the lower income residents. The middle income resident is in a housing "no man's land". I work in Boulder, have raised my children in Boulder, am a single mother, and want to STAY in Boulder and not be forced out due to this strange reverse discrimination. I earn too much to get any assistance to remain in Boulder, yet I earn too little to be able to afford living in Boulder without help. Don't let Boulder become a town of the elite.
- More need to preserve economic diversity in city through affordable housing etc / Keep streets safer by banning cell phone use while driving
- More regulation is NOT the answer to almost any problem. Instead a restorative and collaborative neighborhood effort to deal more hyper locally with any issue is a better way forward in almost every case. Also, the legal costs of taking over public utilities would have been more wisely spent funding high speed internet access throughout the city for all residents and campus.
- Municipalization is a huge mistake that will cost the city and its residents dearly in many ways in the future.
- My concern for the safety of my neighborhood is because I live in Pine Brook Hills. I have seen bears & mt. lions in my driveway, and do not believe my 'hood is safe at night because of the

animals, not hoodlums. I believe that nearly everyone in Boulder wants to be inclusive to others of different races, but not necessarily of other socio-economic circles. I think it is strange that people do not clean their own homes, and would pay a nanny so they can train for their upcoming triathlon. My greatest gripes are towards the county and the road situation. After the flood, we had impassable rubble on our road for weeks. By 1.5 months afterwards, we had gotten it to organized piles, but the twisty roads (1 mile and 7 hairpin curves from Linden to my house) were basically one lane wide. Nobody ever came, nobody knew we were up here. We organized neighbors with shovels and trucks and worked for 8 hours two Sundays in a row to clear the boulders blocking our roads. We tried to pack most of this rubble under our badly undercut roads (hope it holds!), but the county never came to check.

- My hope is for boulder to stay unique and focused on environment, health, and limit growth and supportive of local sustainable options over outside business. We don't need or want walmarts and big stores and sprawling growth. The city of boulder is very different than boulder county or the rest of Colorado. I see that as a sign we are doing something right and for the good of the many for the longer term.
- My major concern over the last 12 months has to do with the US 36 construction and operation contract. I heard no mention nor discussion of instituting a toll road, as was done in the 50s, to pay for construction and maintenance of US 36. I am VERY angry about 1) the ability of non-high occupancy vehicles to pay to use the HOV lanes; and 2) the institution of a 3 occupancy rule to use the HOV lane for free - this is an impossible requirement for 99.9% of drivers and simply emphasizes that the toll road is being implemented for profit and not for environmental purposes.
- need to address housing issues - we need more housing options, more affordable housing options. City should be open to exploring more ways to increase density in order to increase housing - for example permitting mother-in-law apartments and accessory units. Also would like to see more encouragement/facilitation of infill development.
- need to be more realistic and inclusive about issues that are related to the economy and financial well being, rather than always focusing on the natural environment.
- Need to expand North Boulder Rec Center. Too small for population it's serving; too crowded, not enough equipment/space.
- Need to find someplace else for homeless & transients to hang out during the day. This is an urgent problem
- No
- No comment.
- Not currently. Despite many of the negative views from locals about how the City operates; Boulder is still ranked as one of the best towns in America to live.
- On the evening of the flood around midnight, there were no warning sirens or other notifications. If we knew it was going to flood, we could have moved our cars. The next night, we heard "stay away from Boulder Creek" and that was about all. We live in North Boulder. Something should have come out on the first night to warn people based on the level of rainfall during that first day.
- Over population is an issue that impacts many of the decisions the city council makes and should be always be considered in the decisions making process. The city does a great job in snow plowing. It's hard to be perfect.
- Overall the city staff are professional and dedicated. Great response to the flooding and cleanup. Some departments have reduced budgets and staffing that makes it difficult to enforce the codes. / City Council, however, is too responsive to special interests and hair-brained ideas that are presented to them. Since the flooding of last September, the civic area planning has to be reconsidered. Don't bow to the developers who own the property and need profit at the expense of and threat to residents who will suffer from that redevelopment.
- Overall very good! I really love the ability to compost and recycle. And I use the rec center all the time to swim, and the north and east boulder pools are always well run, super clean, and have plenty of room, so that's awesome. Also Pearl street is great to wander on.

- Overall, I love Boulder and have been here twenty years. I am raising my family here and am pleased with the environment for raising children. I work in a quasi-governmental agency and my husband owns a tech business in downtown Boulder. We are here for the long haul. I think that Boulder does many many things right but that there is always room for improvement. I think that the housing situation in Boulder is becoming more and more disparate in that there is a lack of affordable options for many people. I think that city council is "old" and has an old way of looking at Boulder. I think smart economic development planning is imperative. I think the city needs to be forward looking in its development and support new opportunity for smart development. I think that the city is a challenging place to develop which makes talent go elsewhere. I think that as the wife of a business owner, the city doesn't do a good job in providing incentives to start and keep business in Boulder. Those areas of focus are paramount. We also had our yard hammered during the flood and currently the city, the county and urban drainage can provide no clear direction on how to go about fixing the creek behind our property. A "who's on first" situation which is becoming increasingly frustrating. The flood was unexpected but the city needs staff that can be empowered to make decisions that will allow homeowners to invest the money in their properties necessary for a safe and aesthetically pleasing environment. Thanks for asking and thanks for listening.
- Please do everything you can to clean up and make the municipal area safe. My daughter who works in a poor area of Denver felt unsafe with her husband and three kids in this area. Also I want the front of the library to be a beautifully maintained as the Pearl Street Mall, removing ugly marks on concrete, mulching trees, keeping it safe and clean. I am very glad there is a security guard at the library and love our libraries. Hope you keep all libraries open 7 days a week.
- Please get the transients to leave Boulder. They make Boulder unsafe. Please make it illegal to pan handle and do whatever it takes to get these dangerous people out at all costs.
- Please plow our main streets and intersections!!!! We have money for scooping snow off walkways in parks and some pedestrian walkways,; money for flowers..... / We are all very tired of sliding around corners; and and general conditions of the City of Boulder streets. (God help the poor pedestrians trying to cross at intersections).
- Please stop the subversive Parks and Open space directors from continuing to close down areas to dogs like they did at Dakota Ridge. And given the cost of housing the three unrelated parties in a household is no longer appropriate esp given the Mcmasions and then the small size of new construction and affordable housing. Also we must begin to plan for separate paths for bicycles and hiking. I don't like the aggressive policing of so called "transients" and our youth.
- Please work on making the Main Boulder Public Library a safer place for patrons and staff. I know a lot of folks who no longer use this library due to safety concerns, especially families with young children.
- Police in this town are a joke, only concerned with speed traps and breaking up college parties. Way to many building code regulations and restrictions. Not a business friendly governance.
- pretty good job. 1. please continue expanding library services in the northern hemisphere of boulder. 2. please pay more attention to your gunbarrel residents who are right on the edge of the city 3. please work with the county to develop gunbarrel in a more well-rounded way. thank you
- Priorities should be local, not global. Flood recovery, plowing streets and BIKE Routes, real transportation, reducing the cost of living, in and owning a home in Boulder. City Council is not representative of all of Boulder. Having said that: we love the bike paths and open space, but as retirees we probably need to move to a less expensive environ. I also do not believe the council cares about my/our opinion.
- Proactive emergency planning in the past several years involving the city/county was exceptional. Unfortunately, not many residents understand how much has been done to prepare the public and responders. Anti-gov't folks will always find excuses to blame gov't. My main concern about the direction of the city involves the fact that the demographics support gearing more and more towards the younger generations & more affluent residents. Am also concerned about the plight of the homeless & how to balance services without encouraging an endless influx of homeless

migrants which would be unsustainable in terms of those services. Also, feel transitional housing should not discriminate against homeless pet owners/guardians.

- roads are poorly cleaned after a snow storm. I thought Boulder will take care of roads more efficiently than NYC. It isn't the case. Where is the tax money going?
- SO... This is personal, but I suffered substantial sewage backup during the flood and see NO city response. On the other hand, I work for the county and see immense effort in addressing resident needs (so I know things are being done - just not in the city).
- Some parts of the city are operating well and seem relatively innovative. However, other areas of the city government seem extremely outdated. We live in a cutting edge and innovative tech, social-entrepreneur, etc area, but it seems like the city government operates in a vacuum outside of all of that innovation. For instance, the staff at the City Manager's office is not at all up to speed on how to communicate and deal with the public (and the tools they use and the staff they have are very much not modern, innovative people). Also, the city did a website overhaul and somehow made it even less intuitive and user-friendly than it was before. Of all things that should be modern and cutting-edge in Boulder, it's our website! I think bridging this gap would also quell some of the negativity towards city government, especially among the tech startup people in town.
- Someone dropped the ball when 4295 Broadway was allowed a private residence permit. This property has and always will be used as a commercial art gallery. The owners rarely are in residence and when they are, they hold large art showings. When these showings are held, the neighborhood is inundated with cars, using all available street parking, plus overflowing into the Waldorf School parking lot. What was the planning dept. thinking when they approve a 70000 square foot home that only has about 1000 sq ft. Sleeping area. Wow, what pressure!!!! and who was in charge
- Spending money wrong such as putting in a water system along foothills, thats a waste of money because people are just driving by, not wanting to look at a big bush. Also spending too much money on city maintenance and public schools, there needs to be more watching over the schools spending money they don't have to and parks and public areas that are already fine for the normal citizen, people in Boulder take it for granted and don't understand how the city is already very very nice without so much maintenance being done all the time, also people in the city are very picky and stubborn about the city being perfect. Also RTD should have more busses running and better shelters at the bus stop, I take RTD every day and I'm not pleased with it.
- Stop trying to please all the people all the time; minimize the zealots on boards and committees; support CU; support businesses; try to slow the business turnover on Pearl St. Mall; look at rent control guidelines like NYC has; enforce the growth limitations and plans from the late 70's and early 80's; don't commemorate / dedicate things to people before they die-avoid the embarrassing discoveries; enforce the basic traffic laws like stop signs(bike riders included) and jay walking. Stop allowing the set back homes being built on lots. Require wider parking spaces in malls. Drop some of the citizen boards and committees that look like resume padding for future city council candidates. Reduce the desirability of Boulder for homeless, misfits, drug using drifters, etc. with free food, free lodging, etc. Toughen up some of the penalties for criminal convictions.
- Stop wasting money on legal battles for municipalization. Thanks.
- Strongly support neighborhood dog parks.
- Thank you
- Thank you.
- The belief that increased density of housing will alter the work/car/traffic balance to an utopia of everybody walking and riding their bikes is a fallacy and the city may already be beyond a tipping point of having too much density from new developments without a single new lane mile of road to absorb it. I have been living in Boulder for almost 30 years and it is too bad that it takes two or three cycles of lights to go north/south through the core business district. With all the new development occurring to the east of the core, the increase in cross traffic may lead to real gridlock, too bad.
- the City appears to be doing absolutely NOTHING about making our streets safe for pedestrians and cyclists. auto moving violations are NEVER addressed.

- The City could be more aggressive in seeking ways to established affordable housing. We don't want to become an Aspen or Vail, or do we?
- the city could improve on snow removal. I've lived here 20 years and I think the city can do a better job with treating roads, plowing and putting down chemicals to make the bridges and roads safer. I also think we have enough affordable housing units.
- The City Council only listens to what they want to hear and the wealthier citizens, e.g. energy issues.
- The city desperately needs more housing options. There is plenty of housing over \$300,000 and the Affordable Housing program is great, but there is no middle ground for those of us in the middle. I make just \$1000 over the Affordable Housing income limit and am unable to purchase a home in Boulder.
- The city doesn't do a good job plowing the roads at all
- The City has been ineffective at reducing the number of homeless transients in town. We have no moral obligation to put up panhandlers who have never been productive citizens of the City of Boulder
- The City is doing a great job, but I would like to see the following: - Safer streets in the form of more bike lanes, more attentive drivers, and a north south bike lane from Canyon to Pine. - A movie theatre in south Boulder - More trail connections that are open to mountain bikes - A dog park in south Boulder - Better leadership at OSMP when it comes to accepting mountain bikes on open space property - Traffic control on Lehigh - Improved streetscape on 30th St (tree-d median, slower speeds) - The City to fix potholes and uneven sidewalks / - The City to enforced dog leash and snow shoveling code
- The City needs to address the transient population issue and not leave it to the Library to be the city's day shelter. How about using the Municipal Building for that purpose instead? After all, there are far fewer Children using the Municipal Building during the day than the Library. That way City Council may actually see what is going on and what issues their lack of action is causing. I believe that the City Manager is trying her hardest but City Council doesn't want to take the issue on. This population needs special help, I am not advocating throwing them out, but for their well-being and that of the City's, Council had better do something soon. I often hear comments that folks don't like to come into Boulder because of this issue.
- The city needs to manage its finances better. It is simply too easy for staff to recommend new taxes to pay for services. Council needs to direct staff to phase out programs that are no longer useful or necessary, so that improved or new programs can be implemented without increasing the burden on city residents. That is responsible government.
- The city needs to re-evaluate its stance on the importance of events - mountain biking, cyclo cross, road cycling are all critical to the health and vitality of the community and economy, yet the city council more or less treats them as irrelevant. What the city is doing with Ironman is FANTASTIC! More of that type of commitment to events and outdoor activities. In the case of the USA pro challenge, we're now hosting a race start for 2014? That makes literally zero sense...no taxpayer money should go into hosting a race start...it's worth \$0.
- The city needs to stick to things that the city must do and leave the rest to the county, state, or private enterprise/philanthropy. The city doesn't have to solve every problem itself. Taking more of our money is not always the right answer!
- The city of Boulder could learn a lot from the Boulder county's response to the floods and wildfires.
- The City of Boulder does well on issues related to open space and environmental sustainability. It feels like City government is so focused on the environment that the people, particularly less affluent and less vocal residents, who live in Boulder aren't a priority. On the surface, Boulder appears to be an inclusive community but that's not necessarily the experience of those with less access to resources.
- The City of Boulder is extraordinarily, aggressively hostile towards small business -- only focus is on attracting large businesses for more tax revenue. Parking Management is especially hostile towards businesses, forcing CAGID businesses to interact with Lane L. who is anything but helpful and rather than being a resource to businesses makes every attempt to create roadblocks.

Absolutely no input from small business is genuinely considered at community meetings -- this was especially visible in the planning for the Daily Camera building redevelopment and West End Pearl project where City staffers openly admit that their motivation is to generate more tax revenue as soon as possible.

- The City of Boulder is ruled by city employees, who are not responsible to the voters. They are of one mind and that mind is not in agreement with most of the citizens. The City Council follows the employees' lead and moves away from the will of the citizens. Most city employees should be evaluated in a true system.
- The City of Boulder needs to be more responsive to Human Service organizations: community health care, addressing poverty, homelessness etc. we need adequate shelter space, more transitional programming and better funding for agencies such as Boulder Valley Women's Health Center.
- The City of Boulder needs to invest in Arts & Culture at a much higher level. That means expanded public art, a renovation of The Dairy Center for the Arts, revamping the Boulder Arts Council to be more functional and supportive of innovative community arts programs that can make Boulder truly an arts destination. And the City needs to analyze and communicate the major return on investment it will realize from increasing arts & culture investments.
- The City of Boulder needs to revitalize LOCAL interest in downtown boulder. NOTHING has been done to bring Boulder residents to downtown to shop, quite the contrary, no help with parking issues or transient populations. Downtown Pearl Street is a GEM with fabulous shopping and dining, but the city has done NOTHING to keep patrons and owners of businesses happy and prosperous.
- The City of Boulder seems to thrive on being the best at everything. As a result, it gets caught up in endless hours and hours of seeking public input. The Civic Area is an example. I would like to see short-term progress on new initiatives instead of all the visioning that occurs. In trying to be the most innovative, sometimes the City overlooks common sense. Although I appreciate the alternative forms of transportation, I am frustrated by sheer complexity of it all. Driving to get an errand done should be my personal choice. I feel punished by the City with its lack of equity for all users. I should not have to drive behind a bicyclist who chooses to act like a car instead of biking on a path or in a bike lane. The lack of parking at Open Space trailheads is equally frustrating. I understand the need to find a good balance for neighborhoods, but clearly these were not built initially with users in mind. Boulder needs to figure out a way to get heart. I have lived here 3 years and do not feel I am part of the city. I am a bit embarrassed to say I live in Boulder because it is a community for the privileged. There are many things the City is doing well, but Boulder misses the mark in being a community. I honestly don't think it understands the definition.
- The city organization seems to have lost its focus on the people that live in this community and sense of community in Boulder is diminishing. The city used to be a leader in developing innovative community and human service programs. This has now been replaced with a focus on the environment and alternative energy, new development and winning awards. This focus serves the upper middle class to upper class but serves to disenfranchise the middle and lower class residents. It is becoming harder and harder to live, work and raise a family in this city if you are not wealthy. This has serious impacts on the quality of life. The city is losing its diversity and with it its inclusiveness, sense of community and its culture. I have heard many fellow long time Boulder residents say in the recent past that Boulder is losing its soul.
- The City should not be single mindedly pursuing municipalization and should instead be working in partnership with Xcel and leave Xcel in charge of our utility services. The public at large already paid once through user fees for the infrastructure that was installed by Xcel throughout the years as infrastructure expansion and upgrades were required as population expanded. The city residents should not be paying twice, no matter where the money is coming from, to front these costs. it is penny foolish and pound foolish. No matter how the city tires to shape it, paying for the infrasture through long or short term bonds is still paying twice for the same thing. Very short sighted on the part of the City and unfair to its residents.
- The fact that you are threatening to annex the Gunbarrel & Heatherwood neighborhoods if the Energy Municipallization goes through, but you don't have the decency or awareness to include

anything pertaining to the actual tax and decision-making to us on the Nov 2013 ballot is shameful. Just b/c "we aren't included now" does not mean we're not thinking about it. And we will most assuredly be affected if the City's plan goes through. Smells like a lawsuit waiting to happen by omitting us.

- The flashing cross walks on 28th street, 30th street, Broadway and Baseline are literally death traps. You should look into how many injuries have come from those! You should be ashamed of putting those in when little kids have been hurt and adults have been killed crossing them.
- The flood project exhibition between the city of Boulder and BMoCA was an extremely inspiring and interesting project. I would like to see more collaborations like this.
- The landscaping in rights of way and public areas outside of the Pearl Street Mall are poorly designed and maintained. The appearance is that we lack civic pride and don't care about the quality or beauty of our public spaces and, by extension, our community life.
- The leaders of the City appear to come from a fairly small and insular group. Plan Boulder does not represent most people's priorities. The City Council needs more business people a fewer career politicians and social ideologues.
- The municipalization of energy services is going to be extremely divisive, whether it succeeds or not. I voted for it as a possible, partial solution to Xcel's reliance on coal and gas, but it seems that the City would more directly advance its goal of using renewable energy if it focused on developing those energies, i.e. solar, and entering into long-term contracts for their purchase. The City could also reduce Comcast's monopoly, reduce citizens' broadband costs, and make a significant return on its investment, and greatly improve speeds if it built its own fiber network, using its own rights of way, and leased it out to a variety of service providers. Chicago is implementing this plan, and many foreign cities the same size as and larger than Boulder have done it with great success.
- The only interaction I had with the City was to do some minor house work, and I found the building dept to be inept, and completely unhelpful. Promised return calls were never made, someone named Eric (I believe) would never get back to me no matter how many times I tried to work with him.
- The only issue I have is that it is really really hard to make ends meet with how expensive housing is in Boulder.
- The open space and trails are amazing - this should remain a priority. Housing in the city of Boulder is just too expensive, forcing everyone but the wealthy and students out to Lafayette, Longmont, Louisville, etc.
- The pay for performance is lacking. A raise that amounts to a couple hundred dollars extra per year for "exceeded high expectations" is not enough. If this is a one time achievement, as we are being told, make it worth the extra effort.
- The police department does a terrific job. The fire department as well does a great job. We did not vote for municipally utilities - and are very concerned about our costs increasing if the city of Boulder administers these. There is an incongruence between the progressive values touted and the gap of diversity in our city. Basic working people can not move here and those that have lived here for many years - decades - are faced with ever increasing property taxes. It feels like the town is catering to wealthy people and all the services they require. In the past 15 years in our neighborhood there has been an explosion of tear down and remodels - all of the giant home people have trades that come into the neighborhood to manage their lawns etc. The noise from constant construction and giant mowers and leaf blowers is astounding. The basic quality of life is disrupted. These lawn services blow leaves out into the streets and into the sewer drains. Giant houses being built on high water tables create what we call "house in a hole" these leak water continuously into the street year round. The water and leaves blend and clog up sewer / storm drains. Essentially we assume the tax dollars and fees the city gets isn't worth them restricting these types of practices. We do not advocate that the only way people of moderate to lower income can live in Boulder is by shared housing or co-housing or adult type situations. We appreciate the single dwelling housing that are in the affordable house program more needs to be done. The dog issues in Boulder are now being better handled by the police department rather than the previous

agency. Lived here for 40 years and have seen a lot of changes. It really feels like a town more for the wealthy than a diverse community now.

- The traffic mitigation program should be called the traffic constipation problem. When you bow to the desires of the residents of a single street or neighborhood to reduce their traffic, you clog up the whole system and it is worse for the vast majority.
- The way the City gathers feedback ends up with feedback from particular communities and people. I do not think the city is focused enough on economic vitality, senior services or access for those with mobility issues whereas I think there is an over emphasis on environmental issues. The whole issue of bicycling is way over emphasized. We are not facing the reality of an aging population nor are we facing the reality of what we need to do as a city to attract major employers with lack of space for them and lack of amenities other than outdoor related or exercise related a real problem. The arts are not highlighted anywhere near where they should be to add vibrancy to our community. Our physical facilities are terrible for arts and for meetings and events.
- There are aggressive and dangerous insane people that cover a wide swath from Uni Hill to Pearl St and beyond. When not on the street angrily yelling at passers by, they are hiding in the crevices of buildings and downtown parks. Police response to calls (both non-emergency and 911) is often painfully slow.
- There are wonderful aspects of Boulder, yet, we need to continue to support access issues and safety for the diversity of people's experiences and backgrounds. With this perspective, Human Service Agency funding is important especially in regards to services for low-income families and women's health. Also, I would like for the City of Boulder to focus on a less criminalizing approach to homelessness and instead provide more mental health services and housing options (which are not contingent upon one's substance use/sobriety status). /
- There is a huge gap between the rich and poor in Boulder. A lot of the people that work in Boulder cannot live in Boulder because of the great cost that it comes with. Which causes so many to commute and it's wasteful and harmful on the environment. I make a bit less than 50k and find it very hard to afford the housing program as a single woman. I think the average is 80- 100k which makes it an elite's community, which is not diverse. With that being said, I do like some of what Boulder has to offer. Thank you.
- There is nothing wrong with Xcel providing power to the city of Boulder. Municipalization of our source of electricity is stupid.
- There is very limited housing for Section 8 and people with disabilities. It is not right that private landlords can refuse Section 8 renters - the only decent housing is through non-profits like Thistle Communities and Boulder Housing partners. This goes beyond the affordable housing issue.
- **THERE SHOULD BE SNOW REMOVAL ON SIDE STREETS. IT'S RIDICULOUS THAT HOMEOWNERS CAN GET FINED FOR NOT SHOVELING BUT THE STREETS ARE TRECHEROUS.**
- These ratings would be much higher except for a single issue: the continued failure to confront the problem of transients making the Creek area unusable. I used to fish along the Creek but no longer feel safe doing so.
- They need to listen to the voters. If the voters vote no, do not find a workaround, accept that the voters do not want it. Case in point, the LID.
- They've done very well with the marijuana and alcohol issues.
- This survey is quite vague and the responses don't really reflect any depth to the questions. For example, "why don't you feel safe" would give a lot more information.
- Three things: (1) If you're going to put up photo-enforcement cameras, the yellow light should be at least three or four seconds. (2) Moorehead doesn't need a photo van; it needs speed humps. Paying a person to sit in a van with the engine running has got to be more expensive than installing speed bumps or stop signs. (3) Rent is through the roof. Permanent residents have an interest in high property prices because they benefit from the properties they rent out to students, but the rent is absurd, and its resulting in displacement of a lot of people who work and study in Boulder. As a result, you end up with major congestion coming in and out of the city. If you're

going to limit the space where people can build housing, at least loosen the restrictions on building height so that you can provide more housing within the city.

- To many new apt complexes being built with no open space or green area: 30th and Pearl, 29th Bluff, Junction development that is very dense. Too much traffic and feels very crowded in Boulder! Open Space clear cut trees on Bobolink trail and other areas. We need more pocket parks not so many rental properties. Are wildlife is being killed by hired guns (coyotes) or killed by cars. I moved to Boulder in 1980 because I loved nature. Boulder has been turned into a big city by development and CU! The bike paths are all cement and not good for walking because the bike riders think they own the paths. I hate seeing our open space turned into amusement parks especially on Valmont. I voted for open space for wildlife and keeping our open space wild. The wildlife in Boulder gets run over, shot or lose their homes to development. You can't say you are against Global Warming and for energy conservation and let the Open Space Dept cut down all are trees and kill our wildlife. I rented an apt on 30th and Iris and the only time night or day you did not hear terrible traffic noise was between 3-4o'clock in the morning. Thank you.
- Traffic can't be ignored in the city. Getting across town AM or late afternoon is just horrible & needs to be dealt with. Housing choices give little new opportunities if one does not want townhs or condos. Young families still want free standing hms w/ yards. That's why they still commute. Lastly approving all these new developments fronting almost on curbside is ruining any warm feelings about so many commercial & multi fam areas. Tunnel effect is very negative.
- Traffic lights in Boulder! The blinking arrow lights which allow people to turn during a green light is very dangerous. Or having no green arrow lights at all! For example, Colorado and 30th Street. There needs to be green arrow lights to monitor safe turns at that intersection! I have seen so many close calls due to bad judgement or just blind spots. I find it interesting that a city government that is so concerned about being "green" doesn't care enough about their citizens being safe on the roads. As long as there are those people who are stupid enough to continue to text and smoke weed while driving, at least up the safety factor by providing safer traffic light signals. Also, why all the closures of many chain restaurants who have had loyal customers for years? Not everyone who lives in Boulder wants to eat tofu. Diversity comes in many ways.
- Transportation is a weakness. Cutbacks in Skip affect me personally in the early a.m. and we now drive to the airport. RTD's treatment of Boulder is bad. Snow shoveling enforcement is poor. I don't feel safe as a pedestrian and I drive more now. I have just gotten used to driving more, which is too bad.
- Very concerned about the socially unacceptable behavior, mostly by transients, but am also concerned that the efforts like the smoking ban are going too far and impinging on freedom. I am a non-smoker but I also believe that if people want to smoke, they should be able to do so in uncongested outdoor spaces.
- Water use issues: why are we continuing to install sprinkler systems along the Foothills Fwy/36, along with thirsty grasses? What a total waste of our tax dollars. Xeriscape it! Tolerance issues: Why does the city continue to harass the Boulder Gun and Rifle Club to keep them from using their land responsibly? There is a 10 year wait list... it's not like there aren't lots of folks who own and use guns. These folks are law-abiding, care about the environment as much as the rest of Boulder, and yet... are continually under siege by the city. There is no tolerance where there is no understanding. As one of the politically liberal women who participates in their programs, I feel like I can say confidently that this should not be seen as a partisan issue, or an anti-gun issue. These are responsible people, people who are avid biathlon athletes, people who help with conservation through the wildlife/fish/game offices, people who are retired and active service people... and yet the city commissioner gives them so much grief. Where is the tolerance for differences that Boulder touts? I'm no Republican, but that doesn't mean I want to run them all off by making life hard for them. Everyone deserves to be treated equally. I feel like Boulder fails on that account, and I will speak up for those whom I disagree with, because they matter. How would you feel if the tables were turned? It makes us no better than those we seek to change, if we are authoritarian about our values.

- We are new to Boulder and learning how the city government works. I would have liked if you had included more than watching on TV as a way I learn about City council. We don't own a TV. Instead went read the paper and gather information online.
- We don't do enough to fund critical human services and public health so that we can address health equity issues. Boulder is awesome for the well off (which include middle class City of Boulder workers), but not so for the working poor (which includes any low paid jobs for COB workers as well) and the marginalized in our community. The folks who don't stroll on pearl Street or enjoy parks and open space at their leisure. Please fund human services and public health better so we can improve equity. When you have really rich community members, the ones with the shorter end of the stick suffer exponentially! Health equity should be at the top of the list.
- We MUST get control of the transient population that has made the Creek and Municipal area out of bounds for recreation. I used to fish along Boulder Creek but no longer feel safe doing so. Some time ago I heard our mayor say "people who don't like the homeless need to grow up". Well, I am "grown up" and resent my taxes going to support these people and allowing them to ruin the parks that I pay for.
- We need an activity center downtown that would be used by arts and other groups. The BPL spaces are too small and are overbooked. New ideas for Civic Use Pad are OK if there is financing. Please don't build a new Municipal campus on the 13-14th St. block! Please do move the band shell to a quieter location downtown. Please separate bikes and peds on Creek path.
- We need another moratorium on growth! The cheap housing construction in north Boulder,
- We need more bus and bike infrastructure if we are going to really be proactive with the new energy reality.
- We need more support for the arts in Boulder. More tax dollars should be spent in the arts
- We need to provide more funding for the arts.
- While I appreciate and support EcoCycle, ReSource, and the cHarm, I wish we had a reuse facility, where residents could access business surplus inexpensively, for use in all manner of creative and functional ways. This would also help businesses to recycle more than the current 17% recycling rate for local industries.
- while i like the concept of creating a municipal utility, i lack any confidence that the City Council could do this in a successful way because of their individual agendas and meddling; too often council members think that they know everything about an issue and the public should just "shut up," that disagreement with them on issues isn't tolerated. another example is the smoking ban - i'm among those who believes this is really aimed at transients (whom i'd classify differently from homeless people), which council would rather not discuss directly. use of open space and parks is another issue where some on council and PLAN Boulder appear to want to reduce use in a wide variety of ways - while some preservation is fine, it seems these folks want to levy some pretty dramatic restrictions, which i don't agree with.
- While structure fire response in the city of Boulder is decent, wildland fire response is a seriously lacking. Boulder does not have the correct type of resources available to fight fire in the OSMP or the foothills. Boulder needs a dedicated Type 2 IA or Type 1 IHC hand crew in to combat the increased wildfire threat that Boulder now faces. Boulder also has done a terrible job with the quality of housing in the city. The green belt is great, but with no new development to compete against there is no incentive for landlords within the city to upgrade their properties. Apartments and multifamily housing rentals are turning into slums that haven't been updated for decades. The Boulder police are also a joke. The elk shooting and numerous other events have eroded public trust.
- Wildwood Road is in very poor repair. How do I report this?
- **WORRIED ABOUT MUNICIPALIZATION OF ELECTRICITY. NOT A GOOD IDEA AT THIS TIME!!!**
- Would be great to have surveys such as these forwarded to city employees who can forward them to friends and family who work or live in the city BEFORE any major decisions are made, in order to get input in a fair and equal way. Often it seems as though management and the decision-makers who are running the city are completely unaware of the REALITY of the average every-

day worker who rides mass transit in order to be "green" and those who visit places overrun by transients. I'd like to see the city manager take the bus or visit the library on a freezing cold day and see how overburdened it is with transients - take a walk on the municipal campus or under the bridge by the creek at the library - scary places to be many days. Boulder has a great location, amazing, wonderful employees and a lot of promise to become a role model community, but there is work to be done still.

- Would like to better understand the goals of municipalization
- Would like to see better enforcement bike rules & dogs off leashes in city parks.
- Would like to see the city provide more funding for arts. Specifically towards to the Dairy since it supports multiple arts organizations and is a public building.
- Would like: 1) darker streets (I like night sky) 2) need a push to get bikers to use front and tail lights. 3) at cross walks need some enforcement and advertising that Pedestrians have right of way (many cars jump x-walk by Vitamin Cottage) 4) The open space dogs are almost always well behaved -keep encouraging good behavior 5) Treat the homeless population with more respect. (minimal rules about hanging out and sleeping)
- Yes. I STRONGLY disagree with the LID imposed upon the residents of Boulder County. I recently retired and am on a fixed income. Had I known this was coming, I would not have purchased my home in Pine Brook Hills. The fees are apparently based on (a) the value of your home (ours was built in 66 and is NOT up to current standards), and (b) the length of road your property abuts. Very unfortunately we live on what could be termed a corner lot, and our property is a long narrow strip abutting the road. We have to pay over \$7,000, a very large percentage of my SS. Sure, we have 15 years to pay it, but when we move before the 15 year period, the next owner will have to take it over, meaning it is a negotiating point on the home's value. I also STRONGLY disagree with a homeless building project being built next to the homeless shelter. The future inhabitants simply have to be homeless to qualify. There is no requirement to stop drinking. I just don't get it. Boulder is way too PC for us, and once my husband retires we will be leaving Boulder for those reasons for starters, and for the fact we can no longer afford to live here. / / Nancy Solomon, nancysol66@gmail.com, 66 Timber Lane, 80304, 720-379-7172 /
- You do what you want, and do not necessarily listen to the citizens.
- You guys need to keep 36 from being privatized.

Table 129: Question 8a (Quality of Service)

For each of the following services provided by the City of Boulder, please rate the quality of the service. Then rate how important each of these services are to the Boulder community.	Very good		Good		Neither good nor bad		Bad		Very bad		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
Managing congestion and traffic flow	2%	N=8	30%	N=150	32%	N=161	23%	N=118	12%	N=58	2%	N=8	100%	N=503
High frequency transit routes	7%	N=35	46%	N=231	23%	N=113	12%	N=59	3%	N=17	9%	N=47	100%	N=502
Bike and pedestrian facilities (such as bike lanes, sidewalks, paths, etc.)	27%	N=138	53%	N=266	12%	N=59	4%	N=20	1%	N=7	3%	N=13	100%	N=503
Snow and ice control on major streets	7%	N=35	37%	N=187	26%	N=131	19%	N=96	11%	N=54	1%	N=3	100%	N=506
Street repair (potholes, crack repair, etc.)	3%	N=15	33%	N=168	37%	N=184	21%	N=105	5%	N=25	1%	N=7	100%	N=504
Street sweeping	5%	N=25	36%	N=180	35%	N=174	7%	N=36	2%	N=8	16%	N=79	100%	N=502
Street lighting	7%	N=35	46%	N=232	33%	N=168	8%	N=39	2%	N=10	4%	N=20	100%	N=504
Sidewalk maintenance	7%	N=34	43%	N=214	32%	N=159	10%	N=51	4%	N=19	5%	N=26	100%	N=503
Assistance to businesses to keep them in Boulder	39%	N=190	45%	N=218	15%	N=74	1%	N=3	0%	N=1	0%	N=0	100%	N=486
Attracting/retaining 'discount' or 'affordable' shopping opportunities	41%	N=198	42%	N=201	11%	N=54	2%	N=8	4%	N=21	0%	N=0	100%	N=482
Retention and expansion of quality jobs in Boulder	46%	N=222	33%	N=160	18%	N=86	2%	N=9	1%	N=7	0%	N=0	100%	N=484
Acquiring and managing open space and mountain parks lands	49%	N=239	37%	N=180	13%	N=63	0%	N=2	0%	N=1	0%	N=0	100%	N=485
Energy conservation and efficiency programs	31%	N=150	46%	N=223	22%	N=105	1%	N=4	0%	N=1	0%	N=0	100%	N=483
Renewable energy programs	7%	N=34	26%	N=124	53%	N=251	8%	N=37	7%	N=32	0%	N=0	100%	N=478
Recycling and composting collection services	27%	N=129	39%	N=187	29%	N=141	3%	N=13	2%	N=10	0%	N=0	100%	N=480
Water conservation programs	23%	N=112	41%	N=200	31%	N=150	1%	N=6	3%	N=15	0%	N=0	100%	N=483
Cable TV Channel 8 (council coverage, city news, local talk shows)	4%	N=21	17%	N=87	22%	N=112	9%	N=43	3%	N=16	44%	N=220	100%	N=499
City of Boulder Web site (www.bouldercolorado.gov)	2%	N=8	13%	N=64	38%	N=189	19%	N=96	10%	N=50	19%	N=93	100%	N=500

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For each of the following services provided by the City of Boulder, please rate the quality of the service. Then rate how important each of these services are to the Boulder community.	Very good		Good		Neither good nor bad		Bad		Very bad		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
City social media Web sites (e.g. Facebook, Twitter, YouTube)	2%	N=12	24%	N=121	29%	N=143	13%	N=64	5%	N=23	27%	N=137	100%	N=500
Parks and Recreation fields and courts (e.g., baseball, softball, soccer, tennis)	22%	N=105	42%	N=202	25%	N=119	4%	N=17	7%	N=35	0%	N=0	100%	N=478
North, South or East Recreation Centers' programs and classes	13%	N=63	33%	N=158	39%	N=190	11%	N=53	4%	N=18	0%	N=0	100%	N=482
Parks and Recreation specialized or single-use facilities (e.g., golf course, outdoor pools, reservoir)	42%	N=204	40%	N=190	11%	N=54	1%	N=5	6%	N=28	0%	N=0	100%	N=481
Neighborhood parks (play areas and playgrounds)	43%	N=211	43%	N=214	9%	N=44	2%	N=9	1%	N=4	3%	N=13	100%	N=495
Boulder Public Libraries & library services	19%	N=93	51%	N=250	19%	N=92	3%	N=15	1%	N=5	8%	N=37	100%	N=492
Services for children (age 12 and under)	15%	N=74	44%	N=214	23%	N=113	4%	N=19	1%	N=6	13%	N=63	100%	N=489
Services for youth (age 13 to 21)	40%	N=195	42%	N=208	10%	N=51	1%	N=7	1%	N=3	6%	N=28	100%	N=492
Services for seniors (age 65 and older)	12%	N=57	39%	N=193	27%	N=133	4%	N=20	1%	N=4	17%	N=84	100%	N=491
Services for low-income families	39%	N=188	39%	N=188	18%	N=86	4%	N=18	1%	N=4	0%	N=0	100%	N=484
Providing spaces for and access to a variety of arts/cultural events	39%	N=186	35%	N=169	21%	N=101	4%	N=19	1%	N=5	0%	N=0	100%	N=480
Art in public places	38%	N=183	34%	N=163	20%	N=95	6%	N=27	3%	N=13	0%	N=0	100%	N=481
Programs to reduce homelessness	44%	N=212	37%	N=176	15%	N=72	3%	N=15	1%	N=4	0%	N=0	100%	N=479
Drinking water services	45%	N=214	37%	N=175	14%	N=68	3%	N=12	2%	N=10	0%	N=0	100%	N=479
Mosquito or pest control programs	6%	N=28	23%	N=112	19%	N=92	2%	N=9	1%	N=7	50%	N=245	100%	N=493

Table 130: Question 8b (Importance of Service)

For each of the following services provided by the City of Boulder, please rate the quality of the service. Then rate how important each of these services are to the Boulder community.	Essential		Very important		Somewhat important		Not at all important		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Managing congestion and traffic flow	10%	N=43	49%	N=215	31%	N=136	7%	N=30	3%	N=14	100%	N=438
High frequency transit routes	9%	N=17	32%	N=64	51%	N=101	5%	N=10	3%	N=6	100%	N=198
Bike and pedestrian facilities (such as bike lanes, sidewalks, paths, etc.)	5%	N=25	22%	N=100	42%	N=194	14%	N=63	18%	N=83	100%	N=465
Snow and ice control on major streets	28%	N=132	44%	N=211	23%	N=110	1%	N=6	3%	N=16	100%	N=475
Street repair (potholes, crack repair, etc.)	6%	N=29	17%	N=78	37%	N=174	19%	N=89	21%	N=100	100%	N=470
Street sweeping	25%	N=89	62%	N=218	11%	N=40	1%	N=4	1%	N=3	100%	N=354
Street lighting	27%	N=101	56%	N=208	16%	N=58	1%	N=4	0%	N=1	100%	N=372
Sidewalk maintenance	15%	N=50	59%	N=202	23%	N=77	3%	N=11	0%	N=0	100%	N=340
Assistance to businesses to keep them in Boulder	24%	N=105	63%	N=277	12%	N=55	1%	N=5	0%	N=0	100%	N=442
Attracting/retaining "discount" or "affordable" shopping opportunities	30%	N=137	49%	N=222	15%	N=67	5%	N=24	1%	N=6	100%	N=456
Retention and expansion of quality jobs in Boulder	17%	N=33	49%	N=95	25%	N=49	7%	N=14	2%	N=4	100%	N=195
Acquiring and managing open space and mountain parks lands	7%	N=13	42%	N=76	31%	N=57	14%	N=26	5%	N=9	100%	N=181
Energy conservation and efficiency programs	17%	N=40	54%	N=126	25%	N=58	3%	N=8	1%	N=2	100%	N=234
Renewable energy programs	7%	N=17	40%	N=100	32%	N=80	15%	N=38	5%	N=12	100%	N=247
Recycling and composting collection services	10%	N=42	49%	N=211	29%	N=127	10%	N=43	2%	N=10	100%	N=433
Water conservation programs	8%	N=37	38%	N=167	40%	N=174	11%	N=46	3%	N=14	100%	N=438
Cable TV Channel 8 (council coverage, city news, local talk shows)	6%	N=21	24%	N=89	30%	N=111	24%	N=91	17%	N=63	100%	N=375
City of Boulder Web site (www.bouldercolorado.gov)	26%	N=96	52%	N=193	19%	N=71	1%	N=5	1%	N=3	100%	N=368
City social media Web sites (e.g. Facebook, Twitter, YouTube)	6%	N=19	46%	N=142	41%	N=126	5%	N=14	3%	N=8	100%	N=309
Parks and Recreation fields and courts (e.g., baseball, softball, soccer, tennis)	18%	N=85	45%	N=212	30%	N=140	1%	N=6	6%	N=30	100%	N=473

For each of the following services provided by the City of Boulder, please rate the quality of the service. Then rate how important each of these services are to the Boulder community.	Essential		Very important		Somewhat important		Not at all important		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
North, South or East Recreation Centers' programs and classes	20%	N=94	44%	N=206	27%	N=126	3%	N=14	7%	N=33	100%	N=473
Parks and Recreation specialized or single-use facilities (e.g., golf course, outdoor pools, reservoir)	13%	N=61	40%	N=187	36%	N=170	3%	N=13	9%	N=41	100%	N=472
Neighborhood parks (play areas and playgrounds)	35%	N=164	50%	N=237	12%	N=57	1%	N=4	2%	N=11	100%	N=473
Boulder Public Libraries & library services	48%	N=229	39%	N=187	10%	N=48	0%	N=2	2%	N=9	100%	N=475
Services for children (age 12 and under)	25%	N=114	40%	N=185	12%	N=53	3%	N=13	20%	N=93	100%	N=458
Services for youth (age 13 to 21)	27%	N=124	40%	N=184	10%	N=48	2%	N=10	20%	N=94	100%	N=460
Services for seniors (age 65 and older)	30%	N=140	43%	N=199	10%	N=47	2%	N=11	15%	N=71	100%	N=468
Services for low-income families	34%	N=162	35%	N=166	14%	N=64	3%	N=16	13%	N=62	100%	N=470
Providing spaces for and access to a variety of arts/cultural events	23%	N=107	43%	N=202	27%	N=127	3%	N=16	4%	N=18	100%	N=470
Art in public places	16%	N=76	32%	N=152	37%	N=173	12%	N=58	3%	N=14	100%	N=473
Programs to reduce homelessness	35%	N=162	38%	N=177	16%	N=74	7%	N=34	5%	N=22	100%	N=469
Drinking water services	61%	N=288	24%	N=112	7%	N=35	1%	N=6	7%	N=32	100%	N=473
Mosquito or pest control programs	19%	N=88	40%	N=187	30%	N=143	3%	N=14	8%	N=37	100%	N=469

Table 131: Question ga (Quality of Service)

For each of the following services provided by the City of Boulder, please rate the quality of the service. Then rate how important each of these services are to the Boulder community.	Very good		Good		Neither good nor bad		Bad		Very bad		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
Preserving the city's historic features and attributes	11%	N=52	49%	N=230	24%	N=111	5%	N=25	1%	N=3	10%	N=46	100%	N=467
Affordable housing programs for low income people	8%	N=38	29%	N=135	25%	N=120	16%	N=74	7%	N=35	15%	N=69	100%	N=471
Affordable housing programs for middle income people	5%	N=24	20%	N=93	26%	N=124	20%	N=93	15%	N=69	14%	N=67	100%	N=470
Building and housing code enforcement	3%	N=15	24%	N=110	25%	N=116	7%	N=34	4%	N=19	37%	N=171	100%	N=465
Enforcement of residential over-occupancy regulations	2%	N=7	11%	N=49	21%	N=99	8%	N=36	6%	N=27	53%	N=248	100%	N=466
Enforcement of home business regulations	1%	N=6	8%	N=35	21%	N=96	2%	N=10	2%	N=9	66%	N=305	100%	N=461
Noise control enforcement	3%	N=16	24%	N=111	25%	N=119	6%	N=26	3%	N=16	38%	N=180	100%	N=468
Ice and snow removal, trash and weed control enforcement	4%	N=18	28%	N=130	30%	N=139	15%	N=69	8%	N=39	15%	N=72	100%	N=467
Median maintenance	5%	N=23	36%	N=166	30%	N=141	8%	N=36	3%	N=15	18%	N=85	100%	N=466
Crime prevention	14%	N=63	40%	N=183	37%	N=168	6%	N=29	2%	N=11	0%	N=0	100%	N=454
Police presence in your neighborhood	35%	N=159	37%	N=169	20%	N=91	5%	N=25	3%	N=16	0%	N=0	100%	N=460
Police presence in business/shopping districts (such as Pearl Street, University Hill, Twenty Ninth Street, etc.)	39%	N=177	36%	N=164	17%	N=76	5%	N=24	4%	N=16	0%	N=0	100%	N=457
Police traffic enforcement	20%	N=89	37%	N=169	30%	N=137	3%	N=13	10%	N=44	0%	N=0	100%	N=452
Police response to community problems or needs	12%	N=52	25%	N=112	32%	N=143	18%	N=81	14%	N=63	0%	N=0	100%	N=451
Flood or natural hazard education	5%	N=22	19%	N=86	35%	N=154	20%	N=87	22%	N=97	0%	N=0	100%	N=446
Emergency Preparation	16%	N=74	34%	N=157	34%	N=157	5%	N=23	10%	N=45	0%	N=0	100%	N=456
Fire safety education	24%	N=109	44%	N=201	26%	N=120	2%	N=11	4%	N=17	0%	N=0	100%	N=458
Fire response	6%	N=29	27%	N=122	52%	N=234	7%	N=30	8%	N=37	0%	N=0	100%	N=452

For each of the following services provided by the City of Boulder, please rate the quality of the service. Then rate how important each of these services are to the Boulder community.	Very good		Good		Neither good nor bad		Bad		Very bad		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
Emergency medical services	12%	N=55	50%	N=231	21%	N=98	3%	N=13	1%	N=3	14%	N=63	100%	N=463
Boulder Municipal Court	5%	N=24	28%	N=128	40%	N=181	8%	N=38	2%	N=10	17%	N=77	100%	N=458

Table 132: Question gb (Importance of Service)

For each of the following services provided by the City of Boulder, please rate the quality of the service. Then rate how important each of these services are to the Boulder community.	Essential		Very important		Somewhat important		Not at all important		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Preserving the city's historic features and attributes	9%	N=40	50%	N=215	31%	N=133	8%	N=35	1%	N=3	100%	N=426
Affordable housing programs for low income people	8%	N=32	42%	N=175	38%	N=156	9%	N=39	3%	N=14	100%	N=416
Affordable housing programs for middle income people	16%	N=56	49%	N=173	28%	N=99	5%	N=19	1%	N=5	100%	N=352
Building and housing code enforcement	13%	N=51	45%	N=176	31%	N=122	8%	N=31	2%	N=9	100%	N=389
Enforcement of residential over-occupancy regulations	18%	N=68	53%	N=202	23%	N=89	4%	N=16	2%	N=8	100%	N=383
Enforcement of home business regulations	11%	N=35	47%	N=146	35%	N=108	5%	N=15	2%	N=7	100%	N=311
Noise control enforcement	35%	N=112	51%	N=162	13%	N=41	1%	N=2	1%	N=2	100%	N=319
Ice and snow removal, trash and weed control enforcement	33%	N=101	50%	N=153	16%	N=48	2%	N=6	0%	N=0	100%	N=308
Median maintenance	13%	N=31	48%	N=114	33%	N=78	4%	N=9	3%	N=7	100%	N=239
Crime prevention	51%	N=233	38%	N=170	8%	N=38	0%	N=2	2%	N=10	100%	N=453
Police presence in your neighborhood	18%	N=81	38%	N=171	31%	N=138	4%	N=20	8%	N=35	100%	N=445
Police presence in business/shopping districts (such as Pearl Street, University Hill, Twenty Ninth Street, etc.)	28%	N=125	44%	N=201	25%	N=113	1%	N=6	2%	N=9	100%	N=454
Police traffic enforcement	16%	N=74	42%	N=191	35%	N=160	3%	N=15	3%	N=14	100%	N=454
Police response to community problems or needs	39%	N=175	43%	N=190	12%	N=54	0%	N=1	6%	N=27	100%	N=447
Flood or natural hazard education	30%	N=137	44%	N=196	20%	N=88	3%	N=12	4%	N=17	100%	N=450
Emergency Preparation	45%	N=205	40%	N=180	12%	N=54	1%	N=3	3%	N=12	100%	N=454
Fire safety education	26%	N=117	46%	N=208	19%	N=88	3%	N=12	6%	N=27	100%	N=452
Fire response	63%	N=282	28%	N=124	4%	N=17	0%	N=1	6%	N=25	100%	N=449
Emergency medical services	65%	N=293	24%	N=110	4%	N=17	0%	N=0	6%	N=29	100%	N=449
Boulder Municipal Court	29%	N=131	36%	N=162	16%	N=72	1%	N=6	17%	N=75	100%	N=446

Question 10: Do you have any specific comments about your quality ratings for these programs and services?

- I am an owner of a permanently affordable house in Boulder (which on a teacher's salary, I am very thankful for) but wish there was some mobility within the program. When I lived outside of D.C.. affordable houses could be sold at market value after a
- Affordable housing programs have not been helpful for me personally, but I put "I don't know" for the quality of the service because I hear they've been helpful for some other people.
- Again, I would like to see the Rec Center questions separated between the individual rec centers. I live the closest to the South Boulder Rec center but as a senior it doesn't have programs for me. I also feel the branch libraries should be open all days of the week. It is wasted resources to have these close one day a week and it is difficult to remember which days, what is closed or open. Not everyone is close to and uses the Main Library. This causes more pollution to force someone to drive on Monday from South Boulder to the Main Library because Reynolds library is closed.
- Again, there isn't enough middle income housing to meet the demand.
- As a middle income person who would like to buy in Boulder I am sad that I don't think I'll be able to!
- Best place in the whole wide world - thank you for everything love living here.
- Boulder does a terrible job with snow removal as well as street lighting and apparently makes no effort to ensure drivers can see safely around corners while driving. I've never seen a city with so many blind corners. I've also never seen a city where as many people are allowed to run red lights on a regular basis as well as change lanes in intersections. / /
- Boulder police do not feel committed to the city as most don't live here b/c they cannot afford to . Better snow removal please. Not a big deal if a house is over capacity, let it be, other things to focus on.
- Boulder TV ch 8 is unresponsive to new ideas. Don't return phone calls or emails.
- City of Boulder Police have been too aggressive physically lately and are starting to be compared to Aurora Police or LA, with both communities having lousy police reputations.
- Enforcement of existing regulations needs to be prioritized more and new regulations need to be put in place when the existing regulations do not have their intended benefit to the community.
- Fire response should not trump other boulder priorities
- Generally speaking, the city does a decent job with these areas. Snow removal and handling is inconsistent and spotty even on major streets. I don't fault the drivers, who I think try their best and work hard to get things done. However, some of the storms this year have been met with terrible snow removal, allegedly the result of poor plow calibration.
- Good job overall with last year's floods.
- <http://www.boulderoem.org/> has been down/not accessible during every major environmental hazard in the boulder area for the past few years. TOTALLY unacceptable!
- I am not aware of affordable housing opportunities for middle income people in Boulder. If they exist it would be good to know about them.
- I am not aware of all the programs the City is involved in or to what extent.
- I am not sure which category includes dog parks, these are very important to me and I love these spaces and services!
- I am unhappy about the bums who frequent downtown. They are homeless by choice and are allowed to be dirty and break the law and hang out in the municipal campus and panhandle downtown and on corners. They are not the homeless who need and want our help.
- I believe the Police and Fire departments do an exceptional job with the tools and resources they have. With out them, we wouldn't be the great City we are.
- I can't tell you the last time I saw a policeman on Pearl St. It's like they are invisible. Who/how is the no smoking ban being enforced?

- I don't have enough experience or knowledge to rate the quality of the city's services in many cases. The few experiences I have had with police and ambulances have been good.
- I don't think over occupancy gets enforced much; at least in my personal experience this was the case. Boulder does a good job with most all of the quality issues. However, if you don't have a high level job that pays well, the job situation in this town is pretty poor.
- I have a 12 foot sailboat I like to sail at the Rez. The cost has been prohibitive for years and the product has been of diminishing quality. Sort of symbolic that a guy in a little sailboat is menaced by motorboats, forced to take on water, sail in chop. The dock I pay for is usually inaccessible due to motorboats being tied up in the way and then there are the swimmers and sun bathers. I have almost given up but my efforts to be heard over the years create a glimmer of hope. and I hang in there. Then nothing happens. It is my choice but a reasonable fee for a small boat might be fair. I pay the same as a 30 foot boat after all. Say 50 bucks to register and do the invasive inspection and then ten bucks every time you launch. As it stands If I sail 10 times a season I pay \$40 per day total cost with license and permit. OUCH! Like skiing Vail! Face it. It is not that great. Match the product properly to the price.
- I have a neighbor who is a hoarder. The code enforcement dept. has been unstintingly responsive and helpful....and the judge in response to the neighbor's court appearance was remarkably sensitive, intelligent, and helpful. We the HOA Board felt heard and the hoarder was moved to alter some of his behaviors. Thank you, Boulder!
- I live in townhomes and would love to compost but can't because there is no curbside pick-up where I live.
- I reckon bike routes need to be more clear or more education. People riding their bikes on Broadway south of Iris is a disaster. / Also, I see a lot of bikes on the sidewalk. Its pretty frustrating the stop lights on Broadway for people to cross the road when they can walk a few extra feet to an intersection. / the cameras at intersections i dont believe help with safety....and whats up with the guys in minivans
- I think that our Police and Firefighter do the best they can with the manpower & budget they have.
- I think the city spends too much on Health & Human services and NOT ENOUGH on infrastructure. To wit, use a road after a big snow (I don't mind all the snow...but others do). To wit, road surfaces are horrible in many places. To wit, Parks & Open Space is wasting tons of money (I won't say what I've seen). We just need MORE focus on WHERE \$\$'s are going and quantifiable msmt of the ROI/impact of those spends. The City could take a few lessons on "serving the people" and NOT trying to cull fees (parking, etc) from the people. It seems this City misses that THEY work using OUR tax dollars for US and the public is the actual CUSTOMER ;-). There are many, many instances of rules/laws being passed which aren't very citizen friendly. Visit Telluride, Steamboat Springs...etc - and NOTE the attitudes of City workers toward the public.
- I think too much is made out of "Historic Boulder" and the "historic" property designation. Personally I wouldn't want my home to be classified as "Historic" as this removes owner's property rights. Police intervention with harassment/noise problems in HOA managed neighborhoods needs to be reworked so HOA residents that are being harassed by neighbors aren't bounced from police to HOA board of directors.
- I think we have a wonderful police force and program
- I think we need to do more to prepare for, and prevent fires. If you look at pictures of the tree population in Boulder 50 years ago, there were far fewer trees along Chataqua, for example. We need to thin the trees as part of our management, either through regular, small controlled burns, or now that it's so overgrown, through cutting some. I know people adore trees in this town- I do too- but we have to balance our desire for more, more, more, with the need to preserve them in the face of climate change and more extreme weather. We're not 'out of the woods' by a long shot, so let's make the woods safer.
- I would like to see more opportunities for the long-term homeless in the Boulder community. There also seems to be a major problem with 'transients' on public lands, and I would like to see them taken care(not in the pejorative sense) of more swiftly. There are ways to help those with

drug addictions and other factors leading to homelessness. I wish the city would do more to address these issues.

- I would like to see police enforcement on Noise issues - especially people who have their car stereos up so loud that they vibrate the windows in my house, the young adults who play their car stereo too loud outside their home or in parks - standing around drinking and talking. I would like to see more police in the parks and neighborhoods - instead of working traffic/speed traps.
- I would like to see the city have a fast graffiti response program. I have called several times about growing graffiti tagging in South Boulder for 4 months now.
- I wrote about this above but I'm very worried (in more detail above) about all of the women victims who are arrested as offenders for domestic violence. Boulder has one of the highest rates of arresting women for DV in the U.S. Thus my low rating for municipal courts
- Ice and snow removal on side roads is non-existent and is the cause of many accidents
- I'd like to see traffic enforcement focus more on hazardous behaviors over speeding--tailgating and intimidating driving, people who continue to text while driving--I think these are more of an issue than speed traps. /
- If you walk around this city as much as I do, you see that there are places that are ignored when it comes to quality of life issues such as trash, graffiti, noise, sidewalk snow removal, occupancy, etc. (rental properties east of campus). These places do not receive the same attention to civic pride that other places in town do. 30th Street is seriously ugly if you take the time to walk it. I would like to see civic pride encouraged, promoted, and rewarded in all parts of the city, not just the affluent areas.
- I'm in the middle income bracket and I still can't buy anything in Boulder but a condo, and even "affordable" condos are few and far between. I just want a real house.
- Important to have trash and weed control enforcement- but shovelling side walks of snow is not important if Boulder can't plough neighborhood streets. My side walk has to be clear but not the road- hypocritical at best. Fine, don't do the road, but don't fine me for not doing the side walk either.
- It appears the Boulder Police are doing what they can about the "homeless" issues, but if the courts continue to allow the same violators and/or violations to occur or return to the same behaviors, there is little that can be done on the part of the police. / / I am embarrassed at times at the condition of the "municipal campus" due to the vagrants, their behaviors and trash they leave behind.
- It's not police presence that matters; it's what they do when they are present. Police appear to discriminate against racial/ethnic minorities, esp. around campus.
- Less speeding tickets, more enforcement/patrols to prevent crimes.
- Let's start to cap the services government provides. Will we next need a Boulder Herpes Project, a city ordinance banning GMOs or a citizen's advisory board for using pot while in Boulder?? Enough is enough.
- Martin Acres is not a historic neighborhood. Zoning and land use rules need to come out of the 70s, suburban mentality. Stop talking shit about all of these and do something that matches the talk.
- More enforcement of red light running than minor speeding
- Most playgrounds are not accessible for children with disabilities. Moreover, they don't have accessible all weather surfaces. It is a terrible.
- Municipal judge favors the violators more than the citizens
- Need to enforce housing codes against slum lords who rent to students and do not keep up their properties. Need to have land lords face consequences for the plethora of beer bottles and trash on the hill.
- New to Boulder (moved here last fall), so don't have enough information to make informed decisions on most, but all in all I am very happy/content here.
- no

- no
- no
- No specific comments.
- No.
- Noise control, and weed, trash and snow removal enforcement have decreased significantly in the last two years or so.
- Once had the police come into my home uninvited, and go into the shower where my friend was taking a shower as they thought a criminal had come into my home. That was a shock. And I didn't want to report this, don't want to get on the bad side of the cops. But isn't that illegal to enter and search a home when they were not invited in?
- Oops the comment about my friend should've gone here....
- Overall the city does a good job. The issue of affordable housing isn't going to get better soon unless you allocate some property to build new neighborhoods. It is just too expensive here for normal people to buy a house. The wage base doesn't support it.
- Overall, the city does a great job. Regarding bus service, why is there a neighborhood program in Newlands and not on the Hill? I would buy a pass, but since I've moved, I'm not allowed. Hmmm, seems anti-bus!
- Police and fire do an excellent job in the City of Boulder. We need to give them more of an ability to get rid of the loitering and camping that is going on along the Boulder Creek path and the mall. Its an awful representation of Boulder and being a Boulder born and raised local who still lives here, I am very disappointed in how City Council has handled it all.
- Police are responsive to business community demands, not community standards. Militalistic attitude toward Boulder-centric fun activities like Thursday Cruisers, Mall Crawl, Naked Bike Ride, etc., are not supportive of our standards.
- Police could use training /more support in dealing with ESL speakers. Have had bad experiences on this front
- POLICE HAVE RESPONDED QUICKLY WHEN CALLED.
- Police presence in the libraries would make me feel much better about using them. Even if I knew that they came and checked in with the libraries once or twice a day, I would feel much better about being in the libraries.
- police traffic enforcement does not exist. 'very bad' assumes it does
- Police traffic enforcement is "good"; but in many cases it's "too good". Setting up speed traps along major arteries like Canyon Blvd as you're leaving the city limits and heading up into the mountains is uncalled for. That's nothing but pure revenue generation; and it just leaves drivers (even those who don't get caught up in the trap) with a poor opinion of the Boulder Police Department. It just encourages people to ignore speed limits elsewhere throughout the City; since drivers lose any respect that they might have had for the Police due to such tactics.
- Probation programs for young adults are atrocious. little accountability and no assistance in helping offender to turn life around.
- Programs in Boulder especially police fire and social services are good to very good. However there is and always has been a a emphasis on getting homeless or downtrodden out of view for the elite minded of Boulder.
- Recent flood events have proven that Boulder is well prepared for emergency events.
- Sidewalks are too often overgrown with junipers etc in front of residences and it is very difficult to navigate the city with my wheelchair bound parent when they come to visit or with my child's stroller everyday. Please step up the enforcement of sidewalk usability! Also several important walking paths to downtown still have no sidewalks! 15th St between Iris and Hawthorn is very difficult to navigate as a pedestrian.
- Snow removal enforcement could be better. Busstops and bike routes not cleared. Bike paths are well cleared.
- Snow removal enforcement is horrible in north Boulder.

- Snow removal in Boulder could really use improvement.
- snow removal is badly done
- Snow removal on city streets needs to be dramatically increased. Additional roads need to be plowed and all roads need to be plowed with more frequency. Additionally, the lighting in neighborhoods in central Boulder need to be increased. There are many dark neighborhoods that I avoid riding my bike in at night because it is hard to see. My own neighborhood has zero street lights along the road my townhome is on. This feels like a major safety liability and I'm not sure how to go about getting more lights.
- Some of the traffic violations given are a waste of our resources. Police shouldn't use tickets as a way to make revenue. For example, speed traps in non-dangerous, low traffic areas are a waste of money. Those officers could be ensuring safety where the real speed violations are occurring and are far more dangerous. As well, the traffic cameras are sometimes not accurate when context is taken into consideration. /
- The affordable housing program has good parts about it but bad parts as well. It's nice to have some housing in a price range similar to the surrounding community that reflects actual income of the non-trust fund crowd in Boulder but the city's admin make financing and re-financing difficult due to rules and terribly slow responses.
- The affordable housing situation in the city is laughable. I am not qualified to buy in the city with affordable housing program because I have saved too much (by not living outside of my means, not taking vacations, not having a car) while still not having enough for a downpayment on a 2-BR market rate condo. It is sad to be a public servant and not afford to live in a home in the city in which I work. The quality of these affordable homes looks to be pitiful, I get that I am lower class by Boulder's standards, but the quality of the homes in the affordable homes really drives that home- chock full of synthetic, builder's grade materials like laminate floors and counter tops and carpet.
- The city does a fine job overall, would appreciate more vigorous law enforcement presence near the "camps" of transients/homeless downtown, along the creek path and near the library. I don't feel safe with my kids and as a middle age in good physical condition, do not feel safe near these groups if I am alone. The city needs to address this more aggressively. It is sad when a public library needs an armed guard in a town like Boulder. I have compassion for the folks who are truly down on their luck, but have resentment for the many who enjoy the handouts from the City of Boulder and to nobody's surprise choose to "hang" out in Boulder long-term. All I ask is for the city to step up enforcement and not let drug use, alcohol use in public spaces continue unabated for the fear of a frivolous lawsuit or complaint that we can't all get along
- The City needs to think hard about what is a City's role in advocating and advancing social causes. Boulder, because it is a wealthy community, has the ability to fund some of these programs but not everything is worthwhile or produces positive results. Many times "mission creep" can set into social programs without periodic reality checks about whether or not the programs are working or what they cost. This comment can actually apply to many of the general fund programs that the City runs.
- The Environmental or code enforcement area of the city used to enforce noise at night, especially in neighborhoods that have a larger concentration of college students living there. It used to be you would call about a noise complaint and dispatch would say someone will be there as soon as they can. Now you hear, they will try to get there. It seems noise enforcement has become a lower priority. The response is sporadic.
- The flood last year tested and proved the emergency response and preparedness of Boulder. I think traffic violations (auto) and protection for pedestrians and bikers could improve. Increased quality and frequency of passage for walkers could be improved. Sometimes businesses do not clear sidewalks of ice and snow deterring walkers and bikers. I wonder how the enforcement is for offenders.
- The lack of enforcement could be improved.
- The police are doing a great job!

- The police are overzealous about traffic, leading to the only conclusion that they are a funding source for the city. Shame on that! / I don't believe that there are sufficient fire people to serve a real fire, if one breaks out, and too many to respond to unnecessary ambulance chasing needs. (need less of that) / The police response is too military for Boulder, and not a community building asset. Sorry - I do not want more police action. / They are helpful on the mall, and on Uni Hill, but just an irritant elsewhere.
- The survey is -- as usual -- "tricked" to get the right answer. For example, it asks how important low income housing is, and I answered "not at all", but then it asks how well the City is doing in this area. If I answer "bad", it appears that I think the City should be doing MORE, whereas if I answer "good", it sounds like I support these programs.
- There are smokers at the north end of the Maxwell building. They are off the hospital campus but into the open space. I think this is a big danger. Neither Fire marshal nor open space folks seem to be able to change this situation.
- There aren't enough places to live for those that are low-middle earners. This hurts the diversity of our community.
- There needs to be a stronger police presence on the Hill or West of CU's campus, the Pearl St Bar area, and East of CU's campus. These areas are out of control and dangerous, especially on weekend nights. They need to put more police officers in these areas at night.
- These are general impressions. Quality may be better than my ratings reflect. I'm guessing due to lack of direct experience with many of these services.
- This city needs to focus entirely more effort on Affordable housing and lower income business opportunities (discount options). I suggest NOT spending another dollar on affordable "purchases" but rather focusing on Affordable Rental Property and assistance. Helping one owner purchase a house is stupid and does not support the entire community. Instead create a larger pool of monetary support for those who need to rent or need rental assistance and keep more people IN housing rather than risk losing even more low to middle income families to other communities.
- This is a wonderful city to live and work in.
- This survey is too long. The basic question is: are basic services adequate or good to keep City running safely and efficiently? My not reflect the full community. Some arrogance on Council.
- Too many police doing nothing but writing speeding tickets. Do any of them actually have anything important to do? Other than shooting elk in neighborhoods?
- Too many questions. Towards the end I only rated things I didn't think we're going well.
- traffic enforcement appears to be driven primarily by revenue generation, not primarily safety. Traps are routinely set at various spots for petty and inconsequential violations. Everyone knows it and sees it for what it is. Boulder has a poor reputation for this. Once I took the time to go to court, at considerable expense in professional time, to contest one of these petty trap situations. The judge ruled with me. I want quality enforcement driven by safety, not letter of and beyond the law for revenue! I have high regard for how the courts are operated both as defendant and juror.
- Traffic enforcement could be stepped up. Lots of drivers run red lights. Also, many rude drivers and bicycle riders. I believe there should be licenses for bike riders as well. They should be educated in the rules of the road for bicycles. These blinking yellow arrows are a mystery and seem to invite accidents.
- Traffic is overenforced here in Boulder.
- Tremendous number of bike thefts in the city. BPD should pro-actively set traps and monitor high theft areas, the University and high schools. Little enforcement of people riding bikes at night without lights, incredibly dangerous. Mid-block flashing walkways are ridiculous.
- Want to see laws fully enforced for transients and would love a community without so many panhandlers. If people are coming here just to get all our great services, I want that discouraged. I didn't think banishment sounded like such a bad idea, three strikes and your out or something of that nature.
- We constantly get news[nationally mostly] about outrageous malfunctioning of our justice department-judges giving grossly light sentences for chronic offenders, police departments losing

court evidence, in the news now about unconscionable backlogs of untested rape kits due to incredible incompetence, serious criminals paroled who go out of jail and continue murdering people and no one gets sacked. / So where does Boulder rate on critical parameters that measure performance compared to other jurisdictions? Do they exist and if so why don't we taxpayers know about it? I still can't get over the Boulder Police official who in commenting on the Murdered Elk case said the guilty cops "made poor choices". Indeed. Do killers who get out of jail on parole also make poor choices? Who supervises the setting of Bail in serious crimes. Who pays with their careers if an obvious blatant error in giving low bail and the criminal disappears and commits another crime? / I think the biggest failing of government is a total lack of responsibility and accountability. That is the underlying issue in Boulder's idea of municipalization of a power provider. The main skill that all politicians possess is how to pass the buck.

- We definitely need real and affordable middle income housing in this city. Also, be careful housing the homeless. Be sure that you don't continue to attract people from out of state for housing. When I lived in low income housing I met many, many people who had heard about our housing programs and made their way here just for that purpose. It's bringing an unsavory element into our community. I began to feel really unsafe and am now glad to be out of that housing. But, I had to move to the county to find something I could afford.
- We had one weekend when snow & ice removal on major streets was very poor; 28th was a dangerous sheet of ice inside city limits but 36 was clean south and north of town! Need to get the trucks out there with sand or salt. / / City and county response to the 9/11 flood was excellent. Communication by web site & twitter was & is great and very valuable. Although OSMP had communications issues for the first few weeks after the flood, there was great improvement later, and of course, great work in getting things open again.
- We mentioned them previously - would like to commend the Boulder police department and emergency services of providing quality services pre and post floods. They are extremely responsive and professional.
- We need more police presence through out community and neighborhoods.
- We need TRULY affordable housing, and decent pay so that everyone can afford to live here, not just the wealthy. We need more mental health beds, so that people who need help can get it.
- While the police are effective, I wish someone told them it was OK to smile and make eye contact. They come off as unapproachable and unfriendly. I assume the chief must think that be friendly means being weak. A friendly police force would be a welcome addition to Boulder.
- Why are you asking about services that you do not provide...I do not pay the city for my trash removal or for the composting that I already do at home and had no way to opt out
- Wildfire response is bad due to lack of Type 2 IA or Type 1 IHC handcrews in the Boulder area.
- Yes, I am against pesticides and repellants for their known health hazards.
- Yes. You ask if the city is doing enough to retain businesses in Boulder. You should ask if the city should stop creating obstacles for businesses in Boulder.

Question 11: Do you have any specific comments about your answers on the importance of these programs and services?

- Addressing the homeless population is very important. In such an affluent city (median family income of \$113,681.00) there is no reason why people should be hungry, surely we could do more.
- Affordable housing for everyone is really important, but there is not enough of it in Boulder.
- All of these issues are important.
- All of these items are very important, but some are more important than others where safety is concerned.
- Also, I think rolling giant fire trucks on every ambulance call is colossal waste of taxpayer dollars, especially since they aren't EMTs and don't actually render assistance. I know they are often first on the scene but I don't see the benefit that provides. Perhaps they should provide the ambulance

service instead. There are hardly any fires yet the expense to support the FD is enormous. I think we should be rethinking this service.

- Also, while I feel that programs for low-income people are important, I feel they should be sliding fee, NOT free. As a middle income person in Boulder, we struggle to do ordinary things that low income people get for free. I don't want to sound like a grump, but sometimes it's annoying when some folks get the services for free you would like to participate in, but cannot. I think a sliding fee helps people value certain activities more perhaps. I realize of course that there are limited funds to help folks, and it may not be possible assist that many people with fees.
- As an active community member I would love to continue to be actively engaged - but I will probably have to go and do so in Lafayette since I won't be able to afford to buy a home in Boulder.
- Being able to sail is very important to me. Too bad I am being priced out. Too bad the experience is not a little better. Or too bad the experience and the cost are not congruent.
- Building department should be more about helping a project get built, than hindering it. Code review should not be a Gotcha contest.
- Don't let Boulder be a police state, but people (especially the young women who go to CU and party on the hill) need to be aware of the very real risk of sexual assault.
- Everything should be essential, but in the real world that doesn't happen.
- Fire prevention at the intersection of city and open space is a very big deal! More mowing and or grazing to keep the growth low.
- Focus on essential city services and priorities needs top priority over vision and more land purchases/development. I'm good with maintaining and repairs from flood. That's a bigger priority than new purchases on the horizon. Sell some to fund flood repairs and more importantly road maintenance, police, fire serviced included ALL roads in city and outskirts of city.
- For sidewalk snow removal, the main (90%+) focus should be in business districts/commercial locations. Until there is close to full compliance, please do not bother to pester people in residential locations.
- I am not sure which category includes dog parks, these are very important to me and I love these spaces and services!
- I complained about the services, because it is impossible to speak with anyone. I would like the city to have people answering calls, with posted phone numbers. That is important. Very important. / We are distancing the citizens so well that there is a disconnect between the public, the public face and the public facade. / / Does it really help us to pass laws without enforcement; does it really help people to have folks like the police and door to door enforcement who are out creating issues by bringing their military attitudes? A few folks have always been able to talk with the citizens, but where are they now that rules and regulations have taken on such a heavy part of daily life. I have not experienced people who have the capability of doing community enforcement and consensus building at the same time. Building community is the most important thing. More important than statements about solar use in a gold standard building. / Use the city's paid facilities to foster small crafts, foster NGO groups, scouts, AA, teachers meetings, homeless meeting, maybe. Use the facilities, paid for by citizens, to build a city. / Also, how important is it to have open space that no citizens can access or use? We have always voted for open space, but then access got curtailed - really? / Economically, the city has always used the theory that they have the public trust and must not spend money on the workers or unnecessary projects. Meanwhile, managers who know how to play the system have always been able to build, repaid, get more, do whatever they can justify- there is a lot of loose money in non-profit, but the workers who make things work have never really been equally to the table, it appears. Our managers have open tickets, but they seem pitted against the workers in many ways. Fire has resources and police have resources, but the rest of the ordinary folks - are they getting a fair shake? I think that is important. / /
- I feel it is essential that zoning regulations are changed. We've allowed super sized homes to be built with 5 and 6 or more bedrooms that now one couple may occupy. Families are changing as we age and the middle class shrinks. Most of us professionals in Boulder will need to live together if we are to stay in Boulder at a reasonable price. It's only time before the maximum 3 unrelated

per single family home needs to be retired. It would be good for Boulder to lead the way on this for the county.

- I feel like affordable housing is such a tough issue in Boulder, and so important for quality of life and diversity. I don't think it's healthy for a community to only having housing for wealthy people.
- I feel pedestrians have been marginalized in the push to get more people out of cars. Some people are physically unable to bike. Let's make sure our town is as equally friendly to walkers as it is to bicyclists.
- I rented downtown for years. Now I rent way north. I've considered leaving Boulder as my next move -- though I really, really don't want to -- because I can't rent for the rest of my life.
- I think facilities for dogs and single adults are just as important as kids and family services.
- I think funding and space for the arts in Boulder needs to be seriously addressed. Funding and support for the arts in this community is well below average, despite the fact that we have one of the highest concentrations of artists in the nation. The City Council should consider a 1% for the arts program similar to those adopted in other cities of our size and wealth.
- I think noise control is extremely important. There is no consistency in enforcement any more.
- I would love to see more access to the arts.
- I'd like to see the police become more proactive and positively responsive, rather than just negatively reactive. I'd like to see police walking around all neighborhoods getting to know residents as community partners, rather than just cruising past in their armored vehicles. I'd like to see smiling, friendly police talking to neighbors about caring for their properties and showing civic pride. To be honest, I feel very intimidated by our city's police, and I don't like feeling that way.
- I'm hopeful this survey provides insight and change comes about - or at least awareness of how the citizens feel ;-) After all, without taxes, without customers...the City doesn't exist.
- In a perfect world, we would afford more police officers. I understand the money for this would come from tax payers, however this is one area I would approve of increased taxes.
- It is time for the arts! Please improve the Dairy - It is a wonderful part of our story!
- It is very important to have an up to date and responsive police, fire, health and general emergency services.
- It's absolutely vital to support and expand the affordable housing program so that seniors, disabled people and those of us who aren't rich can stay in the city we love. For me that's #1. I am very worried about being priced out of Boulder.
- It's important that the flood message is clear and is applicable to the neighborhoods it is being broadcasted to. We were confused if we should seek higher ground when the announcement was going off during the flood.
- It's not that any of these are unimportant, but I do think enforcement of over-occupation matters less than making sure the city is safe and clean and quiet (during the 11pm-8am time space).
- let me note that acquisition of open space is quite different from management of those lands.
- Let's try some community policing. Get cops out of their gas guzzling Tahoes and walking the Hill.
- Middle Income housing-is that 2-4 people around \$150,000? That's my situation, & we're too rich for affordable housing but too poor for new construction or decent resales.
- most of these matters have some importance.... but the survey should have a "low importance category, which I could have used. /
- Nearly all of these programs and services are very important to a healthy community. There is not enough support within the city government for most of them or the existing regulations do not allow for effective enforcement.
- no
- no
- no
- No,

- On the topic of historic preservation: One thing I have heard frequently of late is a lament for the 'Cherry Creek' effect that is sanitizing what was once a quirky, unique town. The flavor of the history of this wonderful city is being lost to an overly-aggressive gentrification that leaves little room for free expression. It's like the city has its own HOA dictating a narrow view of what Boulder is going to be now. The art scene, the music scene, the political scene... they've all been sanitized and marginalized. It's quite sad. I'd rather have a funky artist living next door, with weeds in the front lawn, and have my property appreciate a little bit more slowly (which, it wouldn't- it will still skyrocket relative to the rest of the nation) and have a unique and gracious community than have a mansion with a pristine yard owned by a lawyer who only spends half his time here. :(Boulder is running off the creative types, the bootstrappers and makers, and they are heading north. Our loss. In the drive for high-tech, we have lost the culture. I do love the high-tech culture, and benefit from it immensely, but they don't have to be mutually exclusive. We need to draw the artists back, with good rental prices for warehousing, rather than more condos and higher and higher rents. This is a value we need to take a stand for, much like we do for Open Space.
- One of the best programs in Boulder is the Affordable Homeownership program. Expansion of this program (and expansion of the rental programs, especially for senior citizens and low-income families) would be my first priority if I were setting out to create greater economic balance in Boulder.
- Over-regulation of energy efficiency will continue to sap money from other more important government functions such as business support and assistance to those in need.
- Police and Fire are always deemed essential to a community, but even in these areas what the community really wants from these services and the ability to pay for them should be periodically evaluated. Public safety departments also usually operate without adequate oversight and readily accept (and promote) an empire-building mentality that fosters unethical behavior (witness the elk incident last year). / Street maintenance, including ice and snow removal, and code enforcement are important functions that are usually underfunded or subject to periodic re-prioritization or micromanagement by City leaders. Boulder's priorities seem to be in areas that don't contribute to effective operation or maintenance of City infrastructure and staff does not appear to have any incentive to be efficient or responsive when these are not goals of Council.
- Police and Fire is infinitely top priority for tax dollars rather than "fluff" items for the city. / We added a lot of roundabouts and islands which I don't feel were necessary - they are a nuisance to the drivers and with / snow and ice or night driving are difficult to see. They should have luminous curbing.
- Police enforcement of bike riding violations is for the most part non-existent. Speed of bikes crossing streets, stopping at stop signs, riding too fast in pedestrian walkways, etc. Bike enforcement when riding in the streets and pedestrian right-of-ways should be a priority as the carelessness of bike riders causes many near or actual accidents.
- Police, Fire, EMS, Water, Sewer, Trash, what more do we truly need? The city needs to take care of these services first, the rest is just the topping.
- Responding to emergencies is the highest priority, especially with all of the natural disasters in this area. Also, a fair and balanced court system is very important, but I think it is hard to get effective change from repeat offenders who can continuously "play" the system and are only punished with fines that are meaningless to them.
- See my comments above regarding traffic enforcement. Yes, there is a need for police to enforce traffic laws; so it is "somewhat important". But the City seems to place much too high of a priority on speed enforcement, when they should be spending their time on other issues, which are much more dangerous -- like bikes running stop signs, and even traffic lights. Or riding bikes at night with no lights, or (in many cases) not even reflectors. How come you never hear of the Boulder Police setting up a "light trap" for bikes; and handing out tickets for that?
- Snow removal enforcement is essential to reducing cars and to safety.
- snow removal is badly done
- Someone needs to look at the arrests and convictions of women for DV who are victims because it lets the offenders get away with it and makes women afraid to call again. Certainly there are

women who commit DV or are in mutually combative relationships but I've worked with way too many women who were the victims and were charged with and often convicted of DV in Boulder

- Sorry, I made comments on this in another section of the survey.
- The importance of Channel 8 during a flood or fire should be a priority - the bigger news stations do not even know the names of the streets or lakes- such as with the 4 Mile Canyon fire.
- The transient problem in this town is out of control and making smoking laws to move transients out of the muni campus is the answer. getting all the agencies in one room to figure something out is essential.
- there is a huge drug problem within the city and county. many of these individuals end up in jail and are sentenced to probation. they never receive help for the underlying cause of their problems - addiction. many end up back in jail for theft or drug possession. and the whole cycle repeats. many become homeless because their families can not tolerate their drug abuse. i speak as a mom of one of these individuals.
- There is no good housing for middle to upper-middle class people in Boulder. Boulder's housing program that taxes developer's who don't build lower income housing backfires because it causes developers to only focus on upper income luxury projects.
- There's no active enforcement of snow removal from sidewalks. It forces neighbors to report other neighbors for snow removal (not nice). This leads to dangerous walking conditions. The city is the worst violator on snow removal and weeds, not clearing its own sidewalks in winter and weeds from common areas adjacent to parks.
- These are known as 'essential services' because they are. No need to ramp up police presence; seems like they're taking care of us in Boulder.
- Too many cameras everywhere.
- Traffic enforcement is over the top (don't they have anything better to do besides trying to trap people for minor infractions that would not raise an eyebrow anywhere else?). Focus on what matters.
- Unfortunately for those who count results of this survey, I think any function the government undertakes to perform is pretty important (thus my selections). One critical area that MUST be addressed is the cyclist-car and cyclist-pedestrian issues in Boulder. I do all three - I drive my car around town, I ride my bike around town, and I walk around town. Being a cyclist on any Boulder street is a scary proposition. Yet as an avid cyclist, I am surprised at how often I find myself frustrated with cyclists who are equally as careless. Add to the mix pedestrians who also are at danger from poor drivers and careless cyclists.... It is a dangerous mix. The city needs to put together a commission with some sort of authority to address this problem - we need less police with speed traps on Foothills Parkway northbound and more police, on bikes on the streets of Boulder - a "community cycling" police program to ensure that those who drive in town are mindful and respectful of cyclists, and those who ride bikes are paying attention to the law and riding safely. Yes, seriously, I am a cyclist.
- We have enough business activity here. We desperately need affordable housing. Enough with open space..we are now built out. Let's let the rest of the world in, even people who might disagree with us. Let's end the mafia of the politically correct (and this comes, again, from a "progressive" yuk!).
- We still need to crack down on the drug dealers & transients that loiter everywhere in Boulder; especially parks and the creek path.
- We were not prepared for the September floods. Shame on Boulder for not addressing this before the floods. What other natural/manmade disasters are out there that we can be educated on proactively?
- What kind of city does Boulder want to be? A playground for the rich? Certainly seems that way. Families that are truly middle class can have a house and a yard by moving outside of city limits, inside city limits, they will be crammed into tiny places and forced to pay exorbitant hoa fees.
- Why not get everyone riding the bus?

- you go from somewhat important to very important, skipping over important. An oddly large gap of response.

Table 133: Question 12

If you have had phone, in-person or email contact with a Boulder city employee in the last 12 months, how would you rate your impression?	Very good		Good		Neither good nor bad		Bad		Very bad		N/A or don't know		Total	
Courteous, respectful and professional	41%	N=197	30%	N=143	6%	N=29	1%	N=5	1%	N=4	22%	N=105	100%	N=483
I received the assistance I needed	37%	N=178	27%	N=132	8%	N=38	4%	N=20	1%	N=6	23%	N=109	100%	N=483

Table 134: Question 13

How likely, if at all, would you be to obtain information from the city about things like City Council meetings, community meetings, upcoming programs and events from the following formats?	Very likely		Likely		Somewhat likely		Not at all likely		N/A or don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Cable TV Channel 8	6%	N=29	10%	N=45	18%	N=84	59%	N=272	7%	N=34	100%	N=464
City of Boulder Web site (www.bouldercolorado.gov)	37%	N=175	30%	N=142	20%	N=92	10%	N=45	3%	N=15	100%	N=469
City social media Web sites (e.g. Facebook, Twitter, YouTube)	9%	N=40	13%	N=61	18%	N=85	55%	N=251	5%	N=23	100%	N=460
The Boulder Daily Camera	46%	N=215	29%	N=138	15%	N=72	8%	N=40	1%	N=6	100%	N=471
The Colorado Daily	6%	N=27	15%	N=69	19%	N=89	56%	N=260	5%	N=21	100%	N=466
Boulder County Business Report	4%	N=17	8%	N=37	16%	N=72	65%	N=302	8%	N=36	100%	N=464
Inserts in the water utility bill	7%	N=33	16%	N=73	21%	N=99	45%	N=209	11%	N=50	100%	N=464
Mailings to your home address	23%	N=109	29%	N=136	22%	N=101	20%	N=92	7%	N=31	100%	N=469
Listerves (where you sign up to be part of a group receiving e-mails from the city)	16%	N=73	19%	N=87	17%	N=81	36%	N=170	12%	N=56	100%	N=467

Question 13: Are there any other ways you'd like to receive information?

- An opt-in City e-newsletter would be nice.
- An unmanaged (free for all, uncensored) public forum city web site requiring registration and the use of real names, for accountability. There's no adequate forum for public debate about city of Boulder issues. The city is filled with smart people who for the most part, are not engaged in city issues. The city should involve a wider spectrum of people.
- based on the criticality of the information the appropriate method should be chosen.
- Be more proactive on getting earned media. Seems like there isn't much of a strategic communications "plan" from the city.
- Better investigative journalism by Daily Camera. They are getting worse and worse! But I still subscribe...
- Bouldedr Weekly is the best news service in town
- Boulder County "Newsletter" in the mail
- Boulder should publicize the list serves more actively
- Camera is most read here at office.
- cell phone alerts
- Channel 8 is a waste of city money. They have no info about current events and do not notify people about emergencies, school closures, etc.
- Channel 8 use to provide more information that we are seeing currently. During the floods there was next to nothing on channel 8. We do not use social media. Phone contact can and has been extremely helpful. Not all families are plugged into the internet or social media.
- Community bulletin boards where I walk frequently
- direct e mails
- Direct mail ensures that everyone who lives in the city receives the information. A monthly newsletter that is inserted in the water utility bill would work.
- Don't send me mail. That's what the internet is for.
- email

- email
- Email is best
- Email is the best approach
- Email newsletters
- emails; I found it hard to get info on the night of the flood; no phone alerts were sent.
- From excited friends
- Google calendar
- Health Insurance, Free Programs and Services
- Hey, get a proof reader who speaks English to proof read your survey questions. The main heading questions are very poorly written. It's difficult to know what you are asking. Hello, you forgot to ask about the Boulder Weekly: I wonder why?
- I can take responsibility for my own life, thank you.
- I do not own a computer at home - Channel 8 is your best source
- I object to receiving COLORED (expensive) inserts with my water bill or any other city mailing. I would prefer electronic delivery.
- I think Boulder's city and county websites are great!
- I would like to be able to call the city with public phone numbers available.
- Include the Denver Post as well please
- inserts into other bills such as property tax or car registration would be fine
- It's not about receiving information - it's about responding when issues arise!
- Kiosks on Pearl Street
- KUNC Public Radio
- Less paper, better website info
- My City e-mail account and access to Dailycamera online fulfills my needs.
- Neighborhood meetings
- Neighborhood meetings with city employees or council meetings
- no
- No
- No thank you.
- No.
- Please stream the cable channel 8 online so that those who do not own TVs can watch it on their computers.
- radio
- Robo calls in emergency situations such as the flood.
- Small gatherings and events at the smaller local parks, a city app for mobile and tablet devices.
- Telepathy. Work on that.
- Text instead of email perhaps? Sign up on a list with your phone number so it just sends texts about info like that in a lump.
- This is a hard one because all of these seem unreliable. The Camera has become garbage and channel 8, the camera, the city's media seem like a bunch of BS propaganda.
- Town Meetings and public forums. City celebrations where we can come together as a real community
- Twitter is very effective; I follow key city & county agencies.
- Would love to be on a e-mail from the city group

Table 135: Question 14

Currently, an average single-family homeowner pays about \$8 per month on their city utility bill to a fund used for flood mitigation projects and improvements to the stormwater collection system. Would you support increased taxes or fees to fund even more flood mitigation improvements?	Percent	Number
No	44%	N=208
Yes, up to double the current amount	52%	N=245
Yes, up to triple the current amount	4%	N=20
Total	100%	N=473

Table 136: Question 15

How would you rate the Boulder city government's response to the September 2013 Floods?	Percent	Number
Very good	44%	N=213
Good	38%	N=184
Neither good nor bad	10%	N=50
Bad	3%	N=15
Very bad	2%	N=8
Don't know	4%	N=18
Total	100%	N=488

Table 137: Question 16

The library offers or is considering offering the following programs and services some with access from home. How likely are you to use each?	Very likely		Likely		Somewhat likely		Not at all likely		N/A or don't know		Total	
	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N
Streaming or downloadable movies	31%	N=147	23%	N=107	15%	N=69	26%	N=125	6%	N=27	100%	N=475
Streaming or downloadable music	22%	N=102	17%	N=79	19%	N=92	36%	N=173	6%	N=28	100%	N=474
Downloadable e-books and/or audiobooks	35%	N=168	21%	N=101	18%	N=85	19%	N=91	6%	N=29	100%	N=474
e-Magazines for computer, tablet or phone	21%	N=98	20%	N=93	21%	N=101	32%	N=151	7%	N=31	100%	N=474
Online video classes/courses	17%	N=80	19%	N=92	30%	N=141	26%	N=125	7%	N=34	100%	N=472
Research databases for school or business	20%	N=96	19%	N=91	24%	N=111	29%	N=137	8%	N=37	100%	N=472
Literary, film, or concert programs	18%	N=87	23%	N=111	28%	N=135	23%	N=109	7%	N=32	100%	N=474
Dance, theater, history or science programming	18%	N=83	21%	N=99	28%	N=132	26%	N=125	7%	N=34	100%	N=473

Question 16: Are there other services that you would like to see offered by the Boulder Public Library?

- 1. More promotion to let residents know programs are almost always FREE. 2. More programs at daytime hours for seniors.
- a bigger variety and more frequent opportunities for the neighborhoods to get together at branch libraries. ie: book clubs. they do a nice job with what they have.
- A branch in North Boulder is very overdue.
- A branch in north Boulder...around the Violet Ave area
- A director that actually cares about the library!?
- a full service library north of jay st. gunbarrel would be great location.
- A good place for kids to study, but with technology I feel libraries will have to up date their purpose and mission and resources.
- A paid internship program for those interested in seeing what it's like to work at a library, even if a short, temporary position.
- A real library in North Boulder.
- a roller rink!
- a safer inside environment. it is a haven for homeless people and we need to increase and improve what we can offer them so the library can serve its purpose
- access to professional journals (e.g., in science educ, environmental educ, land use/sustainability)
- Another/more used book and media sale(s)
- Appreciate the meeting spaces made avail. to the community - thank you. Would like to be able to check out magazines for 2 weeks.
- As I said, i think that the city should make its facilities available, as do other cities, by the way, to people with groups , NGOs, or think tanks even. The city seems to be interested only in money, so making locations available through the library would be great- the library needs more money to fund those of us who get our books downloaded. The current downloaded company is a second rate company, and we do not have access to the better available resources. Give the library more money!!!Use that fabulous place.
- Before I am interested in any library services, the city has to make sure it is no longer used as a day shelter for homeless and transients.
- Boulder library = homeless hang out. I quit taking my family there.
- Branch located in Gunbarrel
- Bring back the cafe! :)
- But I would not want to lose the facility...my kids love it there
- Cafe, hangable art to check out
- CHILDREN'S STORY HOURS
- Clear out the dangerous bums for that children and families are welcome. The library caters to the transients, not the residents.
- Coffee Shop, management of the homeless situation.
- Comment: These are all great services; I just refuse to be on a computer on weekends, since I live behind one during the work week.
- community spanish/french/german/mandarin classes would be great since there is so much diversity in the city
- Continue the wonderful children's programming and free/affordable arts, theater and movies.
- Discourage the transients. The library is for access to information, not shelter and sink bathing
- diversity, environmental and social awareness programs.
- Easier (no time limit) access to computer software tutorials
- Educational Programs - e University

- Feel they should be allowed to put donations into their collections if they deem it of value. It would help them increase their collection without additional expense.
- free use of study rooms for citizens - for 2 people as well as for groups
- Get rid of the bums underneath the LIBRARY - they are scary and threatening! I can't use the downtown library for htis reason.
- Get rid of the unsavory characters at the libraries who just come in to bathe and sleep.
- Hands on, taught by very effective, efficient instructors on practical use of computers and smart phones. Don't waste our time with a half-baked instructor.
- Hate the term but a makerspace. I really want access to woodshops and other tooled areas without setting one up in my garage.
- home delivery for the elderly, larger catalogue, fewer homeless people...sorry
- I currently use many online Boulder public library services, and am very appreciative to have them.
- I do not use these services, but a good library is vital.
- I enjoy the public library, but do not always feel comfortable going there with all the people in the park that surround it.
- I listed 'not likely' as I do not use the public library. However I feel like the services would be useful to those who would take advantage of them.
- I LOVE my going to BPL. The ability to reserve books online is a great service.
- I really like the Main library. I just don't hang out there very long because of the bums, though it has gotten much better.
- I seriously love our library system. One thing I would like (and the city is trying to address this) is more favorable outdoor spaces in which to comfortably sit and read without being affected by secondhand smoke, noise, trash, etc.
- I use the book hold service a lot; would it be possible to have more books on the shelf to reduce waiting times?
- I will not go into the downtown public library until the transients are gone.
- I would like to see all of our libraries be available all days of the week. Users should expect to pay for some of these servces above, I don't think the library should be a free ride, as these services are expensive.
- I would like to see the library provide services for lending more technology. Like what about having the library host a community sound stage and video production studio?
- I would not go to the library alone or with my children due to the smell and the homeless that are living in there.
- I would pay a small amount to download audiobooks when I wish, rather than waiting for other users to "return" the book back into the library. This would require the library to buy audiobooks by "number of listens" rather than by "number of copies of the book
- I'd like to see it kept very clean. I think maintenance gets discouraged with all the transients around. I want it safe for children. I want people thrown out if misbehaving or sleeping for long periods.
- If I can actually avoid a trip to the library, I'm on board.
- Im trying to figure out how to access more things from my home computer- genealogy, consumer reports, and databases. The kids love audiobooks.
- Improve the useability of the web site
- It needs to be safe for our children to be there inside and out. Maybe police patrol presence? Check in presence? Not sure how to do this and offer services to all.
- I've attended many small group meetings at the Main and Meadows branch, and really appreciate that we can rent rooms for our own meetings. I hope that will continue, too, as a community resource.
- Kids reading to dogs program

- Libraries are becoming obsolete. Need to refocus and/or repurpose the library system.
- Library is a great asset
- Literacy programs
- Longer checkout time for overdrive books (like other libraries). Library loan via overdrive. A small branch in NE Boulder.
- lots of books, a "gathering" place where ideas are exchanged, community info board, the fish tank back, affordable coffee spot close to entrance, the "mail" program returned
- Maintain free concert series.
- Make it a safe place for families with kids.
- make it all accessible online. I am not sure that a space to store hard cover books is necessary. What is the library of the future - is it community space; start-up incubator business space; day care; senior care???
- Make the places safe so that folks feel comfortable going to the facilities.
- makerspace tools - 3d printers & laser cutters
- More availability, somehow, of popular books and movies
- More books
- More free music programs
- More meeting spaces
- More science programs, more teen programs too.
- more services for Dyslexic adults and children, after all they do make up 15-20 % of the general population - people who read by ear.
- no
- no
- No
- No.
- open every day at all sites.
- Places in the libraries to read. Maybe use a library card to go thru a turnstyle?
- Please continue offering story time, toddler time and musical story time programs. We attend them all!
- Safety for users
- Shift from programs and "things" to a process more like archiving, protecting. Obsolescence is on the horizon for brick and mortar libraries.
- So far each time i've visited the library my inquiries or information needs were fulfilled.
- Spanish for English Speakers
- Stahl Lectures (Health issues), doncerts, plays, performances
- support for linux in their ebook offerings
- the Boulder public Library is a gem!
- The library does a great job
- the list above is a pretty impressive scope
- THEATER and more MUSIC
- toddler specific story hours. more programming for children under 5. remove pot smoking bums from campus.
- training on how to use these E services
- We stopped utilizing the main library. It had basically become a day care center for homeless people. If that is what is needed then - ok, we are no longer comfortable going to the facility.
- Work w. non-profits and city police to resolve homeless issues, move people off homeless lifestyle.

- Yes! I wish BPL would return to accepting donated books for their stacks instead of selling these to public. Most of the very interesting books, cd and DVD's that I've checked out of the library were donated. The "pop" culture items the library buys are junk!

Table 138: Question 17

Are you eligible to have an Eco-Pass, an annual pass that allows you unlimited bus rides? (Please check all that apply.)	Percent	Number
don't know if I am eligible for an Eco-Pass	13%	N=65
no, I am not eligible for an Eco-Pass	27%	N=130
yes, through my employer	36%	N=174
yes, through my neighborhood program	19%	N=90
yes, a CU Boulder student Buff One pass	3%	N=17
yes, a CU Boulder faculty/staff Buff One pass	5%	N=22
yes, other pass:	2%	N=10

Total may exceed 100% as respondents could select more than one answer.

Question 17: Yes, other pass:

- Board/Commission member
- Downtown Boulder Business Program
- FSS
- in neighborhood, but block does not qualify - crazy system
- Mountain Pass
- throughs serving on a board
- UDenver

Table 139: Question 18

On average, how often do you use your Eco-Pass?	Percent	Number
I did not pick up my Eco Pass	12%	N=34
Less often than once a month	31%	N=89
About once every two weeks	13%	N=38
About once a month	10%	N=28
About once a week	7%	N=19
More than once a week	29%	N=83
Total	100%	N=291

Table 140: Question 19

If you have school-aged children in your household, how likely would you be to purchase discounted transit passes similar to Eco Passes for them?	Percent	Number
Don't have school aged children	74%	N=343
Already have neighborhood Eco Pass for whole household	2%	N=10
Very likely to purchase for school age children	8%	N=37
Likely to purchase for school age children	2%	N=10
Somewhat likely to purchase for school age children	4%	N=17
Not at all likely to purchase for school age children	10%	N=45
Total	100%	N=462

Table 141: Question 20

If a city-wide Eco Pass program were available, how likely would you be to purchase discounted transit passes similar to Eco Passes for your entire household?	Percent	Number
Very likely	27%	N=129
Likely	16%	N=77
Somewhat likely	22%	N=103
Not at all likely	34%	N=162
Total	100%	N=471

Question 21: Do you have any other comments you would like to make?

- (as to the Eco Pass program - kids need to ride public transportation to get to school and it is expensive and the times very inconvenient. My "likelihood" of purchase depends on price. In spring and fall I urge kids to ride bike to school)
- a city or county wide EcoPass would be great! also, flood response at least in my neighborhood near Twomile Creek was good - impressed at the immediate response early Thursday and in following weeks.
- A new skatepark would be sweet
- An ecipass for Boulder County would be great.
- As a very responsible tax-paying citizen for over 30 years...I'd like to get more for the amount of increased taxes I pay each year. Everyone who pays taxes in the City of Boulder should be allowed to get a reasonably priced ECO Pass. I LOVE riding the bus...but, cannot get a Pass because RTD/City has decided to play some weird games about how they parse up blocks in my neighborhood. Please fix that!! Thx!!
- As an older, retired person, I spend more time at home & get most of my information about the city from Channel 8. I enjoy watching news programs & council meetings. I often go to the public library downtown & see the homeless or transient people outside & inside the library. The courteous library guards and police seem to have a good handle on helping them.
- being over 65 i find the Eco Pass program through my work not economical. It is cheaper to purchase either monthly pass or 10 ride tickets.
- Boulder cops can be real jerks sometimes over minor traffic violations. They behave they like have quotas to meet.
- Boulder encourages too liberal of an attitude in everything
- Boulder has several stores that I love (Whole Foods, Peppercorn,Boulder Bookstore) however, I seldom, if ever, go to these places because their parking situations are SCARY - overcrowded, frustrated and frustrating and basically an accident waiting to happen. Boulder's traffic situation is nightmarish - bicyclists riding in ways that would be unsafe if one were driving a hummer and are suicidal in persons who have no more protection than the cotton/hemp clothing on their backs; and congestion that makes driving a hurry up & wait obstacle course. The thought that the city is encouraging the addition of more apts bringing thousands more people & cars is appalling. Why create higher density when projects like the Peloton and half empty?
- Boulder has so much potential to be the most amazing small town in the country but relies too much on business and the college leaving a lot of people out. If there were more ways to foster community by getting every citizen involved in one cause, getting to know each other, promoting the weird—I would be convinced that I would want to be here for the rest of my life.
- Boulder is a beautiful place. It would be great if City staff started listening to feedback from its citizens.
- Boulder is a GREAT place to live! (only criticism: the city's new website is nearly unusable. very unfortunate change. hire a usability analyst and good UX designer to fix it.)
- Boulder is a great town.
- Boulder is an "island" from our wonderful Open Space program. This brings with it certainly responsibility not to create a tragedy of the commons situation from "overgrazing". As mentioned previously, we can't build our way to greater mass transit/bike use or significantly altering the % of the population that lives and works in Boulder. Dual earner households, etc. will likely keep the split near what it is today. Let's take a hard look at what the last ten years of housing growth has done to the mix and if it has not changed, it will likely remain the same. The continued "densification" of the city is impacting the quality of life and a tipping point to the kind of traffic that occurs in overbuilt towns in California or the Northeast is not far behind. There is plenty of reasonably priced housing in South Boulder or East Boulder. I really fear that we are going down a path of a lowest common denominator by overbuilding in the city. / / The second comment is about the municipal utility. Sadly, it appears that the lawyers and consultants will do great and the tax payers will not do as well. Was there a voice of reason that thought about creating an incentive

system to provide low or zero interest loans for solar/energy efficiency that could be tied to a lien/property tax increase? That way, we could have left Xcel with the issues of managing the grid and moved to a city that generates as much power as it uses. Certainly, many homeowners when faced with a choice to save money with no money down would jump on that. Using some quick math, if 10,000 city residents were provided with a \$8,000 loan (post federal tax incentive) to put a 4kwh system on their roofs, the city would need to borrow \$80MM dollars at a 3% rate. If the city picked up the entire interest tab on the loans, the cost to the city would be \$2.4MM per year, declining as the bonds are repaid. The math is just a quick estimate, anyway wish we had looked for an easier way to the goal of being carbon neutral and is essence getting Xcel to subsidize it.

- Boulder is great! / There have been a number of times on Pearl St lately I've seen people with dogs & riding bikes & smoking, & I haven't seen any police & those things aren't allowed.
- Boulder is growing too big for it's britches.
- Boulder is such a great place to live! Please help to maintain the current level of quality of life here. No more overly tall buildings. No more approval of high density mixed use development...make that area a park instead! Buy up more open space while it is still available. Thank you!
- Boulder needs to invest in it's cornerstone arts organizations more equitably. It's sad that other Colorado communities are benefiting from amazing new arts facilities while Boulder's best continue to toil in outdated facilities with limited city/county support. There is great art in Boulder, it needs to be embraced and nurtured. And please don't use city money to support a new performing arts facility that is focused on bringing in outside groups. Support what's made locally!
- Buses are all well and good, but the paths to the bus stops are never cleared of snow. I just took a bad tumble at Broadway and Bluebell on 1/27. Hurt both knees and still can't use my left arm. Thank you, City of Boulder, for taking care of this underpass.
- Buses aren't
- Channel 8 was useless during the flood. Information was very difficult to obtain. The emergency sirens are sometimes hard to understand and there was no further information on OEM (for 20 minutes), on the boulder.gov website or anyplace else I could find. In fact, during the September flood channel 8 had an ad for the 4th of July Ralphie parade!
- City Council seems completely out of touch with reality.
- City of Boulder needs to support the arts with additional funding. Cities such as Fort Collins are funding the arts with 2 times of the funds that the City of Boulder allocates to the arts.
- Code enforcement is a joke. Snow sidewalks are NEVER addressed, pets are never addressed on the Pearl Street Mall or leashed parks areas, animals are far more important than people in Boulder, I am afraid to walk any pedestrian or bike path due to inappropriate people, idiot bicyclists and unleashed pets, bicyclist have full control of the streets, they cut you off and curse you in the same breath, their empowerment that is ridiculous with no regard for rules of the road. Business in Boulder is all about who you know, upper crust jerks have all the benefits and the middle class are treated with total disrespect. Boulder has no outstanding qualities once you start living here. It's all smoke and screens. Very unfortunate!
- Depends on how much the passes were of course. thanks.
- DO SOMETHING ABOUT THE TRANSIENTS!!!
- Eco Pass is a great service.. I think it should be made available to the entire city. It takes time to get folks used to using bus but this is important if we really want to be a Green City.
- Focus on arts, commercial space, meeting space, the aging population, attracting good employers and keeping them more. Focus on bicycles and open space less. Focus more on closed space. We need more balance in this city. I love open space but it is over funded.
- Focus on the infrastructure. GIVE the mountain people roads. Limit the bicyclists access to sidewalk paths. Many are rude and nearly run over me and my children a number of times. Especially the ones that ride with their unleashed dogs. Keep up patrol on the paths. Thanks
- Forget the city electric utility. The cost is too high. Forget it. Grow up and let it go.
- Good lord, this was the longest survey I've ever seen. That has to impact participation! I myself gave up on several sections.

- Grateful to live and work in Boulder after 40 years here. It was tough to buy a home here in boulder in 1991 after renting for the previous 17 years. Boulder was expensive then and is expensive now for anyone with low to moderate income. Only through combing two incomes could we eventually buy a home and part of why we are considering leaving is that the cost of living here is so high. The city could manage their resources better. Over the past 5 years we have watched poor use of funds for street improvements that have not been coordinated with utility improvements and the same streets and sidewalks being torn out and put in twice and even three times. Could there be better coordination of street projects with utility improvements. We would like to see Boulder have a "No leaf blowers" ordinance. You really need to review how much of these leaves are affecting storm sewers with lazy blowing around of leaves. Unclear why the continual leaking of from properties that have been approved to add basements in a high water table. Seeping and running water is creating green algae and mixing with leaves - and wasting resources. Dogs - There is far too much consideration given to dogs accessibility to trails. There are nearly no trails that are dog free. Consider a access a ride rtd bus -like the one used in louisville. Thank all of the city employees who respond to citizens in need, work odd hours, such as police, fire, emergency workers. We very much appreciate all they do.
- Great job. Very extensive survey.
- How about we stop with all the pet project and bullshit about "community values," and start paying attention to basic city services. Why keep buying open space in other communities if you cannot manage what we already have. Bring our suburban land use and zoning laws into the 21st century.
- I am concerned about automobile traffic that is increasing. I have noticed that there are many bicyclists who don't seem to obey the rules of the road; turning a corner and not stopping, shooting out from a multi-use path to cross the road (this happens to me on Glenwood between 28th and Folsom) It's truly scary! There has to be more education for riders and seeing that there are consequences for not obeying rules for their safety.
- I am disabled and an elder. The Boulder Public Library Special Services program is wonderful for myself and my partner, who is also an elder!
- I am disappointed with the cities ability to listen to my concerns about my work place.
- I am extremely concerned that our Open Space is being transformed into a public park, its wildlife and rare plants are disappearing, and Council is reckless in terms of protecting and adequately funding it. What has happened to our environmental ethic?
- I am extremely pro-muni, so I hope that the city makes that program work. Even if it does not meet the renewable resources criteria, it is still important to have a muni that is non-profit and more responsible to the community and not the corporation who raises our rates to cover their blunders made in other areas. The website used to be better. It is hard to find info that was easier to find in earlier versions. The Council can be frustrating as they can't seem to figure out priorities at times. The snow plowing protocol needs to be completely overhauled: for safety, snow should be plowed to the ground - salt is better than ice. And if you cannot plow to the road that day, do it when it is slush so it doesn't refreeze and become more dangerous. The roads are too dangerous to drive on in Boulder, especially the secondaries through the residential streets. Other towns can do it, so Boulder needs to learn from them and the Midwest, who do it right, One last comment - stop allowing developers to build more residential in areas that do not need it. The city is allowing a ridiculous number of residential dwellings to be built in Gunbarrel when the current facilities cannot even handle the number of people currently using them. The City needs to assess balance and discourage building for the sake of building so some one else can make a buck and run (which is what developers do), leaving everyone else to suffer. That area needs more commercial (like restaurants), but not more residential - if anything, it already needs more parking for the current residents.
- I am not comfortable with all the transients on the boulder bike path, I do not always feel safe using the bike bath west of the Tea House and up to the mouth of the canyon. I
- I do not live in boulder, can not afford it. I just work for the City

- I don't know the accuracy of this statement but I hope you get the idea. / A few years back we vote to approve fasttrack from Denver Boulder Longmont etc. They were asking for millions or billions for it to be approved, which it was. Then we find out it was for a study only and fasttracks was not really going to include rail. Does this seem like we have wasted millions through deception?
- I feel I live (mostly) the small footprint lifestyle we are all or pought to be after. Getting greater buy in is yough, social engineering being a slippery slope. What do we do with the 60 K in-commuters without ANY buy in and maybe worse in that they don't live but only work here. Resentment does not foster community unity last time I checked. The leaning takng place toward the rich and their proclivities is having a great influence on things. Bless the kids and the students (and the rest of us) who do fill our busses and bike racks. Here is to those for whom a house under 6,000 sf is adequate. To those I see on the bus (including my mayor, city council members and County commission members you are part of the solution. To the rest may the incentives and disincentives add up. The editorial forum in the Camera recently included an imformal survey done in a workplace by I believe Ed Byrne. 58 people all with Eco Passes. One rode the bus. With THAT traffic jam each day and a free bus pass, one might think...Well that is our dilemma. The 300 pound gorilla. After 23 years it has only gotten worse despite a lot of efforts on the part of many. Good Luck!
- I feel that there is too much money wastage on parks, as in too many expensive playgrounds getting built and replaced.
- I greatly appreciate the City Council's efforts to transition to renewable energy, particularly through exploring a municipal utility. Also, I hope the City will strongly protect net metering for solar panels.
- I have called a city council member-- years ago, I gave up after that--- about how poorly timed the traffic lights are on the main streets (e.g., Broadway) and how it seems like timing them better would not only make traffic more efficient but would cause a lot less pollution
- I have lived in Boulder for a total of 18 years and I wish it would maintain its "small city" ambience---if it keeps growing and becoming just like any other city in the US, it will lose its uniqueness and livability.....and why is the architecture of new buildings put up in the last 5 years have to be the same? It is becoming boring.....
- I have lived in Boulder since 1973. It is still a very good and interesting place to live, and I will stay long term.. But, it is slowly but surely becoming another high density City, with all the problems that brings with it. Traffic congestion, quarrels over dogs, more vertical development, with loss of views and small community feel. It's harder to feel a community-wide spirit. I think it is worth the effort to try to create a sense of common values for the City, but I don't think the huge focus on the municipal energy issue is the way to do it. It probably has something to do with quality of life, and defining the issues that mater to people in that regard.
- I live alone in Gunbarrel and seldom drive into Boulder. I don't have the need of an Eco-pass.
- I love Boulder and we can make it better for those who are having a hard time living in this expensive city.
- I love Boulder!
- I love Boulder; and am a fourth generation of a six generation Boulderites!!!!
- I love living in Boulder! / / I am sad to see Wal-Mart in my neighborhood though... In efforts to "revamp" that plaza on 28th and Iris, who though Wal-Mart would be an improvement?!?!
- I love this town.
- I may not use my RTD pass via my job at CU much, but my partner rides the bus at least twice a week to Denver and he has to pay full price, wish I could give him mine since he is the commuter!
- I said some before, now this is taking too long.
- I submitted another survey assuming I'd have a chance to make a comment at the end of the survey. Unfortunately I didn't so I started this survey for the sole purpose of making a comment or 2. First the traffic, I think it would be better if the city installed more photo tickets and had the lights synchronized so that traffic moved more at a better pace, without having to stop at lights so frequently. No matter what the incentives are I will be driving my car during the day. How about

making the traffic run more efficiently. Secondly, it seems like the dog haters get the attention of city council more than the dog lovers do. How about adding a question to the OSMP surveys asking people how they feel about dogs in general. Dog lover? Neutral? Dislike dogs? Dogs don't belong off leash in open space? The green tag program is incredibly rigid and it really doesn't seem to represent the Boulder I know. The Boulder who allows dogs at McGuckins, The Home Depot, 29th Street Mall? Come on, the rigid rules are due to the dog haters in Boulder and don't represent our dog loving community.

- I suggest you employ a survey company different from Qualtrics. Surveys can be made that are much simpler in design and less redundant.
- I think eco passes should be allowed for everyone.
- I think many here appreciate the creative approach our government leaders take. However, I also know many are disenchanted with government here in Boulder. Perhaps it's lack of involvement of a broad spectrum that represents parts of Boulder. It seems there is NOT. Perhaps those of us with busy lives should 'run' for offices/elected positions. Asking anyone on City Council OR employed by the City their links to Boulder, would likely yield a large number of transplants who've subscribed to the 'groupthink' which currently prevails.
- I think turning the water off in the dog parks for months at a time when they have freeze proof stand pipes that work fine in Maine but for some reason do not here ridiculous.
- I thought this survey was complete and well done. Bad surveys are a pet peeve of mine, this one was helpful, clear, and will hopefully collect valuable information for the community. I am new to the area and appreciate this communication.
- I want the city to focus on its arts offering and support to artists. Particularly accessibility to affordable studio, gallery, and classroom space. A community arts center, supported by the city as well as more funding for the arts.
- I was part of the low income programs here in the City and they were really great, but when I started to make more money, transitioning into market rate housing was extremely difficult. I would like to see more middle income options for both rental and purchase.
- I wish City of Boulder would build some city subsidized housing for middle income people. I am a landlord who is struggling even though I'm getting market rents I cannot afford needed health care or repairs to my own home. Please do not instate a rent control. I own three homes and my "gross income" is significantly below the Boulder county medium income. I wish the city or county would help homeowners/landlords with low interest loans.
- I work, but do not live in the City of Boulder. Public transportation is not available where I live.
- I would compost but I live in a condo complex which doesn't compost. You probably should take that into consideration when you ask about composting.
- I would like to see the city support the remodel of the Dairy Center for the Arts. It is an important component in Boulder's Arts and Cultural development.
- I would support a resident Eco pass program. My old neighborhood had it. My current building does not. I think to further Boulder's move toward increased multiple-modal (non auto) transit more frequent buses and better walking facilities and connectivity are essential.
- I'd like to see more balance in City government and not so focused on the environment and open space. I know that address some of the social issues are tough but if we paid as much attention to them as municipalization then Boulder would be a leader in that area. City staff hold perceptions of what it means to be low income or a person of color that aren't necessarily accurate and impact their effectiveness. I find that the perception of Boulder is strong that even with data that may contradict some of those perceptions, there is resistance to accepting that maybe we need to make some changes.
- If Boulder can't maintain the restroom in a public park, how will it be able to operate an electric utility? / Boulder needs to maintain its facilities before building any new ones and then letting them decline into disrepair as well.

- If the residents are loving Boulder the business will come. Make no concessions to attract business as it is over kill. boulder is one of the most desired places on the planet. Don't demean intrinsic value.
- It is a great community to live in. City and county employees are extraordinarily efficient,
- It was disheartening to learn that Non-profits no longer receive a discount for Eco-Passes.
- It would have been nice if, at the start of this survey, you gave people some idea how long it would take to complete. This survey took WAY longer than I expected.
- It's a great town -- not perfect, but I love it.
- I've lived in Boulder for over 60 years and don't want to live anywhere else. I hope I can find a way to stay here until I die.
- Keep the Eco pass office open a month later
- Keep up the good work City Council. You are an amazing, talented, and hard working group of folks who get paid almost nothing for the tremendous service that you perform.
- Keep up the good work! It is a pleasure living in Boulder.
- Less is more. Please consider adopting approaches more like for profit businesses. Consider ROI before launching initiatives. Is there a standard for an ROI within the City? How about 36 months becoming the performance measure? We've landlocked ourselves by location, geography and ordinances. Let's start thinking like a community that can't continue to put 10 pounds into a five pound box.
- Loosen up land use codes to allow more creativity and greater variety in building types. The city really needs to revisit single use zoning that institutionalizes urban sprawl. Multi-use, higher density zoning is the only way you'll ever move people out of cars, make walkable neighborhoods, encourage bike and pedestrian transit over cars.
- Love Boulder, but panhandling and transients make it less desirable to live in. People who live downtown walk a lot and get asked for money a lot. Several times a day. Make it stop. Would support paying additional taxes for homeless services if it stopped the panhandling.
- Love living here. Municipalization is a huge mistake.
- MORE SUPPORT FOR THE ARTS!
- Much of the damage to property during the flood was from backing up sewer lines. The city should identify the areas where their lines backed up and then provide sewer backflow preventers or valves for these buildings. It should be the City responsibility to maintain their sewer lines to prevent backup situations.
- My family would like to encourage the city to establish an office of ombudsperson in order to facilitate responses from the government to the citizenry. At this time, finding the right person to ask and then getting a response is glacially slow if one can get the information at all.
- My house was flooded. I understand the city made decisions about canals to close or open. How did you decide? Why did a local business that got wiped out get no assistance? How would increasing taxes help that?
- no
- No
- No density in Boulder.
- NO to city of Boulder acquiring/surveying or anything with Excel Energy, let's just leave it the way it is.
- One question asked about "Discrimination due to your background or personal characteristics". Sure, I don't have any trouble with this, but I'm a reasonably affluent, white, straight-presenting, cis, and male who grew up around here. I'm not the one who needs to worry about that in Boulder.
- Overall a great place to live. I just wish there were more middle-income housing available in Boulder.
- Overall, I'm very happy to live in Boulder and consider it one of the best places I've ever lived.
- Parks and Recreation: maintenance for sand volleyball courts is poor.

- People under 18 should ride free on buses. Then they won't be so excited to get a car. Also families will be more likely to use a bus. Right now it is cheaper for me to drive my family around town in our inexpensive to maintain car vs taking the bus. Yes, my calculation includes all car-related costs over the lifetime of our car. It is about half the cost to drive vs paying bus fare for all of us.
- Please ban the use of plastic bags in grocery and retail stores. Please also ban styrofoam. Please advertise the state program that provides financial assistance for people buying electric cars- I think most people don't know about this program. Please even out the sidewalks so older people don't stumble. Thank you for the work that you do.
- Please continue to aggressively address the transient situation in downtown. It is so bad it is causing me to seriously move from my wonderful home. It's become a great location logistically to live, but the transients and their dogs are an interruption to my life. Also, the traffic situation at Canyon and Broadway is ridiculous during busy times-especially during Farmers Market days. It needs some serious attention. The Arapahoe Rd traffic is miserable, too. All that down time for construction and no one thought to do widening, traffic flow work while the street was closed.
- Please continue to monitor the homeless issues in our community and help to make our community feel safer again. I don't even walk along the Boulder Creek path anymore, even in groups. I miss those walks.
- Please do all you can to keep transients in check. I am tired of panhandlers and some bums everywhere. I think the city of Boulder does a pretty good job. I'd like to see more care of plantings and flowers in parks and city property. The mall is fabulous, but I guess that is partly private funding? I'd like to see people penalized for weedy or trashy yards and sidewalks not shoveled.
- Please improve the graffiti response program. Please continue having great bike access. We live living in Boulder. We do think Boulder could be more tolerant (not progressive, but tolerant of different ideas). And how can we create a better community on the paths in Boulder? Like a "share the path" courtesy campaign where bicyclists slow down when passing and announce they are passing. I love how many people ride in Boulder and I have been astounded a huge lack of safety awareness and general courtesy cyclists have for walkers, slow riders, and kids. Is there a person or place to create some sort of courtesy campaign for Boulder paths?
- Please include outskirts for the Eco pass. I would pay more. I'm a half mile from the limits.
- Please look into expanding the south boulder rec centre so there are more facilities and classes. The staff there are wonderful.
- Protected bike lanes
- Provide opportunities for Eco Passes for ALL residents. There are currently residents, like myself, that would love an Eco Pass, but don't qualify. I feel very unfairly left out, and as a consequence I drive much more than I prefer. I'd much rather bus around town, but paying full price for transit is just too costly for me. I'm not one of the affluent residents of our city.
- Put more Police on the Hill, Pearl St, and East of CU's campus during the night. Ban Panhandling and run the homeless transients out of town. Get rid of the height restrictions on buildings and promote development of high density apartment buildings for the Hill to alleviate/contain student housing. Focus on promoting development of homes in the \$200-\$800,000 range for families. Make Boulder more friendly to businesses.
- Quality of life in Boulder is outstanding. I feel fortunate to live here and am grateful for the City's Affordable Housing Program.
- Quit treating the vagrants and transients like GODS. They will never change their behaviors if the City continues to enable them.
- Regarding transportation - I am retired - live in South Boulder. Trips around Boulder are mostly for shopping, meals out and appointments. I do try to consolidate trips, but generally they are not were the busses go. I think we have way too many busses on Broadway. It is a 4 lane street but really 2 lane as most drivers have to drive the left lane because of the buses. The buses I see in my neighborhood - Lehigh Dr - are generally almost empty. Surveys need to be done for ridership and buses cut accordingly - these add to our pollution.

- Retaining the middle class in Boulder is a big problem because the city is becoming more and more unaffordable. Housing costs are OUTRAGEOUS and many other things are more expensive here as well, like our Farmers Markets and boutique stores. My middle class friends move away once they want to buy property for their families. Boulder is becoming dominated by the rich, and this is a very very unfortunate change that is affecting the culture and community feel. Most market-rate condos and housing are luxury level—not for the middle class. The city needs to do more to encourage developers to build housing for the middle class. The affordable housing program can't be the only solution.
- See comments previously made.
- Smoking is a growing concern throughout the city and issues surrounding smoking enforcement should have been included in this survey.
- snow removal is badly done in Boulder
- So far I've seen no questions related to Human Services. I wonder why this is? It's been this way for a long time. I've never understood why this isn't more of a priority for our City Council. Please make funding of our high quality agencies (Boulder Valley Women's Health, Boulder Shelter, Mental Health Partners, Transitional programming etc) a priority.
- Strongly encourage community-wide Eco Pass implementation
- survey too long
- Thank you Boulder for all you have offered so far.
- Thank you for giving me this opportunity to express my thoughts and give kudos to our 1st responders.
- Thanks
- Thanks for all you do to make our city so great!
- Thanks for doing this!!
- thanks for giving us this opportunity.
- The buses are frustrating if you have to transfer. The connections are less than elegantly timed and popular connection points should accommodate transfers better.
- The city council is out of touch with the vast majority of residents. The city manager and police chief are trying to do a good job but they are hampered by the council. In particular, need to manage transients. This can be done by avoiding handouts and transitioning to meaningful work, addiction and mental health programs, e.g., cannot use the shelter is had ETHOL or drugs in system.
- The City Council members are voted into office at-large. That means they should be representing all the residents in Boulder. They should not be making derogatory public statements about places like the new Neighborhood Walmart grocery store as many in the community needed this type of lower cost purchasing venue. That includes many of your resident Seniors as well as the local labor force working in our restaurants, hotels, etc. Council members do a great disservice to all the community when they push or publicize their personal views about how we all should be spending our money and where we should be spending it.
- The Eco Pass is very hard to get because of the limited hours they are open. For those of us that work EVERY week day it is impossible to get. Maybe more user friendly hours, such as 8am would be helpful.
- The EcoPass Neighborhood program is totally unfair to people who have smaller households. My neighbors get FOUR ecopasses, for the same amount that I would be expected to pay for ONE. This amounts to a penalty for single people, smaller households, etc. So I don't buy it.
- The Gunbarrel neighborhoods (inc. Heatherwood) need less time consuming mass transit into Boulder. If I were to take the bus now, it would take me 1 hr. by bus. They need to come more often, or there needs to be a hop/skip type option that comes more often. We need a direct route to Boulder. I would use it and put my bike on it, but it's way too time consuming.
- The Mapleton Elk issue was horrible.

- The only other beef I have is with the traffic signal system. There used to be consistent green arrows for turning left and at first to go in that direction. Then apparently the latest buzz was that it was safer to let left hand turn vehicles wait and/or alternate ones at the get go with ones having to wait. Now we even have these yellow blinking arrows. In my experience these developments are not only unsafe, at times they are harrowing. First of all, I think it is safer and better to have consistency in the system so people know what to expect. I find that time is actually wasted if I am at a light where I have to wait for the green arrow, because I never can be sure that onrushing traffic will actually come to a stop. I so would wish some one would really think this through.
- The planning department deals with so many regulations that the planners on staff rarely have the knowledge to give a definitive answer on their own.
- The Planning Department, especially the Building Department follows double standards and is incompetent. The reason it gets few complaints is because the vast majority of architects and contractors are scared to do so for fear of retribution!
- The present state of the neighborhood Eco Pass program is a disgrace, as RTD dictates how and who gets a pass. The Downtown Boulder Merchants all qualify for the most part, but people like my wife who would ride all the time are left out in the cold by those who either get a pass and never use it, or via a neighborhood that has all members working at CU or NCAR, disqualifying her due to no fault of her own. If you are resident of the City you should be eligible for an ECO Pass. No questions asked. Show proof of residency and pay a reasonable fee, say something like \$90 to \$100/yr for local service, \$150-\$175 for Regional and if the Skyride is utilized on a regular basis, maybe up to \$250/yr.
- The things I've shared are my main concerns. Back to the water usage issue, I'd love to see Boulder acknowledge our ecosystem better- an arid desert, and stop trying to green things up artificially. If you want the city to be lush, the best way to achieve that is through better rainwater catchment/diversion use. We waste so much water... and drought is just going to get worse. Check out the books on Rainwater Harvesting by Brad Lancaster. Our sidewalks and roads alone could be designed to work for us, instead of against us, plus xeriscaping, and we'd have a much better handle on our water resources for the future.
- There are no questions about teh city climate program or municipalization???? / including fracking / The city does not enforce the sidewalk snow shoveling program. It also turns its head to the issues on the Hill - over occupancy, empty stores, student crime. It feels like questions aren't asked because ether don't want the answers. How can you change make things better????? For these reasons I'd give this survey a D rating. To paraphrase President Kennedy said "We choose to solve these problems in this decade and do the other things. Not because they are easy, but because they are hard." Embrace the hard questions and the answers from citizens and make REAL, POSITIVE change .
- There are only tertiary references to city funded human services. I find these very important to keeping Boulder a socio-economically viable and diverse place.
- There need to be more bike paths (off-street) east-west from CU or downtown directly to Lafayette/Louisville.
- This is way too long
- This may not be a city related issue, but after the flood the Open Space police were overly zealous in the trail closure programs especially closures that ran for 2 1/2 months after the flood.
- This survey is too long.
- This survey was too long!
- This survey was too long.
- This survey was too long... It represents just what Boulder does. It wants to be best at everything. Pick a focus. Manage what we have.
- this was way toooooo long... but I understand... happy to be done!
- TOTALLY mixed feelings about congregation of transients in Municipal Park and particularly BPL. Differentiating ways to meet needs of homeless as opposed to Transients. Empowering Boulder mental health to enter into this discussion.

- WAL-MART, WAL- MART, WAL-Mart or even a K-mart
- way too long
- Way too many homeless people in the downtown area, pan handling on every street corner, killing the grass next to the muni building smoking pot and doing other drugs in broad daylight, and hanging at the library all day. Most people who live in Boulder don't go to the library because it's full of nothing but stinky homeless people! The creek path has become totally unsafe in the last two years. As a single female, I can't walk alone by the creek in the middle of the day. It's offensive and unsafe! There needs to be a day shelter other than ridiculously tiny bridge house and overnight shelter that are only open a few hours a day to help this population. It's a huge problem for people visiting the area, the tons of city employees who work in the area and other tax paying citizens. It's shameful and something needs to be done! It's getting out of control and ruining the quality of life for all people who live in boulder.
- We cannot continue to love Boulder's Open Space "to death". Osmp MUST with the support of City Council, look at sustainability and carrying capacity for the decades before us!
- We need to be planning for and implementing policies so that the fabulous open space system that we have acquired over the last 50 years is managed in a way that will make the same resources available to future generations 50 or more years from now. We are currently loving it to death and losing natural resources as a result.
- We really enjoy the Skyride bus to the airport. My husband has a bus pass from CU, I pay full price, and the kids are free. It's a wonderful way to keep parking and traffic down at the airport while also saving the travelers money. / / I would love to take the kids down to the Boulder library, etc, on the bus, but It is currently not economically feasible for my family to ride the bus. We would have to drive down to the corner of Broadway and Linden, and then pay \$6.70 for the kids & I to ride down and back up. That is much more than it would cost me in gas to coast down Broadway in my hybrid and then drive back up. / / I can see the current system making bus riding a good deal for people who are single commuters, and who live in neighborhoods with an eco-pass (although they're still pretty expensive). I can't see them being a good deal for anyone else. / / We moved here from Charlottesville, VA, a town that TRULY wanted people to ride the bus. They did it by partnering with the university, and making the buses free for everyone.
- We're very grateful for our neighborhood Eco-Pass for our Boulder High student, who rides the RTD to school from Broadway.
- When a business opens or moves here it would be nice to have a welcome visit from the city explaining services. I moved here with 4 people and now have 8 in downtown Boulder where I live.
- Would love to have a city council that cared and took care of problems in this city and not waste time, energy and our money on BEAR TRASH CANS! After turning the entire city into a compost pile.....the city council is either stupid, ignorant or greedy
- Wow! That was a long survey. Thanks for putting it together.
- YOU NEED TO REMOVE THE FLASHING LIGHT CROSSINGS ON 28th at IRIS. Its dangerous and low income families are getting hit by cars that cant or dont see the flashing lights... People drive that area with too high a rate of speed.
- You should have asked about city efforts to keep everyday services within the city limits, such as gas stations, car repair places, affordable small-business spaces. These essential services seem to be getting pushed out by big, new developments. We need to protect and keep these sorts of places dispersed throughout the city, not just in a few areas at the far edges of the city or outside the city.

Table 142: Question 22

About how many years have you lived in Boulder?	Percent	Number
One year or less	9%	N=41
2 to 5 years	15%	N=73
6 to 10 years	15%	N=71
11 to 15 years	12%	N=57
16 to 20 years	10%	N=50
More than 20 years	39%	N=187
Total	100%	N=479
<i>Average number of years</i>		19.1

Table 143: Question 23

Are you employed?	Percent	Number
Yes	79%	N=385
No	21%	N=103
Total	100%	N=488

Table 144: Question 24

Where do you work?	Percent	Number
Boulder	88%	N=338
Louisville	1%	N=4
Broomfield/Interlocken	1%	N=5
Denver, excluding Tech Center	3%	N=12
Tech Center/Southeast Denver	0%	N=1
Other	1%	N=2
Lafayette	2%	N=7
Longmont	1%	N=5
Jefferson County	3%	N=12
Total	100%	N=386

Table 145: Question 25

Do you work at your home?	Percent	Number
No	67%	N=256
Yes, my business is out of my home	11%	N=41
Yes, I always work at home instead of my employer's location	1%	N=2
Yes, sometimes I work at home instead of my employer's location, sometimes at my employer's location	19%	N=73
Other	3%	N=11
Total	100%	N=383

Table 146: Question 26

Are you a full- or part-time University or college student?	Percent	Number
No	92%	N=449
Yes, at the University of Colorado Boulder campus	6%	N=27
Yes, at Naropa	0%	N=0
Yes, somewhere else	2%	N=10
Total	100%	N=486

Table 147: Question 27

Please check the one box that most closely describes the type of housing unit you live in.	Percent	Number
A detached single family home	57%	N=274
An apartment in an apartment complex	8%	N=36
An apartment in a single family home	3%	N=15
A condominium or town house	28%	N=135
A mobile home	1%	N=7
Group quarters (sorority/fraternity house, dorm, nursing home)	0%	N=2
Other	2%	N=11
Total	100%	N=480

Question 27: Other, please specify:

- An apartment above a garage at a single family home
- cooperative housing
- Duplex
- patio home
- room in home w/other students
- room in single family home
- Senior residence
- Single Family Home in Parker, CO
- with an ADU
- work in Boulder, live in Longmont in a single family home.

Table 148: Question 28

Do you rent or own your residence? Please check the appropriate box. (If you own a mobile home, but pay a lot fee, you own your residence.)	Percent	Number
Rent	23%	N=110
Own	77%	N=373
Total	100%	N=483

Table 149: Question 29

Do any of the following live in your household?	Yes		No		Total	
Children aged 12 or younger	22%	N=94	78%	N=338	100%	N=432
Teenagers age 13 to 18	12%	N=51	88%	N=372	100%	N=423
Adults age 65 or older	25%	N=106	75%	N=320	100%	N=426
Anyone with a long-term disability	9%	N=38	91%	N=370	100%	N=408

Table 150: Question 30

About how much was the TOTAL 2013 INCOME BEFORE TAXES for your household as a whole?	Percent	Number
Less than \$15,000	3%	N=15
\$15,000 - \$24,999	5%	N=24
\$25,000 - \$34,999	7%	N=30
\$35,000 - \$49,999	11%	N=50
\$50,000 - \$74,999	22%	N=100
\$75,000 - \$99,999	15%	N=69
\$100,000 - \$149,999	16%	N=73
\$150,000 - \$199,999	10%	N=44
\$200,000 - \$249,999	5%	N=24
\$250,000 or more	4%	N=20
Total	100%	N=449

Table 151: Question 31

Do you have regular, convenient access to the internet?	Percent	Number
No	2%	N=11
Yes	98%	N=472
Total	100%	N=483

Table 152: Question 31b

Where? (check all that apply)	Percent	Number
at home	97%	N=458
at work	68%	N=319
on a "smart" phone or PDA	67%	N=316
a public facility (e.g. library or school)	27%	N=129

Total may exceed 100% as respondents could select more than one answer.

Table 153: Question 32

What is your age?	Percent	Number
18-24 years old	2%	N=10
25-34 years old	16%	N=75
35-44 years old	21%	N=99
45-54 years old	19%	N=92
55-64 years old	26%	N=125
65-74 years old	13%	N=61
75 or older	4%	N=18
Total	100%	N=480

Table 154: Question 33

What is the highest level of education you have completed?	Percent	Number
0-11 years, no diploma	0%	N=1
High school graduate	1%	N=5
Some college, no degree	9%	N=46
Associate Degree	4%	N=21
Bachelor's Degree	37%	N=178
Master's Degree	38%	N=184
Doctorate Degree	10%	N=51
Total	100%	N=486

Table 155: Question 34

Are you of Chicano/Chicana/Mexican-American, Latino/Latina, or Hispanic origin?	Percent	Number
Yes	4%	N=18
No	96%	N=456
Total	100%	N=474

Table 156: Question 35

Which best describes your race?	Percent	Number
White	92%	N=431
Other, please specify	5%	N=23
American Indian, Eskimo or Aleut	2%	N=9
Asian or Pacific Islander	2%	N=9
Black or African American	1%	N=4

Total may exceed 100% as respondents could select more than one answer.

Question 35: Other, please specify:

- African American & White
- American
- Anglo Indian
- Asian/latina
- Caucasian
- East Indian
- hispanic
- Hispanic, Mexican-American
- Human
- HUMAN
- Irish
-
- irrelevant
- mix
- Mix caucasian, korean, and eastern european
- mixed
- mixed
- Multi
- NA
- none of your business
- Polish

Table 157: Question 36

What is your preferred language?	Percent	Number
English	98%	N=474
Arabic	0%	N=0
Chinese	0%	N=0
French	1%	N=3
German	0%	N=0
Hebrew	0%	N=0
Italian	0%	N=0
Japanese	0%	N=1
Other	0%	N=0
Korean	0%	N=0
Mia, Hmong	0%	N=1
Portuguese	0%	N=0
Russian	0%	N=1
Spanish	0%	N=0
Vietnamese	0%	N=0
Scandinavian languages	1%	N=3
Total	100%	N=483

Question 36: Other, please specify:

- Both English and Spanish
- none of your business

Table 158: Question 37

Did you receive help completing this questionnaire in English?	Percent	Number
Yes	8%	N=1
No	92%	N=11
Total	100%	N=12

Table 159: Question 38

What is your gender?	Percent	Number
Male	39%	N=186
Female	61%	N=291
Total	100%	N=477