

# City of Boulder Summer Camp FAQ's

## **What is your staff to camper ratio? What is the minimum age for campers?**

All our programs are licensed by the State of Colorado, the state mandates a 1 staff to every 15 campers but the City of Boulder strives to run a 1 staff to every 10-camper ratio. All campers must be 5 years old by their first day attending camp.

## **Is there any information I need to fill out for my child to attend camp?**

Our state licensing also dictates all the paperwork we need on each camper. Our camper paperwork is now all online through a software called Epect Network. Once registered, a week before your child's first week at camp you will receive an invite from Epect network inviting you to fill out your camper's paperwork. Please ensure this is done before your campers first day of camp.

## **How do I register for camp?**

Once registration is open you can register 4 ways.

1. You can register [online](#) through Active Net our online registration system.
2. You can go into any of our facilities and register in person with a desk staff member
3. You can call any of our 3 facilities to register with a desk staff member

***\*If you utilize CCAP you will need to register through Molly Langerak only by calling 303-413-7441***

## **What is your refund policy?**

Cancelling the Monday two weeks prior to the start of camp- NO Refund  
Cancelling More than two weeks prior to start date- \$15 Cancellation Fee

## **What are the qualifications and trainings for the summer camp counselors?**

Again, all our camps are licensed by the State of Colorado and they mandate the qualifications for the staff members we hire. Our camp staff must have a certain number of hours previously working with Children and go through extensive background checking, including being fingerprinted before they can work with the children in our program. Before the start of camp our staff accumulate 15 hours of training provided by the City of Boulder and other outside agencies on how to work with children but also safety and emergency procedures.

## **Is there a sibling discount for families?**

We do not offer a sibling discount for multiple children attending camp

## **Will the campers be divided into groups?**

Yes, most all our camp programs divide the groups up by ages when doing smaller group activities throughout the day. There will be times at all our camp programs where all the campers are together playing large group activities.

## **What if my child cannot swim, do they still get to participate?**

We do swim at all of our camp locations. Whenever we are going to swim we do a variety of procedures to ensure the safety of all children. If we are swimming at a recreation center where the leisure pool has a height limit we will measure all of the children. If they are taller than the height limits they get a green wristband and can go anywhere in the pool because they can touch everywhere. If they are not tall enough they have the option to take a swim test and if they pass they get a green wrist band and can go anywhere in the pool area. If they choose not to take the swim test or if the lifeguard does not feel they passed the swim test they will get a red wristband and stay in the shallow area of the pool. All of our pools have lifeguards on duty anytime we are in the pool and our camp staff will be distributed throughout the pool area to ensure the safety of our camp participants.

## **What if my camper has medication, an epi pen or an inhaler they need to have at camp?**

If your child has any sort of medication they need to take at camp, an epi pen or an inhaler the guardian of that camper will need to fill out some extra paperwork. A [medication release](#) form will need to be completed by the campers prescribing practitioner before the child can attend camp. We cannot accept any medications without this form and if a child has a life-threatening allergy we cannot accept them without their medication.

## **What if my camper has special needs?**

We welcome all campers of all abilities in our camp programs. If your child has special needs or needs an accommodation you can contact someone from our EXPAND department at 303-413-7256. Please contact us two weeks prior to your camper coming to camp.

