

EDUCATION & ASSISTANCE

In order to provide detailed information about the city's health care options, we are offering a variety of avenues to access data.

Initially, we will provide Education Sessions. These are classes, taught by human resources and our benefits consulting firm AON Hewitt. The topics covered will be city provided health care, federal health care reform, and the wellness program changes. Please feel free to invite your spouse, or have them watch the recorded version of the session at home.

LIVE EDUCATION SESSIONS:

Sept. 19	2:30-3:30 p.m.	Council Chambers	1777 Broadway	POSTPONED
Sept. 23	7:30-8:30 a.m.	City Yards	5050 E. Pearl St.	POSTPONED
Sept. 23	3:30-4:30 p.m.	Public Safety Building		POSTPONED
Sept. 26	10-11 a.m.	Council Chambers	1777 Broadway	
Sept. 26	2-3 p.m.	City Yards	5050 E. Pearl St.	
Oct. 3	2:30-3:30 p.m.	Council Chambers	1777 Broadway	
Oct. 7	7:30-8:30 a.m.	City Yards	5050 E. Pearl St.	
Oct. 7	3:30-4:30 p.m.	Public Safety Building	(only for those with security access to this building)	

RECORDED EDUCATION SESSION:

On the benefits website <http://bouldercolorado.gov/benefits>, Click on "2014 Benefits"

WEBSITE

In addition, we will provide resources on the website, <http://bouldercolorado.gov/benefits>, including several focused FAQs, and our Open Enrollment Help Sessions schedule.

ADVOCACY

We are again offering a consumer **Advocacy** service through AON Hewitt. This is a telephonic resource to help you

- evaluate plan options,
- understand your medical bills,
- resolve claim issues,
- receive assistance with any healthcare questions of your family. Example: Find Medicare coverage for your parents, or a specialist for your child.

For remaining questions, please contact human resources for help:

HRServiceCenter@bouldercolorado.gov

303-441-3070