



John Doe,

Welcome to MDLIVE. Your company has selected MDLIVE to provide you with 24/7/365 access to board-certified primary-care doctors and pediatricians by secure video, phone or e-mail.

Simply pay the applicable in-network copay, deductible or coinsurance.

Whether you are at home, at work, traveling, or you simply want a more convenient way to see a doctor, MDLIVE is easy to use and available on your schedule anytime, anywhere. This service is secure, confidential and compliant with all medical privacy regulations.

To get started and make an appointment call toll-free **1-888-726-3171** or visit **mdlive.com/cob**



### HOW TO USE MDLIVE



#### Video Consultation

See a doctor using your computer over the Internet, via webcam



#### Phone Consultation

No webcam? No problem! Speak to a doctor over the phone



#### E-mail Advice

After you've talked with the doctor — use secure email to ask follow-up questions and get advice privately.

### GET STARTED TODAY!



#### Register Online or Over the Phone

Register online anytime by visiting **mdlive.com/cob**  
Access your profile, manage your account, and add eligible dependents.



#### No Internet? No Problem!

Simply call **1-888-726-3171** to speak with a Health Service Specialist.



#### Complete Medical History

In order to provide you with better service, please be sure to complete your profile.



#### Request a Consultation

Set up is now complete! Seeing the doctor is just a click or call away.

### GET STARTED NOW!



**mdlive.com/cob**



**1-888-726-3171**



## WHEN TO USE MDLIVE

- For non-emergency medical issues (especially as an alternative to the high cost of an emergency room or urgent care center)
- Your doctor or pediatrician is not available on your schedule
- You are traveling and need medical care
- You need a prescription or refill\*
- When it's not convenient to leave your home or office
- Anytime, anywhere including nights, weekends and even holidays



## COMMON CONDITIONS TREATED

- |                  |                            |
|------------------|----------------------------|
| ■ Allergies      | ■ Infections               |
| ■ Asthma         | ■ Insect Bites             |
| ■ Bronchitis     | ■ Joint Aches & Pains      |
| ■ Cellulitis     | ■ Poison Ivy               |
| ■ Cold & Flu     | ■ Rashes                   |
| ■ Constipation   | ■ Respiratory Infections   |
| ■ Diarrhea       | ■ Sinus Infections         |
| ■ Ear Infections | ■ Skin Inflammation        |
| ■ Fever          | ■ Sore Throat              |
| ■ Gout           | ■ Sports Injuries          |
| ■ Headaches      | ■ Urinary Tract Infections |

### Pediatric Care

- Cold & Flu
- Constipation
- Ear Infections
- Fever
- Nausea
- Pink Eye
- Vomiting

## MEMBER BENEFIT CARDS




John Doe  
& Eligible Dependents

Request a consultation ▼


**1-888-726-3171**


**mdlive.com/cob**

24/7/365 access to U.S. Board-Certified doctors




John Doe  
& Eligible Dependents

Request a consultation ▼


**1-888-726-3171**


**mdlive.com/cob**

24/7/365 access to U.S. Board-Certified doctors

Disclaimers: Cigna wants to help you improve your health and make sure you remain satisfied with your plan. If you have a complaint about the service you receive from MDLIVE, or the quality of care that you receive from one of the health care professionals or facilities in the Cigna network, please call the number shown on your Cigna ID card. Your feedback helps MDLIVE and Cigna to continuously improve and better serve all our customers. MDLIVE does not replace the primary care physician. MDLIVE operates subject to state regulation and may not be available in certain states. MDLIVE does not guarantee that a prescription will be written. MDLIVE does not prescribe DEA controlled substances, non-therapeutic drugs and certain other drugs which may be harmful because of their potential for abuse. MDLIVE physicians reserve the right to deny care for potential misuse of services. For complete terms of use visit <http://www.mdlive.com/consumer/terms.html> 010113. "Cigna" and the "Tree of Life" logo are registered service marks of Cigna Intellectual Property, Inc., licensed for use by Cigna Corporation and its operating subsidiaries. All products and services are provided by or through such operating subsidiaries, including Connecticut General Life Insurance Company and Cigna Health and Life Insurance Company, and not by Cigna Corporation.