The left side of the slide features a decorative design consisting of several vertical stripes in shades of light blue and teal, and a cluster of five teal circles of varying sizes arranged in a descending pattern from top to bottom.

HUMAN SERVICES STRATEGY UPDATE

May 13, 2014

STUDY SESSION PURPOSE

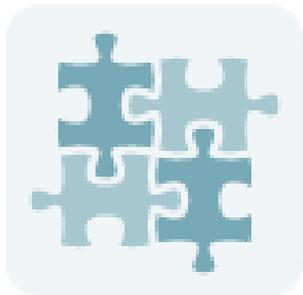
- Feedback from council on proposed HS Strategy process and timeline
- Present background information
- Feedback from council on policy issues to consider or include

QUESTIONS FOR COUNCIL

- Does council have feedback or questions about the proposed HS Strategy process or timeline?
- Does council have feedback on the draft Homeless Action Plan (HAP) areas to address? (Slide 26)
- Does council have any additional policy issues that should be considered?

HS STRATEGY UPDATE PURPOSE

- Identify city's strategic goals and priorities for human services
- Clarify city role in providing human services
- Identify new or expanded partnerships
- Align city investments with priorities and partnerships



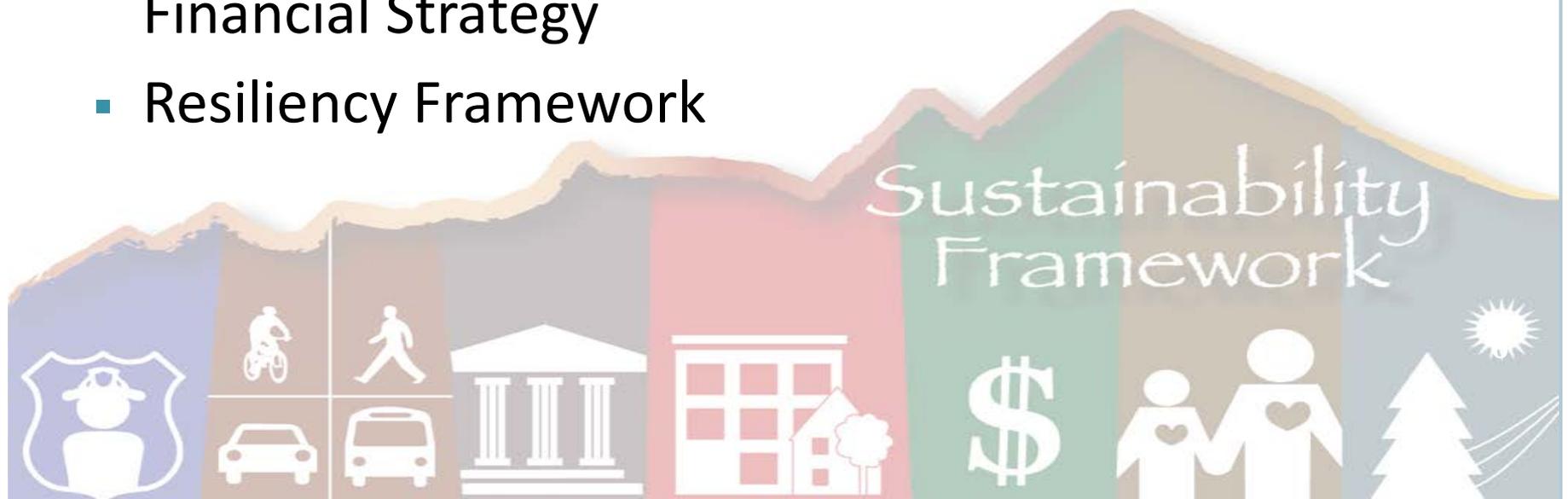
HS STRATEGY PLANNING PROCESS

Three Phases:

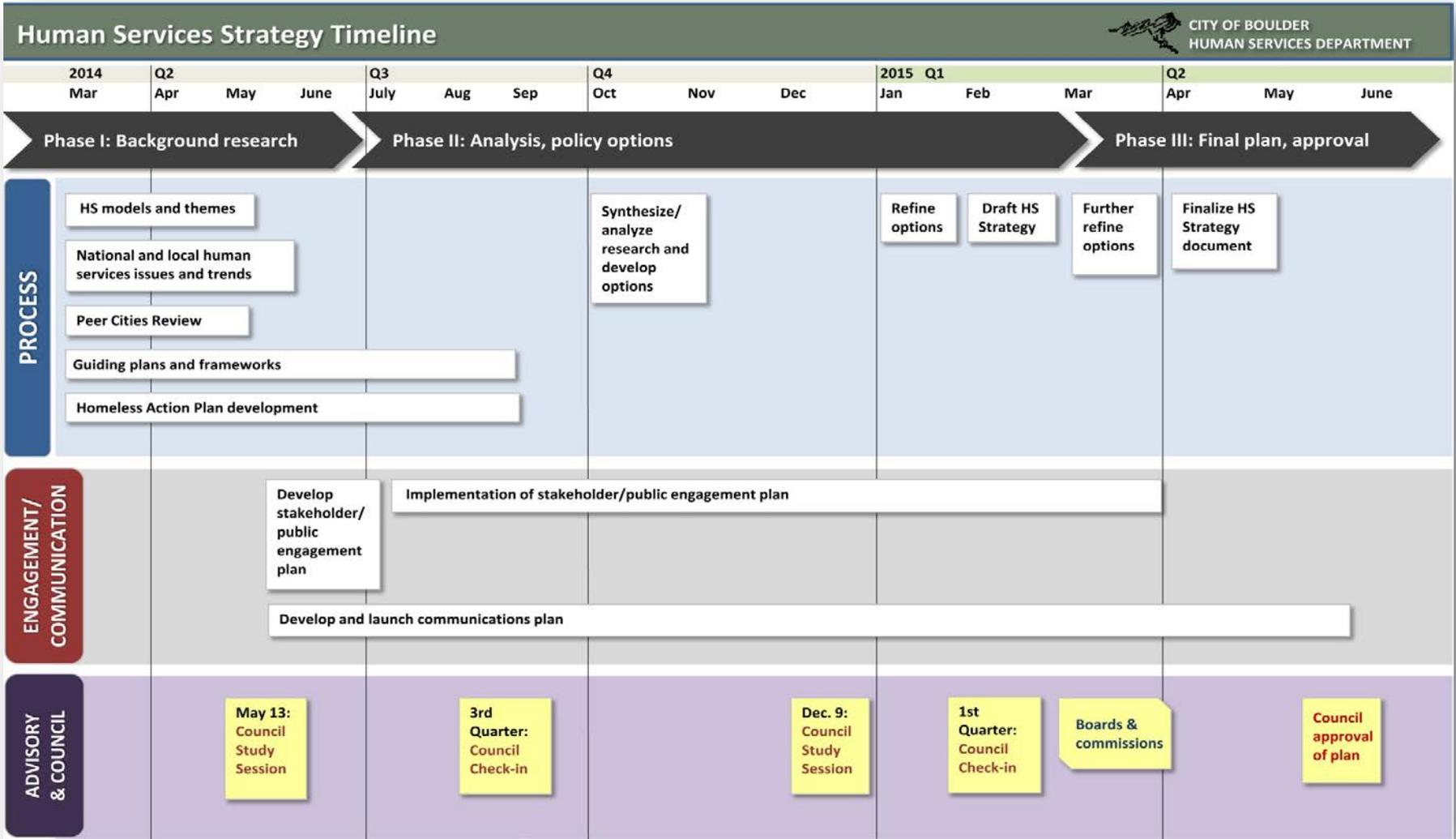
- Phase I - Background Research
(September 2013-June 2014)
- Phase II – Analysis and Policy Options
(July 2014-March 2015)
- Phase III – Final Plan and Approval
(April 2015 - June 2015)

GUIDING PLANS

- Sustainability Framework
- Boulder Valley Comprehensive Plan
- Civic Area Plan
- Countywide Human Services Strategic Plan
- Ten-Year Plan to Address Homelessness
- Priority Based Budgeting/Comprehensive Financial Strategy
- Resiliency Framework



HS STRATEGY TIMELINE



PHASE I – BACKGROUND RESEARCH

- Environmental scan of national and local social issues and trends
- Review of human services planning models and themes
- Review of human services funding in peer and front range cities
- Review of human services programs in other communities

PHASE II – ANALYSIS AND POLICY OPTIONS

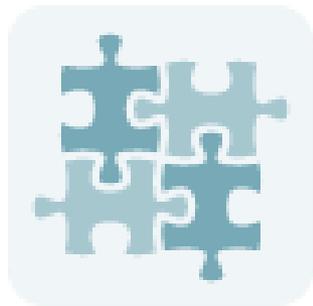
- Stakeholder/public engagement process
- Data analysis
- Options for city goals and priorities
- Stakeholder/public feedback on draft options
- Relevant boards, commissions and advisory committee check ins
- Council updates

PHASE III – FINAL PLAN AND APPROVAL

- Refine options and recommendations
- Draft HS Strategy document
- Stakeholder/public feedback on draft HS Strategy
- Final council approval

STAKEHOLDER EXAMPLES

- City residents
- Community services clients
- City boards & commissions (HRC, Planning Board, BHP)
- Advisory Committees (BHP, IAC, YOAB, SSAC)
- Faith community
- Private sector, business community
- Other funders
- BVSD
- CU
- Community nonprofits
- Regional partners, (Boulder County, MDHI)



CURRENT HS POLICY DIRECTION

City roles:

- Leader/partner
- Funder
- Services provider

Principles:

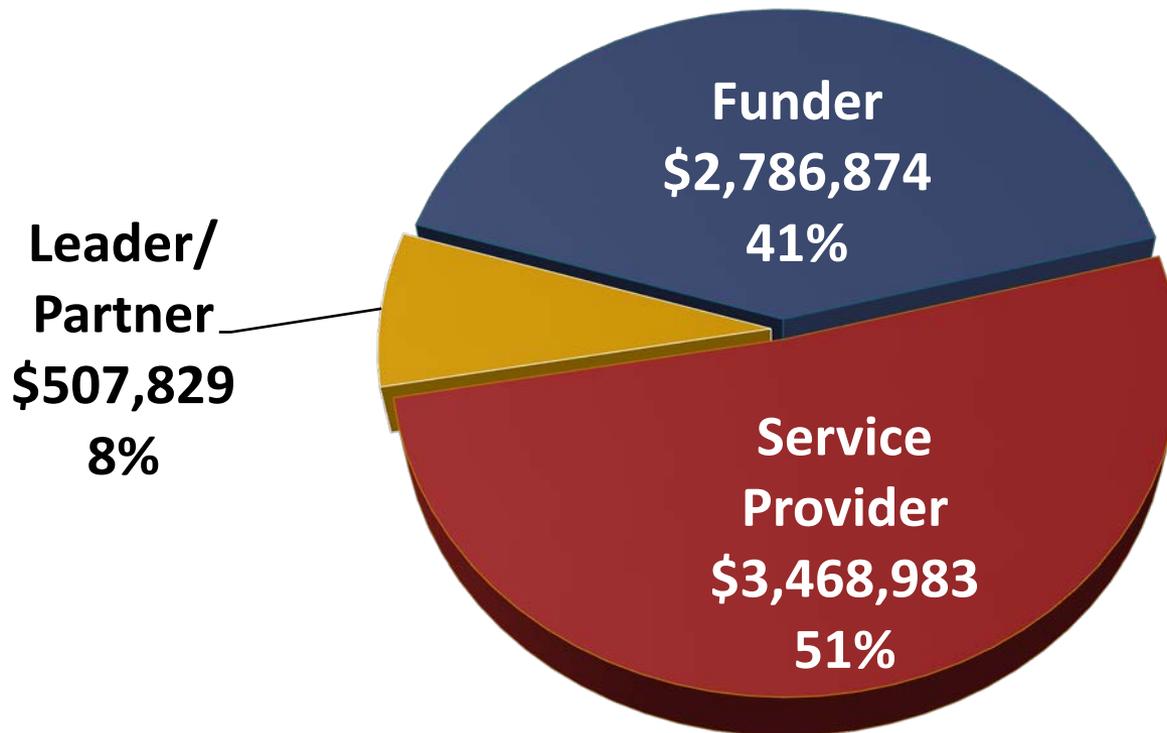
- Safety Net
- Social Equity
- Self-Sufficiency

KEY PRIORITIES

- Support individuals and families throughout life cycle
- Balance prevention, intervention and emergency support
- Create collaborative partnerships
- Integrate social concerns with community development
- Build community capacity
- Provide for home and community-based services
- Evaluate outcomes and assess effectiveness

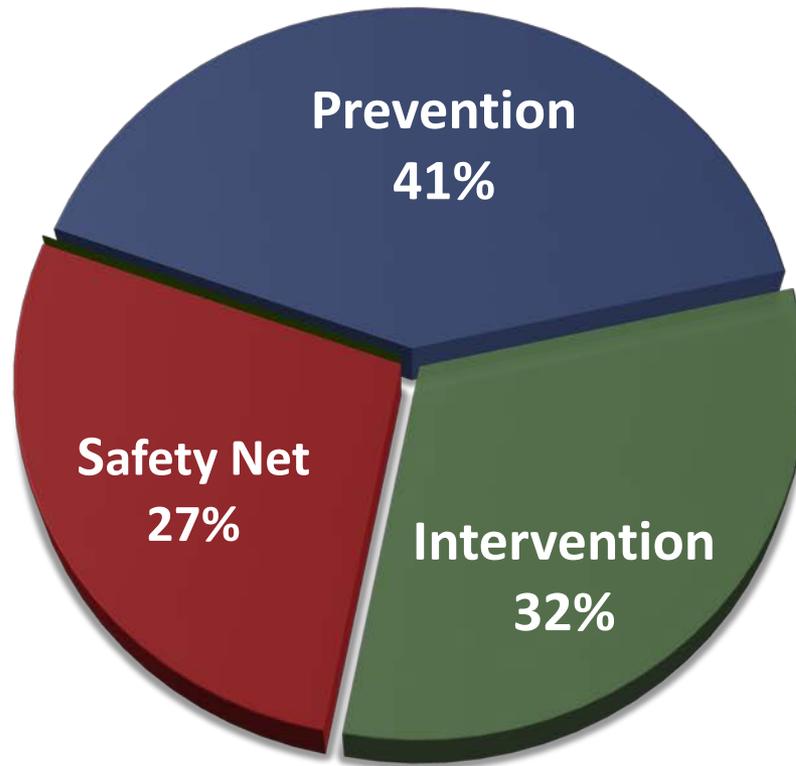
CURRENT HS RESOURCE ALLOCATION

Chart 1: HS resources by role



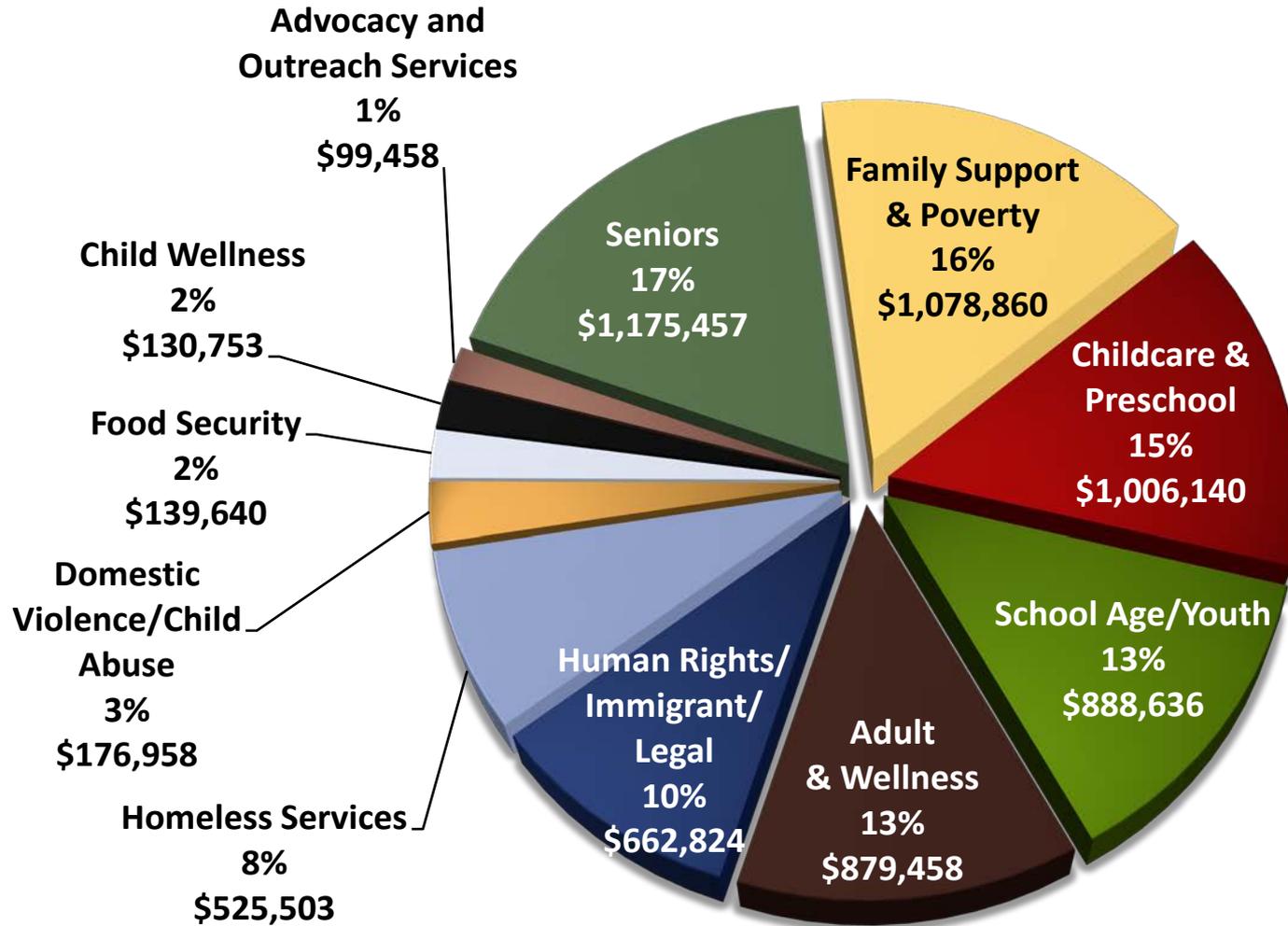
CURRENT HS RESOURCE ALLOCATION

Chart 2: HS resources by prevention, intervention, safety net



CURRENT HS RESOURCE ALLOCATION

Chart 3: HS resource distribution by issue/population

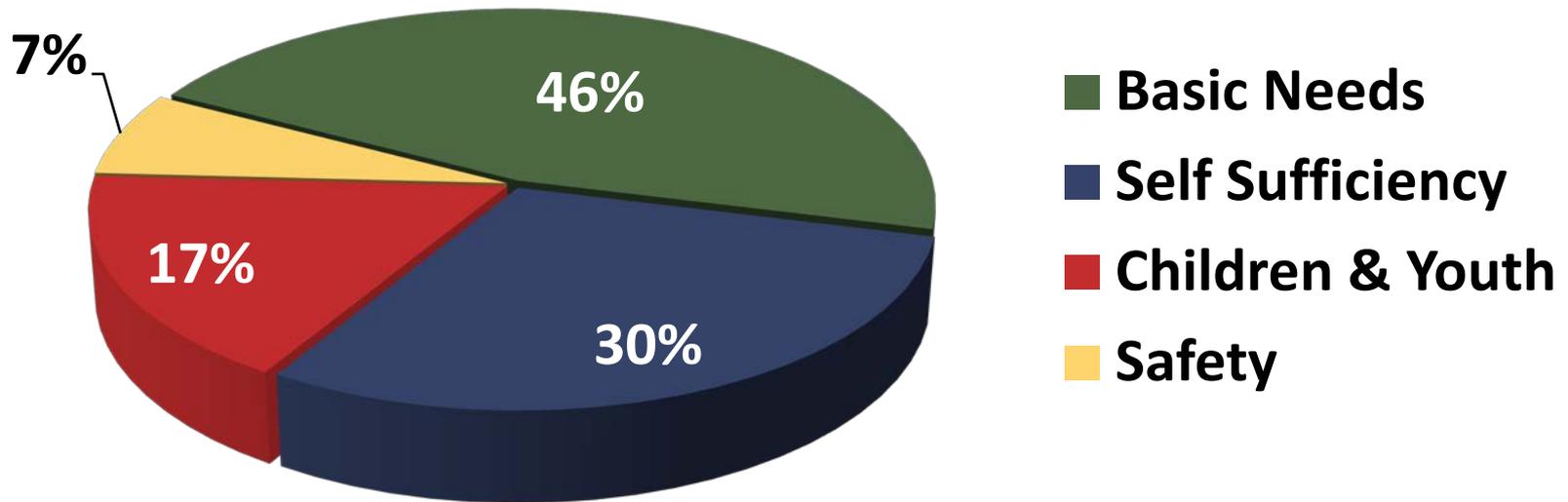


CURRENT HS LIMITED INVOLVEMENT

- Employment and skill building
- Economic mobility/asset building
- Healthy/active living
- Substance use (beyond children and youth)

FUNDING TO COMMUNITY

2014 Human Services Fund Allocations



NATIONAL AND LOCAL CONTEXT

- Many thriving
- Ongoing issues for some populations
 - Poverty and income inequality
 - School readiness and achievement gaps
 - Inclusiveness and diversity
 - Health and well-being
 - Homelessness
 - Senior boom



HS MODELS AND THEMES

- Collective Impact, Pathways, coordinated funding
- Data-driven planning
- Cross-sectoral partnerships
- Service integration



OTHER CITIES REVIEW

- Web review of other cities
- 36 cities – 27 with populations of 250,000 or less



OTHER CITIES

- Cities are unique in Human Services – not a mandated role. Policies are based on community needs, values and local resources.



OTHER CITIES

- Nearly all supported HS through community funding
- Directly provided services – most common in seniors
- More than 1/3 directly provided children/youth or health/public health services
- Few had formal HS strategic plans. Some had sub plans (aging, youth, poverty, etc.)



BOULDER COUNTY AND CITY ROLES

- City and county roles in Boulder similar to many across country
- County
 - Primary safety net as state subdivision, delivers federal & state public assistance and welfare services
 - Prevention and intervention services and funding
- City charter does not mandate human services
 - Strong history of city partnership and community support for human services

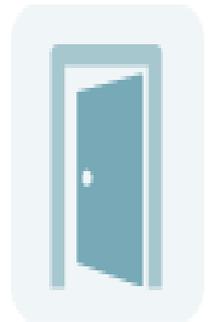


CITY/COUNTY QUESTIONS

- How can city and county leverage existing efforts and partnerships?
- Clarify roles of county and city in providing and funding human services?
- How can city, county and other partners build efficiencies and improve outcomes?
- What are the limitations on county services (income, documentation status, etc.) and how does city complement county services?
- Partnership to streamline access to services?

HOMELESSNESS – KEY ISSUES

- Homeless Action Plan (HAP)
- Clarify city's role in addressing homelessness as partner and funder
- Maximize effectiveness of city resources and community outcomes
- Engage regional partners in funding and providing services
- Continue stakeholder engagement in developing effective strategies for long-term solutions

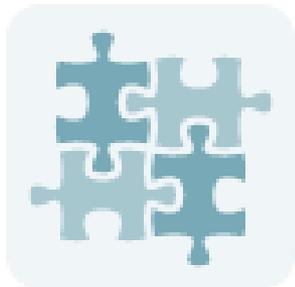


PRELIMINARY HAP STRATEGIES TO EXPLORE WITH STAKEHOLDERS

- Implement regional solutions for transitional and permanent housing to meet gaps
- Identify and pilot innovative solutions to increase countywide housing and service options
- Expand integration of services system
- Strengthen data collection and sharing to measure outcomes
- Expand community education/engagement on homeless issues across sectors
- Develop priorities for city funding for homeless services

KEY HS STRATEGY QUESTIONS

- What are the most important strategic human services priorities for the city with greatest impact on important community issues?
- How should human services investments be made in alignment with strategic priorities?



COUNCIL CHECK-IN

- Options for community funding impact area focus
- Mix of services (funding, direct services, community catalyst/partner)
- New roles or issue areas to engage in
- Homeless Action Plan strategies and funding
- City/County roles and partnerships



NEXT STEPS

- Council updates/check-ins on key elements of HS Strategy and Homeless Action Plan, third and fourth quarters, 2014
- Study Session December 2014



QUESTIONS FOR COUNCIL

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