THE NCS™

The National Citizen Survey™

Boulder, CO

Technical Appendices

2016

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Appendix A: Complete Survey Responses

Responses excluding "don't know"

The following pages contain a complete set of responses to each question on the survey, excluding the "don't know" responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with "N=").

Table 1: Question 1

Please rate each of the following aspects of quality of life in Boulder:	Excellent		Good		Fair		Poor		Total	
Boulder as a place to live	55%	N=777	39%	N=556	5%	N=71	1%	N=9	100%	N=1412
Your neighborhood as a place to live	50%	N=709	40%	N=572	8%	N=120	1%	N=16	100%	N=1417
Boulder as a place to raise children	46%	N=492	39%	N=410	12%	N=131	3%	N=30	100%	N=1062
Boulder as a place to work	41%	N=533	40%	N=524	16%	N=202	3%	N=43	100%	N=1303
Boulder as a place to visit	67%	N=917	27%	N=370	5%	N=62	1%	N=18	100%	N=1368
Boulder as a place to retire	35%	N=370	31%	N=328	23%	N=237	11%	N=111	100%	N=1047
The overall quality of life in Boulder	49%	N=689	44%	N=617	7%	N=102	1%	N=8	100%	N=1416

Table 2: Question 2

Please rate each of the following characteristics as they relate to Boulder as a whole:	Excellent		Good		Fair		Poor		Total	
Overall feeling of safety in Boulder	44%	N=625	46%	N=658	7%	N=102	2%	N=29	100%	N=1415
Overall ease of getting to the places you usually have to visit	27%	N=384	45%	N=633	21%	N=301	7%	N=97	100%	N=1416
Quality of overall natural environment in Boulder	66%	N=934	29%	N=409	4%	N=59	1%	N=8	100%	N=1411
Overall "built environment" of Boulder (including overall design, buildings, parks and transportation systems)	26%	N=369	48%	N=677	20%	N=288	5%	N=76	100%	N=1410
Health and wellness opportunities in Boulder	61%	N=823	34%	N=457	5%	N=64	1%	N=12	100%	N=1356
Overall opportunities for education and enrichment	58%	N=783	36%	N=482	5%	N=69	1%	N=9	100%	N=1344
Overall economic health of Boulder	38%	N=506	44%	N=585	15%	N=192	3%	N=37	100%	N=1320
Sense of community	19%	N=261	45%	N=622	28%	N=392	8%	N=113	100%	N=1387
Overall image or reputation of Boulder	38%	N=537	48%	N=667	11%	N=157	2%	N=35	100%	N=1396

Table 3: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Total	
Recommend living in Boulder to someone who asks	45%	N=630	36%	N=506	12%	N=168	7%	N=98	100%	N=1401
Remain in Boulder for the next five years	51%	N=710	27%	N=374	11%	N=152	10%	N=145	100%	N=1381

Table 4: Question 4

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Total	
In your neighborhood during the day	85%	N=1196	12%	N=164	2%	N=29	1%	N=11	1%	N=7	100%	N=1406
In Boulder's downtown/commercial area during the day	64%	N=894	27%	N=373	5%	N=72	3%	N=45	1%	N=14	100%	N=1397

Table 5: Question 5

Please rate each of the following characteristics as they relate to Boulder as a whole:	Excellent		Good		Fair		Poor		Total	
Traffic flow on major streets	4%	N=50	27%	N=376	42%	N=587	28%	N=394	100%	N=1406
Ease of public parking	4%	N=55	25%	N=349	45%	N=616	26%	N=356	100%	N=1376
Ease of travel by car in Boulder	6%	N=81	37%	N=521	37%	N=517	20%	N=272	100%	N=1391
Ease of travel by public transportation in Boulder	19%	N=227	50%	N=601	23%	N=274	8%	N=101	100%	N=1203
Ease of travel by bicycle in Boulder	46%	N=566	44%	N=539	9%	N=108	2%	N=26	100%	N=1239
Ease of walking in Boulder	46%	N=650	43%	N=597	10%	N=135	1%	N=19	100%	N=1400
Availability of paths and walking trails	62%	N=867	33%	N=470	4%	N=58	1%	N=9	100%	N=1404
Air quality	38%	N=531	49%	N=680	11%	N=147	2%	N=31	100%	N=1389
Cleanliness of Boulder	37%	N=528	51%	N=723	10%	N=145	1%	N=16	100%	N=1412
Overall appearance of Boulder	43%	N=608	48%	N=676	8%	N=115	1%	N=9	100%	N=1408
Public places where people want to spend time	37%	N=518	48%	N=669	12%	N=167	3%	N=38	100%	N=1392
Variety of housing options	5%	N=63	16%	N=209	37%	N=499	43%	N=572	100%	N=1343
Availability of affordable quality housing	3%	N=38	7%	N=86	22%	N=282	69%	N=894	100%	N=1299
Fitness opportunities (including exercise classes and paths or trails, etc.)	68%	N=955	28%	N=387	4%	N=52	1%	N=8	100%	N=1402
Recreational opportunities	68%	N=949	29%	N=405	3%	N=38	1%	N=10	100%	N=1402
Availability of affordable quality food	28%	N=390	45%	N=626	22%	N=311	5%	N=72	100%	N=1399
Availability of affordable quality health care	17%	N=200	50%	N=581	25%	N=291	8%	N=90	100%	N=1163
Availability of preventive health services	26%	N=286	51%	N=558	19%	N=208	5%	N=52	100%	N=1103
Availability of affordable quality mental health care	17%	N=116	39%	N=262	26%	N=176	17%	N=117	100%	N=672
Ability to start or grow a business	23%	N=172	42%	N=322	25%	N=194	10%	N=77	100%	N=765

Table 6: Question 6

Please rate each of the following characteristics as they relate to Boulder as a whole:	Excellent		Good		Fair		Poor		Total	
Availability of affordable quality child care/preschool	14%	N=66	35%	N=163	28%	N=131	22%	N=101	100%	N=460
K-12 education	44%	N=292	45%	N=295	9%	N=62	2%	N=13	100%	N=663
Adult educational opportunities	35%	N=384	52%	N=558	11%	N=120	2%	N=21	100%	N=1082
Opportunities to attend cultural/arts/music activities	41%	N=551	45%	N=603	13%	N=172	1%	N=18	100%	N=1344
Opportunities to participate in religious or spiritual events and activities	43%	N=375	47%	N=410	8%	N=73	2%	N=14	100%	N=872
Employment opportunities	14%	N=155	47%	N=535	32%	N=371	7%	N=86	100%	N=1147
Shopping opportunities	32%	N=447	52%	N=727	13%	N=183	2%	N=28	100%	N=1385
Cost of living in Boulder	1%	N=12	9%	N=132	39%	N=543	51%	N=714	100%	N=1402
Overall quality of business and service establishments in Boulder	24%	N=333	61%	N=836	14%	N=185	1%	N=14	100%	N=1367
Vibrant downtown/commercial area	40%	N=558	47%	N=654	11%	N=152	1%	N=17	100%	N=1381
Overall quality of new development in Boulder	13%	N=155	41%	N=501	31%	N=380	16%	N=196	100%	N=1232
Opportunities to participate in social events and activities	33%	N=431	53%	N=704	13%	N=173	1%	N=19	100%	N=1327
Opportunities to volunteer	42%	N=486	48%	N=558	9%	N=100	1%	N=10	100%	N=1154
Opportunities to participate in community matters	27%	N=319	48%	N=566	19%	N=217	6%	N=66	100%	N=1167
Openness and acceptance of the community toward people of diverse backgrounds	19%	N=240	40%	N=516	26%	N=338	15%	N=187	100%	N=1281
Neighborliness of residents in Boulder	17%	N=237	47%	N=634	28%	N=386	7%	N=100	100%	N=1357

Table 7: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
Made efforts to conserve water	17%	N=243	83%	N=1167	100%	N=1411
Made efforts to make your home more energy efficient	26%	N=361	74%	N=1048	100%	N=1410
Observed a code violation or other hazard in Boulder	61%	N=861	39%	N=541	100%	N=1402
Household member was a victim of a crime in Boulder	93%	N=1305	7%	N=100	100%	N=1406
Reported a crime to the police in Boulder	85%	N=1198	15%	N=208	100%	N=1407
Stocked supplies in preparation for an emergency	81%	N=1142	19%	N=267	100%	N=1409
Campaigned or advocated for an issue, cause or candidate	66%	N=930	34%	N=474	100%	N=1404
Contacted the City of Boulder (in-person, phone, email or web) for help or information	57%	N=805	43%	N=601	100%	N=1406
Contacted Boulder elected officials (in-person, phone, email or web) to express your opinion	82%	N=1148	18%	N=259	100%	N=1407
Made efforts to reduce your energy consumption	11%	N=161	89%	N=1251	100%	N=1412

Table 8: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Boulder?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Used Boulder recreation centers or their services	18%	N=249	20%	N=274	25%	N=354	37%	N=523	100%	N=1400
Visited a neighborhood park or City park	41%	N=573	34%	N=470	22%	N=307	4%	N=49	100%	N=1400
Used Boulder public libraries or their services	11%	N=154	26%	N=368	32%	N=447	31%	N=433	100%	N=1402
Participated in religious or spiritual activities in Boulder	7%	N=96	12%	N=165	15%	N=207	67%	N=932	100%	N=1399
Attended a City-sponsored event	3%	N=42	14%	N=192	55%	N=761	28%	N=394	100%	N=1388
Used bus, rail, subway or other public transportation instead of driving	23%	N=315	20%	N=282	32%	N=443	26%	N=359	100%	N=1398
Carpooled with other adults or children instead of driving alone	20%	N=277	26%	N=360	22%	N=307	32%	N=455	100%	N=1400
Walked or biked instead of driving	56%	N=779	21%	N=291	14%	N=200	9%	N=129	100%	N=1398
Volunteered your time to some group/activity in Boulder	12%	N=172	16%	N=218	24%	N=338	48%	N=671	100%	N=1399
Participated in a club	10%	N=146	13%	N=182	15%	N=205	62%	N=864	100%	N=1398
Talked to or visited with your immediate neighbors	39%	N=542	30%	N=426	21%	N=301	10%	N=134	100%	N=1403
Done a favor for a neighbor	17%	N=236	24%	N=330	36%	N=499	24%	N=331	100%	N=1396
Visited open space and mountain parks	42%	N=596	36%	N=508	18%	N=252	4%	N=50	100%	N=1406

Table 9: Question 9

Thinking about local public meetings (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Attended a local public meeting	1%	N=9	4%	N=48	21%	N=280	75%	N=1007	100%	N=1344
Watched (online or on television) a local public meeting	1%	N=9	4%	N=58	16%	N=229	79%	N=1100	100%	N=1397

Table 10: Question 10

Please rate the quality of each of the following services in Boulder:	Excellent		Good		Fair		Poor		Total	
Police/Sheriff services	30%	N=310	53%	N=551	13%	N=135	4%	N=46	100%	N=1041
Fire services	52%	N=443	45%	N=380	2%	N=21	0%	N=4	100%	N=847
Ambulance or emergency medical services	46%	N=355	46%	N=355	7%	N=57	1%	N=11	100%	N=777
Crime prevention	23%	N=198	52%	N=444	20%	N=172	5%	N=46	100%	N=860

Please rate the quality of each of the following services in Boulder:	Excellent		Good		Fair		Poor		Total	
Fire prevention and education	32%	N=226	55%	N=395	11%	N=77	2%	N=14	100%	N=712
Traffic enforcement	13%	N=141	45%	N=500	29%	N=319	13%	N=144	100%	N=1104
Street repair	9%	N=116	38%	N=492	37%	N=477	17%	N=218	100%	N=1304
Street cleaning	15%	N=190	51%	N=634	25%	N=315	8%	N=97	100%	N=1236
Street lighting	15%	N=203	54%	N=718	23%	N=304	8%	N=100	100%	N=1324
Snow removal	13%	N=161	41%	N=534	29%	N=372	17%	N=221	100%	N=1288
Sidewalk maintenance	14%	N=190	48%	N=630	29%	N=378	9%	N=121	100%	N=1318
Traffic signal timing	9%	N=116	43%	N=572	30%	N=405	18%	N=239	100%	N=1333
Bus or transit services	33%	N=383	49%	N=580	13%	N=156	5%	N=55	100%	N=1173
Garbage collection	38%	N=497	53%	N=695	7%	N=94	2%	N=23	100%	N=1309
Recycling	47%	N=630	44%	N=591	7%	N=90	2%	N=21	100%	N=1331
Yard waste pick-up	36%	N=339	45%	N=428	12%	N=116	6%	N=60	100%	N=943
Storm drainage	18%	N=194	57%	N=616	20%	N=215	4%	N=47	100%	N=1073
Drinking water	44%	N=594	43%	N=575	10%	N=134	3%	N=43	100%	N=1346
Sewer services	32%	N=348	56%	N=612	10%	N=107	2%	N=19	100%	N=1085
Power (electric and/or gas) utility	29%	N=379	53%	N=690	14%	N=187	3%	N=38	100%	N=1294
Water utility billing	26%	N=282	56%	N=615	15%	N=160	3%	N=38	100%	N=1094
City parks	56%	N=751	40%	N=537	4%	N=50	1%	N=12	100%	N=1350
Recreation programs or classes	44%	N=414	48%	N=455	7%	N=65	1%	N=8	100%	N=942
Recreation centers or facilities	47%	N=500	45%	N=480	7%	N=79	1%	N=9	100%	N=1069
Land use, planning and zoning	14%	N=153	38%	N=416	30%	N=327	18%	N=194	100%	N=1091
Code enforcement (weeds, abandoned buildings, etc.)	11%	N=97	45%	N=381	31%	N=261	13%	N=110	100%	N=850
Animal control	19%	N=166	54%	N=464	20%	N=174	6%	N=50	100%	N=854
Economic development	17%	N=160	49%	N=463	26%	N=243	9%	N=87	100%	N=953
Health services	23%	N=224	60%	N=585	14%	N=136	3%	N=25	100%	N=970
Public library services	51%	N=555	43%	N=474	5%	N=54	1%	N=16	100%	N=1099
Public information services	24%	N=214	55%	N=497	18%	N=161	3%	N=25	100%	N=897
Cable television	13%	N=93	40%	N=295	28%	N=207	20%	N=147	100%	N=741
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	24%	N=217	56%	N=505	17%	N=155	3%	N=25	100%	N=903
Preservation of natural areas such as open space, farmlands and greenbelts	54%	N=708	34%	N=450	9%	N=114	3%	N=39	100%	N=1311
Boulder open space	61%	N=810	33%	N=440	5%	N=68	1%	N=17	100%	N=1336
City-sponsored special events	25%	N=243	57%	N=547	16%	N=149	2%	N=20	100%	N=959
Overall customer service by Boulder employees (police, receptionists, planners, etc.)	24%	N=266	59%	N=649	14%	N=157	3%	N=35	100%	N=1106

Table 11: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Total	
The City of Boulder	22%	N=285	62%	N=794	12%	N=160	4%	N=47	100%	N=1286
The Federal Government	4%	N=52	44%	N=517	40%	N=466	12%	N=139	100%	N=1174

Table 12: Question 12

Please rate the following categories of Boulder government performance:	Excellent		Good		Fair		Poor		Total	
The value of services for the taxes paid to Boulder	14%	N=165	50%	N=592	26%	N=304	10%	N=119	100%	N=1180
The overall direction that Boulder is taking	8%	N=101	38%	N=483	33%	N=422	21%	N=273	100%	N=1278
The job Boulder government does at welcoming citizen involvement	13%	N=138	42%	N=442	30%	N=314	15%	N=159	100%	N=1053
Overall confidence in Boulder government	8%	N=94	41%	N=504	32%	N=399	19%	N=241	100%	N=1238
Generally acting in the best interest of the community	11%	N=137	39%	N=492	29%	N=364	21%	N=258	100%	N=1250
Being honest	12%	N=124	44%	N=474	29%	N=311	16%	N=168	100%	N=1077
Treating all residents fairly	9%	N=104	37%	N=415	31%	N=348	22%	N=248	100%	N=1116
Gathering feedback from residents on new policies or projects	14%	N=134	36%	N=361	29%	N=288	21%	N=209	100%	N=992
Conducting public processes	12%	N=107	43%	N=368	29%	N=245	16%	N=135	100%	N=854

Table 13: Question 13

Please rate how important, if at all, you think it is for the Boulder community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
Overall feeling of safety in Boulder	38%	N=516	35%	N=486	22%	N=297	6%	N=76	100%	N=1375
Overall ease of getting to the places you usually have to visit	35%	N=482	45%	N=623	18%	N=253	1%	N=16	100%	N=1375
Quality of overall natural environment in Boulder	50%	N=688	36%	N=488	12%	N=167	2%	N=29	100%	N=1373
Overall "built environment" of Boulder (including overall design, buildings, parks and transportation systems)	38%	N=522	44%	N=599	17%	N=232	1%	N=18	100%	N=1371
Health and wellness opportunities in Boulder	26%	N=352	38%	N=521	32%	N=436	5%	N=64	100%	N=1374
Overall opportunities for education and enrichment	31%	N=425	39%	N=538	26%	N=354	4%	N=53	100%	N=1370
Overall economic health of Boulder	42%	N=579	43%	N=592	13%	N=175	2%	N=28	100%	N=1374
Sense of community	28%	N=388	44%	N=599	25%	N=344	3%	N=44	100%	N=1374

Table 14: Question 14

How likely, if at all, are you to use one of the following information channels to obtain information about community events such as City Council meetings, community meetings and upcoming events?	Very likely		Likely		Somewhat likely		Not at all likely		Don't know		Total	
City of Boulder website (www.bouldercolorado.gov)	29%	N=397	24%	N=332	23%	N=314	18%	N=247	5%	N=71	100%	N=1361
City of Boulder Facebook Page	4%	N=59	8%	N=106	18%	N=242	62%	N=841	8%	N=105	100%	N=1353
City of Boulder Twitter	3%	N=45	5%	N=66	9%	N=128	75%	N=1013	8%	N=106	100%	N=1358
City of Boulder NextDoor neighborhood postings	9%	N=119	9%	N=121	14%	N=189	47%	N=643	21%	N=283	100%	N=1356
City of Boulder online video (e.g. YouTube, Vimeo, webstreaming)	2%	N=32	6%	N=85	17%	N=231	63%	N=844	11%	N=154	100%	N=1345
Boulder Daily Camera	32%	N=440	26%	N=358	21%	N=292	15%	N=206	5%	N=68	100%	N=1362
The Colorado Daily	9%	N=120	17%	N=226	26%	N=355	42%	N=564	7%	N=89	100%	N=1354
BizWest (formerly Boulder County Business Report)	2%	N=23	3%	N=47	11%	N=150	69%	N=930	15%	N=207	100%	N=1357
Inserts in the water utility bill	8%	N=104	13%	N=176	20%	N=273	47%	N=642	12%	N=162	100%	N=1357
Mailings to your home address	26%	N=348	30%	N=405	28%	N=375	13%	N=176	4%	N=57	100%	N=1361
Listservs (where you sign up to be part of a group receiving emails from the city)	6%	N=87	11%	N=144	17%	N=234	51%	N=687	14%	N=193	100%	N=1345
Community Newsletter	10%	N=139	22%	N=301	27%	N=365	30%	N=403	10%	N=137	100%	N=1346
Watch city meetings or events online through cable TV Channel 8 (including webstreaming, HD880 and BoulderChannel8.com)	2%	N=33	4%	N=58	14%	N=195	67%	N=907	11%	N=154	100%	N=1347

Table 15: Question 15

Please rate to what extent you agree or disagree with each of the following statements.	Strongly agree		Agree		Neither agree nor disagree		Disagree		Strongly disagree		Total	
I feel included in the Boulder community	13%	N=182	45%	N=620	29%	N=398	10%	N=132	2%	N=32	100%	N=1363
I inform myself about major issues in the City of Boulder	21%	N=287	49%	N=663	22%	N=298	8%	N=110	0%	N=6	100%	N=1364
I take the initiative to share my views with elected officials or city staff	5%	N=62	14%	N=190	32%	N=441	41%	N=556	8%	N=116	100%	N=1364
Boulder's City Council implements policies that reflect the values of the Boulder community	5%	N=67	29%	N=394	44%	N=600	17%	N=229	6%	N=76	100%	N=1365

Table 16: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?	Never		Rarely		Sometimes		Usually		Always		Total	
Recycle at home	1%	N=13	1%	N=14	3%	N=43	13%	N=173	82%	N=1117	100%	N=1361
Purchase goods or services from a business located in Boulder	1%	N=7	1%	N=11	17%	N=237	56%	N=760	25%	N=345	100%	N=1361
Eat at least 5 portions of fruits and vegetables a day	1%	N=18	8%	N=106	27%	N=369	38%	N=510	26%	N=349	100%	N=1352
Participate in moderate or vigorous physical activity	1%	N=9	4%	N=56	23%	N=311	38%	N=512	34%	N=468	100%	N=1355
Read or watch local news (via television, paper, computer, etc.)	6%	N=83	15%	N=211	25%	N=340	26%	N=360	27%	N=370	100%	N=1363
Vote in local elections	8%	N=113	4%	N=54	11%	N=153	20%	N=273	56%	N=767	100%	N=1360

Table 17: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	33%	N=454
Very good	47%	N=646
Good	16%	N=213
Fair	3%	N=37
Poor	1%	N=11
Total	100%	N=1361

Table 18: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	5%	N=72
Somewhat positive	27%	N=371
Neutral	53%	N=716
Somewhat negative	12%	N=168
Very negative	2%	N=27
Total	100%	N=1355

Table 19: Question D4

What is your employment status?	Percent	Number
Working full time for pay	60%	N=810
Working part time for pay	18%	N=241
Unemployed, looking for paid work	4%	N=61
Unemployed, not looking for paid work	5%	N=72
Fully retired	13%	N=170
Total	100%	N=1353

Table 20: Question D5

Do you work inside the boundaries of Boulder?	Percent	Number
Yes, outside the home	54%	N=722
Yes, from home	16%	N=207
No	30%	N=398
Total	100%	N=1327

Table 21: Question D6

How many years have you lived in Boulder?	Percent	Number
Less than 2 years	20%	N=267
2 to 5 years	26%	N=357
6 to 10 years	13%	N=179
11 to 20 years	13%	N=172
More than 20 years	28%	N=388
Total	100%	N=1363

Table 22: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	45%	N=608
Building with two or more homes (duplex, townhome, apartment or condominium)	53%	N=716
Mobile home	2%	N=28
Other	1%	N=10
Total	100%	N=1362

Table 23: Question D8

Is this house, apartment or mobile home...	Percent	Number
Rented	51%	N=695
Owned	49%	N=665
Total	100%	N=1360

Table 24: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than $300 per month	2%	N=26
$300 to $599 per month	6%	N=77
$600 to $999 per month	13%	N=168
$1,000 to $1,499 per month	29%	N=380
$1,500 to $2,499 per month	33%	N=433
$2,500 or more per month	19%	N=246
Total	100%	N=1330

Table 25: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	80%	N=1080
Yes	20%	N=278
Total	100%	N=1358

Table 26: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	83%	N=1127
Yes	17%	N=230
Total	100%	N=1357

Table 27: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than $25,000	12%	N=156
$25,000 to $49,999	22%	N=279
$50,000 to $99,999	28%	N=358
$100,000 to $149,999	17%	N=218
$150,000 or more	21%	N=276
Total	100%	N=1286

Table 28: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	95%	N=1273
Yes, I consider myself to be Spanish, Hispanic or Latino	5%	N=68
Total	100%	N=1341

Table 29: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	1%	N=18
Asian, Asian Indian or Pacific Islander	7%	N=91
Black or African American	1%	N=15
White	90%	N=1201
Other	4%	N=54

Total may exceed 100% as respondents could select more than one option.

Table 30: Question D15

In which category is your age?	Percent	Number
18 to 24 years	12%	N=163
25 to 34 years	36%	N=488
35 to 44 years	13%	N=178
45 to 54 years	15%	N=199
55 to 64 years	10%	N=129
65 to 74 years	9%	N=121
75 years or older	5%	N=66
Total	100%	N=1344

Table 31: Question D16

What is your sex?	Percent	Number
Female	48%	N=647
Male	52%	N=696
Total	100%	N=1343

Table 32: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	80%	N=1086
Land line	10%	N=137
Both	9%	N=128
Total	100%	N=1350

Responses including "don't know"

The following pages contain a complete set of responses to each question on the survey, including the "don't know" responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with "N=").

Table 33: Question 1

Please rate each of the following aspects of quality of life in Boulder:	Excellent		Good		Fair		Poor		Don't know		Total	
Boulder as a place to live	55%	N=777	39%	N=556	5%	N=71	1%	N=9	0%	N=0	100%	N=1412
Your neighborhood as a place to live	50%	N=709	40%	N=572	8%	N=120	1%	N=16	0%	N=1	100%	N=1417
Boulder as a place to raise children	35%	N=492	29%	N=410	9%	N=131	2%	N=30	25%	N=352	100%	N=1414
Boulder as a place to work	38%	N=533	37%	N=524	14%	N=202	3%	N=43	8%	N=109	100%	N=1412
Boulder as a place to visit	65%	N=917	26%	N=370	4%	N=62	1%	N=18	3%	N=45	100%	N=1413
Boulder as a place to retire	26%	N=370	23%	N=328	17%	N=237	8%	N=111	26%	N=361	100%	N=1408
The overall quality of life in Boulder	49%	N=689	44%	N=617	7%	N=102	1%	N=8	0%	N=1	100%	N=1417

Table 34: Question 2

Please rate each of the following characteristics as they relate to Boulder as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
Overall feeling of safety in Boulder	44%	N=625	46%	N=658	7%	N=102	2%	N=29	0%	N=0	100%	N=1415
Overall ease of getting to the places you usually have to visit	27%	N=384	45%	N=633	21%	N=301	7%	N=97	0%	N=0	100%	N=1416
Quality of overall natural environment in Boulder	66%	N=934	29%	N=409	4%	N=59	1%	N=8	0%	N=1	100%	N=1412
Overall "built environment" of Boulder (including overall design, buildings, parks and transportation systems)	26%	N=369	48%	N=677	20%	N=288	5%	N=76	0%	N=2	100%	N=1412
Health and wellness opportunities in Boulder	58%	N=823	32%	N=457	5%	N=64	1%	N=12	4%	N=52	100%	N=1408
Overall opportunities for education and enrichment	55%	N=783	34%	N=482	5%	N=69	1%	N=9	5%	N=70	100%	N=1413
Overall economic health of Boulder	36%	N=506	42%	N=585	14%	N=192	3%	N=37	6%	N=89	100%	N=1409
Sense of community	18%	N=261	44%	N=622	28%	N=392	8%	N=113	2%	N=24	100%	N=1410
Overall image or reputation of Boulder	38%	N=537	47%	N=667	11%	N=157	2%	N=35	1%	N=18	100%	N=1414

Table 35: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Don't know		Total	
Recommend living in Boulder to someone who asks	45%	N=630	36%	N=506	12%	N=168	7%	N=98	1%	N=9	100%	N=1411
Remain in Boulder for the next five years	50%	N=710	27%	N=374	11%	N=152	10%	N=145	2%	N=30	100%	N=1411

Table 36: Question 4

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Don't know		Total	
In your neighborhood during the day	85%	N=1196	12%	N=164	2%	N=29	1%	N=11	1%	N=7	0%	N=1	100%	N=1407
In Boulder's downtown/commercial area during the day	63%	N=894	26%	N=373	5%	N=72	3%	N=45	1%	N=14	1%	N=13	100%	N=1411

Table 37: Question 5

Please rate each of the following characteristics as they relate to Boulder as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
Traffic flow on major streets	4%	N=50	27%	N=376	42%	N=587	28%	N=394	0%	N=6	100%	N=1413
Ease of public parking	4%	N=55	25%	N=349	44%	N=616	25%	N=356	3%	N=36	100%	N=1412
Ease of travel by car in Boulder	6%	N=81	37%	N=521	37%	N=517	19%	N=272	1%	N=19	100%	N=1409

Please rate each of the following characteristics as they relate to Boulder as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
Ease of travel by public transportation in Boulder	16%	N=227	43%	N=601	19%	N=274	7%	N=101	15%	N=206	100%	N=1408
Ease of travel by bicycle in Boulder	40%	N=566	38%	N=539	8%	N=108	2%	N=26	12%	N=176	100%	N=1415
Ease of walking in Boulder	46%	N=650	42%	N=597	10%	N=135	1%	N=19	1%	N=13	100%	N=1413
Availability of paths and walking trails	61%	N=867	33%	N=470	4%	N=58	1%	N=9	1%	N=13	100%	N=1417
Air quality	38%	N=531	48%	N=680	10%	N=147	2%	N=31	2%	N=27	100%	N=1416
Cleanliness of Boulder	37%	N=528	51%	N=723	10%	N=145	1%	N=16	0%	N=3	100%	N=1415
Overall appearance of Boulder	43%	N=608	48%	N=676	8%	N=115	1%	N=9	0%	N=7	100%	N=1415
Public places where people want to spend time	37%	N=518	47%	N=669	12%	N=167	3%	N=38	1%	N=20	100%	N=1412
Variety of housing options	4%	N=63	15%	N=209	35%	N=499	41%	N=572	5%	N=69	100%	N=1412
Availability of affordable quality housing	3%	N=38	6%	N=86	20%	N=282	64%	N=894	8%	N=108	100%	N=1407
Fitness opportunities (including exercise classes and paths or trails, etc.)	68%	N=955	27%	N=387	4%	N=52	1%	N=8	1%	N=11	100%	N=1413
Recreational opportunities	67%	N=949	29%	N=405	3%	N=38	1%	N=10	1%	N=9	100%	N=1411
Availability of affordable quality food	28%	N=390	44%	N=626	22%	N=311	5%	N=72	1%	N=15	100%	N=1414
Availability of affordable quality health care	14%	N=200	41%	N=581	21%	N=291	6%	N=90	18%	N=247	100%	N=1410
Availability of preventive health services	20%	N=286	40%	N=558	15%	N=208	4%	N=52	22%	N=307	100%	N=1410
Availability of affordable quality mental health care	8%	N=116	19%	N=262	13%	N=176	8%	N=117	52%	N=736	100%	N=1408
Ability to start or grow a business	12%	N=172	23%	N=322	14%	N=194	5%	N=77	46%	N=643	100%	N=1408

Table 38: Question 6

Please rate each of the following characteristics as they relate to Boulder as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
Availability of affordable quality child care/preschool	5%	N=66	12%	N=163	9%	N=131	7%	N=101	67%	N=940	100%	N=1400
K-12 education	21%	N=292	21%	N=295	4%	N=62	1%	N=13	53%	N=734	100%	N=1397
Adult educational opportunities	27%	N=384	40%	N=558	9%	N=120	1%	N=21	23%	N=318	100%	N=1400
Opportunities to attend cultural/arts/music activities	39%	N=551	43%	N=603	12%	N=172	1%	N=18	5%	N=66	100%	N=1410
Opportunities to participate in religious or spiritual events and activities	27%	N=375	29%	N=410	5%	N=73	1%	N=14	38%	N=535	100%	N=1406
Employment opportunities	11%	N=155	38%	N=535	26%	N=371	6%	N=86	18%	N=254	100%	N=1401
Shopping opportunities	32%	N=447	52%	N=727	13%	N=183	2%	N=28	2%	N=25	100%	N=1410
Cost of living in Boulder	1%	N=12	9%	N=132	39%	N=543	51%	N=714	0%	N=5	100%	N=1407
Overall quality of business and service establishments in Boulder	24%	N=333	60%	N=836	13%	N=185	1%	N=14	2%	N=28	100%	N=1395
Vibrant downtown/commercial area	40%	N=558	46%	N=654	11%	N=152	1%	N=17	2%	N=25	100%	N=1406
Overall quality of new development in Boulder	11%	N=155	36%	N=501	27%	N=380	14%	N=196	12%	N=175	100%	N=1407
Opportunities to participate in social events and activities	31%	N=431	50%	N=704	12%	N=173	1%	N=19	6%	N=77	100%	N=1404
Opportunities to volunteer	35%	N=486	40%	N=558	7%	N=100	1%	N=10	18%	N=251	100%	N=1406
Opportunities to participate in community matters	23%	N=319	40%	N=566	15%	N=217	5%	N=66	17%	N=238	100%	N=1405
Openness and acceptance of the community toward people of diverse backgrounds	17%	N=240	37%	N=516	24%	N=338	13%	N=187	9%	N=123	100%	N=1404
Neighborliness of residents in Boulder	17%	N=237	45%	N=634	27%	N=386	7%	N=100	4%	N=50	100%	N=1407

Table 39: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
Made efforts to conserve water	17%	N=243	83%	N=1167	100%	N=1411
Made efforts to make your home more energy efficient	26%	N=361	74%	N=1048	100%	N=1410
Observed a code violation or other hazard in Boulder	61%	N=861	39%	N=541	100%	N=1402
Household member was a victim of a crime in Boulder	93%	N=1305	7%	N=100	100%	N=1406
Reported a crime to the police in Boulder	85%	N=1198	15%	N=208	100%	N=1407
Stocked supplies in preparation for an emergency	81%	N=1142	19%	N=267	100%	N=1409
Campaigned or advocated for an issue, cause or candidate	66%	N=930	34%	N=474	100%	N=1404
Contacted the City of Boulder (in-person, phone, email or web) for help or information	57%	N=805	43%	N=601	100%	N=1406
Contacted Boulder elected officials (in-person, phone, email or web) to express your opinion	82%	N=1148	18%	N=259	100%	N=1407
Made efforts to reduce your energy consumption	11%	N=161	89%	N=1251	100%	N=1412

Table 40: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Boulder?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Used Boulder recreation centers or their services	18%	N=249	20%	N=274	25%	N=354	37%	N=523	100%	N=1400
Visited a neighborhood park or City park	41%	N=573	34%	N=470	22%	N=307	4%	N=49	100%	N=1400
Used Boulder public libraries or their services	11%	N=154	26%	N=368	32%	N=447	31%	N=433	100%	N=1402
Participated in religious or spiritual activities in Boulder	7%	N=96	12%	N=165	15%	N=207	67%	N=932	100%	N=1399
Attended a City-sponsored event	3%	N=42	14%	N=192	55%	N=761	28%	N=394	100%	N=1388
Used bus, rail, subway or other public transportation instead of driving	23%	N=315	20%	N=282	32%	N=443	26%	N=359	100%	N=1398
Carpooled with other adults or children instead of driving alone	20%	N=277	26%	N=360	22%	N=307	32%	N=455	100%	N=1400
Walked or biked instead of driving	56%	N=779	21%	N=291	14%	N=200	9%	N=129	100%	N=1398
Volunteered your time to some group/activity in Boulder	12%	N=172	16%	N=218	24%	N=338	48%	N=671	100%	N=1399
Participated in a club	10%	N=146	13%	N=182	15%	N=205	62%	N=864	100%	N=1398
Talked to or visited with your immediate neighbors	39%	N=542	30%	N=426	21%	N=301	10%	N=134	100%	N=1403
Done a favor for a neighbor	17%	N=236	24%	N=330	36%	N=499	24%	N=331	100%	N=1396
Visited open space and mountain parks	42%	N=596	36%	N=508	18%	N=252	4%	N=50	100%	N=1406

Table 41: Question 9

Thinking about local public meetings (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Attended a local public meeting	1%	N=9	4%	N=48	21%	N=280	75%	N=1007	100%	N=1344
Watched (online or on television) a local public meeting	1%	N=9	4%	N=58	16%	N=229	79%	N=1100	100%	N=1397

Table 42: Question 10

Please rate the quality of each of the following services in Boulder:	Excellent		Good		Fair		Poor		Don't know		Total	
Police/Sheriff services	22%	N=310	40%	N=551	10%	N=135	3%	N=46	25%	N=340	100%	N=1381
Fire services	32%	N=443	28%	N=380	2%	N=21	0%	N=4	39%	N=534	100%	N=1381
Ambulance or emergency medical services	26%	N=355	26%	N=355	4%	N=57	1%	N=11	44%	N=603	100%	N=1380
Crime prevention	14%	N=198	32%	N=444	12%	N=172	3%	N=46	38%	N=521	100%	N=1381

Please rate the quality of each of the following services in Boulder:	Excellent		Good		Fair		Poor		Don't know		Total	
Fire prevention and education	16%	N=226	29%	N=395	6%	N=77	1%	N=14	48%	N=662	100%	N=1374
Traffic enforcement	10%	N=141	37%	N=500	23%	N=319	11%	N=144	19%	N=263	100%	N=1367
Street repair	8%	N=116	36%	N=492	35%	N=477	16%	N=218	6%	N=77	100%	N=1381
Street cleaning	14%	N=190	46%	N=634	23%	N=315	7%	N=97	10%	N=141	100%	N=1377
Street lighting	15%	N=203	52%	N=718	22%	N=304	7%	N=100	4%	N=51	100%	N=1375
Snow removal	12%	N=161	39%	N=534	27%	N=372	16%	N=221	7%	N=93	100%	N=1381
Sidewalk maintenance	14%	N=190	46%	N=630	27%	N=378	9%	N=121	4%	N=59	100%	N=1377
Traffic signal timing	8%	N=116	41%	N=572	29%	N=405	17%	N=239	3%	N=48	100%	N=1381
Bus or transit services	28%	N=383	42%	N=580	11%	N=156	4%	N=55	15%	N=206	100%	N=1380
Garbage collection	36%	N=497	50%	N=695	7%	N=94	2%	N=23	5%	N=73	100%	N=1382
Recycling	46%	N=630	43%	N=591	7%	N=90	1%	N=21	4%	N=50	100%	N=1381
Yard waste pick-up	25%	N=339	31%	N=428	8%	N=116	4%	N=60	31%	N=427	100%	N=1370
Storm drainage	14%	N=194	45%	N=616	16%	N=215	3%	N=47	22%	N=301	100%	N=1374
Drinking water	43%	N=594	42%	N=575	10%	N=134	3%	N=43	2%	N=33	100%	N=1379
Sewer services	25%	N=348	45%	N=612	8%	N=107	1%	N=19	21%	N=289	100%	N=1374
Power (electric and/or gas) utility	27%	N=379	50%	N=690	14%	N=187	3%	N=38	6%	N=85	100%	N=1379
Water utility billing	20%	N=282	45%	N=615	12%	N=160	3%	N=38	20%	N=281	100%	N=1375
City parks	55%	N=751	39%	N=537	4%	N=50	1%	N=12	2%	N=27	100%	N=1377
Recreation programs or classes	30%	N=414	33%	N=455	5%	N=65	1%	N=8	32%	N=434	100%	N=1375
Recreation centers or facilities	36%	N=500	35%	N=480	6%	N=79	1%	N=9	22%	N=303	100%	N=1372
Land use, planning and zoning	11%	N=153	30%	N=416	24%	N=327	14%	N=194	20%	N=277	100%	N=1367
Code enforcement (weeds, abandoned buildings, etc.)	7%	N=97	28%	N=381	19%	N=261	8%	N=110	38%	N=513	100%	N=1362
Animal control	12%	N=166	34%	N=464	13%	N=174	4%	N=50	37%	N=512	100%	N=1366
Economic development	12%	N=160	34%	N=463	18%	N=243	6%	N=87	30%	N=413	100%	N=1366
Health services	16%	N=224	43%	N=585	10%	N=136	2%	N=25	29%	N=395	100%	N=1364
Public library services	40%	N=555	34%	N=474	4%	N=54	1%	N=16	20%	N=276	100%	N=1375
Public information services	16%	N=214	36%	N=497	12%	N=161	2%	N=25	34%	N=464	100%	N=1361
Cable television	7%	N=93	22%	N=295	15%	N=207	11%	N=147	46%	N=624	100%	N=1365
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	16%	N=217	37%	N=505	11%	N=155	2%	N=25	34%	N=468	100%	N=1371
Preservation of natural areas such as open space, farmlands and greenbelts	51%	N=708	33%	N=450	8%	N=114	3%	N=39	5%	N=64	100%	N=1375
Boulder open space	59%	N=810	32%	N=440	5%	N=68	1%	N=17	3%	N=41	100%	N=1378
City-sponsored special events	18%	N=243	40%	N=547	11%	N=149	1%	N=20	29%	N=395	100%	N=1353
Overall customer service by Boulder employees (police, receptionists, planners, etc.)	19%	N=266	47%	N=649	11%	N=157	3%	N=35	19%	N=261	100%	N=1367

Table 43: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Don't know		Total	
The City of Boulder	21%	N=285	58%	N=794	12%	N=160	3%	N=47	6%	N=79	100%	N=1365
The Federal Government	4%	N=52	38%	N=517	34%	N=466	10%	N=139	15%	N=203	100%	N=1377

Table 44: Question 12

Please rate the following categories of Boulder government performance:	Excellent		Good		Fair		Poor		Don't know		Total	
The value of services for the taxes paid to Boulder	12%	N=165	43%	N=592	22%	N=304	9%	N=119	13%	N=182	100%	N=1362
The overall direction that Boulder is taking	7%	N=101	35%	N=483	31%	N=422	20%	N=273	6%	N=88	100%	N=1366
The job Boulder government does at welcoming citizen involvement	10%	N=138	32%	N=442	23%	N=314	12%	N=159	23%	N=308	100%	N=1361
Overall confidence in Boulder government	7%	N=94	37%	N=504	29%	N=399	18%	N=241	9%	N=127	100%	N=1365
Generally acting in the best interest of the community	10%	N=137	36%	N=492	27%	N=364	19%	N=258	8%	N=115	100%	N=1365
Being honest	9%	N=124	35%	N=474	23%	N=311	12%	N=168	21%	N=288	100%	N=1365
Treating all residents fairly	8%	N=104	31%	N=415	26%	N=348	18%	N=248	18%	N=245	100%	N=1361
Gathering feedback from residents on new policies or projects	11%	N=134	30%	N=361	24%	N=288	17%	N=209	18%	N=216	100%	N=1208
Conducting public processes	9%	N=107	30%	N=368	20%	N=245	11%	N=135	29%	N=353	100%	N=1207

Table 45: Question 13

Please rate how important, if at all, you think it is for the Boulder community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
Overall feeling of safety in Boulder	38%	N=516	35%	N=486	22%	N=297	6%	N=76	100%	N=1375
Overall ease of getting to the places you usually have to visit	35%	N=482	45%	N=623	18%	N=253	1%	N=16	100%	N=1375
Quality of overall natural environment in Boulder	50%	N=688	36%	N=488	12%	N=167	2%	N=29	100%	N=1373
Overall "built environment" of Boulder (including overall design, buildings, parks and transportation systems)	38%	N=522	44%	N=599	17%	N=232	1%	N=18	100%	N=1371
Health and wellness opportunities in Boulder	26%	N=352	38%	N=521	32%	N=436	5%	N=64	100%	N=1374
Overall opportunities for education and enrichment	31%	N=425	39%	N=538	26%	N=354	4%	N=53	100%	N=1370
Overall economic health of Boulder	42%	N=579	43%	N=592	13%	N=175	2%	N=28	100%	N=1374
Sense of community	28%	N=388	44%	N=599	25%	N=344	3%	N=44	100%	N=1374

Table 46: Question 14

How likely, if at all, are you to use one of the following information channels to obtain information about community events such as City Council meetings, community meetings and upcoming events?	Very likely		Likely		Somewhat likely		Not at all likely		Don't know		Total	
City of Boulder website (www.bouldercolorado.gov)	29%	N=397	24%	N=332	23%	N=314	18%	N=247	5%	N=71	100%	N=1361
City of Boulder Facebook Page	4%	N=59	8%	N=106	18%	N=242	62%	N=841	8%	N=105	100%	N=1353
City of Boulder Twitter	3%	N=45	5%	N=66	9%	N=128	75%	N=1013	8%	N=106	100%	N=1358
City of Boulder NextDoor neighborhood postings	9%	N=119	9%	N=121	14%	N=189	47%	N=643	21%	N=283	100%	N=1356
City of Boulder online video (e.g. YouTube, Vimeo, webstreaming)	2%	N=32	6%	N=85	17%	N=231	63%	N=844	11%	N=154	100%	N=1345
Boulder Daily Camera	32%	N=440	26%	N=358	21%	N=292	15%	N=206	5%	N=68	100%	N=1362
The Colorado Daily	9%	N=120	17%	N=226	26%	N=355	42%	N=564	7%	N=89	100%	N=1354
BizWest (formerly Boulder County Business Report)	2%	N=23	3%	N=47	11%	N=150	69%	N=930	15%	N=207	100%	N=1357
Inserts in the water utility bill	8%	N=104	13%	N=176	20%	N=273	47%	N=642	12%	N=162	100%	N=1357
Mailings to your home address	26%	N=348	30%	N=405	28%	N=375	13%	N=176	4%	N=57	100%	N=1361
Listservs (where you sign up to be part of a group receiving emails from the city)	6%	N=87	11%	N=144	17%	N=234	51%	N=687	14%	N=193	100%	N=1345
Community Newsletter	10%	N=139	22%	N=301	27%	N=365	30%	N=403	10%	N=137	100%	N=1346
Watch city meetings or events online through cable TV Channel 8 (including webstreaming, HD880 and BoulderChannel8.com)	2%	N=33	4%	N=58	14%	N=195	67%	N=907	11%	N=154	100%	N=1347

Table 47: Question 15

Please rate to what extent you agree or disagree with each of the following statements.	Strongly agree		Agree		Neither agree nor disagree		Disagree		Strongly disagree		Total	
I feel included in the Boulder community	13%	N=182	45%	N=620	29%	N=398	10%	N=132	2%	N=32	100%	N=1363
I inform myself about major issues in the City of Boulder	21%	N=287	49%	N=663	22%	N=298	8%	N=110	0%	N=6	100%	N=1364
I take the initiative to share my views with elected officials or city staff	5%	N=62	14%	N=190	32%	N=441	41%	N=556	8%	N=116	100%	N=1364
Boulder's City Council implements policies that reflect the values of the Boulder community	5%	N=67	29%	N=394	44%	N=600	17%	N=229	6%	N=76	100%	N=1365

Table 48: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?	Never		Rarely		Sometimes		Usually		Always		Total	
Recycle at home	1%	N=13	1%	N=14	3%	N=43	13%	N=173	82%	N=1117	100%	N=1361
Purchase goods or services from a business located in Boulder	1%	N=7	1%	N=11	17%	N=237	56%	N=760	25%	N=345	100%	N=1361
Eat at least 5 portions of fruits and vegetables a day	1%	N=18	8%	N=106	27%	N=369	38%	N=510	26%	N=349	100%	N=1352
Participate in moderate or vigorous physical activity	1%	N=9	4%	N=56	23%	N=311	38%	N=512	34%	N=468	100%	N=1355
Read or watch local news (via television, paper, computer, etc.)	6%	N=83	15%	N=211	25%	N=340	26%	N=360	27%	N=370	100%	N=1363
Vote in local elections	8%	N=113	4%	N=54	11%	N=153	20%	N=273	56%	N=767	100%	N=1360

Table 49: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	33%	N=454
Very good	47%	N=646
Good	16%	N=213
Fair	3%	N=37
Poor	1%	N=11
Total	100%	N=1361

Table 50: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	5%	N=72
Somewhat positive	27%	N=371
Neutral	53%	N=716
Somewhat negative	12%	N=168
Very negative	2%	N=27
Total	100%	N=1355

Table 51: Question D4

What is your employment status?	Percent	Number
Working full time for pay	60%	N=810
Working part time for pay	18%	N=241
Unemployed, looking for paid work	4%	N=61
Unemployed, not looking for paid work	5%	N=72
Fully retired	13%	N=170
Total	100%	N=1353

Table 52: Question D5

Do you work inside the boundaries of Boulder?	Percent	Number
Yes, outside the home	54%	N=722
Yes, from home	16%	N=207
No	30%	N=398
Total	100%	N=1327

Table 53: Question D6

How many years have you lived in Boulder?	Percent	Number
Less than 2 years	20%	N=267
2 to 5 years	26%	N=357
6 to 10 years	13%	N=179
11 to 20 years	13%	N=172
More than 20 years	28%	N=388
Total	100%	N=1363

Table 54: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	45%	N=608
Building with two or more homes (duplex, townhome, apartment or condominium)	53%	N=716
Mobile home	2%	N=28
Other	1%	N=10
Total	100%	N=1362

Table 55: Question D8

Is this house, apartment or mobile home...	Percent	Number
Rented	51%	N=695
Owned	49%	N=665
Total	100%	N=1360

Table 56: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than $300 per month	2%	N=26
$300 to $599 per month	6%	N=77
$600 to $999 per month	13%	N=168
$1,000 to $1,499 per month	29%	N=380
$1,500 to $2,499 per month	33%	N=433
$2,500 or more per month	19%	N=246
Total	100%	N=1330

Table 57: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	80%	N=1080
Yes	20%	N=278
Total	100%	N=1358

Table 58: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	83%	N=1127
Yes	17%	N=230
Total	100%	N=1357

Table 59: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than $25,000	12%	N=156
$25,000 to $49,999	22%	N=279
$50,000 to $99,999	28%	N=358
$100,000 to $149,999	17%	N=218
$150,000 or more	21%	N=276
Total	100%	N=1286

Table 60: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	95%	N=1273
Yes, I consider myself to be Spanish, Hispanic or Latino	5%	N=68
Total	100%	N=1341

Table 61: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	1%	N=18
Asian, Asian Indian or Pacific Islander	7%	N=91
Black or African American	1%	N=15
White	90%	N=1201
Other	4%	N=54

Total may exceed 100% as respondents could select more than one option.

Table 62: Question D15

In which category is your age?	Percent	Number
18 to 24 years	12%	N=163
25 to 34 years	36%	N=488
35 to 44 years	13%	N=178
45 to 54 years	15%	N=199
55 to 64 years	10%	N=129
65 to 74 years	9%	N=121
75 years or older	5%	N=66
Total	100%	N=1344

Table 63: Question D16

What is your sex?	Percent	Number
Female	48%	N=647
Male	52%	N=696
Total	100%	N=1343

Table 64: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	80%	N=1086
Land line	10%	N=137
Both	9%	N=128
Total	100%	N=1350

Appendix B: Benchmark Comparisons

Comparison Data

NRC's database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 500 communities whose residents evaluated the same kinds of topics on The National Citizen Survey™. The comparison evaluations are from the most recent survey completed in each community; most communities conduct surveys every year or in alternating years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. The City of Boulder chose to have comparisons made to the entire database.

Benchmark Database Characteristics	
Region	Percent
New England	3%
Middle Atlantic	5%
East North Central	15%
West North Central	13%
South Atlantic	22%
East South Central	3%
West South Central	7%
Mountain	16%
Pacific	16%
Population	Percent
Less than 10,000	10%
10,000 to 24,999	22%
25,000 to 49,999	23%
50,000 to 99,999	22%
100,000 or more	23%

Interpreting the Results

Ratings are compared when there are at least five communities in which a similar question was asked. Where comparisons are available, four columns are provided in the table. The first column is Boulder's "percent positive." The percent positive is the combination of the top two most positive response options (i.e., "excellent" and "good," "very safe" and "somewhat safe," "essential" and "very important," etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating "yes" or participating in an activity at least once a month. The second column is the rank assigned to Boulder's rating among communities where a similar question was asked. The third column is the number of communities that asked a similar question. The final column shows the comparison of Boulder's rating to the benchmark.

In that final column, Boulder's results are noted as being "higher" than the benchmark, "lower" than the benchmark or "similar" to the benchmark, meaning that the average rating given by Boulder residents is statistically similar to or different (greater or lesser) than the benchmark. More extreme differences are noted as "much higher" or "much lower."

National Benchmark Comparisons

Table 65: Community Characteristics General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
The overall quality of life in Boulder	92%	54	418	Higher
Overall image or reputation of Boulder	86%	72	315	Higher
Boulder as a place to live	94%	83	359	Similar
Your neighborhood as a place to live	90%	52	282	Similar
Boulder as a place to raise children	85%	134	346	Similar
Boulder as a place to retire	67%	122	325	Similar
Overall appearance of Boulder	91%	37	325	Higher

Table 66: Community Characteristics by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Overall feeling of safety in Boulder	91%	82	269	Similar
	In your neighborhood during the day	97%	48	323	Similar
	In Boulder's downtown/commercial area during the day	91%	136	275	Similar
Mobility	Overall ease of getting to the places you usually have to visit	72%	103	189	Similar
	Availability of paths and walking trails	95%	1	282	Much higher
	Ease of walking in Boulder	89%	11	263	Higher
	Ease of travel by bicycle in Boulder	89%	4	269	Much higher
	Ease of travel by public transportation in Boulder	69%	11	160	Higher
	Ease of travel by car in Boulder	43%	253	274	Lower
	Ease of public parking	29%	136	154	Lower
	Traffic flow on major streets	30%	276	321	Lower
Natural Environment	Quality of overall natural environment in Boulder	95%	4	250	Higher
	Cleanliness of Boulder	89%	61	249	Higher
	Air quality	87%	54	226	Similar
Built Environment	Overall "built environment" of Boulder (including overall design, buildings, parks and transportation systems)	74%	42	179	Similar
	Overall quality of new development in Boulder	53%	164	256	Similar
	Availability of affordable quality housing	10%	270	276	Much lower
	Variety of housing options	20%	242	250	Much lower
	Public places where people want to spend time	85%	17	172	Higher
Economy	Overall economic health of Boulder	83%	28	184	Higher
	Vibrant downtown/commercial area	88%	6	168	Much higher
	Overall quality of business and service establishments in Boulder	85%	22	246	Higher
	Cost of living in Boulder	10%	174	180	Much lower
	Shopping opportunities	85%	24	267	Higher
	Employment opportunities	60%	30	284	Higher
	Boulder as a place to visit	94%	8	194	Much higher
	Boulder as a place to work	81%	32	324	Higher
Recreation and Wellness	Health and wellness opportunities in Boulder	94%	2	181	Much higher
	Availability of affordable quality mental health care	56%	45	155	Similar
	Availability of preventive health services	76%	40	211	Similar
	Availability of affordable quality health care	67%	97	235	Similar
	Availability of affordable quality food	73%	56	212	Similar
	Recreational opportunities	97%	2	277	Much higher
	Fitness opportunities (including exercise classes and paths or trails, etc.)	96%	2	173	Much higher

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Education and Enrichment	Overall opportunities for education and enrichment	94%	2	181	Much higher
	Opportunities to participate in religious or spiritual events and activities	90%	10	182	Similar
	Opportunities to attend cultural/arts/music activities	86%	13	266	Much higher
	Adult educational opportunities	87%	5	162	Higher
	K-12 education	89%	53	241	Higher
	Availability of affordable quality child care/preschool	50%	140	229	Similar
Community Engagement	Opportunities to participate in social events and activities	86%	14	233	Higher
	Neighborliness of Boulder	64%	77	174	Similar
	Openness and acceptance of the community toward people of diverse backgrounds	59%	162	261	Similar
	Opportunities to participate in community matters	76%	37	248	Similar
	Opportunities to volunteer	90%	6	239	Higher

Table 67: Governance General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Services provided by the City of Boulder	84%	147	405	Similar
Overall customer service by Boulder employees (police, receptionists, planners, etc.)	83%	141	339	Similar
Value of services for the taxes paid to Boulder	64%	108	370	Similar
Overall direction that Boulder is taking	46%	234	290	Similar
Job Boulder government does at welcoming citizen involvement	55%	139	285	Similar
Overall confidence in Boulder government	48%	119	181	Similar
Generally acting in the best interest of the community	50%	118	180	Similar
Being honest	56%	98	173	Similar
Treating all residents fairly	47%	127	178	Similar
Services provided by the Federal Government	48%	26	226	Similar

Table 68: Governance by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Police/Sheriff services	83%	214	415	Similar
	Fire services	97%	84	342	Similar
	Ambulance or emergency medical services	91%	138	318	Similar
	Crime prevention	75%	145	322	Similar
	Fire prevention and education	87%	86	257	Similar
	Animal control	74%	92	310	Similar
	Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	80%	28	255	Higher
Mobility	Traffic enforcement	58%	267	337	Similar
	Street repair	47%	216	381	Similar
	Street cleaning	67%	142	291	Similar
	Street lighting	70%	91	288	Similar
	Snow removal	54%	213	274	Similar
	Sidewalk maintenance	62%	106	297	Similar
	Traffic signal timing	52%	132	233	Similar
	Bus or transit services	82%	4	199	Much higher
Natural Environment	Garbage collection	91%	86	325	Similar
	Recycling	92%	19	331	Higher
	Yard waste pick-up	81%	88	246	Similar

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
	Drinking water	87%	29	310	Higher
	Preservation of natural areas such as open space, farmlands and greenbelts	88%	2	236	Much higher
	Boulder open space	94%	2	165	Much higher
Built Environment	Storm drainage	76%	87	324	Similar
	Sewer services	88%	38	298	Similar
	Power (electric and/or gas) utility	83%	49	151	Similar
	Utility billing	82%	21	163	Similar
	Land use, planning and zoning	52%	116	275	Similar
	Code enforcement (weeds, abandoned buildings, etc.)	56%	145	340	Similar
	Cable television	52%	105	178	Similar
Economy	Economic development	65%	67	259	Similar
Recreation and Wellness	City parks	95%	15	305	Higher
	Recreation programs or classes	92%	9	312	Higher
	Recreation centers or facilities	92%	6	257	Higher
	Health services	83%	37	184	Similar
Education and Enrichment	City-sponsored special events	82%	35	195	Similar
	Public library services	94%	43	318	Similar
Community Engagement	Public information services	79%	56	261	Similar

Table 69: Participation General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Sense of community	64%	152	281	Similar
Recommend living in Boulder to someone who asks	81%	179	255	Similar
Remain in Boulder for the next five years	78%	191	247	Similar
Contacted Boulder (in-person, phone, email or web) for help or information	43%	169	280	Similar

Table 70: Participation by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Stocked supplies in preparation for an emergency	19%	149	159	Lower
	Did NOT report a crime to the police	85%	38	176	Similar
	Household member was NOT a victim of a crime	93%	50	248	Similar
Mobility	Used bus, rail, subway or other public transportation instead of driving	74%	6	144	Much higher
	Carpooled with other adults or children instead of driving alone	68%	4	167	Much higher
	Walked or biked instead of driving	91%	3	172	Much higher
Natural Environment	Made efforts to conserve water	83%	73	162	Similar
	Made efforts to make your home more energy efficient	74%	113	163	Similar
	Recycle at home	98%	11	233	Higher
Built Environment	Did NOT observe a code violation or other hazard in Boulder	61%	49	168	Similar
	NOT experiencing housing costs stress	55%	210	229	Lower
Economy	Purchase goods or services from a business located in Boulder	99%	28	170	Similar
	Economy will have positive impact on income	33%	52	231	Similar

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
	Work inside boundaries of Boulder	70%	12	170	Much higher
Recreation and Wellness	Used Boulder recreation centers or their services	63%	54	215	Similar
	Visited a neighborhood park or City park	96%	2	246	Higher
	Eat at least 5 portions of fruits and vegetables a day	91%	10	165	Similar
	Participate in moderate or vigorous physical activity	95%	3	169	Higher
	In very good to excellent health	81%	6	168	Similar
Education and Enrichment	Used Boulder public libraries or their services	69%	79	215	Similar
	Participated in religious or spiritual activities in Boulder	33%	152	180	Lower
	Attended City-sponsored event	72%	14	172	Higher
Community Engagement	Campaigned or advocated for an issue, cause or candidate	34%	7	156	Higher
	Contacted Boulder elected officials (in-person, phone, email or web) to express your opinion	18%	65	170	Similar
	Volunteered your time to some group/activity in Boulder	52%	47	237	Higher
	Participated in a club	38%	35	216	Higher
	Talked to or visited with your immediate neighbors	90%	95	168	Similar
	Done a favor for a neighbor	76%	134	162	Similar
	Attended a local public meeting	25%	63	238	Similar
	Watched (online or on television) a local public meeting	21%	121	203	Similar
	Read or watch local news (via television, paper, computer, etc.)	78%	156	171	Similar
	Vote in local elections	88%	34	231	Similar

Communities included in national comparisons

The communities included in Boulder's comparisons are listed on the following pages along with their population according to the 2010 Census.

Airway Heights city, WA 6,114
Albany city, OR 50,158
Albemarle County, VA..... 98,970
Albert Lea city, MN..... 18,016
Alexandria city, VA 139,966
Algonquin village, IL..... 30,046
Aliso Viejo city, CA 47,823
Altoona city, IA 14,541
American Canyon city, CA..... 19,454
Ames city, IA 58,965
Andover CDP, MA..... 8,762
Ankeny city, IA 45,582
Ann Arbor city, MI.....113,934
Annapolis city, MD 38,394
Apache Junction city, AZ..... 35,840
Apple Valley town, CA 69,135
Arapahoe County, CO.....572,003
Arkansas City city, AR..... 366
Arlington County, VA.....207,627
Arvada city, CO.....106,433
Asheville city, NC 83,393
Ashland city, OR 20,078
Ashland town, MA 16,593
Ashland town, VA..... 7,225
Aspen city, CO 6,658
Athens-Clarke County unified government 115,452
Auburn city, AL 53,380
Auburn city, WA..... 70,180
Augusta CCD, GA 134,777
Aurora city, CO 325,078
Austin city, TX 790,390
Avon town, CO 6,447
Bainbridge Island city, WA..... 23,025
Baltimore city, MD.....620,961
Bartonville town, TX..... 1,469
Battle Creek city, MI..... 52,347
Bay City city, MI..... 34,932
Baytown city, TX..... 71,802
Bedford city, TX..... 46,979
Bedford town, MA 13,320
Bellevue city, WA 122,363
Bellingham city, WA 80,885
Beltrami County, MN 44,442
Benbrook city, TX..... 21,234
Bend city, OR..... 76,639
Bettendorf city, IA..... 33,217

Billings city, MT....104,170
Blaine city, MN.... 57,186
Bloomfield Hills city, MI 3,869
Bloomington city, MN 82,893
Blue Springs city, MO 52,575
Boise City city, ID 205,671
Boone County, KY 118,811
Boulder city, CO.... 97,385
Bowling Green city, KY 58,067
Bozeman city, MT 37,280
Brentwood city, MO.... 8,055
Brentwood city, TN 37,060
Brighton city, CO.... 33,352
Brighton city, MI 7,444
Bristol city, TN 26,702
Broken Arrow city, OK 98,850
Brookfield city, WI 37,920
Brookline CDP, MA 58,732
Broomfield city, CO 55,889
Brownsburg town, IN 21,285
Burien city, WA 33,313
Burleson city, TX.... 36,690
Cabarrus County, NC....178,011
Cambridge city, MA 105,162
Cannon Beach city, OR 1,690
Cañon City city, CO 16,400
Canton city, SD 3,057
Cape Coral city, FL 154,305
Cape Girardeau city, MO.... 37,941
Carlisle borough, PA 18,682
Carlsbad city, CA....105,328
Carroll city, IA.... 10,103
Cartersville city, GA 19,731
Cary town, NC 135,234
Casper city, WY 55,316
Castine town, ME 1,366
Castle Pines North city, CO 10,360
Castle Rock town, CO.... 48,231
Cedar Hill city, TX 45,028
Cedar Rapids city, IA....126,326
Celina city, TX.... 6,028
Centennial city, CO....100,377
Chambersburg borough, PA 20,268
Chandler city, AZ 236,123
Chandler city, TX 2,734
Chanhassen city, MN 22,952
Chapel Hill town, NC 57,233
Charles County, MD 146,551
Charlotte city, NC....731,424
Charlotte County, FL 159,978
Charlottesville city, VA 43,475
Chattanooga city, TN....167,674
Chesterfield County, VA....316,236
Chippewa Falls city, WI 13,661
Citrus Heights city, CA 83,301
Clackamas County, OR 375,992
Clarendon Hills village, IL 8,427
Clayton city, MO 15,939
Clearwater city, FL 107,685
Cleveland Heights city, OH 46,121
Clinton city, SC 8,490
Clive city, IA 15,447
Clovis city, CA 95,631
College Park city, MD 30,413
College Station city, TX 93,857
Colleyville city, TX 22,807
Collinsville city, IL 25,579
Columbia city, SC....129,272
Columbia Falls city, MT.... 4,688
Columbus city, WI.... 4,991
Commerce City city, CO 45,913
Concord city, CA 122,067
Concord town, MA.... 17,668
Coon Rapids city, MN 61,476
Copperas Cove city, TX.... 32,032
Coronado city, CA 18,912
Corvallis city, OR.... 54,462
Creve Coeur city, MO 17,833
Cross Roads town, TX 1,563
Dacono city, CO 4,152
Dade City city, FL.... 6,437
Dakota County, MN 398,552
Dallas city, OR 14,583
Dallas city, TX....1,197,816
Danville city, KY 16,218
Dardenne Prairie city, MO 11,494
Davenport city, IA 99,685
Davidson town, NC.... 10,944
Decatur city, GA.... 19,335
Del Mar city, CA 4,161
Delaware city, OH 34,753
Delray Beach city, FL.... 60,522
Denison city, TX.... 22,682
Denton city, TX....113,383
Denver city, CO....600,158
Derby city, KS 22,158
Des Moines city, IA 203,433
Des Peres city, MO 8,373
Destin city, FL.... 12,305
Dothan city, AL 65,496
Douglas County, CO 285,465
Dover city, NH 29,987
Dublin city, CA 46,036
Dublin city, OH 41,751
Duluth city, MN 86,265
Duncanville city, TX.... 38,524
Durham city, NC 228,330
Durham County, NC 267,587
Eagan city, MN 64,206
Eagle town, CO 6,508
East Baton Rouge Parish, LA....440,171
East Grand Forks city, MN 8,601
East Lansing city, MI 48,579
Eau Claire city, WI 65,883
Eden Prairie city, MN 60,797
Edgerton city, KS 1,671
Edgewater city, CO 5,170
Edina city, MN 47,941
Edmond city, OK 81,405
Edmonds city, WA 39,709
El Cerrito city, CA 23,549
El Dorado County, CA....181,058
El Paso city, TX....649,121
Elk Grove city, CA 153,015
Elk River city, MN 22,974
Elko New Market city, MN 4,110
Elmhurst city, IL.... 44,121
Encinitas city, CA 59,518
Englewood city, CO 30,255
Erie town, CO 18,135
Escambia County, FL....297,619
Estes Park town, CO.... 5,858
Fairview town, TX 7,248
Farmersville city, TX 3,301
Farmington Hills city, MI.... 79,740
Fayetteville city, NC....200,564
Fishers town, IN 76,794
Flower Mound town, TX.... 64,669
Forest Grove city, OR 21,083
Fort Collins city, CO....143,986

Fort Lauderdale city, FL 165,521
Fort Smith city, AR 86,209
Fort Worth city, TX 741,206
Fountain Hills town, AZ 22,489
Franklin city, TN 62,487
Fredericksburg city, VA 24,286
Fremont city, CA 214,089
Friendswood city, TX 35,805
Fruita city, CO 12,646
Gahanna city, OH 33,248
Gaithersburg city, MD 59,933
Galveston city, TX 47,743
Gardner city, KS 19,123
Geneva city, NY 13,261
Georgetown city, TX 47,400
Germantown city, TN 38,844
Gilbert town, AZ 208,453
Gillette city, WY 29,087
Glendora city, CA 50,073
Glenview village, IL 44,692
Globe city, AZ 7,532
Golden city, CO 18,867
Golden Valley city, MN 20,371
Goodyear city, AZ 65,275
Grafton village, WI 11,459
Grand Blanc city, MI 8,276
Grand Island city, NE 48,520
Grants Pass city, OR 34,533
Grass Valley city, CA 12,860
Greenville city, NC 84,554
Greenwich town, CT 61,171
Greenwood Village city, CO 13,925
Greer city, SC 25,515
Guilford County, NC 488,406
Gunnison County, CO 15,324
Hailey city, ID 7,960
Haines Borough, AK 2,508
Hallandale Beach city, FL 37,113
Hamilton city, OH 62,477
Hanover County, VA 99,863
Harrisburg city, SD 4,089
Harrisonburg city, VA 48,914
Harrisonville city, MO 10,019
Hayward city, CA 144,186
Henderson city, NV 257,729
Herndon town, VA 23,292
High Point city, NC 104,371
Highland Park city, IL 29,763
Highlands Ranch CDP, CO 96,713
Holland city, MI 33,051
Honolulu County, HI 953,207
Hooksett town, NH 13,451
Hopkins city, MN 17,591
Hopkinton town, MA 14,925
Hoquiam city, WA 8,726
Horry County, SC 269,291
Hudson city, OH 22,262
Hudson town, CO 2,356
Hudsonville city, MI 7,116
Huntersville town, NC 46,773
Hurst city, TX 37,337
Hutchinson city, MN 14,178
Hutto city, TX 14,698
Hyattsville city, MD 17,557
Independence city, MO 116,830
Indian Trail town, NC 33,518
Indianola city, IA 14,782
Iowa City city, IA 67,862
Irving city, TX 216,290
Issaquah city, WA 30,434
Jackson County, MI 160,248
James City County, VA 67,009
Jefferson County, NY 116,229
Johnson City city, TN 63,152
Johnston city, IA 17,278
Jupiter town, FL 55,156
Kansas City city, KS 145,786
Kansas City city, MO 459,787
Keizer city, OR 36,478
Kenmore city, WA 20,460
Kennedale city, TX 6,763
Kennett Square borough, PA 6,072
Kettering city, OH 56,163
Key West city, FL 24,649
King City city, CA 12,874
King County, WA 1,931,249
Kirkland city, WA 48,787
Kirkwood city, MO 27,540
Knoxville city, IA 7,313
La Mesa city, CA 57,065
La Plata town, MD 8,753
La Porte city, TX 33,800
La Vista city, NE 15,758
Lafayette city, CO 24,453
Laguna Beach city, CA 22,723
Laguna Hills city, CA 30,344
Laguna Niguel city, CA 62,979
Lake Forest city, IL 19,375
Lake Oswego city, OR 36,619
Lake Stevens city, WA 28,069
Lake Worth city, FL 34,910
Lake Zurich village, IL 19,631
Lakeville city, MN 55,954
Lakewood city, CO 142,980
Lakewood city, WA 58,163
Lane County, OR 351,715
Lansing city, MI 114,297
Laramie city, WY 30,816
Larimer County, CO 299,630
Las Vegas city, NV 583,756
Lawrence city, KS 87,643
Lee's Summit city, MO 91,364
Lehi city, UT 47,407
Lenexa city, KS 48,190
Lewis County, NY 27,087
Lewiston city, ID 31,894
Lewisville city, TX 95,290
Libertyville village, IL 20,315
Lincoln city, NE 258,379
Lindsborg city, KS 3,458
Little Chute village, WI 10,449
Littleton city, CO 41,737
Livermore city, CA 80,968
Lone Tree city, CO 10,218
Long Grove village, IL 8,043
Longmont city, CO 86,270
Longview city, TX 80,455
Lonsdale city, MN 3,674
Los Altos Hills town, CA 7,922
Louisville city, CO 18,376
Lynchburg city, VA 75,568
Lynnwood city, WA 35,836
Macomb County, MI 840,978
Manhattan Beach city, CA 35,135
Manhattan city, KS 52,281
Mankato city, MN 39,309
Maple Grove city, MN 61,567
Marshfield city, WI 19,118
Martinez city, CA 35,824
Marysville city, WA 60,020

Matthews town, NC 27,198
McAllen city, TX 129,877
McDonough city, GA 22,084
McMinnville city, OR 32,187
Menlo Park city, CA 32,026
Mercer Island city, WA 22,699
Meridian charter township, MI 39,688
Meridian city, ID 75,092
Merriam city, KS 11,003
Mesa County, CO 146,723
Miami Beach city, FL 87,779
Miami city, FL 399,457
Middleton city, WI 17,442
Midland city, MI 41,863
Milford city, DE 9,559
Milton city, GA 32,661
Minneapolis city, MN 382,578
Mission Viejo city, CA 93,305
Modesto city, CA 201,165
Monterey city, CA 27,810
Montgomery County, VA 94,392
Monticello city, UT 1,972
Monument town, CO 5,530
Mooresville town, NC 32,711
Morristown city, TN 29,137
Morrisville town, NC 18,576
Morro Bay city, CA 10,234
Mountain Village town, CO 1,320
Mountlake Terrace city, WA 19,909
Murphy city, TX 17,708
Naperville city, IL 141,853
Napoleon city, OH 8,749
Needham CDP, MA 28,886
New Braunfels city, TX 57,740
New Brighton city, MN 21,456
New Hanover County, NC 202,667
New Orleans city, LA 343,829
New Smyrna Beach city, FL 22,464
New Ulm city, MN 13,522
Newberg city, OR 22,068
Newport city, RI 24,672
Newport News city, VA 180,719
Newton city, IA 15,254
Noblesville city, IN 51,969
Nogales city, AZ 20,837
Norcross city, GA 9,116
Norfolk city, VA 242,803
North Port city, FL 57,357
North Richland Hills city, TX 63,343
Northglenn city, CO 35,789
Novato city, CA 51,904
Novi city, MI 55,224
O'Fallon city, IL 28,281
O'Fallon city, MO 79,329
Oak Park village, IL 51,878
Oakland city, CA 390,724
Oakley city, CA 35,432
Ogdensburg city, NY 11,128
Oklahoma City city, OK 579,999
Olathe city, KS 125,872
Old Town city, ME 7,840
Olmsted County, MN 144,248
Olympia city, WA 46,478
Orland Park village, IL 56,767
Oshkosh city, WI 66,083
Oshtemo charter township, MI 21,705
Otsego County, MI 24,164
Oviedo city, FL 33,342
Paducah city, KY 25,024
Palm Beach Gardens city, FL 48,452
Palm Coast city, FL 75,180
Palo Alto city, CA 64,403
Papillion city, NE 18,894
Paradise Valley town, AZ 12,820
Park City city, UT 7,558
Parker town, CO 45,297
Parkland city, FL 23,962
Pasadena city, CA 137,122
Pasco city, WA 59,781
Pasco County, FL 464,697
Pearland city, TX 91,252
Peoria city, AZ 154,065
Peoria city, IL 115,007
Peoria County, IL 186,494
Pflugerville city, TX 46,936
Phoenix city, AZ 1,445,632
Pinehurst village, NC 13,124
Piqua city, OH 20,522
Pitkin County, CO 17,148
Plano city, TX 259,841
Platte City city, MO 4,691
Plymouth city, MN 70,576
Pocatello city, ID 54,255
Polk County, IA 430,640
Pompano Beach city, FL 99,845
Port Orange city, FL 56,048
Portland city, OR 583,776
Post Falls city, ID 27,574
Powell city, OH 11,500
Prince William County, VA 402,002
Prior Lake city, MN 22,796
Pueblo city, CO 106,595
Purcellville town, VA 7,727
Queen Creek town, AZ 26,361
Radnor township, PA 31,531
Ramsey city, MN 23,668
Raymond town, ME 4,436
Raymore city, MO 19,206
Redmond city, WA 54,144
Rehoboth Beach city, DE 1,327
Reno city, NV 225,221
Reston CDP, VA 58,404
Richmond city, CA 103,701
Richmond Heights city, MO 8,603
Rifle city, CO 9,172
Rio Rancho city, NM 87,521
River Falls city, WI 15,000
Riverside city, CA 303,871
Riverside city, MO 2,937
Roanoke County, VA 92,376
Rochester Hills city, MI 70,995
Rock Hill city, SC 66,154
Rockville city, MD 61,209
Rogers city, MN 8,597
Rolla city, MO 19,559
Roselle village, IL 22,763
Rosemount city, MN 21,874
Rosenberg city, TX 30,618
Roseville city, MN 33,660
Round Rock city, TX 99,887
Royal Oak city, MI 57,236
Saco city, ME 18,482
Sahuarita town, AZ 25,259
Salida city, CO 5,236
Sammamish city, WA 45,780
San Anselmo town, CA 12,336
San Antonio city, TX 1,327,407
San Carlos city, CA 28,406
San Diego city, CA 1,307,402
San Francisco city, CA 805,235

San Jose city, CA 945,942
San Juan County, NM 130,044
San Marcos city, CA 83,781
San Marcos city, TX..... 44,894
San Rafael city, CA..... 57,713
Sanford city, FL..... 53,570
Sangamon County, IL.....197,465
Santa Clarita city, CA.....176,320
Santa Fe County, NM 144,170
Santa Monica city, CA..... 89,736
Sarasota County, FL 379,448
Savage city, MN..... 26,911
Schaumburg village, IL..... 74,227
Scott County, MN 129,928
Scottsdale city, AZ 217,385
Seaside city, CA 33,025
Sevierville city, TN 14,807
Shawnee city, KS 62,209
Sheboygan city, WI..... 49,288
Sherborn town, MA 4,119
Shoreview city, MN 25,043
Shorewood city, MN 7,307
Shorewood village, IL..... 15,615
Shorewood village, WI 13,162
Sierra Vista city, AZ..... 43,888
Sioux Center city, IA 7,048
Sioux Falls city, SD.....153,888
Skokie village, IL..... 64,784
Snellville city, GA 18,242
South Lake Tahoe city, CA..... 21,403
Southborough town, MA..... 9,767
Southlake city, TX 26,575
Spokane Valley city, WA 89,755
Spring Hill city, KS..... 5,437
Springboro city, OH..... 17,409
Springfield city, MO 159,498
Springville city, UT 29,466
St. Augustine city, FL 12,975
St. Charles city, IL..... 32,974
St. Cloud city, FL..... 35,183
St. Cloud city, MN 65,842
St. Joseph city, MO 76,780
St. Louis County, MN.....200,226
St. Louis Park city, MN 45,250
Stallings town, NC..... 13,831
State College borough, PA 42,034
Steamboat Springs city, CO 12,088
Sterling Heights city, MI 129,699
Sugar Grove village, IL 8,997
Sugar Land city, TX..... 78,817
Suisun City city, CA 28,111
Summit city, NJ..... 21,457
Summit County, UT..... 36,324
Sunnyvale city, CA 140,081
Surprise city, AZ.....117,517
Suwanee city, GA..... 15,355
Tacoma city, WA.....198,397
Takoma Park city, MD 16,715
Tamarac city, FL 60,427
Temecula city, CA 100,097
Tempe city, AZ 161,719
Texarkana city, TX 36,411
The Woodlands CDP, TX..... 93,847
Thornton city, CO.....118,772
Thousand Oaks city, CA.....126,683
Tigard city, OR..... 48,035
Tracy city, CA 82,922
Trinidad CCD, CO 12,017
Tualatin city, OR 26,054
Tulsa city, OK 391,906
Twin Falls city, ID 44,125
Tyler city, TX 96,900
Umatilla city, OR 6,906
University Park city, TX..... 23,068
Upper Arlington city, OH..... 33,771
Urbandale city, IA 39,463
Vail town, CO..... 5,305
Vancouver city, WA 161,791
Ventura CCD, CA.....111,889
Vernon Hills village, IL..... 25,113
Vestavia Hills city, AL 34,033
Victoria city, MN..... 7,345
Vienna town, VA 15,687
Virginia Beach city, VA.....437,994
Wake Forest town, NC..... 30,117
Walnut Creek city, CA..... 64,173
Washington County, MN 238,136
Washington town, NH 1,123
Washougal city, WA 14,095
Watauga city, TX 23,497
Wauwatosa city, WI 46,396
Waverly city, IA 9,874
Weddington town, NC 9,459
Wentzville city, MO..... 29,070
West Carrollton city, OH 13,143
West Chester borough, PA..... 18,461
West Des Moines city, IA..... 56,609
Western Springs village, IL 12,975
Westerville city, OH..... 36,120
Westlake town, TX 992
Westminster city, CO.....106,114
Weston town, MA..... 11,261
White House city, TN 10,255
Wichita city, KS.....382,368
Williamsburg city, VA..... 14,068
Willowbrook village, IL 8,540
Wilmington city, NC.....106,476
Wilsonville city, OR..... 19,509
Winchester city, VA 26,203
Windsor town, CO..... 18,644
Windsor town, CT 29,044
Winnetka village, IL 12,187
Winston-Salem city, NC 229,617
Winter Garden city, FL..... 34,568
Woodbury city, MN..... 61,961
Woodland city, CA..... 55,468
Wrentham town, MA 10,955
Wyandotte County, KS 157,505
Yakima city, WA..... 91,067
York County, VA..... 65,464
Yorktown town, IN 9,405
Yountville city, CA 2,933

Appendix C: Detailed Survey Methods

The National Citizen Survey (The NCS™), conducted by National Research Center, Inc., was developed to provide communities an accurate, affordable and easy way to assess and interpret resident opinion about important local topics. Standardization of common questions and survey methods provide the rigor to assure valid results, and each community has enough flexibility to construct a customized version of The NCS.

Results offer insight into residents' perspectives about the community as a whole, including local amenities, services, public trust, resident participation and other aspects of the community in order to support budgeting, land use and strategic planning and communication with residents. Resident demographic characteristics permit comparison to the Census as well as comparison of results for different subgroups of residents. The City of Boulder funded this research. Please contact Jean Gatza of the City of Boulder at gatzaj@bouldercolorado.gov if you have any questions about the survey.

Survey Validity

The question of survey validity has two parts: 1) how can a community be confident that the results from those who completed the questionnaire are representative of the results that would have been obtained had the survey been administered to the entire population? and 2) how closely do the perspectives recorded on the survey reflect what residents really believe or do?

To answer the first question, the best survey research practices were used for the resources spent to ensure that the results from the survey respondents reflect the opinions of residents in the entire community. These practices include:

- Using a mail-out/mail-back methodology, which typically gets a higher response rate than phone for the same dollars spent. A higher response rate lessens the worry that those who did not respond are different than those who did respond.
- Selecting households at random within the community to receive the survey to ensure that the households selected to receive the survey are representative of the larger community.
- Over-sampling multi-family housing units to improve response from hard-to-reach, lower income or younger apartment dwellers.
- Selecting the respondent within the household using an unbiased sampling procedure; in this case, the "birthday method." The cover letter included an instruction requesting that the respondent in the household be the adult (18 years old or older) who most recently had a birthday, irrespective of year of birth.
- Contacting potential respondents three times to encourage response from people who may have different opinions or habits than those who would respond with only a single prompt.
- Inviting response in a compelling manner (using appropriate letterhead/logos and a signature of a visible leader) to appeal to recipients' sense of civic responsibility.
- Providing a pre-addressed, postage-paid return envelope.
- Offering the survey in Spanish or other language when requested by a given community.
- Weighting the results to reflect the demographics of the population.

The answer to the second question about how closely the perspectives recorded on the survey reflect what residents really believe or do is more complex. Resident responses to surveys are influenced by a variety of factors. For questions about service quality, residents' expectations for service quality play a role as well as the "objective" quality of the service provided, the way the resident perceives the entire community (that is, the context in which the service is provided), the scale on which the resident is asked to record his or her opinion and, of course, the opinion, itself, that a resident holds about the service. Similarly a resident's report of certain behaviors is colored by what he or she believes is the socially desirable response (e.g., reporting tolerant behaviors toward "oppressed groups," likelihood of voting for a tax increase for services to poor people, use of alternative modes of travel to work besides the single occupancy vehicle), his or her memory of the actual behavior (if it is not a question speculating about future actions, like a vote), his or her confidence that he or she can be honest without suffering any negative consequences (thus the need for anonymity) as well as the actual behavior itself.

How closely survey results come to recording the way a person really feels or behaves often is measured by the coincidence of reported behavior with observed current behavior (e.g., driving habits), reported intentions to behave with observed future behavior (e.g., voting choices) or reported opinions about current community quality

with objective characteristics of the community (e.g., feelings of safety correlated with rates of crime). There is a body of scientific literature that has investigated the relationship between reported behaviors and actual behaviors. Well-conducted surveys, by and large, do capture true respondent behaviors or intentions to act with great accuracy. Predictions of voting outcomes tend to be quite accurate using survey research, as do reported behaviors that are not about highly sensitive issues (e.g., family abuse or other illegal or morally sanctioned activities). For self-reports about highly sensitive issues, statistical adjustments can be made to correct for the respondents' tendency to report what they think the "correct" response should be.

Research on the correlation of resident opinion about service quality and "objective" ratings of service quality vary, with some showing stronger relationships than others. NRC's own research has demonstrated that residents who report the lowest ratings of street repair live in communities with objectively worse street conditions than those who report high ratings of street repair (based on road quality, delay in street repair, number of road repair employees). Similarly, the lowest rated fire services appear to be "objectively" worse than the highest rated fire services (expenditures per capita, response time, "professional" status of firefighters, breadth of services and training provided). Resident opinion commonly reflects objective performance data but is an important measure on its own. NRC principals have written, "If you collect trash three times a day but residents think that your trash haul is lousy, you still have a problem."

Survey Sampling

"Sampling" refers to the method by which households were chosen to receive the survey. All households within the City of Boulder were eligible to participate in the survey. A list of all households within the zip codes serving Boulder was purchased based on updated listings from the United States Postal Service. Since some of the zip codes that serve the City of Boulder households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file (updated on a quarterly basis) and addresses located outside of the City of Boulder boundaries were removed from consideration. Each address identified as being within City boundaries was further identified as being within one of 10 geographic sub areas of Boulder.

To choose the 6,000 survey recipients, a systematic sampling method was applied to the list of households previously screened for geographic location. Systematic sampling is a procedure whereby a complete list of all possible households is culled, selecting every *Nth* one, giving each eligible household a known probability of selection, until the appropriate number of households is selected. Multi-family housing units were over sampled as residents of this type of housing typically respond at lower rates to surveys than do those in single-family housing units. Figure 1 displays a map of the 3,000 households selected to receive the survey via mail with options to complete the survey by mail or by online. Figure 2 shows a map of the 3,000 households selected to receive mailed invitations to complete the survey online. In general, because of the random sampling techniques used, the displayed sampling density will closely mirror the overall housing unit density (which may be different from the population density). While the theory of probability assumes no bias in selection, there may be some minor variations in practice (meaning, an area with only 15% of the housing units might be sampled at an actual rate that is slightly above or below that).

An individual within each household was selected using the birthday method. The birthday method selects a person within the household by asking the "person whose birthday has most recently passed" to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the cover letter accompanying the questionnaire.

Figure 1: Location of Mailed Survey Recipients (option to complete the survey via mail or online)

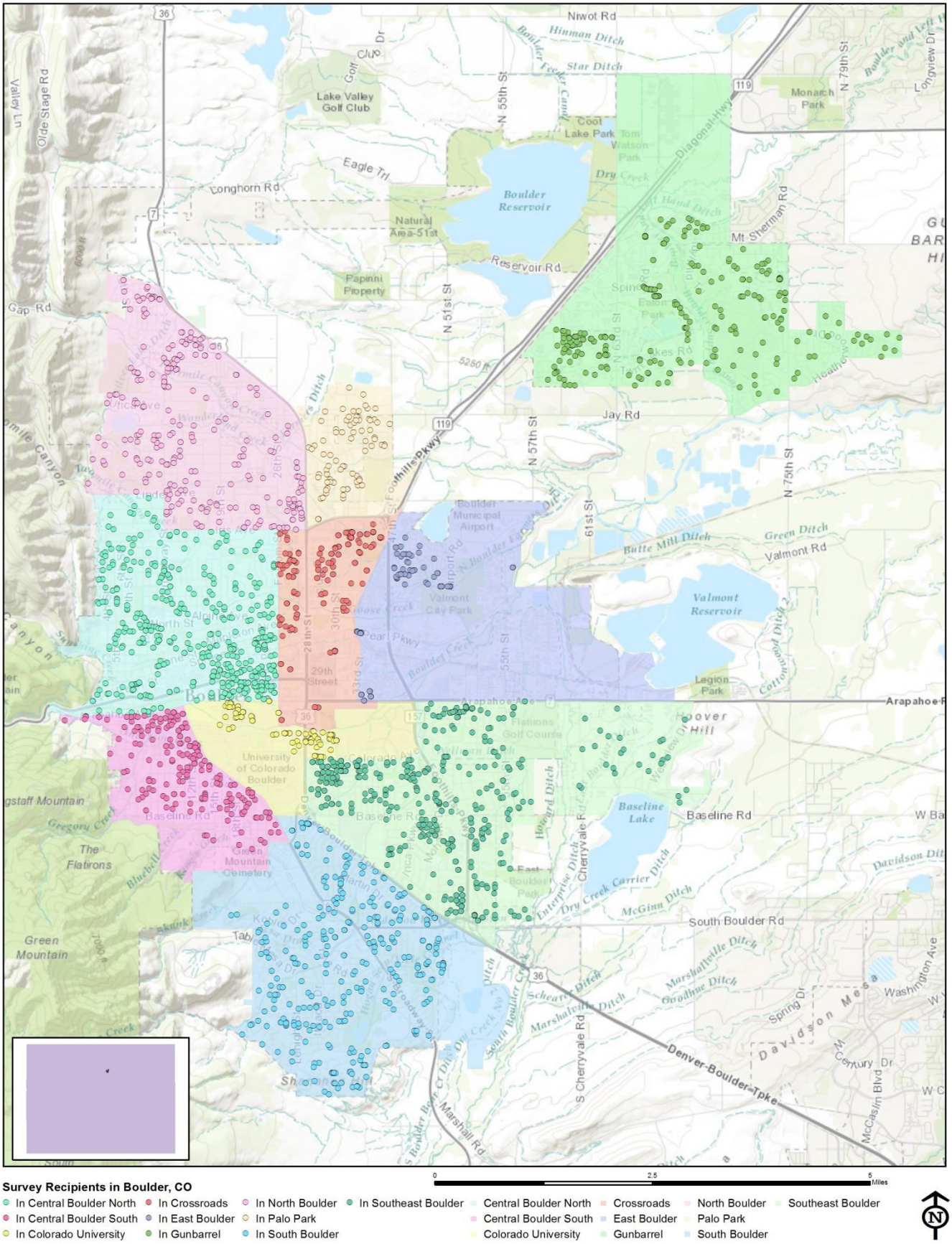
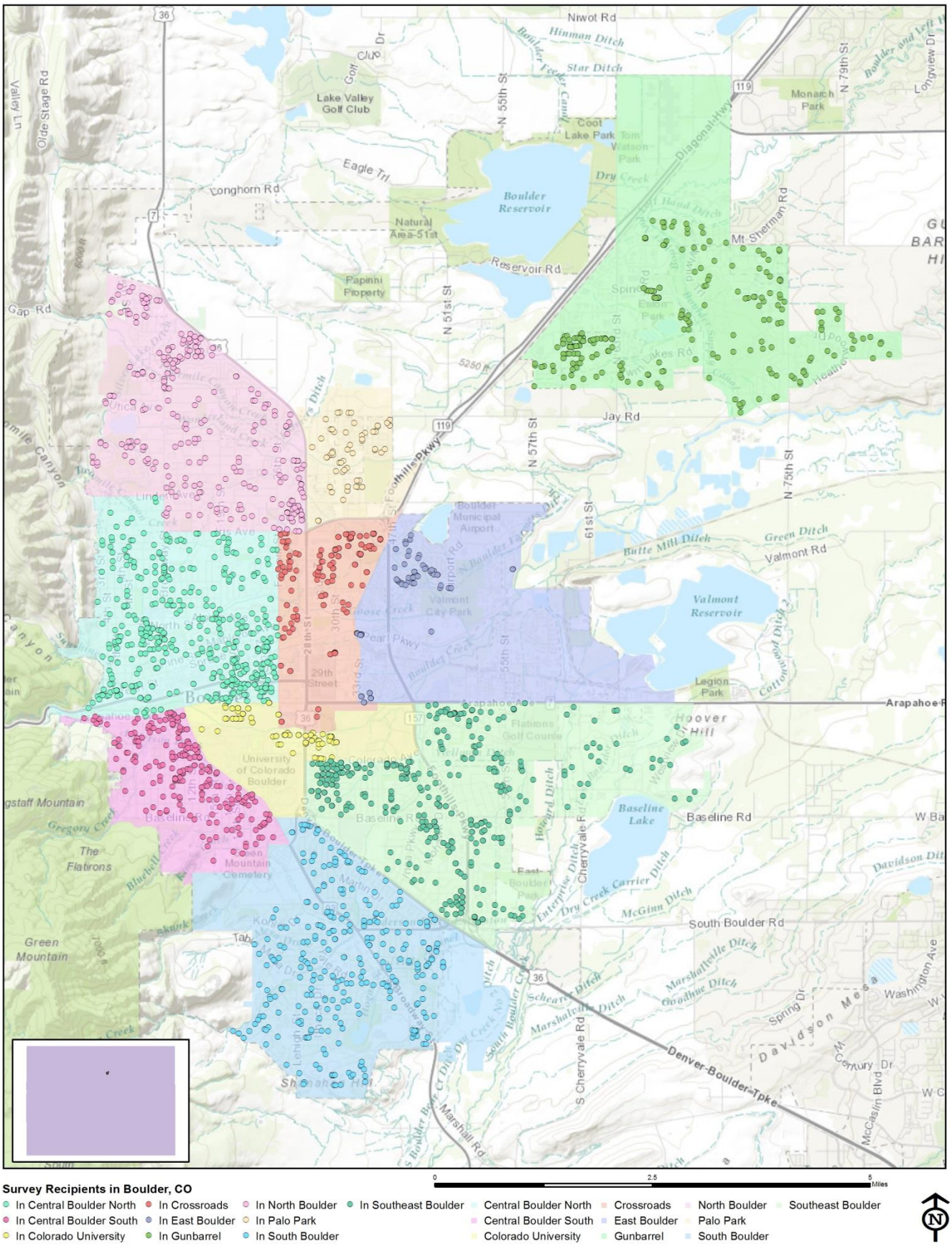


Figure 2: Location of Web-Only Survey Recipients (mailed invitations to complete the survey online)



Survey Administration and Response

Selected households received three mailings, one week apart, beginning on September 6, 2016. For the 3,000 households that were selected to receive the surveys via mail with mail or web options for completion; the first mailing was a prenotification postcard announcing the upcoming survey. The next mailing contained a letter from the Mayor inviting the household to participate, a questionnaire and a postage-paid return envelope. The final mailing contained a reminder letter, another survey and a postage-paid return envelope. The second cover letter asked those who had not completed the survey to do so and those who had already done so to refrain from turning in another survey. The remaining 3,000 households had the option to complete the survey online only. Their mailed invitations were sent on the same schedule as the 3,000 households that had the option to complete the survey via mail or web. The first mailing was a postcard announcing the upcoming survey, the next mailing contained a letter from the Mayor and the final mailing was another postcard. All mailings for the web-only sample contained the web link. All mailings also contained 6-digit codes for the survey recipients to enter online to prevent any duplicate responses.

About 5% of the 6,000 surveys mailed were returned because the housing unit was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 5,679 households that received the survey, 1,426 completed the survey, providing an overall response rate of 25%. Responses were tracked by area; response rates by geographic area ranged from 14% to 33%. The following table shows the overall response rates by geographic area; combining both the mailed and online scientific surveys. The overall response rate for the mailed survey was 28% and the overall response rate for the online only survey was 23%.

Table 71: Survey Response Rates by Geographic Area

	Number mailed	Undeliverable	Eligible	Returned	Response rate
Central Boulder North	1080	75	1,005	257	26%
Central Boulder South	482	18	464	86	19%
Colorado University	320	12	308	42	14%
Crossroads	569	31	538	95	18%
East Boulder	252	14	238	57	24%
Gunbarrel	608	15	593	146	25%
North Boulder	623	15	608	173	28%
Palo Park	166	0	166	55	33%
South Boulder	727	17	710	233	33%
Southeast Boulder	1173	124	1,049	282	27%
Overall	6,000	321	5,679	1,426	25%

Confidence Intervals

It is customary to describe the precision of estimates made from surveys by a "level of confidence" and accompanying "confidence interval" (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents' opinions are relied on to estimate all residents' opinions.[1]

The margin of error for the City of Boulder survey is no greater than plus or minus three percentage points around any given percent reported for the entire sample (1,426 completed surveys).

For subgroups of responses, the margin of error increases because the sample size for the subgroup is smaller. For subgroups of approximately 100 respondents, the margin of error is plus or minus 10 percentage points.

[1] A 95% confidence interval indicates that for every 100 random samples of this many residents, 95 of the confidence intervals created will include the "true" population response. This theory is applied in practice to mean that the "true" perspective of the target population lies within the confidence interval created for a single survey. For example, if 75% of residents rate a service as "excellent" or "good," then the 4% margin of error (for the 95% confidence interval) indicates that the range of likely responses for the entire community is between 71% and 79%. This source of uncertainty is called sampling error. In addition to sampling error, other sources of error may affect any survey, including the non-response of residents with opinions different from survey responders. Though standardized on The NCS, on other surveys, differences in question wording, order, translation and data entry, as examples, can lead to somewhat varying results.

Survey Processing (Data Entry)

Upon receipt, completed surveys were assigned a unique identification number. Additionally, each survey was reviewed and "cleaned" as necessary. For example, a question may have asked a respondent to pick two items out of a list of five, but the respondent checked three; in this case, NRC would use protocols to randomly choose two of the three selected items for inclusion in the dataset.

All surveys then were entered twice into an electronic dataset; any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed.

Survey Data Weighting

The demographic characteristics of the survey sample were compared to those found in the 2010 Census and American Community Survey estimates for adults in the City of Boulder. The primary objective of weighting survey data is to make the survey sample reflective of the larger population of the community. The characteristics used for weighting were housing tenure, housing unit type and sex and age. The results of the weighting scheme are presented in the following table.

Table 72: Boulder, CO 2016 Weighting Table

Characteristic	Population Norm	Unweighted Data	Weighted Data
Housing			
Rent home	52%	30%	51%
Own home	48%	70%	49%
Detached unit	46%	55%	47%
Attached unit	54%	45%	53%
Race and Ethnicity			
White	89%	90%	87%
Not white	11%	10%	13%
Not Hispanic	93%	96%	95%
Hispanic	7%	4%	5%
Sex and Age			
Female	48%	53%	48%
Male	52%	47%	52%
18-34 years of age	49%	18%	48%
35-54 years of age	28%	31%	28%
55+ years of age	23%	51%	23%
Females 18-34	22%	9%	22%
Females 35-54	14%	16%	14%
Females 55+	12%	28%	12%
Males 18-34	27%	9%	11%
Males 35-54	14%	14%	20%
Males 55+	11%	23%	18%
Area			
Central Boulder North	17%	18%	18%
Central Boulder South	8%	6%	7%
Colorado University	4%	3%	5%
Crossroads	8%	7%	8%
East Boulder	4%	4%	4%
Gunbarrel	11%	10%	9%
North Boulder	12%	12%	9%
Palo Park	3%	4%	3%
South Boulder	14%	16%	16%
Southeast Boulder	18%	20%	20%

Survey Data Analysis and Reporting

The survey dataset was analyzed using the Statistical Package for the Social Sciences (SPSS). For the most part, the percentages presented in the reports represent the "percent positive." The percent positive is the combination of the top two most positive response options (i.e., "excellent" and "good," "very safe" and "somewhat safe,"

"essential" and "very important," etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating "yes" or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer "don't know." The proportion of respondents giving this reply is shown in the full set of responses included in Appendix A. However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Appendix D: Survey Materials

Dear Boulder Resident,

It won't take much of your time to make a big difference!

Your household has been randomly selected to participate in a survey about your community. Your survey will arrive in a few days.

Thank you for helping create a better City!

Sincerely,

Suzanne Jones
Mayor/Alcalde

Estimado Residente de Boulder,

¡No le tomará mucho de su tiempo para marcar una gran diferencia!

Su hogar ha sido elegido al azar para participar en una encuesta sobre su comunidad. Su encuesta le llegará dentro de pocos días.

¡Gracias por ayudar a crear una Boulder mejor!

Atentamente,

Dear Boulder Resident,

It won't take much of your time to make a big difference!

Your household has been randomly selected to participate in a survey about your community. Your survey will arrive in a few days.

Thank you for helping create a better City!

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Su hogar ha sido elegido al azar para participar en una encuesta sobre su comunidad. Su encuesta le llegará dentro de pocos días.

¡Gracias por ayudar a crear una Boulder mejor!

Atentamente,

City of Boulder
PO Box 791
Boulder, CO 80306

Presorted
First Class Mail
US Postage
PAID
Boulder, CO
Permit NO. 94

City of Boulder
PO Box 791
Boulder, CO 80306

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CITY OF BOULDER
OFFICE OF THE CITY COUNCIL

Mayor Suzanne Jones
Mayor ProTem Mary Young

Council Members: Matt Appelbaum, Aaron Brockett, Jan Burton, Lisa Morzel, Andrew Shoemaker, Sam Weaver, Bob Yates

September 2016

Dear City of Boulder Resident:

Please help us shape the future of Boulder! You have been selected at random to participate in the 2016 Boulder Community Survey.

Please take a few minutes to fill out the enclosed survey. Your participation in this survey is very important – especially since your household is one of only a small number of households being surveyed. Your feedback will help Boulder make decisions that affect our City.

A few things to remember:

- **Your responses are completely anonymous.**
- In order to hear from a diverse group of residents, the adult 18 years or older in your household who most recently had a birthday should complete this survey.
- **You can complete the survey online. Just go to: www.n-r-c.com/survey/boulderncs.htm and enter your unique password. Your password can be found in the upper right-hand corner of this page.**

If you have any questions about the survey please call 303-441-4907.

Thank you for your time and participation!

Sincerely,

Estimado Residente de la Ciudad de Boulder:

¡Por favor ayúdenos a moldear el futuro de Boulder! Usted ha sido seleccionado al azar para participar en la Encuesta de Ciudadanos de Boulder del 2016.

Por favor tome unos minutos para completar la encuesta adjunta; si usted preferiría completar la encuesta en español, por favor siga las instrucciones abajo para acceder a la encuesta en español por medio de la red. Su participación en esta encuesta es muy importante – especialmente porque su hogar es uno de solamente un número pequeño de hogares que se están encuestando. Sus observaciones le ayudarán a Boulder tomar decisiones que afectarán a nuestra ciudad.

Algunas cosas para recordar:

- **Sus respuestas son completamente anónimas.**
- Para poder escuchar a un grupo diverso de residentes, el adulto de 18 años o más en su hogar que haya celebrado su cumpleaños más recientemente debe completar esta encuesta.
- **También puede completar la encuesta en español en línea. Visite: www.n-r-c.com/survey/boulderncs.htm e ingrese su contraseña única. Puede se encuentra la contraseña en la esquina derecho superior de esta página.**

  Para la versión en español haga clic en "Español" en la esquina superior a mano derecha.

Si tiene alguna pregunta sobre la encuesta por favor llame al 303-441 -4907.

¡Gracias por su tiempo y participación!

Atentamente,

Suzanne Jones
Mayor

P.O. Box 791 · Boulder, Colorado 80306-0791 · www.bouldercolorado.gov · (303) 441-3002 · Fax (303) 441-4478

CITY OF BOULDER
OFFICE OF THE CITY COUNCIL

Mayor Suzanne Jones
Mayor ProTem Mary Young

Council Members: Matt Appelbaum, Aaron Brockett, Jan Burton, Lisa Morzel, Andrew Shoemaker, Sam Weaver, Bob Yates

September 2016

Dear City of Boulder Resident:

Here's a second chance if you haven't already responded to the 2016 Boulder Community Survey! **(If you completed it and sent it back, we thank you for your time and ask you to recycle this survey. Please do not respond twice.)**

Please help us shape the future of Boulder! You have been selected at random to participate in the 2016 Boulder Community Survey.

Please take a few minutes to fill out the enclosed survey. Your participation in this survey is very important – especially since your household is one of only a small number of households being surveyed. Your feedback will help Boulder make decisions that affect our City.

A few things to remember:

- **Your responses are completely anonymous.**
- In order to hear from a diverse group of residents, the adult 18 years or older in your household who most recently had a birthday should complete this survey.
- **You can complete the survey online. Just go to: www.n-r-c.com/survey/boulderncs.htm and enter your unique password. Your password can be found in the upper right-hand corner of this page.**

If you have any questions about the survey please call 303-441-4907.

Thank you for your time and participation!

Sincerely,

Estimado Residente de la Ciudad de Boulder:

¡Aquí tiene una segunda oportunidad si usted aún no ha respondido a la Encuesta de Ciudadanos de Boulder del 2016! **(Si usted la completó y la devolvió, le damos las gracias por su tiempo y le pedimos que recicle esta encuesta. Por favor no responda dos veces.)**

¡Por favor ayúdenos a moldear el futuro de Boulder! Usted ha sido seleccionado al azar para participar en la Encuesta de Ciudadanos de Boulder del 2016.

Por favor tome unos minutos para completar la encuesta adjunta; si usted preferiría completar la encuesta en español, por favor siga las instrucciones abajo para acceder a la encuesta en español por medio de la red. Su participación en esta encuesta es muy importante – especialmente porque su hogar es uno de solamente un número pequeño de hogares que se están encuestando. Sus observaciones le ayudarán a Boulder tomar decisiones que afectarán a nuestra ciudad.

Algunas cosas para recordar:

- **Sus respuestas son completamente anónimas.**
- Para poder escuchar a un grupo diverso de residentes, el adulto de 18 años o más en su hogar que haya celebrado su cumpleaños más recientemente debe completar esta encuesta.
- **También puede completar la encuesta en español en línea. Visite: www.n-r-c.com/survey/boulderncs.htm e ingrese su contraseña única. Puede se encuentra la contraseña en la esquina derecho superior de esta página.**

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Si tiene alguna pregunta sobre la encuesta por favor llame al 303-441 -4907.

¡Gracias por su tiempo y participación!

Atentamente,

Suzanne Jones
Mayor

P.O. Box 791 · Boulder, Colorado 80306-0791 · www.bouldercolorado.gov · (303) 441-3002 · Fax (303) 441-4478

The City of Boulder 2016 Community Survey

Please complete this questionnaire if you are the adult (age 18 or older) in the household who most recently had a birthday. The adult's year of birth does not matter. Please select the response (by circling the number or checking the box) that most closely represents your opinion for each question. Your responses are anonymous and will be reported in group form only.

1. Please rate each of the following aspects of quality of life in Boulder:

	Excellent	*Good*	*Fair*	*Poor*	*Don't know*
Boulder as a place to live	1	2	3	4	5
Your neighborhood as a place to live	1	2	3	4	5
Boulder as a place to raise children	1	2	3	4	5
Boulder as a place to work	1	2	3	4	5
Boulder as a place to visit	1	2	3	4	5
Boulder as a place to retire	1	2	3	4	5
The overall quality of life in Boulder	1	2	3	4	5

2. Please rate each of the following characteristics as they relate to Boulder as a whole:

	Excellent	*Good*	*Fair*	*Poor*	*Don't know*
Overall feeling of safety in Boulder	1	2	3	4	5
Overall ease of getting to the places you usually have to visit	1	2	3	4	5
Quality of overall natural environment in Boulder	1	2	3	4	5
Overall "built environment" of Boulder (including overall design, buildings, parks and transportation systems)	1	2	3	4	5
Health and wellness opportunities in Boulder	1	2	3	4	5
Overall opportunities for education and enrichment	1	2	3	4	5
Overall economic health of Boulder	1	2	3	4	5
Sense of community	1	2	3	4	5
Overall image or reputation of Boulder	1	2	3	4	5

3. Please indicate how likely or unlikely you are to do each of the following:

	Very likely	*Somewhat likely*	*Somewhat unlikely*	*Very unlikely*	*Don't know*
Recommend living in Boulder to someone who asks	1	2	3	4	5
Remain in Boulder for the next five years	1	2	3	4	5

4. Please rate how safe or unsafe you feel:

	Very safe	*Somewhat safe*	*Neither safe nor unsafe*	*Somewhat unsafe*	*Very unsafe*	*Don't know*
In your neighborhood during the day	1	2	3	4	5	6
In Boulder's downtown/commercial area during the day	1	2	3	4	5	6

5. Please rate each of the following characteristics as they relate to Boulder as a whole:

	Excellent	*Good*	*Fair*	*Poor*	*Don't know*
Traffic flow on major streets	1	2	3	4	5
Ease of public parking	1	2	3	4	5
Ease of travel by car in Boulder	1	2	3	4	5
Ease of travel by public transportation in Boulder	1	2	3	4	5
Ease of travel by bicycle in Boulder	1	2	3	4	5
Ease of walking in Boulder	1	2	3	4	5
Availability of paths and walking trails	1	2	3	4	5
Air quality	1	2	3	4	5
Cleanliness of Boulder	1	2	3	4	5
Overall appearance of Boulder	1	2	3	4	5
Public places where people want to spend time	1	2	3	4	5
Variety of housing options	1	2	3	4	5
Availability of affordable quality housing	1	2	3	4	5
Fitness opportunities (including exercise classes and paths or trails, etc.)	1	2	3	4	5
Recreational opportunities	1	2	3	4	5
Availability of affordable quality food	1	2	3	4	5
Availability of affordable quality health care	1	2	3	4	5
Availability of preventive health services	1	2	3	4	5
Availability of affordable quality mental health care	1	2	3	4	5
Ability to start or grow a business	1	2	3	4	5

6. Please rate each of the following characteristics as they relate to Boulder as a whole:

	Excellent	*Good*	*Fair*	*Poor*	*Don't know*
Availability of affordable quality child care/preschool	1	2	3	4	5
K-12 education	1	2	3	4	5
Adult educational opportunities	1	2	3	4	5
Opportunities to attend cultural/arts/music activities	1	2	3	4	5
Opportunities to participate in religious or spiritual events and activities	1	2	3	4	5
Employment opportunities	1	2	3	4	5
Shopping opportunities	1	2	3	4	5
Cost of living in Boulder	1	2	3	4	5
Overall quality of business and service establishments in Boulder	1	2	3	4	5
Vibrant downtown/commercial area	1	2	3	4	5
Overall quality of new development in Boulder	1	2	3	4	5
Opportunities to participate in social events and activities	1	2	3	4	5
Opportunities to volunteer	1	2	3	4	5
Opportunities to participate in community matters	1	2	3	4	5
Openness and acceptance of the community toward people of diverse backgrounds	1	2	3	4	5
Neighborliness of residents in Boulder	1	2	3	4	5

7. Please indicate whether or not you have done each of the following in the last 12 months.

	No	*Yes*
Made efforts to conserve water	1	2
Made efforts to make your home more energy efficient	1	2
Observed a code violation or other hazard in Boulder (weeds, abandoned buildings, etc.)	1	2
Household member was a victim of a crime in Boulder	1	2
Reported a crime to the police in Boulder	1	2
Stocked supplies in preparation for an emergency	1	2
Campaigned or advocated for an issue, cause or candidate	1	2
Contacted the City of Boulder (in-person, phone, email or web) for help or information	1	2
Contacted Boulder elected officials (in-person, phone, email or web) to express your opinion	1	2
Made efforts to reduce your energy consumption	1	2

8. In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Boulder?

	2 times a week or more	*2-4 times a month*	*Once a month or less*	*Not at all*
Used Boulder recreation centers or their services	1	2	3	4
Visited a neighborhood park or City park	1	2	3	4
Used Boulder public libraries or their services	1	2	3	4
Participated in religious or spiritual activities in Boulder	1	2	3	4
Attended a City-sponsored event	1	2	3	4
Used bus, rail, subway or other public transportation instead of driving	1	2	3	4
Carpooled with other adults or children instead of driving alone	1	2	3	4
Walked or biked instead of driving	1	2	3	4
Volunteered your time to some group/activity in Boulder	1	2	3	4
Participated in a club	1	2	3	4
Talked to or visited with your immediate neighbors	1	2	3	4
Done a favor for a neighbor	1	2	3	4
Visited open space and mountain parks	1	2	3	4

9. Thinking about local public meetings (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?

	2 times a week or more	*2-4 times a month*	*Once a month or less*	*Not at all*
Attended a local public meeting	1	2	3	4
Watched (online or on television) a local public meeting	1	2	3	4

The National Citizen Survey™ • © 2001-2016 National Research Center, Inc.

10. Please rate the quality of each of the following services in Boulder:

	Excellent	*Good*	*Fair*	*Poor*	*Don't know*
Police/Sheriff services	1	2	3	4	5
Fire services	1	2	3	4	5
Ambulance or emergency medical services	1	2	3	4	5
Crime prevention	1	2	3	4	5
Fire prevention and education	1	2	3	4	5
Traffic enforcement	1	2	3	4	5
Street repair	1	2	3	4	5
Street cleaning	1	2	3	4	5
Street lighting	1	2	3	4	5
Snow removal	1	2	3	4	5
Sidewalk maintenance	1	2	3	4	5
Traffic signal timing	1	2	3	4	5
Bus or transit services	1	2	3	4	5
Garbage collection	1	2	3	4	5
Recycling	1	2	3	4	5
Yard waste pick-up	1	2	3	4	5
Storm drainage	1	2	3	4	5
Drinking water	1	2	3	4	5
Sewer services	1	2	3	4	5
Power (electric and/or gas) utility	1	2	3	4	5
Water utility billing	1	2	3	4	5
City parks	1	2	3	4	5
Recreation programs or classes	1	2	3	4	5
Recreation centers or facilities	1	2	3	4	5
Land use, planning and zoning	1	2	3	4	5
Code enforcement (weeds, abandoned buildings, etc.)	1	2	3	4	5
Animal control	1	2	3	4	5
Economic development	1	2	3	4	5
Health services	1	2	3	4	5
Public library services	1	2	3	4	5
Public information services	1	2	3	4	5
Cable television	1	2	3	4	5
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	1	2	3	4	5
Preservation of natural areas such as open space, farmlands and greenbelts	1	2	3	4	5
Boulder open space	1	2	3	4	5
City-sponsored special events	1	2	3	4	5
Overall customer service by Boulder employees (police, receptionists, planners, etc.)	1	2	3	4	5

11. Overall, how would you rate the quality of the services provided by each of the following?

	Excellent	*Good*	*Fair*	*Poor*	*Don't know*
The City of Boulder	1	2	3	4	5
The Federal Government	1	2	3	4	5

12. Please rate the following categories of Boulder government performance:

	Excellent	*Good*	*Fair*	*Poor*	*Don't know*
The value of services for the taxes paid to Boulder	1	2	3	4	5
The overall direction that Boulder is taking	1	2	3	4	5
The job Boulder government does at welcoming citizen involvement	1	2	3	4	5
Overall confidence in Boulder government	1	2	3	4	5
Generally acting in the best interest of the community	1	2	3	4	5
Being honest	1	2	3	4	5
Treating all residents fairly	1	2	3	4	5
Gathering feedback from residents on new polices or projects	1	2	3	4	5
Conducting public processes	1	2	3	4	5

13. Please rate how important, if at all, you think it is for the Boulder community to focus on each of the following in the coming two years:

	Essential	*Very important*	*Somewhat important*	*Not at all important*
Overall feeling of safety in Boulder	1	2	3	4
Overall ease of getting to the places you usually have to visit	1	2	3	4
Quality of overall natural environment in Boulder	1	2	3	4
Overall "built environment" of Boulder (including overall design, buildings, parks and transportation systems)	1	2	3	4
Health and wellness opportunities in Boulder	1	2	3	4
Overall opportunities for education and enrichment	1	2	3	4
Overall economic health of Boulder	1	2	3	4
Sense of community	1	2	3	4

14. How likely, if at all, are you to use one of the following information channels to obtain information about community events such as City Council meetings, community meetings and upcoming events?

	Very likely	*Likely*	*Somewhat likely*	*Not at all likely*	*Don't know*
City of Boulder website (www.bouldercolorado.gov)	1	2	3	4	5
City of Boulder Facebook Page	1	2	3	4	5
City of Boulder Twitter	1	2	3	4	5
City of Boulder NextDoor neighborhood postings	1	2	3	4	5
City of Boulder online video (e.g., YouTube, Vimeo, webstreaming)	1	2	3	4	5
Boulder Daily Camera	1	2	3	4	5
The Colorado Daily	1	2	3	4	5
BizWest (formerly Boulder County Business Report)	1	2	3	4	5
Inserts in the water utility bill	1	2	3	4	5
Mailings to your home address	1	2	3	4	5
Listservs (where you sign up to be part of a group receiving emails from the city)	1	2	3	4	5
Community Newsletter	1	2	3	4	5
Watch city meetings or events online through cable TV Channel 8 (including webstreaming, HD880 and BoulderChannel8.com)	1	2	3	4	5

15. Please rate to what extent you agree or disagree with the following statements.

	Strongly agree	*Agree*	*Neither agree nor disagree*	*Disagree*	*Strongly disagree*
I feel included in the Boulder community	1	2	3	4	5
I inform myself about major issues in the City of Boulder	1	2	3	4	5
I take the initiative to share my views with elected officials or city staff	1	2	3	4	5
Boulder's City Council implements policies that reflect the values of the Boulder community	1	2	3	4	5

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The City of Boulder 2016 Community Survey

Our last questions are about you and your household. Again, all of your responses to this survey are completely anonymous and will be reported in group form only.

D1. How often, if at all, do you do each of the following, considering all of the times you could?

	Never	*Rarely*	*Sometimes*	*Usually*	*Always*
Recycle at home	1	2	3	4	5
Purchase goods or services from a business located in Boulder	1	2	3	4	5
Eat at least 5 portions of fruits and vegetables a day	1	2	3	4	5
Participate in moderate or vigorous physical activity	1	2	3	4	5
Read or watch local news (via television, paper, computer, etc.)	1	2	3	4	5
Vote in local elections	1	2	3	4	5

D2. Would you say that in general your health is:
❍ Excellent ❍ Very good ❍ Good ❍ Fair ❍ Poor

D3. What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:
❍ Very positive ❍ Somewhat positive ❍ Neutral ❍ Somewhat negative ❍ Very negative

D4. What is your employment status?
❍ Working full time for pay
❍ Working part time for pay
❍ Unemployed, looking for paid work
❍ Unemployed, not looking for paid work
❍ Fully retired

D5. Do you work inside the boundaries of Boulder?
❍ Yes, outside the home
❍ Yes, from home
❍ No

D6. How many years have you lived in Boulder?
❍ Less than 2 years ❍ 11-20 years
❍ 2-5 years ❍ More than 20 years
❍ 6-10 years

D7. Which best describes the building you live in?
❍ One family house detached from any other houses
❍ Building with two or more homes (duplex, townhome, apartment or condominium)
❍ Mobile home
❍ Other

D8. Is this house, apartment or mobile home…
❍ Rented
❍ Owned

D9. About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?
❍ Less than $300 per month
❍ $300 to $599 per month
❍ $600 to $999 per month
❍ $1,000 to $1,499 per month
❍ $1,500 to $2,499 per month
❍ $2,500 or more per month

D10. Do any children 17 or under live in your household?
❍ No ❍ Yes

D11. Are you or any other members of your household aged 65 or older?
❍ No ❍ Yes

D12. How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)
❍ Less than $25,000
❍ $25,000 to $49,999
❍ $50,000 to $99,999
❍ $100,000 to $149,999
❍ $150,000 or more

Please respond to both questions D13 and D14:

D13. Are you Spanish, Hispanic or Latino?
❍ No, not Spanish, Hispanic or Latino
❍ Yes, I consider myself to be Spanish, Hispanic or Latino

D14. What is your race? (Mark one or more races to indicate what race you consider yourself to be.)
❍ American Indian or Alaskan Native
❍ Asian, Asian Indian or Pacific Islander
❍ Black or African American
❍ White
❍ Other

D15. In which category is your age?
❍ 18-24 years ❍ 55-64 years
❍ 25-34 years ❍ 65-74 years
❍ 35-44 years ❍ 75 years or older
❍ 45-54 years

D16. What is your sex?
❍ Female ❍ Male

D17. Do you consider a cell phone or land line your primary telephone number?
❍ Cell ❍ Land line ❍ Both

Thank you for completing this survey. Please return the completed survey in the postage-paid envelope to: National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502

Dear Boulder Resident,

It won't take much of your time to make a big difference!

Your household has been randomly selected to participate in a survey about your community.

Please complete the survey online at:
www.n-r-c.com/survey/boulder2016.htm
and enter your unique password. Your password can be found above your address.

Thank you for helping create a better Boulder!

Estimado Residente de Boulder,

¡No le tomará mucho de su tiempo para marcar una gran diferencia!

Su hogar ha sido elegido al azar para participar en una encuesta sobre su comunidad.

También puede completar la encuesta en línea en español en:
www.n-r-c.com/survey/boulder2016.htm
e ingrese su contraseña única. La contraseña se encuentra por encima de su dirección.

Para la versión en español haga clic en "Español" en la esquina superior a mano derecha.

¡Gracias por ayudar a crear una Boulder mejor!

Suzanne Jones
Mayor

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CITY OF BOULDER
OFFICE OF THE CITY COUNCIL

Mayor Suzanne Jones
Mayor ProTem Mary Young

Council Members: Matt Appelbaum, Aaron Brockett, Jan Burton, Lisa Morzel, Andrew Shoemaker, Sam Weaver, Bob Yates

September 2016

Dear City of Boulder Resident:

Please help us shape the future of Boulder! You have been selected at random to participate in the 2016 Boulder Community Survey.

Your participation in this survey is very important – especially since your household is one of only a small number of households being surveyed. Your feedback will help Boulder make decisions that affect our City.

A few things to remember:

- **Your responses are completely anonymous.**
- In order to hear from a diverse group of residents, the adult 18 years or older in your household who most recently had a birthday should complete this survey.
- **Please complete the survey online at: www.n-r-c.com/survey/boulder2016.htm and enter your unique password. Your password can be found in the upper right-hand corner of this page.**

If you have any questions about the survey please call 303-441-4907.

Thank you for your time and participation!

Sincerely,

Estimado Residente de la City de Boulder:

¡Por favor ayúdenos a moldear el futuro de Boulder! Usted ha sido seleccionado al azar para participar en la Encuesta de Ciudadanos de Boulder del 2016.

Su participación en esta encuesta es muy importante – especialmente porque su hogar es uno de solamente un número pequeño de hogares que se están encuestando. Sus observaciones le ayudarán a Boulder tomar decisiones que afectarán a nuestro City.

Algunas cosas para recordar:

- **Sus respuestas son completamente anónimas.**
- Para poder escuchar a un grupo diverso de residentes, el adulto de 18 años o más en su hogar que haya celebrado su cumpleaños más recientemente debe completar esta encuesta.
- **También puede completar la encuesta en línea en español en: www.n-r-c.com/survey/boulder2016.htm e ingrese su contraseña única. Puede se encuentra la contraseña en la esquina derecho superior de esta página.**

Para la versión en español haga clic en "Español" en la esquina superior a mano derecha.

Si tiene alguna pregunta sobre la encuesta por favor llame al 303-441-4907.

¡Gracias por su tiempo y participación!

Atentamente,

Suzanne Jones
Mayor

P.O. Box 791 · Boulder, Colorado 80306-0791 · www.bouldercolorado.gov · (303) 441-3002 · Fax (303) 441-4478

Dear Boulder Resident,

Just a reminder – if you have not yet completed Boulder's 2016 Community Survey, please do so.

Your participation in this survey is very important – your answers will help the Boulder City Council make decisions that affect your community.

Please complete the survey online at:
www.n-r-c.com/survey/boulder2016.htm
and enter your unique password. Your password can be found above your address.

Thank you very much!

Estimado residente de la Ciudad de Boulder,

Solamente un recordatorio – si usted aún no ha completado la Encuesta Ciudadana del 2016 de la Ciudad de Boulder, por favor hágalo.

Su participación en esta encuesta es muy importante – sus respuestas le ayudarán al Consejo Municipal de Boulder para tomar decisiones que afectan nuestra comunidad.

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